

Additional information from East of England Ambulance Service NHS Trust

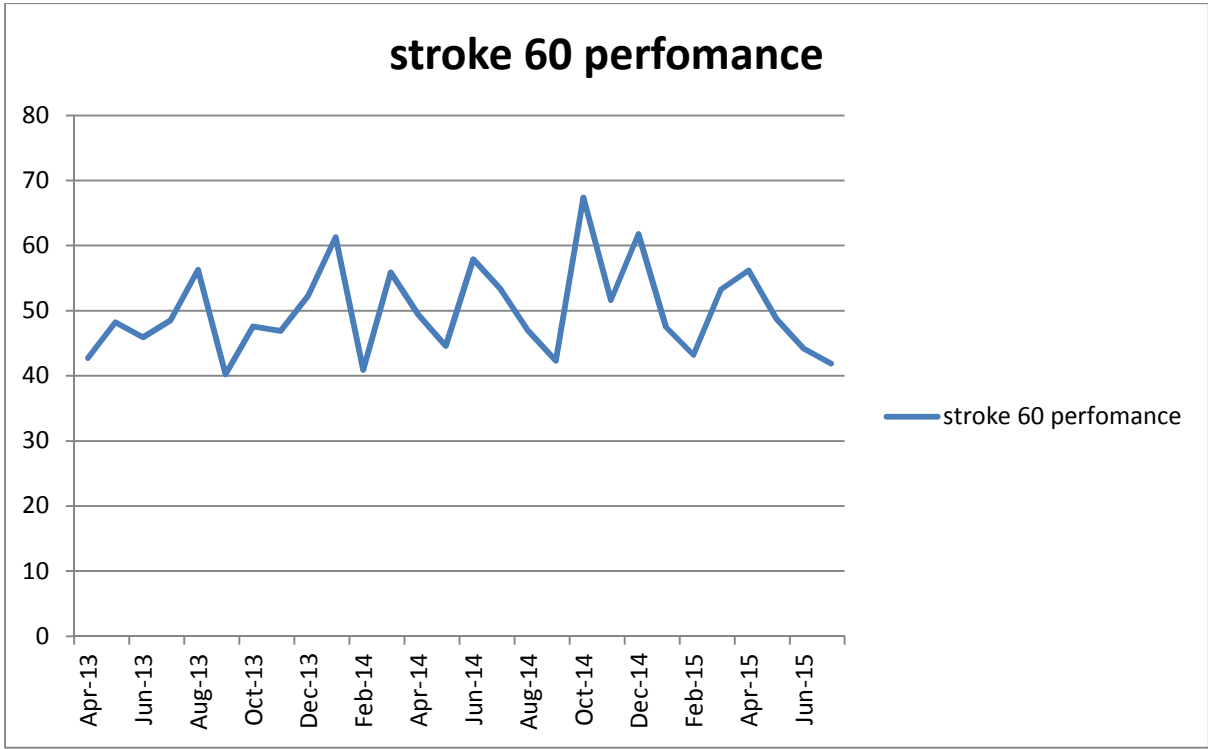
Stroke care and performance

There are two ambulance clinical quality indicators around stroke:

- 1. Stroke 60
the percentage of Face Arm Speech Test (FAST) positive stroke patients (assessed face to face) potentially eligible for stroke thrombolysis, who arrive at a hyperacute stroke centre within 60 minutes of call.

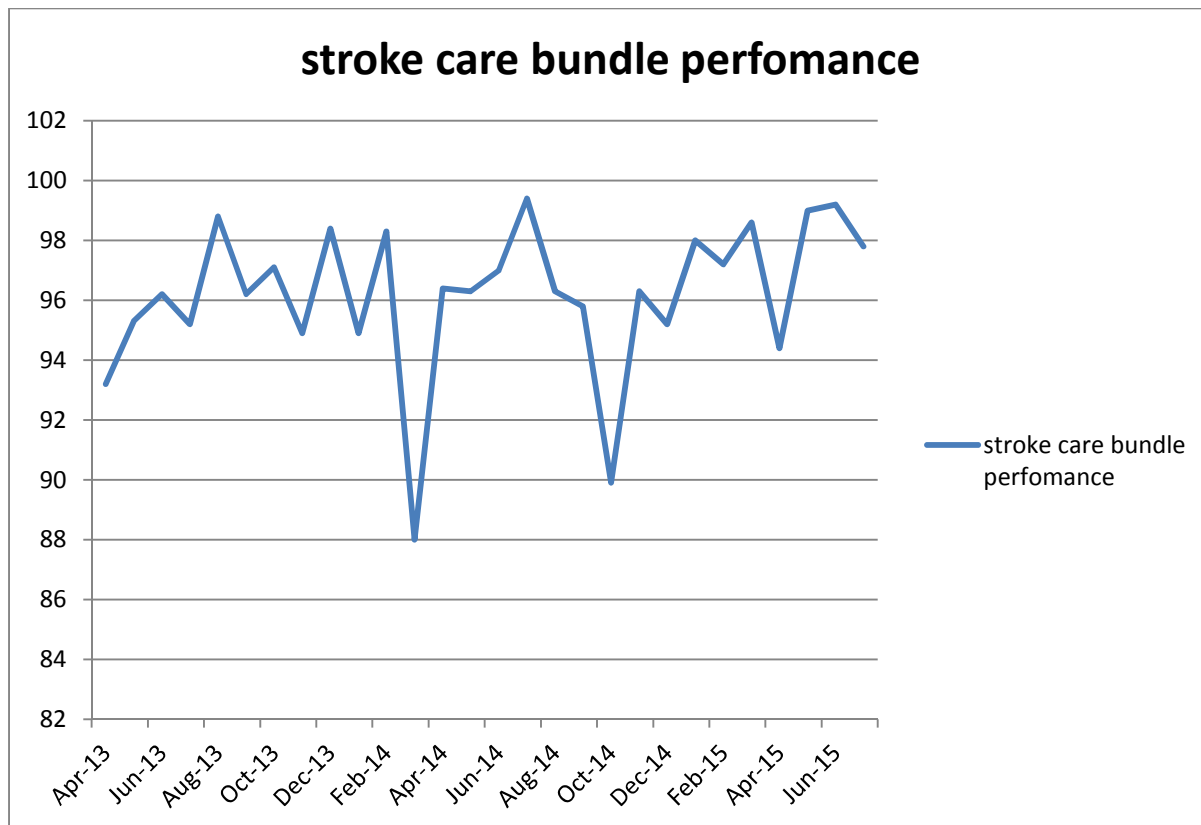
- 2. Stroke care bundle
the percentage of suspected stroke patients (assessed face to face) who receive an appropriate care bundle

The graph below shows EEAST’s performance against the stroke 60 indicator in Norfolk.



There has been a dip in performance since May 2015 due to an increase in the number of stroke incidents and increasing overall demand. Between May and July this year, the Trust dealt with 272 incidents counted within the stroke 60 indicator, compared to 182 in the same three months in 2014 – an increase of 49%.

The graph below shows EEAST's performance against the stroke care bundle indicator in Norfolk



The quality of care Norfolk patient's continue to receive from the ambulance service remains high on this indicator.

The difference in our ability to deliver the care well, but not so on the transport time is well represented in the following map highlighting the travel times to the nearest stroke units. Vast areas of Norfolk have emergency drive times of in excess of 20 mins. The 60 minute target starts from the time the 999 call is received to arrival at a hyper-acute stroke unit. Given these drive times and the current stroke configuration the 60 minute target proves extremely challenging in a rural county

East of England Ambulance Service NHS Trust
Drive Time Coverage to Stroke Facilities

