

Norfolk Health Overview and Scrutiny Committee 7 December 2017

Glossary of Terms and Abbreviations

A&E	Accident and emergency
AMHP	Approved Mental Health Practitioner
ARP	Ambulance Response Programme
BoD	Board of Directors
BSM	Business Support Manager
CAMHS	Child And Adolescent Mental Health Services
CCG	Clinical Commissioning Group
CEO	Chief Executive Officer
CFYP	Child Family and Young Person
CHC	Continuing health care
CLL	Complexity in Later Life
CPA	Care Programme Approach
CQC	Care Quality Commission
CQRM	Clinical Quality Review Meetings
CTL	Clinical team lead
DATIX	A Leading Supplier Of Patient Safety Incidents Healthcare Software
DCLL	Dementia and complexity in later life
DoH	Department of Health
DICES	The DICES risk assessment and management system is a training course accredited by the Association for Psychological Therapies
DXC	Digital technology company – supplier of the Lorenzo IT system
EEAST	East Of England Ambulance Service NHS Trust
EI	Early intervention
ELFT	East London NHS Foundation Trust
EOC	Emergency Operations Centre
EU	European Union
Execs	Executive members of the Board
FOT	Forecast outturn
FT	Foundation Trust
GMC	General Medical Council
GP	General Practitioner
HALO	Hospital Ambulance Liaison Officer
HOSC	Health Overview and Scrutiny Committee
HR	Human Resources
HRBP	Human Resources Business Partner
IT	Information Technology

LD	Learning disabilities
LM	Locality Manager
Lorenzo	An electronic patient record management system used by Norfolk and Suffolk NHS Foundation Trust
LOS	Length of stay
LTP	Local Transformation Plan (for children's mental health)
MDT	Multi-disciplinary team
MH	Mental health
MHA	Mental Health Act
MIND	National association for mental health
NEDs	Non executive members of the Board
NHOSC	Norfolk Health Overview and Scrutiny Committee
NHS E	NHS England
NICE	National Institute for Health and Care Excellence
Night Owls	A team of trained Norfolk County Council staff who older people can contact from 10pm-8am to help with unexpected urgent needs.
NNUH (N&N, NNUHFT)	Norfolk and Norwich University Hospitals NHS Foundation Trust
NSFT	Norfolk and Suffolk NHS Foundation Trust (the mental health trust)
N&W	Norfolk & Waveney
OAP	Out of area reduction plan
OD	Organisational Development
OOA	Out of area
OOT	Out of Trust (i.e. outside of the Norfolk and Suffolk area)
Ops	Operations
PMA	Prevention and management of aggression
PMI	Prevalence of mental illness
QPB	Quality Programme Board
RAG	Red, amber, green (performance dashboard)
RC	Responsible Consultant
RCA	Root cause analysis
RI	Restrictive intervention (i.e. restriction of patients)
RRV	Rapid response vehicle
S12	Section 12 of the Mental Health Act – requires that, in those cases where two medical recommendations for the compulsory admission of a mentally disordered person to hospital, or for the reception into guardianship, are required, one of the two must be made by a practitioner approved for the purposes of that section by the Secretary of State as having special experience in the diagnosis or treatment of mental disorder.

S29A	Section 29A of the Health and Social Care Act 2008 – warning notice issued by the Care Quality Commission where it decides there is a need for significant improvement in the quality of healthcare
S75	Section 75 partnership agreements, legally provided by the NHS Act 2006, allow budgets to be pooled between local health and social care organisations and authorities
S136	The police can use section 136 of the Mental Health Act to take people to a place of safety when they are in a public place. They can do this if they think the person has a mental illness and is in need of care.
SI	Serious incident
SLG	Senior Leadership Group
SM	Service Manager
SMART	Specific, measurable, achievable, realistic, time-bound (or timely)
SOT	Senior Operational Team
STF	Sustainability / system transformation fund
STP	Sustainability & transformation plan
Swifts	A team of trained staff from NHS Norfolk, Norfolk County Council and the independent sector who older people can contact from 8am-10pm to help with a range of needs.