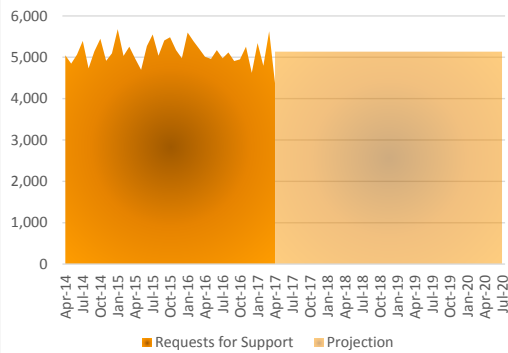


Good is:

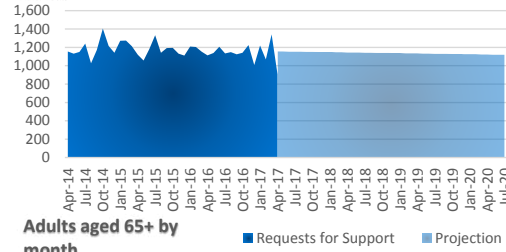
Requests for support

Requests for Support in the last 12 months **60,112**

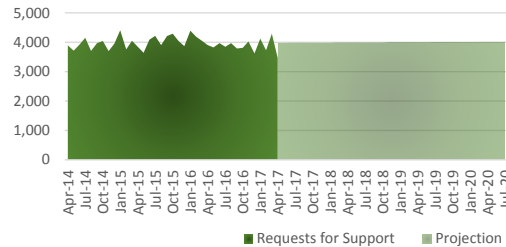
All Ages by month



Adults aged 18-64 by month



Adults aged 65+ by month

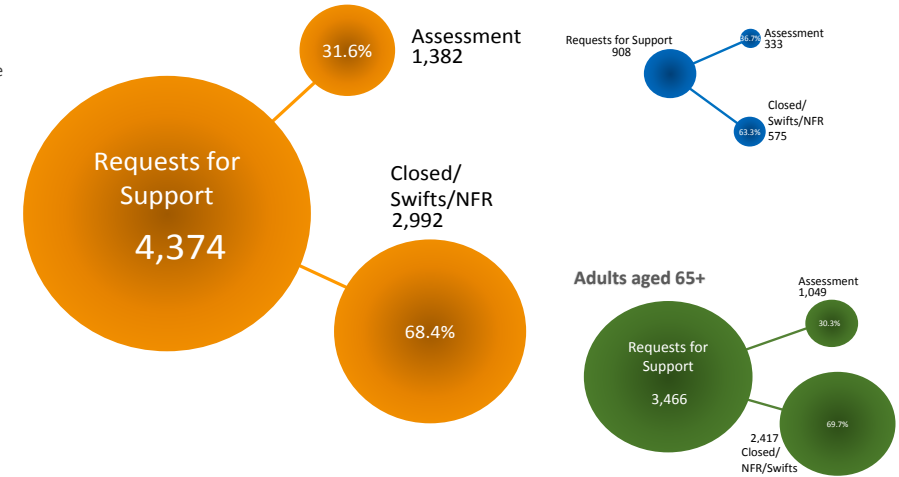


Good is: low

Requests for support which go on to assessment (last period)

Performance vs target

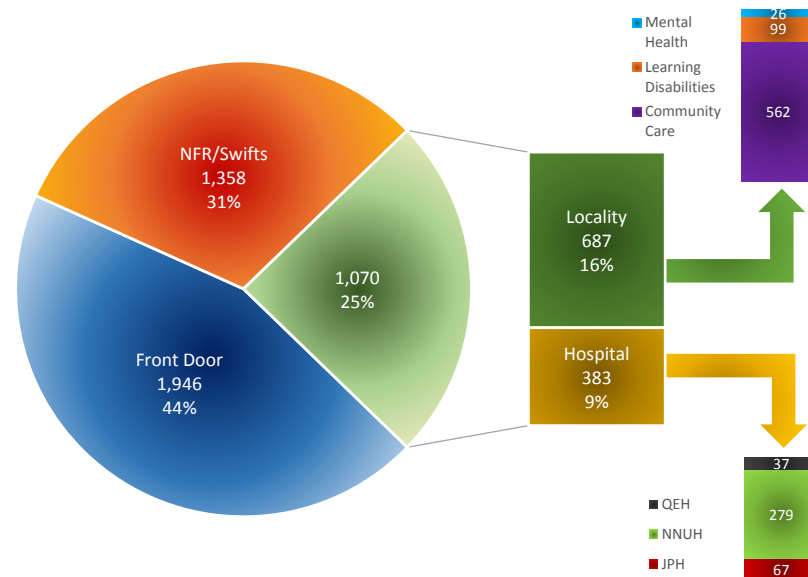
Direction of Travel vs last



Requests for support by point of contact (last period)

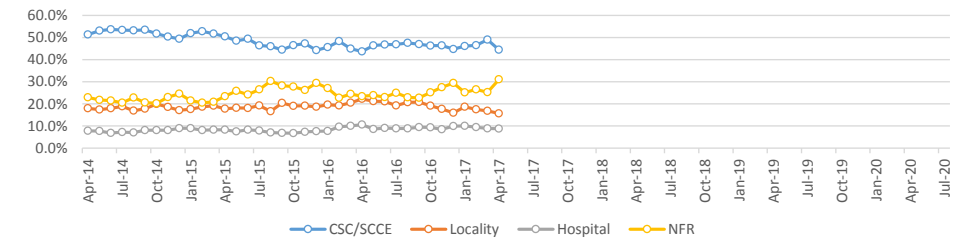
Performance vs target

Direction of Travel vs last

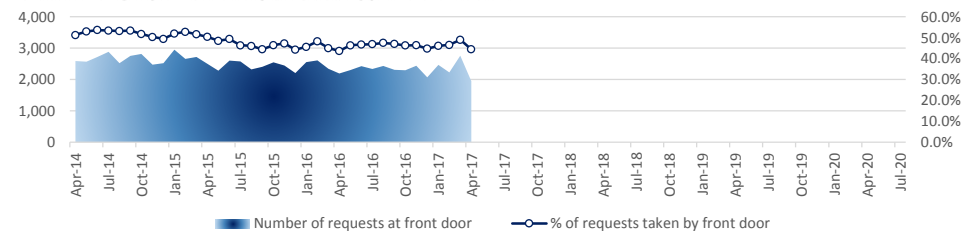


Requests for support by point of contact over time

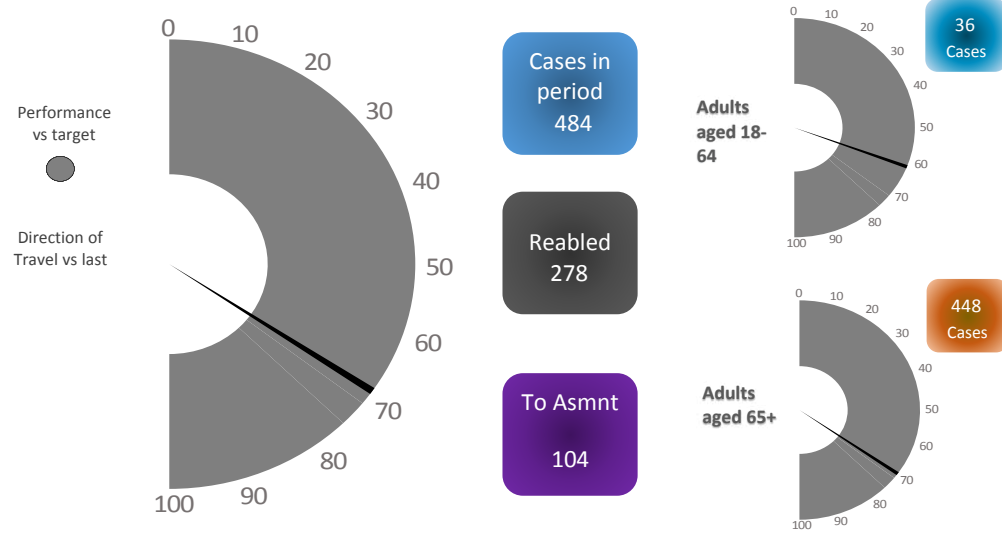
Percentage of requests for support received by point of contact



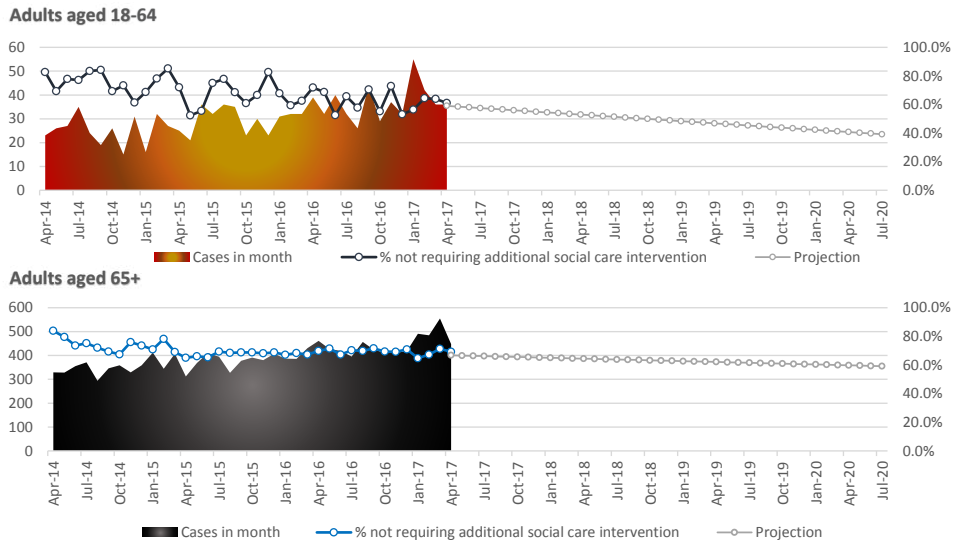
Volume and proportion of requests for support at front door



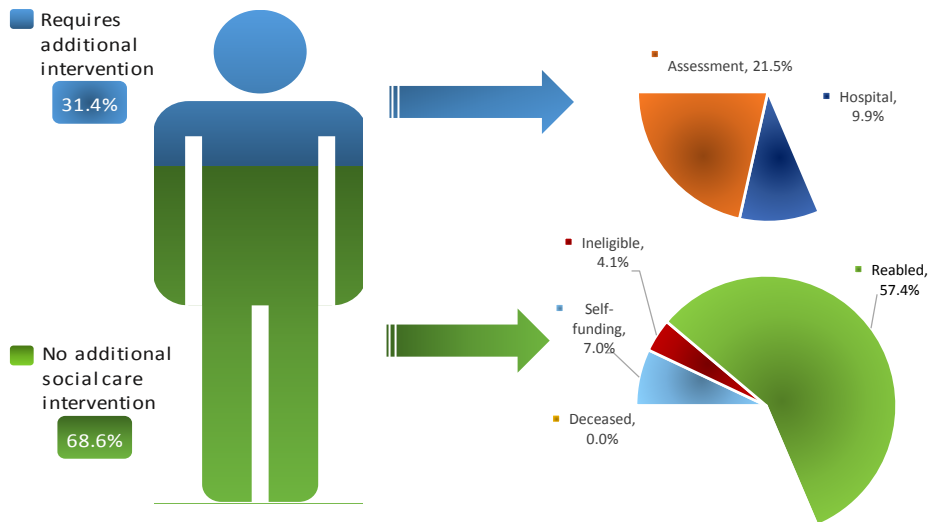
Good is: high % Reablement cases where person does not require additional social care at end of intervention (last period)



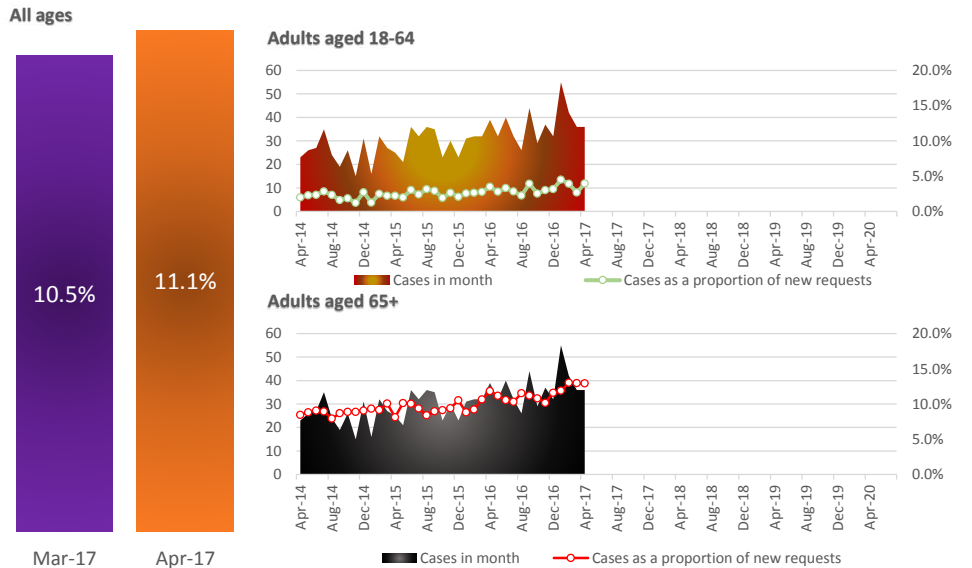
Good is: high % Reablement cases where person does not require additional social care at end of intervention over time



Breakdown of reablement outcomes by type (last period)

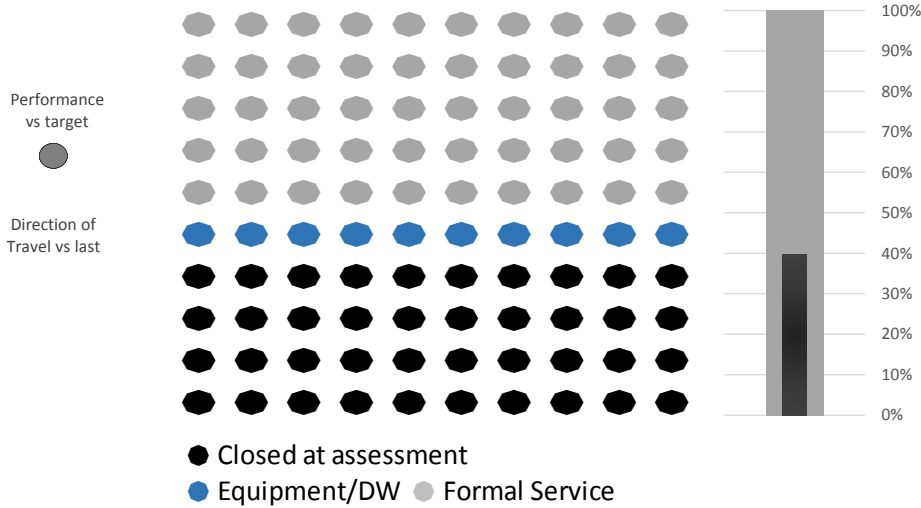


Reablement cases as a proportion of new requests for support



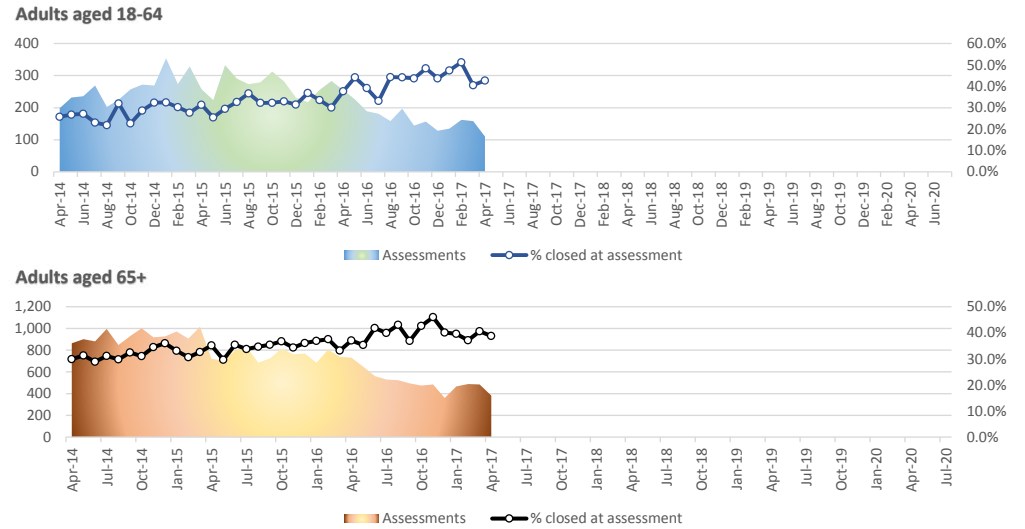
Good is:

Proportion of assessments closed with no additional social care intervention (last period)

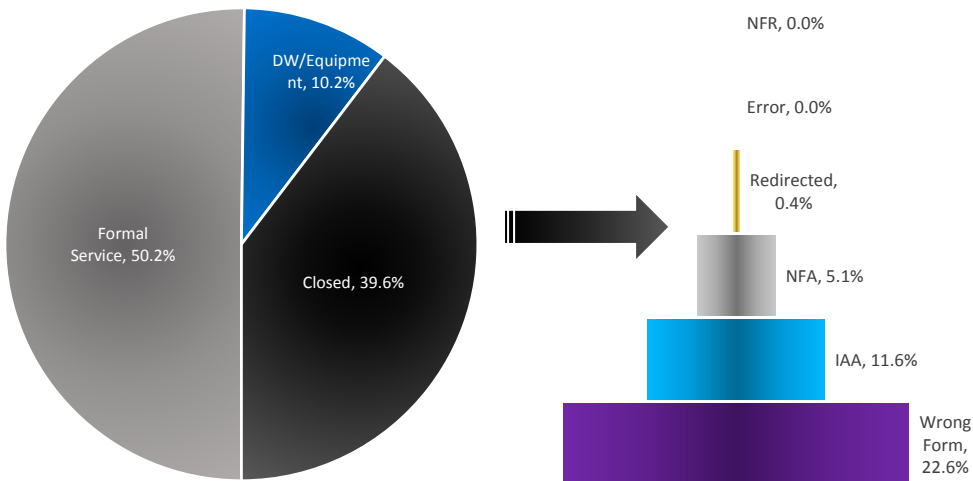


Good is:

Proportion of assessments closed with no additional social care intervention over time

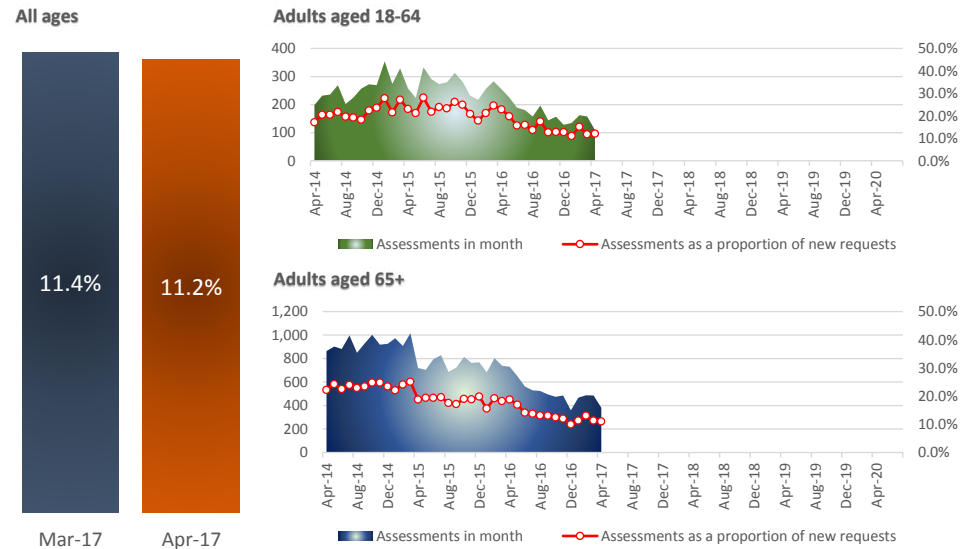


Breakdown of assessments which were closed with no additional social care intervention by outcome (last period)



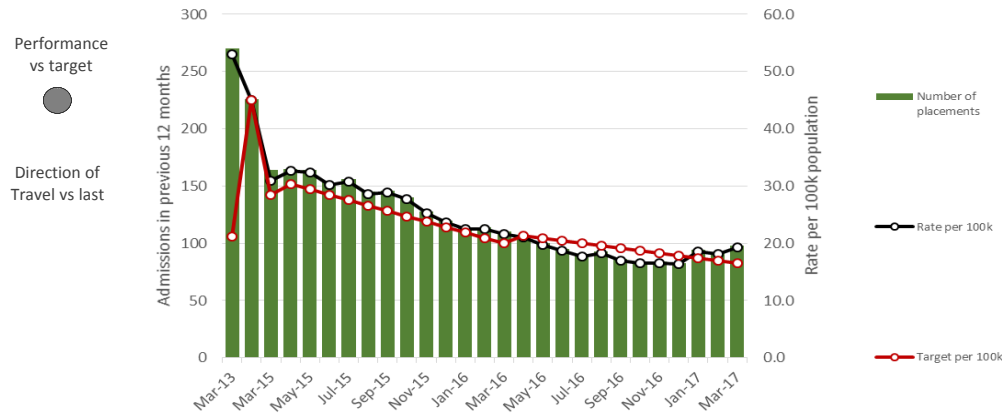
Good is: low

Assessments as a proportion of new requests for support



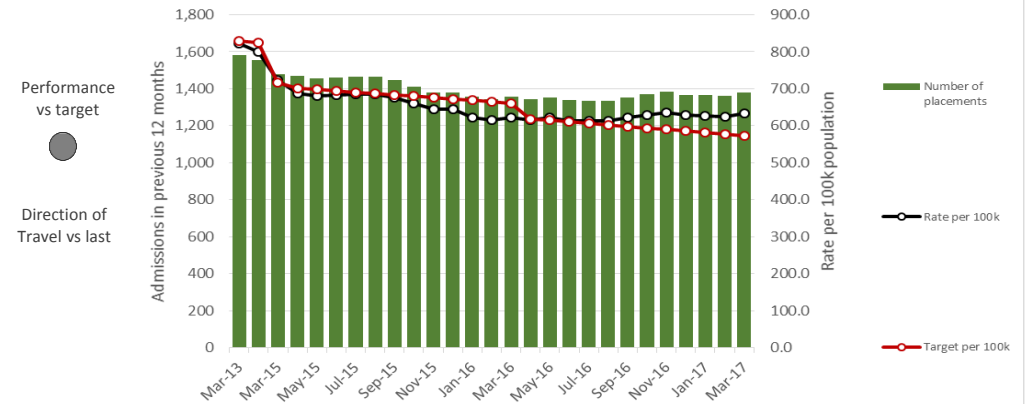
Good is: low

Admissions of working-aged adults, aged 18-64, to long-term residential and nursing care (rolling 12 month period)



Good is: low

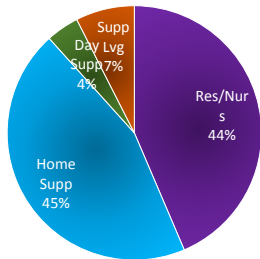
Admissions of older adults, aged 65 and over, to long-term residential and nursing care (rolling 12 month period)



Current long-term service volumes by primary service

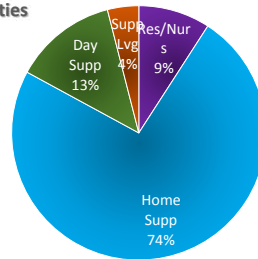
Older People

Res/Nurs	3,206
Home Supp	3,292
Day Supp	308
Supp Lvg	550



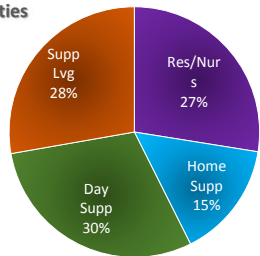
Physical Disabilities

Res/Nurs	163
Home Supp	1,318
Day Supp	234
Supp Lvg	71



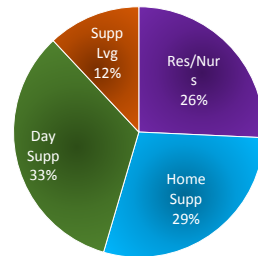
Learning Disabilities

Res/Nurs	716
Home Supp	392
Day Supp	771
Supp Lvg	722



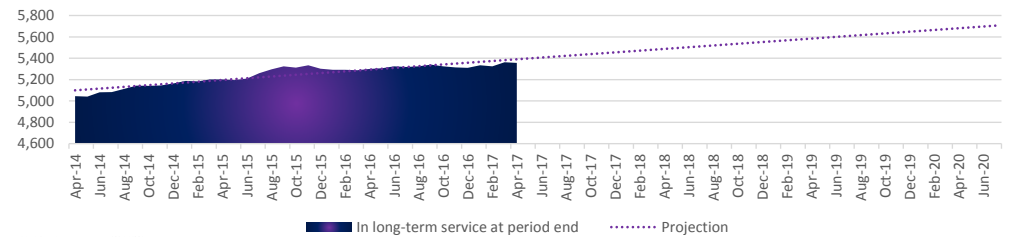
Mental Health

Res/Nurs	249
Home Supp	279
Day Supp	324
Supp Lvg	116

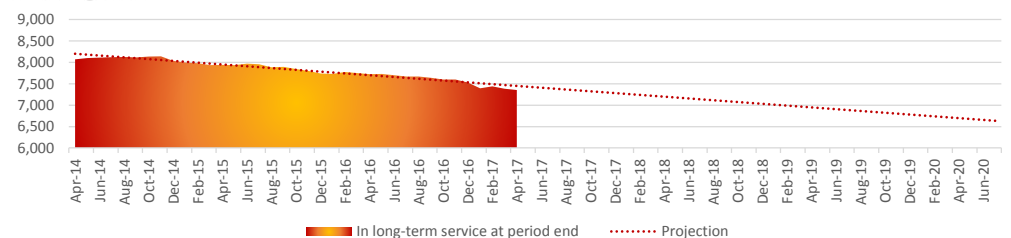


People in receipt of long-term service over time

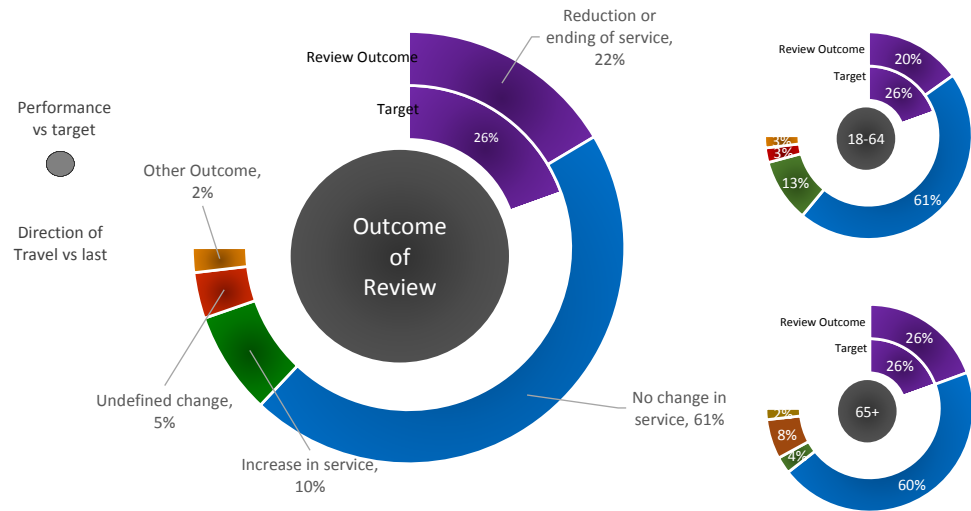
Adults aged 18-64



Adults aged 65+



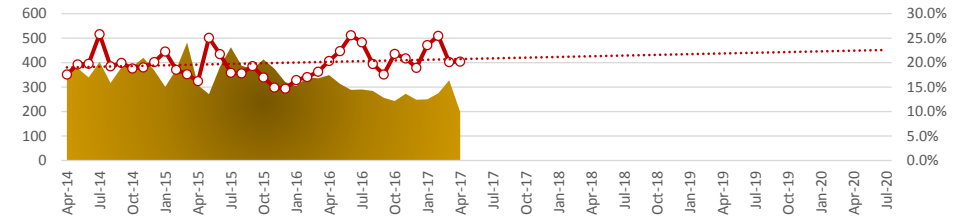
Good is: high % Reviews leading a reduction or ending of services (last period)



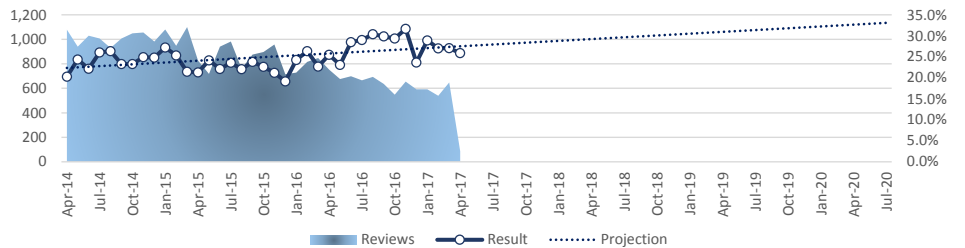
Performance vs target
Direction of Travel vs last

Good is: high % Reviews leading a reduction or ending of services over time

Adults aged 18-64

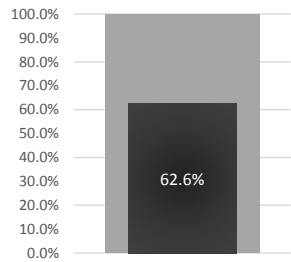


Adults aged 65+

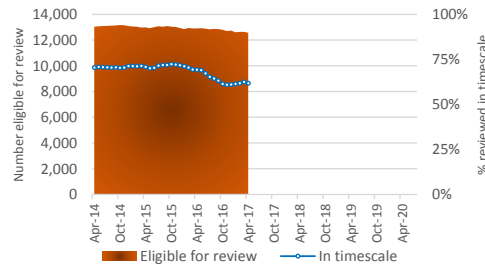


Good is: high % of long-term service users reviewed in timescale

Reviewed in timescale at end of last period - all ages

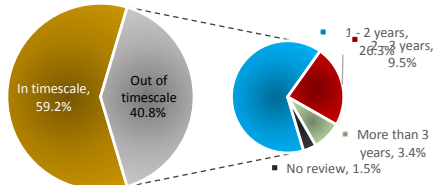


Reviewed in timescale at period end over time - all ages

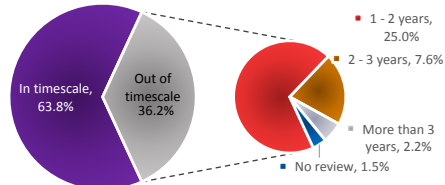


Performance vs target
Direction of Travel vs last

Adults aged 18-64 by time since last review (most recent period)



Adults aged 65+ by time since last review (most recent period)

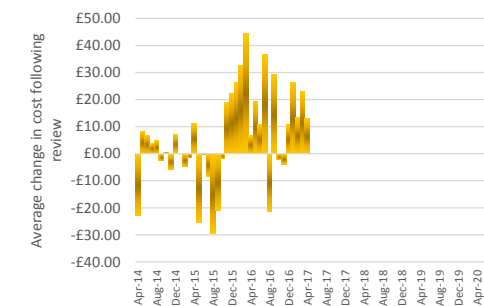


Good is: low Average change in care packages following review

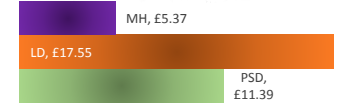
Current overall result £4.42

Performance vs target
Direction of Travel vs last

Adults aged 18-64



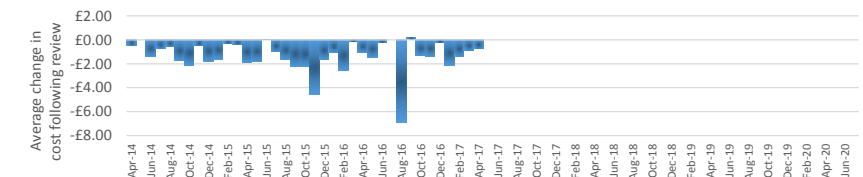
Average change for adults aged 18-64 by specialism in most recent period



Average change for adults aged 18-64 by



Adults aged 65+



Current 65+ result -£0.75