



Norfolk Police and Crime Panel

Minutes of the Meeting held on 30 September 2020 at 11am on Microsoft Teams (virtual Meeting)

Panel Members Present:

Cllr William Richmond (Chair)	Norfolk County Council
Air Commodore Kevin Pellatt (Vice-Chair)	Co-opted Independent Member
Cllr Sarah Butikofer	North Norfolk District Council
Cllr Michael Edney	South Norfolk Council
Mr Peter Hill	Co-opted Independent Member
Cllr Colin Manning	King's Lynn & West Norfolk District Council
Cllr Mike Smith-Clare	Great Yarmouth Borough Council

Substitute Members present

Cllr Paul Kendrick for Cllr Kevin Maguire	Norwich City Council
Cllr Phillip Duigan for Cllr Martin Storey	Norfolk County Council

Officers Present:

Hollie Adams	Committee Officer, Norfolk County Council (NCC)
Simon Atherton	Independent Custody Visiting Scheme Administrator
Simon Bailey	Chief Constable for Norfolk
Lorne Green	Police and Crime Commissioner for Norfolk (PCC)
Sharon Lister	Director of Performance and Scrutiny, Office of the Police and Crime Commissioner for Norfolk (OPCCN)
Jo Martin	Democratic Support and Scrutiny Team Manager, NCC
Jill Penn	Chief Finance Officer, OPCCN
Mark Stokes	Chief Executive, OPCCN
Gavin Thompson	Director of Policy and Commissioning, OPCCN

1. To receive apologies and details of any substitute members attending

- 1.1 Apologies were received from Cllr Tim Adams, Cllr Stuart Clancy, Cllr Kevin Maguire (Cllr Paul Kendrick substituting), Cllr Martin Storey (Cllr Phillip Duigan substituting) and Cllr John Toye.
- 1.2 Cllr Gordon Bambridge was also absent.

2. Minutes

- 2.1 The minutes of the meeting held on 23 July 2020 were agreed as an accurate record.
- 2.2 The Chairman thanked the Office of the Police and Crime Commissioner for Norfolk (OPCCN) for circulating the information to the Panel requested at paragraph 10.3 of the minutes.

3. Members to Declare any Interests

- 3.1 No interests were declared.

4. To receive any items of business which the Chairman decides should be considered as a matter of urgency

- 4.1 No urgent business was discussed.

5. Public Questions

- 5.1 No public questions were received.

6. Police and Crime Commissioner for Norfolk's Draft Annual Report 2019-20

- 6.1.1 The Police and Crime Panel received the report setting out the fourth draft Annual Report which the current Police and Crime Commissioner (PCC) had presented to the Panel for consideration, providing an opportunity for Members to hold him to account for the progress he has made with delivering his Police and Crime Plan for Norfolk 2016-2020.
- 6.1.2 The PCC introduced the report to the Panel:
 - In 2016 the PCC carried out a public consultation which identified the following policing priorities for Norfolk: child abuse, visible policing, antisocial behaviour, abuse of elderly and vulnerable adults and road safety and vehicle crime.
 - There were more visible police in Norfolk now, compared with 4 years ago, due to the funding uplift from central Government, investment in increasing the number of beat managers and Operation Moonshot teams patrolling roads.
 - A rural crime summit had been launched and more resources were now devoted to supporting rural crime; the rural crime team played a major part in pre-planned operations.
 - Work to target the road safety priority included the #IMPACT project to target young drivers and future young drivers, continued investment in operational policing with Moonshot and use of ANPR (automatic number plate recognition)
 - Work to prevent offending had enabled ex-offenders to learn new skills, for example the WONDER programme which had supported women, had helped to divert 148 women from the criminal justice system.
 - The PCC supported campaigns for those at risk of violence and exploitation; through commissioning of services, 14,000 victims of crime had been

supported.

- The new police digital investigators role would support the demands of the changing face of crime.
- Collaboration between emergency services continued, with good progress on work between the police and fire and rescue service; the first report on this had been published.

6.2 The following points were discussed and noted:

- The Chair asked if there were plans to continue with the #IMPACT campaign online with educational establishments; the PCC was discussing with the Director of Policy and Commissioning, OPCCN, regarding what could be done to promote this campaign remotely.
- It was queried if there was potential to bring in EEAST (East of England Ambulance Service Trust) to the new training facilities at Hethersett. The Chief Constable replied that it was not possible to accommodate the 60 plus vehicles and training staff that EEAST currently had at their Mildenhall centre at the Hethersett Old School site; they could be accommodated on a scaled down approach.
- KSIs (numbers of people killed and seriously injured) in road traffic incidents in Norfolk between June 2016 and February 2020 had increased; the PCC was asked how this could be reduced. The PCC explained that this was influenced by many areas and felt a discussion was needed with all partners involved in road safety to see what could be done to reduce the figures.
- The PCC was asked what evidence there was to show that people involved in road safety education programmes acted on the information they received. The PCC gave the example that every young person involved in the #IMPACT campaign was given a pledge card after participation and their contact details taken so that they could be contacted to get an update on their progress.
- The PCC was asked in what area of the Plan he felt he had made the most progress. The PCC replied that one of the most important areas of work he carried out was in prevention and helping people rebuild their lives. He was proud of the work carried out in Norwich prison and had received testimony that the commissioned dog training scheme had helped save lives by giving prisoners hope and spoke about the work of the WONDER programme and support given to victims of domestic abuse.
- It was noted that there was a higher than average amount of online crime in Great Yarmouth than in the other District Council areas. The PCC felt that more resource was needed in Norfolk to help prevent scams and promote scam awareness in order to impact on this statistic.
- Information on how the relationship between the constabulary and CPS (Crown Prosecution Service) could be further supported was requested; the PCC reported that work was ongoing to progress the backlog of cases, but he would like to see a more Norfolk specific approach to this. The Chief Constable felt that the relationship with the CPS was much better but the impact of this on statistics was not yet showing, however the PCC felt that the relationship could improve further
- Call handling times were improving due to improvements in the control room, alternative options provided for people who were not in immediate danger, options for logging incidents online and more information available online. This meant that people did not have to call the control room in all situations
- The Chairman requested that work be progressed to move the #IMPACT campaign online; the PCC **agreed** to report further on work to develop this at a future meeting.

6.3 The Panel **NOTED** the Police and Crime Commissioner (PCC) for Norfolk's draft Annual Report 2019-20 and **RECOMMENDED** to the PCC that he should explore the possibility of moving his #Impact campaign online.

6.4 The Chief Constable left the meeting at 11.27

7. Norfolk Independent Custody Visiting (ICV) Scheme – Annual Report 2019-20

7.1.1 The Panel received the report giving information to enable the Panel to review the PCC's ICV Scheme and understand how this statutory responsibility was being delivered.

7.1.2 The PCC introduced the report to the Panel:

- The report highlighted the good work done by volunteers over the past year which allowed the PCC to ensure a good custody service was in place in Norfolk.
- In May 2020 the scheme received a quality assurance framework award. The PCC paid tribute to those who administered the scheme and the volunteers, particularly given the challenges posed by the current pandemic and the Government restrictions.

7.2 The Independent Custody Visiting Scheme Administrator confirmed that the appropriate adult scheme was a separate scheme; no one who acted as an appropriate adult could act as a custody visitor.

7.3 The Panel **NOTED** the ICV Scheme annual report 2019-20 and how the PCC was delivering his statutory responsibility to establish and maintain an Independent Custody Visiting Scheme for the police force area.

8. Complaints Policy Sub Panel - Update

8.1 The Panel received the report giving an update from the Complaints Policy Sub Panel. Air Commodore Pellatt added that, at a recent Local Government Association webinar for Panels, Home Office officials had confirmed that it was still the Government's intention to progress additional powers for Panels to investigate PCC conduct complaints and the Sub Panel would continue to keep that under review.

8.2 The PCC pointed out that the OPCCN now had a function of review over outcomes of complaints made against Norfolk Constabulary giving an added level of assurance.

8.3 The Panel **NOTED** the update from the Complaints Policy Sub Panel

9. Information bulletin – questions arising to the PCC

9.1 The Panel received the report summarising both the decisions taken by the Police and Crime Commissioner for Norfolk (PCC) and the range of his activity since the last Panel meeting.

- 9.2 The following points were discussed and noted:
- The Chair asked if any issues or priorities were put forward on Norfolk's behalf at the meeting of Police and Crime Commissioners and the Policing Minister. The PCC clarified that these fortnightly meetings were an opportunity for Westminster to update PCCs about new decisions and policies around Covid-19 restrictions. No policy announcements were shared privately within these meetings.
 - The PCC was asked whether the Police Accountability Forum meetings on 21 July and 29 September 2020 were broadcast live on the OPCCN website. For security reasons it had not been possible to make these meetings available live, however, a full recording of the 29 September meeting was available on the website. The Chief Executive, OPCCN, confirmed that officers were looking into how the next meeting on the 25 November could be streamed live. The Chair asked that progress continued to be made on achieving this.

9.3 The Panel **NOTED** the information bulletin.

10. Forward work programme

- 10.1 The Panel received the forward work plan for the period December 2020 - September 2021.
- 10.2 The Panel **AGREED** the forward work programme.

The meeting ended at: 11:41

**Mr W Richmond, Chair,
Norfolk Police and Crime Panel**



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