Cabinet 8 August 2022 Local Member Questions

Local Member Issues/Questions

7.1 Question from Cllr Jamie Osborn

Last year at the Scrutiny Committee, the New Anglia Local Enterprise Partnership stated that they were not proactively working on a retrofitting strategy for Norfolk, thereby failing to take a lead on the requirement to decarbonise the 23% of carbon emissions that come from domestic energy use. Given the need to insulate homes and install renewable energy to reduce fuel bills and cut carbon emissions, does the Cabinet Member agree that it is time for Norfolk County Council to take a lead on a proactive retrofitting strategy for the county?

Response from the Cabinet Member for Environment and Waste

It can be agreed that there is a need to proactively address reducing and decarbonising domestic energy use in homes across the whole of Norfolk. We believe that District Councils are best placed to take a lead on this matter given their responsibility for housing, and for Norfolk County Council to support District partners through our involvement with the Norfolk Climate Change Partnership (NCCP) and through the wider skills agenda.

This is an important topic which I am happy to discuss at the Environmental Policy cross party Member Oversight Group, to seek common agreement on how we can best play our part in helping to deliver a retrofitting strategy for the county.

Second question from Cllr Jamie Osborn

The county council has announced it will run a pre-planning consultation on the Norwich Western Link. This is despite having no indication that the DfT will approve the OBC and provide the required funding of 85% of the cost. How is the risk of not receiving DfT approval being mitigated?

Response from the Cabinet Member for Highways, Infrastructure and Transport

Cabinet agreed at its meeting on 4 July 2022 to progress with the non-statutory pre-planning application consultation, the start of which has now been confirmed as 15 August 2022. It is very normal for such project delivery activities to be undertaken in parallel with the business case approvals processes. The details of the business case process and implications were set out in the 4 July 2022 Cabinet report.

7.2 Question from CIIr Steve Morphew

When Norwich City Council maintained verges, flower beds, shrubs and roundabouts in the city they were generally well looked after. Since Norfolk County Council took back sole control of highways in 2020 many have become neglected, unkempt or abandoned. The county council is even denying responsibility for some areas that have been maintained for decades. Why has this happened and what urgent steps will you take to clear up the mess and return the verges, flowerbeds, roundabouts and shrubs in mine and other divisions in Norwich to their former well maintained condition?

Response from the Cabinet Member for Highways, Infrastructure and Transport

Norfolk County Council are responsible for verge cutting within the extent of the highway within the City. These verges are cut 4 times per year.

Within the City there is a mixture of responsibility relating to planted areas within the highway between Norfolk County Council (NCC) and Norwich City Council depending on where it is positioned and what its purpose is (ie part of a traffic calming scheme or aesthetics). NCC has recently provided £30,000 to the City Council in order to help manage the green estate within the highway. NCC will continue to liaise with the City Council to explore further ways to improve verge maintenance.

Second question from Cllr Steve Morphew

Some people who take pride in their area and are disgusted at the state the county council has left their verges and flower bed in have taken to tidying those areas themselves. What is the legal position for those doing that work, who bears the risks in the event of damage or injury and will the cabinet turn a blind eye or enforce against these informal and unauthorised acts of desperation by those who want to see the soft landscaping in their community kept well?

Response from the Cabinet Member for Highways, Infrastructure and Transport

It is acknowledged that some communities would like to maintain verges and flower beds to higher standards.

Legislation allows us to permit only other Councils or adjacent property owners or occupiers to look after planted areas and verges. However, if people wish to maintain these areas, and can do so without endangering themselves or other users, then we are unlikely to pursue the matter.

The County Council do have existing delegation agreements in place with several Parish and Town Councils.

7.3 Question from Cllr Julie Brociek-Coulton

How many residents complained of tar melting on their roads in Norfolk during the really hot days recently and why did we take so long to respond to redress the roads in question? One melted so badly that a resident got her shoe stuck to her peddle in the car due to the hot tar. Thankfully there wasn't an accident but what is being done to stop this happening in the future?

Response from the Cabinet Member for Highways, Infrastructure and Transport

During the hot period, we received 17 reported highway defects across the county, (10 report were online and 7 phone calls). There were 41 works orders completed to treat roads during the high temperatures, 29 of these were priority B orders (to be attended to within 4 days), and 12 priority C orders (to be attended to within 35 days).

In terms of complaints, NCC received none during this period.

The average time from report to attendance days was 2.02 for all 41 jobs, with the PB orders taking an average of 1.21 days and PC taking 4 days.

Road surface temperatures are monitored each day throughout the summer season. Where forecasted temperatures meet intervention levels (over 40°c), the process is initiated to ensure treatment of affected roads takes place across the county. In the period 16th to 22nd of July 2022, 78 sites were treated, and the road surface temperature was in excess of +53c.

The sites continued to be monitored and it was necessary to treat some sites more than once. Over the hot period, there were 435 treatments undertaken on the 78 sites.

Our road surface temperature (RST) monitoring and proactive dusting will continue to be undertaken when RST's exceed intervention temperatures.

7.4 Question from Cllr Mike Smith-Clare

Can the cabinet member outline the summer schedule of building repairs on Norfolk schools?

Response from the Cabinet Member for Children's Services

Most Summer building projects and maintenance activity is led by Governing and Trust Boards. The larger building projects run by NCC have been emailed to Cllr Smith-Clare as a member of Capital Priority Group on 7 July 2022. They include:

- Completion of Ormiston Academy and Sprowston Community Academy expansions
- Holly Meadows modular replacement scheme
- St Mary's Beetley modular replacement scheme
- Sidestrand modular replacement scheme
- Easton new special school ongoing programme
- Drake SRB
- Various smaller condition schemes

Second question from CIIr Mike Smith-Clare

With families experiencing extreme poverty and financial difficulties, what is the cabinet member doing to address the exorbitant and unnecessary cost of school uniforms and other 'school specific' items?

Response from the Cabinet Member for Children's Services

Thank you for the question. As a cabinet member I understand the concern and I also know many schools and academies in Norfolk are actively working to address this issue. It is a matter for individual schools to resolve and I'm aware that most schools have schemes designed to support families experiencing hardship.

7.5 Question from Cllr Colleen Walker

Now the sale of Holt Hall has fallen through will cabinet use this as an opportunity to work with the community to keep this much loved asset as a valuable resource for young people in Norfolk instead of selling to the highest bidder for a use that would see Holt Hall lost to the community?

Response from the Cabinet Member for Commercial Services and Asset Management

Council has discussed this at length and a decision was made on the future of Holt Hall and has declared it as surplus to our use for Outdoor Education.

The site is covered by the Asset of Community Value legislation, which will guide the next steps.

7.6 Question from Cllr Chrissie Rumsby

Our Fire and Rescue service did a brilliant job under extreme pressure during the recent hot weather. What went right, what went wrong, what lessons have been learnt and where can we find the details of any changes required to ensure we are ready for predicted future incidents on a similar or larger scale?

Response from the Cabinet Member for Communities and Partnerships
I agree that the response in Norfolk to what was an extremely challenging time
both locally and nationally was outstanding. It is a testament to the dedication and
actions of our whole Fire and Rescue Service, support staff, stakeholders,
partners and communities that no lives were lost.

The volume and type of incidents we faced were significant and stretched our capacity and capability to the limit, which is why we declared a major incident, as did many other services across the country. This was a unique set of circumstances that we faced and everyone worked as hard as they could; we tested the service to its limit. Our operational crews praised the performance of our new technical response vehicles which provided easier access to fires and misting capabilities reducing the amount of water required. Our drones also proved essential in providing birds-eye views of the fires. Whilst there may be lessons to learn, I do not think it would be appropriate to say that anything 'went wrong'. Everyone did the very best that they could.

The process to reflect on the major incident to capture what went well and what we can learn to improve for the future is underway. We have commissioned our operational assurance function to complete an immediate Strategic and Tactical Review that will involve all fire staff and key stakeholders. The focus is on building on what worked well and identifying where we could improve or further enhance our approach. I would be happy to bring our findings from this to our Strategic Development Oversight Group, of which you are a Member, to ensure that we can understand the findings and the actions being taken forward as a result.

More generally, as you will know from our discussions at the Strategic Development Oversight Group, our work to develop a new Community Risk Management Plan is well progressed. This plan considers the risks we face and sets out the steps we will take to allocate resources to best mitigate or meet these risks. This is a significant piece of work and the draft Plan will be reviewed by the Infrastructure and Development Select Committee in September and Cabinet in October, before starting a public consultation on its findings and proposals. The Plan will include an assessment of the effectiveness of our specialist appliances and capability for responding to the wildfire risk in Norfolk.

7.7 Question from Cllr Matt Reilly

While I welcome the departure from the practice of recent years under this administration of asking council to agree budgets before revealing what cabinet intends to do to meet the huge budget gap they have created, why is the administration only consulting Norfolk on the implementation of a cut to the mobile

library budget they have already decided to make rather than asking Norfolk if residents value the service enough to want the budget maintained?

Response from the Cabinet Member for Communities and Partnerships With such significant financial pressures facing the County Council it's inevitable that difficult decisions will need to be made. The budget reductions relating to mobile libraries are proposals at this stage and no final decisions will be taken until we have completed a full consultation with the public. The consultation was launched on the 22nd July and will run for 8 weeks allowing plenty of time for people to give us their views. It contains a range of questions designed to help understand the elements of the service that residents most value, as well as how additional offers might be incorporated, such as wider use of digital offers.

7.8 Question from Cllr Terry Jermy

Could the Cabinet Member for Finance confirm how much money was received in the last financial year from DIY waste charges introduced in 2017? and how much income is factored into the budget for this in the 22/23 financial year?

Response from the Cabinet Member for Finance:

The County Council's pay as you throw charges at its 20 recycling centres across Norfolk are set at rates to cover the costs of dealing with waste it does not have to accept for free, and are not set to generate a profit.

For the 2021/22 financial year the income from these charges was £317,622 for construction and demolition type DIY waste, and £9,398 for tyres.

For the 2022/23 financial year the total income from pay as you throw charges is budgeted as £292,000 and there is not a breakdown that separates budgeted income for construction and demolition type DIY waste from tyres.

Second question from Cllr Terry Jermy

Could the Cabinet Member for the Environment confirm the estimated total number of visits to Norfolk's Household Waste Recycling Centres on Wednesdays during the last financial year?

Response from the Cabinet Member for Environment and Waste

Wednesday is one of the quietest days in the week at Norfolk's recycling centres, with around 11% of visits taking place on Wednesdays, which equates to around 110,000 visits a year.

7.9 Question from Cllr Paul Neale

The Holt Hall sale has fallen through as the highest bidder could not fulfil their over-ambitious offer in a timescale required by the Council. There were other bidders but as they were lower the Cabinet decided to chase the money and accept the offer of a property developer not, subject to secretary of state approval, a sound educational development proposal. It seems to me the Cabinet knows the price of everything but the value of nothing.

Now we are in this position is it not now time the Cabinet reconsider their approach and the value of education for our children by accepting more appropriate offers.

Response from the Cabinet Member for Commercial Services and Asset Management

As the bidding process and bidders are covered by commercial confidentiality (and as the bids have not been shared with Cllr Neale), I am not able to comment on any the various 'statements' made.

The site is covered by the Asset of Community Value legislation, which will guide the next steps, however as Norfolk County Council has previously advised, bids are assessed on a variety of criteria.

Second Question from Cllr Paul Neale

Frontline staff working with people in crisis are reporting that a shortage of beds in adult mental health services means that often people are unable to access the crisis care that they need. What steps is the county council taking to reduce pressure on mental health service beds by supporting early intervention so that people do not reach the stage where they need crisis care?

Response from the Deputy Cabinet Member for Adult Social Care, Public Health and Prevention

Thank you for your question.

The Council works in partnership with the Integrated Care Board who have the primary responsibility for Mental Health Services. The Integrated Care Board has funded a range of crisis support services, such as a mental health practitioner in the ambulance car, crisis house, and Julian Support rapid response service to support people get help in a crisis. The aspiration is for these services to reduce the need for admission to hospital beds as people access support earlier. Other initiatives through community support for people getting help at their GP to prevent escalation to a crisis. These includes MIND recovery workers and Norfolk and Suffolk Foundation Trust (NSFT) mental health practitioners in Primary Care Networks and Wellbeing hubs in East, West and Norwich with out of hours availability.

Norfolk County Council has representation on relevant groups as well as leading the delayed transfers of care workstream, and we're actively involved with the Norfolk and Waveney Integrated Care System Mental Health Transformation, which is co-Chaired by James Bullion, Executive Director, Adult Social Care. The Public Health Team fund mental health support, including a £515,200 grant (2021-25) to Norfolk Community Foundation to provide the allocation of grants to community-based groups in the voluntary and community sector around prevention and wellbeing. Public Health also provides funding for the Norfolk County Council Library service 'read my mind' (£155,000 (2022-25)) which is a tailored intervention for men's wellbeing through coordination of a mental health literacy programme. There is an ongoing mental health promotion campaign based on the Five Ways to Wellbeing which gives simple advice on things you can do to make yourself feel good, including being active, connecting with others, and learning, more details can be found on our webpages: Mental wellbeing - Norfolk County Council.

The Mental Health Social Care service is supporting in a number of other ways that avert or respond to crises. These include:

Assisting with Admission avoidance or Transfer of Care from hospitals.

- Providing the Approved Mental Health Professional (AMHP) service provide robust triage for any requests for Mental Health Act assessments to ensure all community options have been explored to support the person.
- Community social care staff arrange, review and manage packages of care and closely liaise with NSFT mental health teams to seek alternative to hospital treatment where appropriate.
- Social care staff signpost service users to appropriate community support using the Living Well model, including the new Integrated Care Board funded crisis services and the Wellbeing hubs.

7.10 Question from Cllr Maxine Webb

Given the importance of improving co-production and communication with families of children and young people with SEND and now that the Council is part the DfE's 'Safety Valve' programme to address our significant deficit with the High Needs Block, could the cabinet member outline how the council is involving parents, carers and children and young people in this work?

Response from the Cabinet Member for Children's Services

We are committed to working working with families and young people regarding all of our SEND developments and have been doing so throughout all of our SEND improvement work over the past 18 months or more. The DfE have recognised this improvement through our Written Statement of Action ahead of the anticipated re-visit by Ofsted/CQC this autumn.

The Safety Valve programme is being directed by the DfE and is very different to other SEND improvement work, in the sense that the approach is prescribed by the DfE and is a process of negotiation which has not yet concluded.

However, we have ensured that high level briefings regarding the Safety Valve programme have occurred via the People & Communities Select Committee and Schools Forum (public domain reports) and also via the Norfolk SEND Multi-Agency Steering Group (NASMA) which is co-chaired by Family Voice Norfolk. Therefore, we are ensuring that the Parent Carer Forum are kept informed of the ongoing negotiation with DfE and we will, as with Schools Forum and Committee, provide more details when this is possible within the DfE scheme.

7.11 Question from Cllr Sharon Blundell

Family carers have told me that while they appreciated the wellbeing packs during the main covid pandemic, they are totally inappropriate in today's climate and if the council wishes to thank carers, they would prefer a £30 voucher which would be of a better benefit to them, will you listen to carers and provide vouchers instead?

Response from the Deputy Cabinet Member for Adult Social Care, Public Health and Prevention

Thank you for your question.

We appreciate the feedback we have had from carers on the Carers Wellbeing Packs, which has been very positive from some carers who received them, and others who found them less valuable. Carers were involved throughout the development of the project to try and ensure the packs were helpful and beneficial for carers.

The 7,000 packs we have provided were delivered by Caring Together with funding secured by Norfolk County Council. Funding was from the Department of Health & Social Care Infection Control Fund (ICF), so the funding was specifically for that purpose and couldn't be used for solely distributing non-ICF related support, such as a voucher scheme.

Infection control and having suitable PPE was something many carers had been very concerned about given the vulnerable nature of the people many of them care for, and the potential impact if the carer themselves fall ill. Aside from the direct benefit of receiving a pack it has also helped identify more carers and therefore able to help them get other support and led to people across a range of organisations being more proactive in identifying carers.

This project is now coming to an end as national funding was time limited, however if we have an opportunity to run a similar project in the future, we will definitely take into account all of the feedback we have had from carers about the Carers Wellbeing Packs Project.

7.12 **Question from Cllr Steff Aquarone**

Can you tell us of your analysis of by how much social isolation will be increased by a substantial reduction in mobile library routes and how much in additional costs this is likely to cost Adult Social Care?

Response from the Cabinet Member for Communities and Partnerships
Alongside the public consultation, the Library and Information team will be
reviewing a range of data to ascertain the impact of any changes to the service
and its users. An EqIA will also be carried out to ensure that due consideration
has been given to the needs of residents. Norfolk Library Service is committed to
reducing social isolation in the county and has been a national leader in
developing offers like "just a cuppa" within branch libraries. The service also
works closely with Adult Social Care to provide community-based services that
promote wellbeing and independence.

Second guestion from Cllr Steff Aguarone

Will the county council put the substantial deposit that the 'winning' bidder paid into helping the new owner establish outdoor education provision at Holt Hall?

Response from the Cabinet Member for Commercial Services and Asset Management

As the bidding process and bidders are covered by commercial confidentiality (and as the bids have not been shared with Cllr Aquarone), I am not able to comment on the 'statement' made.

It will be up to any future bidders to propose their intended use for the site.

7.13 Question from Cllr Rob Colwell

If the energy costs reach the anticipated levels that are predicted in the national press with the average bill cost potentially hitting £4,000 how many people are you anticipating will be pushed into poverty and severe poverty in Norfolk as a result of these increases?

Response from the Leader and Cabinet Member for Governance and Strategy

The County Council has developed a comprehensive hardship offer, making full use of the Household Support Grant provided by central government, as well as allocating additional funding locally. The Norfolk Assistance Scheme is able to provide help with energy costs and we have worked proactively with partners public and voluntary sector to identify need and target support

7.14 Question from Cllr Saul Penfold

Will you urgently organise an emergency cost of living summit in Norfolk to bring together people and organisations on the front line of dealing with local poverty including Citizens Advice, Food Banks, Local Trades Unions, and Chambers of Commerce so you can look at ways the Council can help people in Norfolk who will be affected?

Response from the Leader and Cabinet Member for Governance and Strategy

The County Council is already working proactively with a range of partners to address the cost of living crisis. We are represented on the Nourishing Norfolk board, organised by the Norfolk Community Foundation to create an affordable food network, and we have a wide range of offers in place to support our residents both directly and indirectly.

7.15 | Question from Cllr Lucy Shires

We are hearing from Food Banks across the county that they are increasingly struggling with the expanding demand for their services. What more can the council do to help them?

Response from the Leader and Cabinet Member for Governance and Strategy

See response to 7.14

In addition, we have invested £0.5m into the Nourishing Norfolk initiative as well as providing additional grant funding for grass roots organisations working with local communities.

7.16 Question from Cllr Brian Watkins

How much extra funding do you think the Norfolk Fire and Rescue Service needs to achieve the significant improvement that the Inspectorate seeks so that Norfolk can have an adequate service?

Response from the Cabinet Member for Communities and Partnership

The HMICFRS inspection was carried out in Autumn last year, which is some time ago. Since that time, we have already committed significant additional funding for the service. As part of the budget setting process for this year, the revenue budget for the service was increased by £1.7m to address some known pressures and also to provide additional funding for key areas of the service. This included significant additional revenue funding for our prevention service which has enable additional resource to be put in place. The revenue budget was also increased in 2021/22. In addition, there is a significant agreed capital programme for the service which enables investment in new equipment and facilities. Over the next

three years the capital programme for the service exceeds £20m, which is on top of the investments already made.

Some areas of the service where we have already made capital investment were key to our successful response to wildfires recently. In particular, the 4 x 4 vehicles were invaluable in quickly accessing fires on fields where larger appliances may become stuck, and our drone capability was also essential in being able to quickly and safely gain situational awareness at some larger incidents.

Work is underway to assess the detailed findings of the HMICFRS inspection report and develop a plan to address areas for improvement identified. This plan will be presented to Cabinet in September. It is possible that we may need to make further investment in our service to successfully deliver the improvements that we all wish to see, and we will consider this as opportunities arise. Equally, we may need to change processes and priorities without the need for investment to enable our improvement journey to continue. In addition, as highlighted in the report, we need to ensure that we make best use of the resources already available to us, for example in the wider county council.

7.17 | Question from CIIr Dan Roper

Many of my residents are very disappointed that plans for a cycle route on the A140 between Broadland Northway and Norwich Airport have again been shelved due to NCC receiving a lower award than expected from the Active Travel Fund. Does the Cabinet Member recognise the enormous benefits that such a cycle route would bring and can he advise of any future funding possibilities that could turn this into a reality?

Response from the Cabinet Member for Highways, Infrastructure and Transport

Following a successful bid to the Infrastructure Delivery Fund in 2022, we have successfully got funding for an extension to the yellow pedalway. The proposal will be to link the Broadland Northway to Middleton's Lane alongside the A140 on a new facility. This is currently in design and will be delivered as part of the wider Transforming Cities programme.

7,18 | Question from Cllr Alexandra Kemp

Norfolk Fire Rescue Service Inspection found insufficient resource for Protection, leading to slow building assessment turnaround; no face-to-face Safe-and-Well Checks or Home Fire Safety Visits in person since the pandemic; and inadequate Prevention. While starving the Fire Service, Cabinet wants to waste £3 million – even more via underwriting - on an expensive vanity project for a new prefab replacement library with a short-term life, not value for money or needed, as Lynn has an excellent fully accessible library; NCC will cut the valuable Mobile Library Service, a lifeline to vulnerable residents, by half.

Can Cabinet ditch the vanity project and fund the Fire Service and Mobile Library?

Response from the Cabinet Member for Communities and Partnerships

The HMICFRS inspection was carried out in Autumn last year, which is some time ago. Since that time, we have already committed significant additional funding for the service. As part of the budget setting process for this year, the revenue

budget for the service was increased by £1.7m to address some known pressures and also to provide additional funding for key areas of the service. This included significant additional revenue funding for our prevention service which has enable additional resource to be put in place. The revenue budget was also increased in 2021/22. In addition, there is a significant agreed capital programme for the service which enables investment in new equipment and facilities. Over the next three years the capital programme for the service exceeds £20m, which is on top of the investments already made.

Many face to face activities were paused during the pandemic to ensure that we were able to keep staff and communities safe, particularly during lockdown and subsequent restrictions. During that time, our focus was on maintaining operational response. Some prevention activity continued where it was safe to do so, e.g. telephone assessments for individuals at the highest risk. We also worked with blue light partners to put new areas of activity to support Norfolk communities in place, for example our work with the Ambulance Service.

I am pleased that our protection and prevention visits resumed some months ago and activity has almost returned to pre-pandemic levels

The development of a new Multi-User Community Hub in King's Lynn is predominantly funded by external Town Deal funding, with additional capital input from Norfolk County Council, who will own the asset following the build. The investment is a capital expense and could therefore not be used to support ongoing revenue costs associated with the mobile library service. The investment in the building is backed by a robust business case and there are no indications that the building will have a short life-span. The current library, which will be relocated to the new multi-user hub, is not of sufficient size to meet the requirements of King's Lynn and surrounding areas and is also not in the optimal location.

7.19 Question from Cllr Ben Price

The recent inspection report on Norfolk's fire service stated that the service is "inadequate" in preventing fires. Given that extreme heat is making fires more likely and more damaging, will the Cabinet Member immediately institute an emergency plan to identify how the risks of fires can be reduced?

Response from the Cabinet Member for Communities and Partnerships

The service is already working with key stakeholders and partners to identify areas where the risks of wildfires can be reduced and working together to mitigate these risks. This includes reminding the public of the simple steps that we can all take to help prevent fires happening in the first place. We have already invested additional revenue funding in this area of the service and have been able to increase our resources as a result.

Looking forward, our work to develop a new Community Risk Management Plan is well progressed. This plan considers the risks we face and sets out the steps we will take to allocate resources to best mitigate or meet these risks. This is a significant piece of work and the draft Plan will be reviewed by the Infrastructure and Development Select Committee in September and Cabinet in October, before starting a public consultation on its findings and proposals. The Plan will include

an assessment of the effectiveness of our specialist appliances and capability for responding to the wildfire risk in Norfolk. A review of our recent major incident response is also underway to enable us to capture learning.

Second question from CIIr Ben Price

The heatwave and associated fires in July, and the upcoming drought, are yet again showing the damage that climate change is causing to our county. Will the Cabinet Member agree that climate change should be a key item in the council's corporate risk register?

Response from the Cabinet Member for Environment and Waste?

The Council is currently undertaking a routine review and refresh of its corporate risk register, to ensure that the most significant risks to the Council continue to be addressed and treated appropriately.

Climate change is being considered as part of this review, with any associated risk(s) deemed corporately significant, and that are within the Council's control to mitigate, to be added to the corporate risk register. This will be reported as part of the risk management report to Cabinet in October 2022.

Norfolk County Council has been reporting regularly on the many projects and programmes already under delivery as part of our new Environmental Policy, and most recently we produced a new digital dashboard to show our progress towards Net Zero across the County Council's estates by 2030, as well as data on the county's wider emissions. Cabinet has also supported the creation of a new Climate Change Plan for the county as part of the work of the Norfolk Climate Change Partnership (NCCP).