

## Norfolk Health Overview and Scrutiny Committee 6 December 2018

### Glossary of Terms and Abbreviations

5Q Care Test	<p>A Discharge to Assess patient screening tool consisting of 5 questions:-</p> <ol style="list-style-type: none"> <li>(1) Could the patient's care be given by a competent relative at home, with some instruction and support?</li> <li>(2) Could the patient's care be provided in a residential care home with community nursing support?</li> <li>(3) Is intervention from a nurse needed because the care required by the patient involves making judgements and decisions based on clinical knowledge that a carer could not be expected to have?</li> <li>(4) Is close supervision by a nurse needed due to the risk of patient harm if not provided? (This includes severe mental distress and extreme behaviour.)</li> <li>(5) Is a nurse is required to supervise, train and delegate the care of a patient, whilst maintaining accountability for the delivery of that care by a person they deem competent?</li> </ol>
A&E	Accident and emergency
Cath lab	Catheterisation lab – an examination room with diagnostic imaging equipment
CCG	Clinical Commissioning Group
CDU	Clinical Decision Unit
CHC	Continuing Healthcare
CIC	Community Interest Company
CQC	Care Quality Commission – the independent regulator of health and social care in England. Its purpose is to make sure health and social care services provide people with safe, effective, high quality care and encourage care services to improve.
CSU	Commissioning Support Unit
CT	Computerised Tomography Scan – Uses X Rays And A Computer To Make Images Of The Inside Of The Body
D2A	Discharge to Assess – patients in hospital are identified as being suitable for a pathway which involved discharge to a suitable care setting and assessment for NHS Continuing Healthcare at a later date. The patient's care is funded by the NHS until the CHC assessment is carried out. NHS funding after that point is dependent on the outcome of the CHC assessment.
Divisional Triumverates	The Management Teams that run the four Divisions at the Norfolk and Norwich University Hospital NHS Foundation Trust. The three members of each Team are the Chair of Division (Medical), Deputy Divisional Nurse Director or Deputy

	Divisional Support Director ( Nurse or Profession Allied to Medicine) and the Operations Director (Manager)
DNACPR	Do not attempt cardiopulmonary resuscitation
DoH	Department of Health and Social Care
DOLS	Deprivation of Liberty Safeguards
DST	Decision support tool
ED	Emergency Department
EEAST	East of England Ambulance Service NHS Trust
FNC	Funded nursing care - NHS Funded Nursing Care (FNC) makes a contribution towards care provided by a registered nurse for people who live in a nursing care home. FNC is intended to acknowledge the fact that the cost of an NHS District Nurse is not required as the patient's nursing needs are met by the nurse in the home rather than a District Nurse attending as they would if the patient was in their own home or a residential home.
FOAMed	Free Open Access Medical education
GY&W	Great Yarmouth And Waveney
GY&WCCG	Great Yarmouth And Waveney clinical commissioning group
HSMR	Hospital Standardised Mortality Ratio – a scoring system that works by taking a hospital’s crude mortality rate and adjusting it for a variety of factors, e.g. population size, age profile, level of poverty, range of treatments and operations provided, etc. By taking these factors into account for each hospital, it is possible to calculate two scores – the mortality rate that would be expected for any given hospital and its actual observed rate. Nationally the expected HSMR score is 100. The scores are not percentages but an indicator to help managers and clinicians understand how their services are performing. A score of less than 100 <i>may</i> indicate better performance and a score of more than 100 <i>may</i> indicate worse performance. A score above 100 does not necessarily indicate that a <i>real</i> problem exists but it indicates the need for investigation of the causes.
IRU	Interventional radiology unit
JPUH/JPH/JP	James Paget University Hospital
LD	Learning disabilities
MCA	Mental Capacity Act
MH	Mental health
MRI	Magnetic Resonance Imaging – a scan that produces multiple cross sectional pictures of parts of the body.
NAO	National Audit Office
NCCP	Norfolk Continuing Care Partnership
NEL CSU	North East London Commissioning Support Unit
NHOSC	Norfolk Health Overview and Scrutiny Committee
NNCCG	North Norfolk Clinical Commissioning Group

NHSE	NHS England
NHSI	NHS Improvement – the provider trust regulator
NNUH (N&N, NNUHFT)	Norfolk and Norwich University Hospitals NHS Foundation Trust
N&W STP	Norfolk and Waveney Sustainability & Transformation Plan
OAG	Oversight and Assurance Group
OPED	Older People’s Emergency Department
OSC	Overview and Scrutiny Committee
PET CT	Positron Emission Tomography – Computerised Tomography
PHB	Personal Health Budget
PRIDE	‘Leading with PRIDE’ – an approach to management developed by the Virginia Mason Institute, a non profit organisation specialising in health care transformation. Based on the principles of the Toyota Production System. Patient first, respect for people, continuous incremental improvements
PUPoC	Previously unassessed periods of care
Quadram Institute	A centre for research and training in food science, gut biology and health
QEH / QEHKL	Queen Elizabeth Hospital, King’s Lynn
QI	Quality improvement
QIP	Quality Improvement Programme
QIPP	Quality, Innovation, Productivity and Prevention: A DoH agenda, looking at health economy solutions to meet local financial challenges
RAG	Red, amber, green – rating system
RAT	Rapid assessment and treatment
SEN	Special Educational Needs
SMART	Specific, measurable, achievable, realistic, time-bound (or timely)
STP	Sustainability & transformation partnership
RPIR	Routine provider information return (to the Care Quality Commission) – a self-assessment by the service provider of their current performance in the CQC inspection domains; Safe; Effective; Responsive; Caring; Well-led