

Appendix B

Emergency Services Collaboration

Infrastructure and Development
Select Committee
17 July 2019


Sarah Rhoden – Norfolk County Council

Shared update on progress



A formal approach

- Long history of working together
- Policing and Crime Act 2017 included provision to put more formalized arrangements in place between emergency services
- December 2018 – signed a Memorandum of Understanding
- January 2019 – approved formal approach to Emergency Services Collaboration



Memorandum of Understanding between Norfolk Police and Crime Commissioner, Norfolk County Council, Norfolk Fire and Rescue Service and Norfolk Constabulary on emergency services collaboration

This Memorandum of Understanding (MoU) sets out the principles and understanding on which collaboration between the Norfolk Fire and Rescue Service and Norfolk Constabulary will proceed, and as such provides a framework within which to develop a formal approach to working together.

Shared purpose

Norfolk Fire and Rescue and Norfolk Constabulary share similar characteristics in terms of local strategic priorities and a focus on delivering emergency services, to keep our communities safe.

Both organisations recognise the need to drive efficiency, economy and effectiveness through collaboration. Public finances are under pressure, and at the same time a change in demand and complexity for service delivery is growing.

It is therefore vital that we maximise opportunities for whole system transformation and change through collaboration, so that both organisations are able to best meet the challenges ahead.

We share objectives to:

1. Keep individuals and communities safe
2. Provide efficient and effective services
3. To protect and improve public safety

Principles

The Policing and Crime Act 2017 includes a new statutory duty on the police, fire and rescue and ambulance services to keep opportunities to collaborate under review and to collaborate with one another where it is in the interests of either their efficiency or effectiveness.

The opportunities identified in the PCC's 'Case for Change' are adopted as the initial blueprint for change, to work in conjunction with the existing and future plans (Fire and Rescue Integrated Risk Management Strategy and Norfolk Police 2020).

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Emergency services collaboration agreement between Norfolk Police and Crime Commissioner, Norfolk County Council, Norfolk Fire and Rescue Service and Norfolk Constabulary

Background

The Norfolk Police and Crime Commissioner and the Leader of Norfolk County Council have signed a Memorandum of Understanding (MoU) setting out the principles and understanding on which collaboration between the Norfolk Fire and Rescue Service and Norfolk Constabulary will proceed. The MoU provides the framework within which to develop a formal approach to working together.

This collaboration agreement, which sits below the MoU, sets out the specific arrangements under which collaboration between Norfolk Fire and Rescue Service (and the wider County Council) and Norfolk Constabulary will operate within, to achieve the shared objectives set out in the MoU. It defines specific roles and responsibilities, along with a governance structure to ensure the appropriate level of scrutiny and public accountability.

Principles

The principles of collaboration are as set out in the Memorandum of Understanding.

Governance arrangements

Governance arrangements to oversee and drive collaboration will be established, as detailed below (and summarised in the diagram at Appendix A).

Level One: Democratic accountability (overview and scrutiny)

The Emergency Services Collaboration Board will report performance on an agreed programme of work to the following on a regular basis (Quarterly):

- The Fire & Rescue Authority
- The Police Accountability Forum
- The Police and Crime Panel

Level Two: Emergency Services Collaboration Board

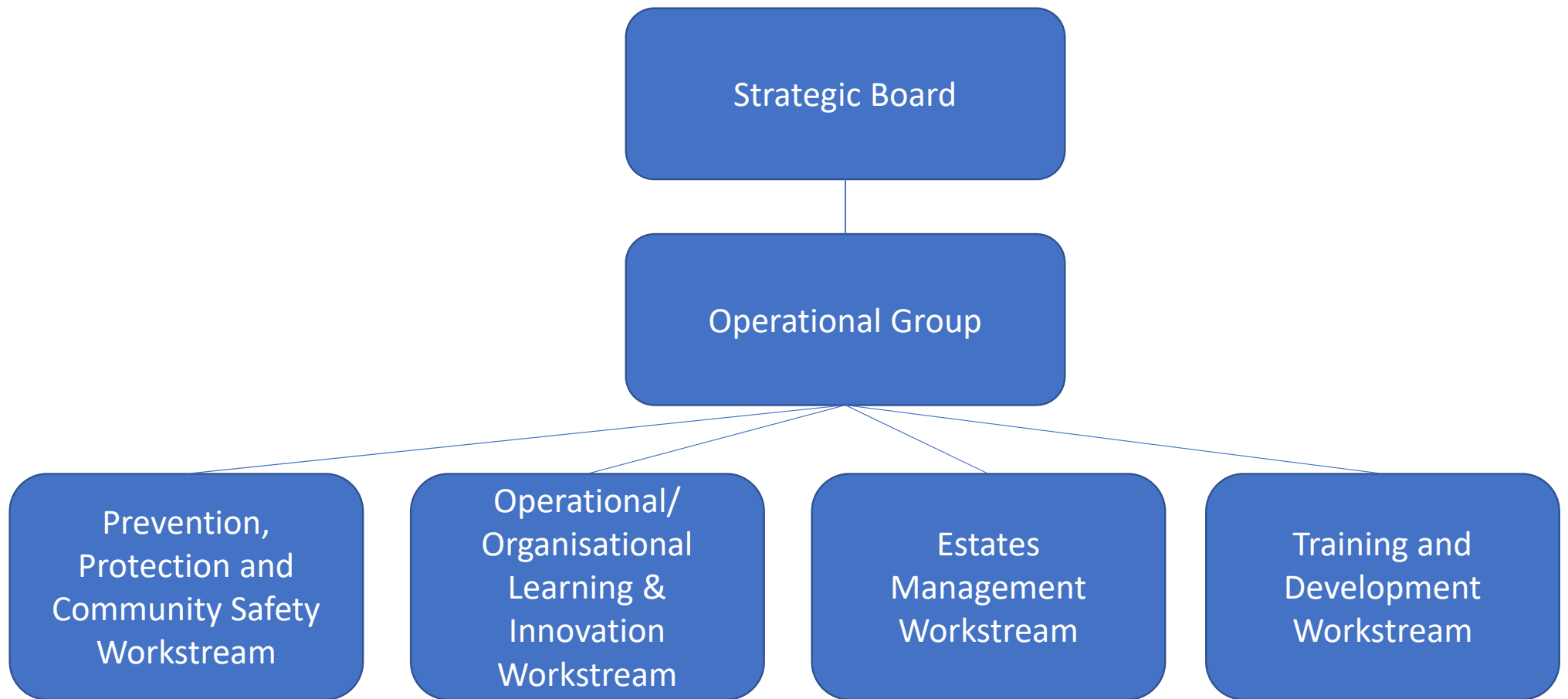
An officer led Collaboration Board will be established with the following Terms of Reference:

Attendance

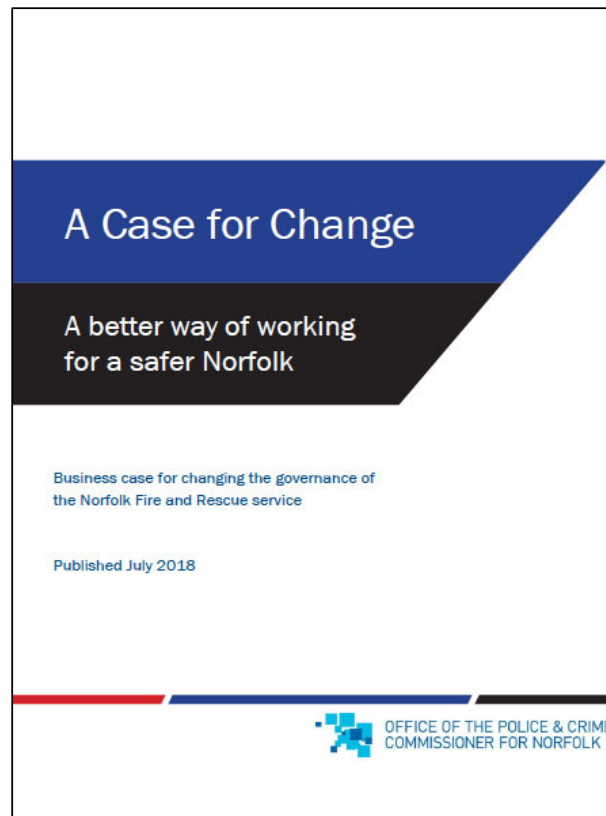
- Chief Constable and Deputy Chief Constable, Norfolk Constabulary
- Chief Fire Officer and Deputy Chief Fire Officer, Norfolk Fire and Rescue service
- Chief Executive, Office of the Police and Crime Commissioner
- Head of Support and Development, Norfolk County Council

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Some structure



The initial starting point



Building on successful collaboration already in place



Fire and Rescue HQ re-located to the Norfolk Constabulary HQ building in Wymondham



Community Safety teams co-located in a single office in Wymondham



Share some specialist support resources – e.g. Fire maintain some Police vehicles, Police fit some specialist equipment in Fire vehicles



Shared procedures and protocols for use of drone capability – and Fire are flying under the Police licence



Joint delivery of community safety programmes like #Impact



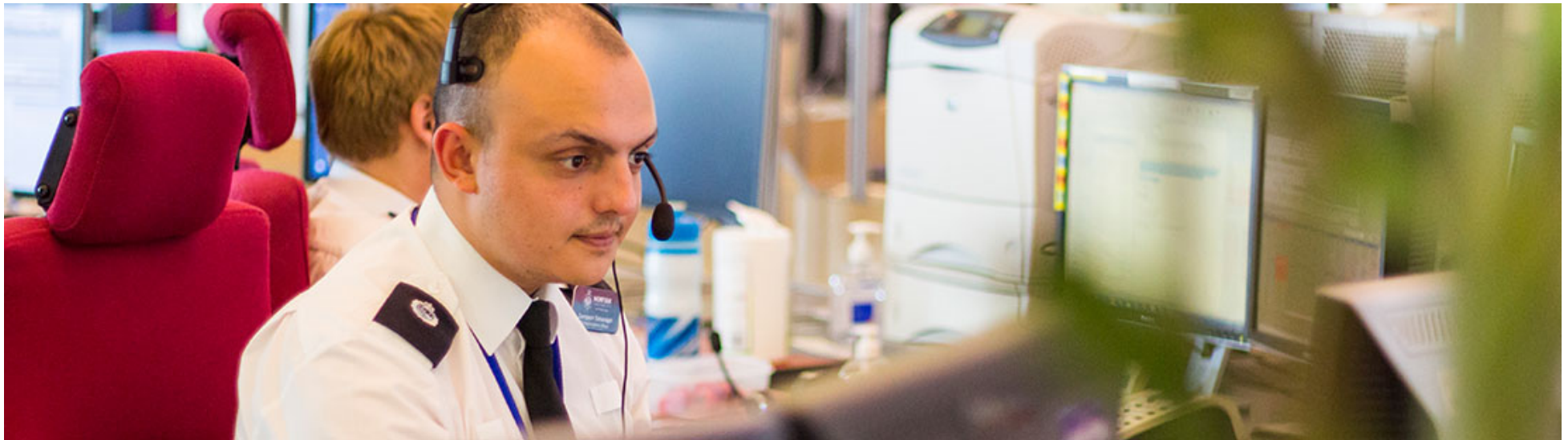
Joined up public events – e.g. Emergency Services Village at the Royal Norfolk Show



Programme of shared buildings through One Public Estate

What has been achieved so far?

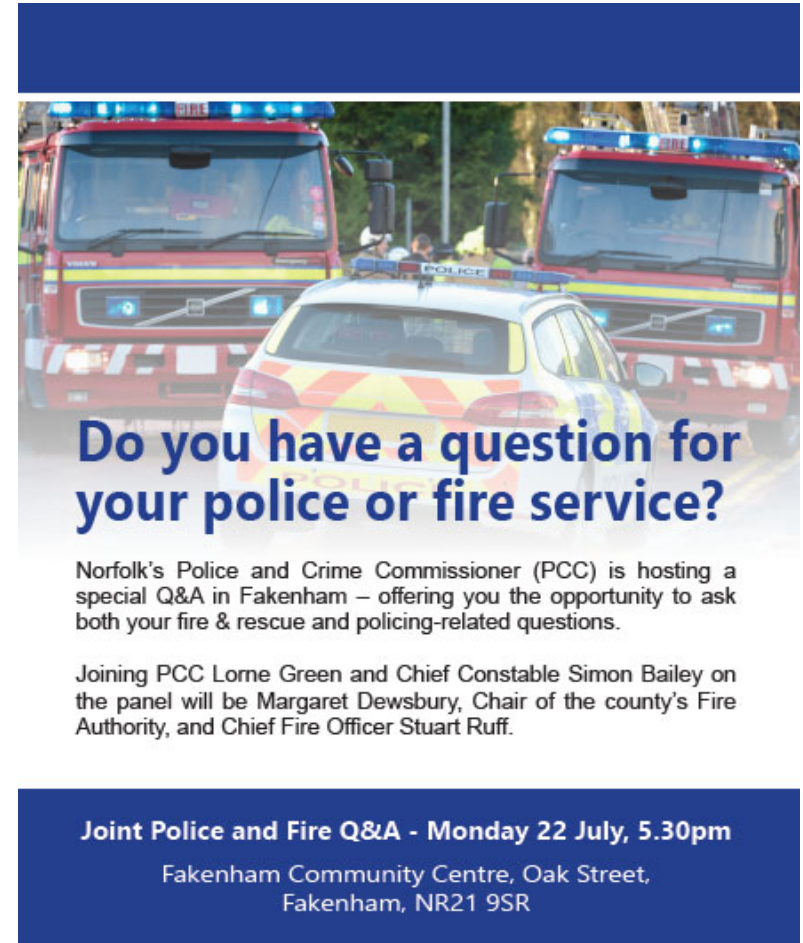
Co-located emergency control room



- Fire and Rescue and Norfolk Constabulary Emergency Control Rooms located together in Wymondham
- One of the first arrangements like this in the country
- Better able to effectively share and co-ordinate information, mobilization of resources and improve command and co-ordination of major incidents.

New approach to public engagement

- Programme of new Emergency Services Collaboration Public Engagement events
- District based
- PCC, Chief Constable, Cabinet Member and Chief Fire Officer (with officers from OPCC and NCC)
- Opportunity for the public to find out more about policing, crime and fire and rescue in their local area – and to ask the Chief Constable and Chief Fire Officer questions
- Includes presentations to the community on the local activity and risk in their area
- First example in the country of this type of approach



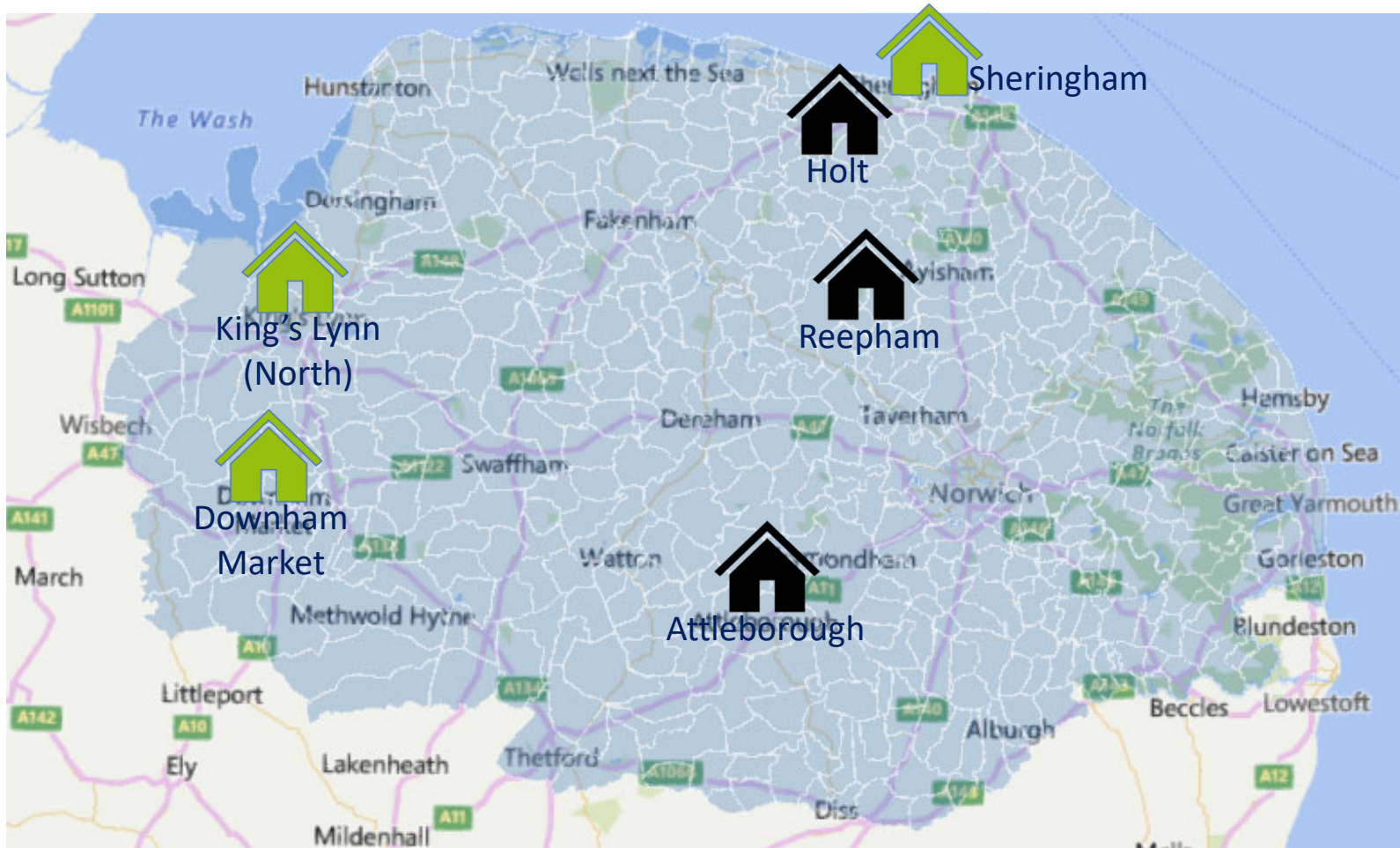
Do you have a question for your police or fire service?

Norfolk's Police and Crime Commissioner (PCC) is hosting a special Q&A in Fakenham – offering you the opportunity to ask both your fire & rescue and policing-related questions.

Joining PCC Lorne Green and Chief Constable Simon Bailey on the panel will be Margaret Dewsbury, Chair of the county's Fire Authority, and Chief Fire Officer Stuart Ruff.

Joint Police and Fire Q&A - Monday 22 July, 5.30pm
Fakenham Community Centre, Oak Street,
Fakenham, NR21 9SR

More shared Police and Fire stations



Other achievements



Shared procedures and protocols for use of drone capability – and Fire are flying under the Police licence



A shared approach to dealing with missing persons incidents (through a Memorandum of Understanding)



Arrangements for co-location of Fire and Police Commanders at large scale events



Flexible use of driver training resources, to cover peaks and troughs in workload

And more to come



More shared Police and Fire stations



Fire HQ moving to a different part of the campus in Wymondham – enabling a more prominent identity



Closer working on Community Safety, building on the current co-located arrangements



More public engagement events

**What do others think of our
progress?**

HMICFRS – Fire and Rescue Inspection Report June 2019

“Fire and police community safety teams work in the same space. This closer working helps them to **reduce arson.**”

“The service is exploiting several opportunities to collaborate within and beyond the fire sector. The most notable of these is the **joint Fire and Police headquarters. Fire control** will relocate to the Norfolk Constabulary control room within the next few months. This colocation is forecast to **save £490k** in 2018/19.”

“Further **savings of £490k** are forecast for 2018/19, through **estates** collaboration.”

Home Office

“The Policing and Crime Act 2017 enables collaboration to go further and faster. Emergency Services Collaboration remains a priority for the Government. Whilst there are many good examples locally, more needs to be done to explore all collaborative opportunities. Sector leadership continues to play an important role in helping drive this agenda, and we expect to see further and deeper collaboration continue at pace.

The PCCs office is working on the national Emergency Services Working group on developing future policy. The office has established a wide network of good practice and shares this knowledge with the Emergency Services Collaboration Board.”