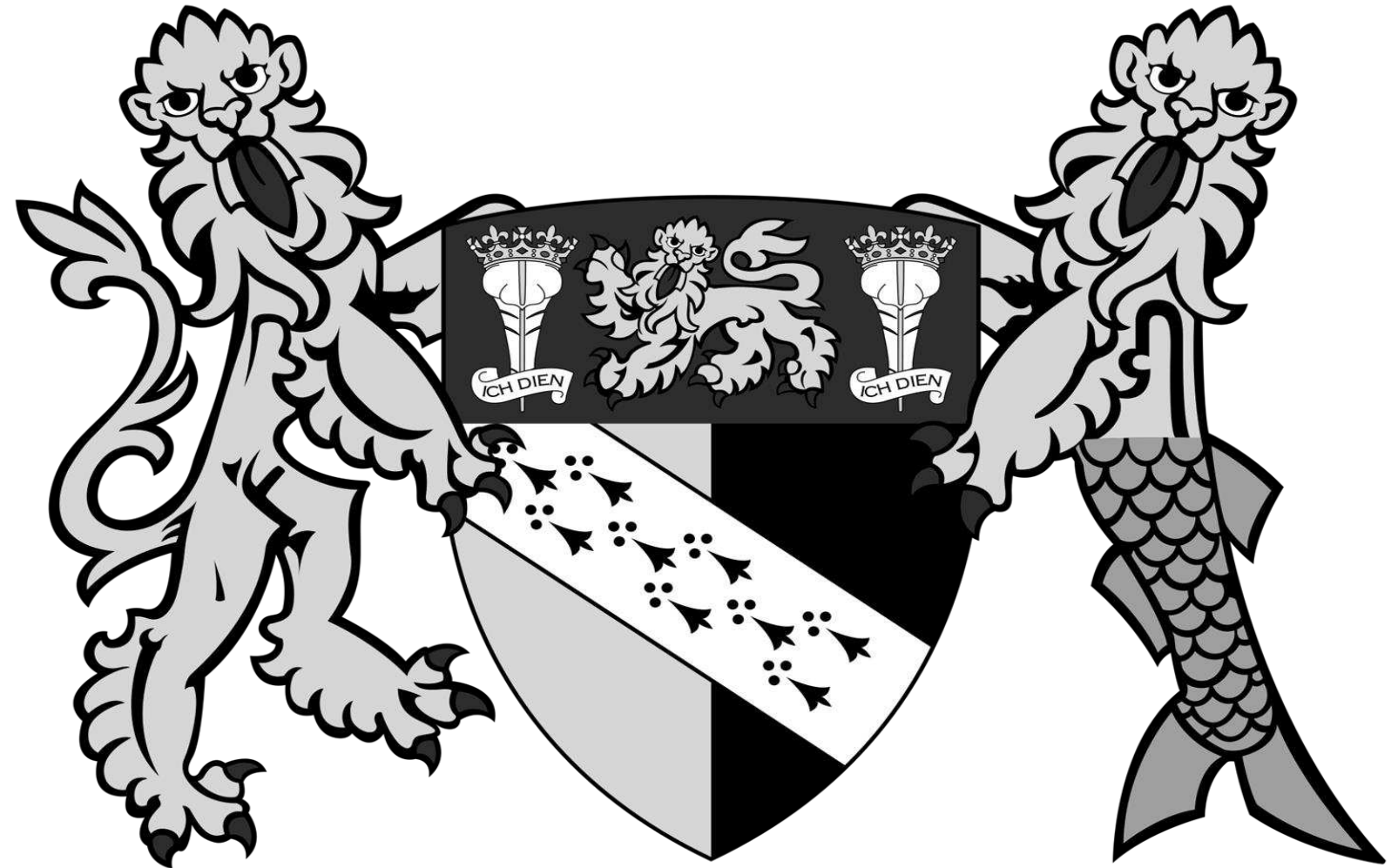# Norfolk County Council

Children's Services

Monthly Performance & Management Information

County Report

January 2018

All data sourced from CareFirst.
Accurate as of the morning of 8 February 2018

Produced by the Intelligence & Analytics Service (I&A) [Managing Director's Department]
bi@norfolk.gov.uk

Supported by the Intelligence and Analytics Service (IDashboard) [Managing Director's Department] - bi@norfolk.gov.uk

12/02/2018   Dashboard   1 of 26

\\norfolk.gov.uk\nccdfs1\CS-FS1\Information Management\Information Research Centre\Data Analysis Social Care\Reporting\Children's Services\CS Performance Measures\Development_2017\Performance_MI-URN14-V0.7.6

Norfolk County Council
Children's Services

Monthly Performance & Management Information County Report

0

Children's Services' Performance Summary (County)

January 2018

DOT = Direction of travel, represents the direction of 'performance' in relation to the polarity of 'good' performance for that measure.

Area	Ref	Indicator	Good perf. is	Data note	Oct-17	Nov-17	Dec-17	Jan-18	YTD	Target	DOT (Month on Month)	RAG County	Red	Green	Previous YTD	Stat neigh avg	Best stat neigh	Nat. avg	Nat. top quartile	Eastern region
Early Help	1.1	No of Requests for Support to EHFF	High	Count	223	285	177	209			↑									
	1.1a	Number of new cases opened to team over the last month	High	Count	133	160	127	168			↑									
	1.2	No of cases closed to EHFF	High	Count	256	205	177	137			↓									
	1.3	No of cases active to EHFF	High	Count	596	615	604	654			↑									
	1.4	No of children being supported within EHFF cases	High	Count	1431	1490	1411	1502			↑									
	1.5	No of social work cases supported by EHFF with targeted support	High	Count	34	33	38	29			↓									
	1.6	% of Requests for Support to EHFF that resulted in allocation to EHFF ❶	High	Percentage	59.6%	56.1%	71.8%	80.4%			↑									
	1.7	% of new cases open under s47 previously open to EHFF	High	Percentage																
	1.8	% of new EHFF cases that are re-referrals into early help	Low	Percentage	6.8%	9.4%	10.2%	6.5%			↑									
	1.9	% of new EHFF cases that have stepped down from social care	High	Percentage	21.1%	29.4%	24.4%	28.6%			↑									
Contact & Referrals	2.1	Contacts - No. (in-month)	Info	Count	3594	4205	2879	3399	33,863		·				28,208					
	2.2	Referrals - No. (in-month)	Info	Count	982	954	728	635	7,822		·				6,738					
	2.3	% Contacts Accepted as Referrals (in-month)	High	Percentage	27.3%	22.7%	25.3%	18.7%	23.1%	25%	↓	✕	15%	25%	23.9%					
	2.4	Referrals - Rate per 10k Under-18s (Annualised)	Low	Rate	696.1	676.2	516.0	450.1	2,400		↑				1,999					375.4
	2.5	Referrals with outcome of Social Work Assessment	High	Count	704	689	530	456	5,773		↓									
	2.7	Re-referrals - % (in-month)	Low	Percentage	25.5%	24.0%	24.2%	26.1%	24.2%		↓		30%	20%	25.7%					
	2.8	% re-referral rate in the last 12 months (rolling year)	Low	Percentage	23.7%	23.5%	23.8%	23.9%			↓									21.0%
	2.9	Number of repeat contacts	Low	Rolling count	938	1169	1138	1183			↓									
	2.10	% of repeat contacts	Low	Percentage	17.0%	18.4%	18.7%	19.2%			↓									
Assessments	3.1	Assessments authorised - No.	Info	Count	766	818	775	777	7,024		·									
	3.2	Rate of assessments per 10,000 population aged under 18 - rolling 12 month performance	Low	Rolling rate	477.0	483.5	491.6	500.9			↓									387.8
	3.3	Assessments auth in 45 WD - %	High	Percentage	69.1%	67.1%	60.1%	66.2%	68.4%		↑		70%	80%						83.9%
	3.4	Open assessments already past 45 working days	Low	Count	62	127	157	190			↓									
	3.5	Ongoing involvement	High	Count	244	263	209	270	2,435		↑									
	3.5p	% of completed assessments ending in - Ongoing Involvement	High	Percentage	31.9%	32.2%	27.0%	34.7%	34.7%	60%	↑	✕	50%	60%						
	3.6	Close with info and advice	Low	Count	417	403	429	358	3,432		↑									
	3.7	Step down to FSP/TS	Low	Count	105	151	137	149	1,155		↓									
S47s	4.3	Number of S47's per 10,000 population aged 0-17 - rolling 12 month performance	Low	Rolling rate	138.2	139.6	123.3	102.1			↑									93.9
	4.4	Number of S47 investigations Completed	Info	Count	195	197	174	144	1,788		·									
	4.5	% of S47's with an outcome - Concerns are substantiated and child is judged to be at continuing risk of significant harm	High	Percentage	44.1%	35.0%	32.8%	32.6%	36.2%		↓									
	4.6	% of S47's with an outcome - Concerns are substantiated but the child is not judged to be at continuing risk of significant harm	High	Percentage	9.7%	15.2%	6.9%	18.1%	12.4%		↑									
	4.7	% of S47's with an outcome - Concerns not substantiated	Low	Percentage	46.2%	49.7%	60.3%	49.3%	51.3%		↑									44.8%
CIN	5.1	Section 17 CIN Nos.	Low	Count	2139	2182	2207	2103			↑									
	5.2	Number of CIN (inc. CPP as per DfE definition)	Low	Count	2682	2727	2757	2710			↑									
	5.3	Section 17 CIN Rate per 10K Under-18s	Low	Rate	126.3	128.9	130.4	124.2			↑									137
	5.4	% CIN not in Assessment Teams with up-to-date CIN Plan	High	Percentage	89.5%	88.5%	84.4%	81.4%			↓									
	5.5	S17 CIN with an up to date CIN plan - % ❷	High	Percentage	71.5%	64.7%	62.4%	58.9%		95%	↓	✕	80%	90%						

Area	Ref	Indicator	Good perf. is	Data note	Oct-17	Nov-17	Dec-17	Jan-18	YTD	Target	DOT (Month on Month)	RAG County	RAG (County · Breckland · North · Norwich · South · West · Yarmouth)	Red	Green	Previous YTD	Stat neigh avg	Best stat neigh	Nat. avg	Nat. top quartile	Eastern region
Child Protection	6.1	No. Children Subject to CP Plans	Low	Count	543	545	550	607			↓										
	6.2a	Initial CP conferences (no. children) - rolling 12 month performance	Low	Rolling 12	1017	1026	1046	1103			↓										
	6.2b	Initial CP conferences per 10,000 population - rolling 12 month performance	Low	Rolling rate	60.1	60.6	61.8	65.2			↓										44.7
	6.3	Number of children subject to an ICPC	Info	Count	92	97	84	140	896		·										
	6.4	% of ICPCs held within 15 days of strategy discussion	High	Percentage	72.8%	70.1%	86.9%	70.7%	80.5%		↓			80%	90%						69.8%
	6.5	Children Subject to CP Plans - Rate per 10K Under-18s	Low	Rate	32.1	32.2	32.5	35.9		35.0	↓	red ✕	✕ ★ ★ ★ ✕ ★ ★ ✕	30	35						30.6
	6.6	Number of children becoming subject to a CP plan per 10,000 population	Low	Rate	4.4	3.8	4.0	6.9			↓										
	6.7	Number of discontinuations of a CP plan per 10,000 population	High	Rate	3.8	4.2	3.4	3.5			↑										
	6.8	% children whose child protection plan started who had previously been subject to a CP Plan within the last 2 years - rolling 12 months	Low	Rolling 12	8.4%	8.3%	8.1%	8.1%			↓										
	6.9a	No. of children becoming the subject of a CP plan for a second or subsequent time, ever	Low	Count	18	14	11	19	146		↓										
	6.9b	% of children becoming the subject of a CP plan for a second or subsequent time - ever - rolling 12 months	Low	Percentage	22.4%	23.6%	22.6%	22.4%			↑										10.6%
	6.10a	No. children subject to child protection plan for > 18 months	Low	Count	14	15	12	29			↓										
	6.10n	No. children subject to child protection plan for > 2 years	Low	Count	6	5	2	6			↓										
	6.10b	% children subject to child protection plan for > 2 years	Low	Percentage	1.1%	0.9%	0.4%	1.0%		3% or less	↓	green ★	★ □ ★ ★ ★ ★ ★ ★	10%	3%						1.9%
	6.11a	No. children whose child protection plan ceased this month	High	Count	64	71	58	59	660		↑					662					
	6.11b	% of CP plans ceased within period that had lasted 2 years or more	High	Percentage	0.0%	0.0%	6.9%	0.0%	1.8%		↓										3.1%
	6.12	% RCPCs held in timescale in month	High	Percentage	95.8%	95.7%	95.9%	86.6%	93.1%		↓			85%	95%						
	6.14	% children on child protection plans seen within timescales**	High	Percentage	67.5%	58.1%	70.2%	60.7%	67.2%		↓			80%	90%						77.5%
	6.15	% children on child protection plans seen within 20 working day timescales	High	Percentage	90.6%	80.9%	84.7%	82.7%	84.1%		↓										
LAC	7.1	No. Looked-After Children	Low	Count	1115	1131	1125	1151			↓										
	7.2	LAC - Rate per 10K Under-18s	Low	Rate	65.9	66.8	66.5	68.0			↓			65	55						49.9
	7.3	Admissions of Looked After Children	Low	Count	41	59	38	50	408		↓										
	7.4	Number of children who have ceased to be Looked After Children	High	Count	33	35	37	23	309		↓										
	7.5	Percentage of LAC who have ceased to be looked after due to permanence (Special Guardianship Order. Residence Order, Adoption) ❸	High	Percentage	51.5%	40.0%	37.8%	26.1%	39.5%		↓										
	7.6	LAC in residential placements	Low	Count	117	133	132	135			↓										
	7.6a	% LAC in residential placements	Low	Percentage	10.5%	11.8%	11.7%	11.7%			↑										
	7.7	% LAC cases reviewed within timescales	High	Percentage	91.0%	93.8%	93.7%	94.6%			↑										
	7.8	Percentage of children adopted ❸	High	Percentage	21.2%	25.7%	10.8%	17.4%	20.4%		↑										14.9%
	7.9n	# LAC having a health assessment within 20 days of becoming LAC	Info	Count	24	15	21	5	167		·										
	7.9	% LAC becoming looked after for 20 working days and having a health assessment in that time	High	Percentage	60.0%	40.5%	42.0%	12.5%	48.0%		↓										44.2%
	7.10	LAC with up-to-date Health Assessment - No.	High	Count	613	610	604	604			→										
	7.11	LAC with up to date dental check - No.	High	Count	618	613	612	612			→										
	7.13	LAC with up-to-date PEP - %	High	Percentage	89.3%	89.7%	88.5%	88.5%			→			80%	90%						
	7.14	LAC with up-to-date Care Plan - %	High	Percentage	97.0%	95.3%	95.6%	94.3%		100%	↓	green ★	★ ★ ★ ★ □ ★ ★ ★	80%	90%						
	7.15	% LAC seen within timescales	High	Percentage	91.9%	90.1%	87.0%	83.9%			↓			80%	90%						
	7.17	LAC Reviews in month - Child Attended - %	High	Percentage	73.4%	68.2%	66.5%	60.7%	65.2%		↓										
	7.18	LAC Reviews in month - Child Participated - %	High	Percentage	97.0%	96.1%	95.7%	94.4%	93.9%		↓										
Care Leavers	8.1	Number of care leavers	High	Count	436	446	451	458			↑										
	8.2	% Relevant / Former Relevant Care Leavers with a Pathway Plan	High	Percentage	87.4%	89.2%	85.4%	85.8%			↑										
	8.3	RCL & FRCL in Suitable Accommodation - %	High	Percentage	91.5%	93.9%	93.1%	91.9%		95%	↓	amber □	□ □ □ ★ ★ □ □ □	80%	95%						
	8.4	RCL & FRCL EET - %	High	Percentage	62.8%	62.6%	61.2%	59.2%		70%	↓	red ✕	✕ □ ✕ ✕ □ ✕ ★	60%	70%						59.7%
Placement	9.1	% of long term LAC in placements which have been stable for at least 2 years	High	Percentage	71.2%	71.5%	78.9%	78.5%			↓										
	9.2	LAC with 3 or more placements in any one year - %	Low	Percentage	10.7%	10.8%	10.7%	10.7%			↓			20%	11%						8.6%

| Area	Ref	Indicator	Good perf. is	Data note	Oct-17	Nov-17	Dec-17	Jan-18	YTD	Target	DOT (Month on Month)	County	County	Breckland	North	Norwich	South	West	Yarmouth	Red	Green	Previous YTD	Stat neigh avg	Best stat neigh	Nat. avg	Nat. top quartile	Eastern region
Adoptions	10.1a	Number of adoptions completed wilhin 12 months of SHOBPA	Info	Count	32	36	38	39			·																
	10.1b	% of adoptions completed wilhin 12 months of SHOBPA	High	Percentage	39%	43%	44%	45%			↑																
	10.2	Average number of days between a child becoming Looked After and having an adoption placement (A1) (Rolling12months)	Low	Average	317	318	320	330			↓																386
	10.3	Average number of days between a placement order and being matched with an adoptive family (A2) (Rolling 12 months)	Low	Average	156	161	162	158			↑																179
Caseload	11.1	Maximum caseload of qualified social workers in key safeguarding teams	Low	Maximum	43	51	52	43			↑																
	11.2	Maximum caseload of qualified social workers in LAC Teams	Low	Maximum	23	25	27	28			↑																
	11.2a	Average number of cases per qualified social worker in LAC Teams	Low	Average	12	12	13	13			↑																
	11.3	Maximum caseload of qualified social worker in Assessment Teams	Low	Maximum	43	51	52	43			↑																
	11.3a	Average number of cases per qualified social worker in Assessment Teams	Low	Average	20	23	20	17			↑																
	11.4	Maximum caseload of qualified social workers in FIT Teams	Low	Maximum	26	29	37	32			↑																
	11.4a	Average number of cases per qualified social worker in FIT Teams	Low	Average	15	15	16	15			↑																
	11.5	Maximum caseload of qualified social worker in CWD Teams	Low	Maximum	25	26	24	25			↓																
	11.5a	Average number of cases per qualified social worker in CWD Teams	Low	Average	17	15	14	17			↓																
Changes	C1	Number of children with a change of social worker & change of team	Low	Count		172	185	178			↑																
	C1a	% of children with a change of social worker & change of team	Low	Percentage		3%	4%	4%			→																
	C2	Number of children with a change of social worker / no change of team	Low	Count		298	187	371			↓																
	C2a	% of children with a change of social worker / no change of team	Low	Percentage		6%	4%	8%			↓																
Foster Carers	12.1a	Task Centred Carer Household Approved (Rolling 12 months)	High	Count	17	17	16	18			↑																
	12.1b	Kinship Carer Household Approved (Rolling 12 months)	High	Count	84	76	68	67			↓																
	12.1c	Short Breaks / Other Carer Household Approved (Rolling 12 months)	High	Count	9	7	7	7			→																
		Total Carer Household Approved (Rolling 12 months)	High	Count	110	100	91	92			↑																
	12.2a	Task Centred Carer Household Ceased (Rolling 12 months)	Low	Count	38	36	41	38			↑																
	12.2b	Kinship Carer Household Ceased (Rolling 12 months)	Low	Count	64	66	66	58			↑																
		Short Breaks / Other Carer Household Ceased (Rolling 12 months)	Low	Count	21	25	25	25			→																
	12.2c	Total Carer Household Ceased (Rolling 12 months)	Low	Count	123	127	132	121			↑																

Notes:

❶ Requests for Support and allocations are counted for the calendar month, but some of the allocated cases may be as a result of a Request for Support received at the end the previous month, as we have 5 days to allocate cases in Early Help. This may result in more cases being allocated than there are Requests for Support in the monthly MI data set, and thus percentages over 100.

❷ From January 2017, CIN are required to have a plan from 45 working days after referral. Prior to this it was 20 working days.

❸ Figures for these measures at locality level will not sum to the county total as there are a considerable number of instances where a locality has not been allocated.

Supported by the Intelligence and Analytics Service (IDashboard) [Managing Director's Department] - bi@norfolk.gov.uk

12/02/2018   Dashboard   5 of 26

\\norfolk.gov.uk\nccdfs1\CS-FS1\Information Management\Information Research Centre\Data Analysis Social Care\Reporting\Children's Services\CS Performance Measures\Development_2017\Performance_MI-URN14-V0.7.6

Norfolk County Council
Children's Services

Monthly Performance & Management Information County Report
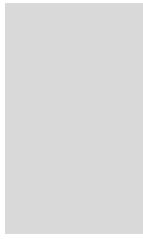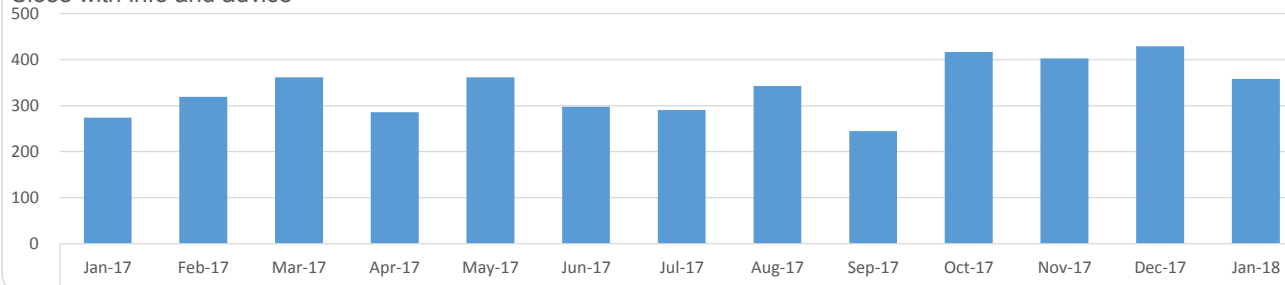
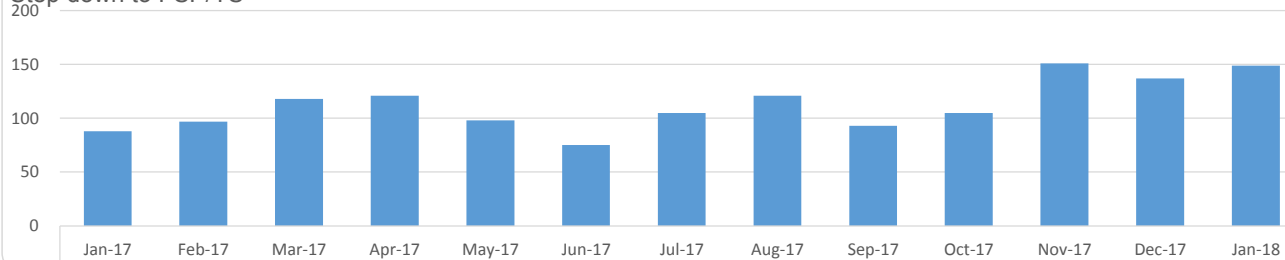|	Definition	Every assessment should be focused on outcomes, deciding which services and support to provide to deliver improved welfare for the child and reflect the child's best interest. The data below shows a breakdown of the options for outcomes from Social Work Assessments in Norfolk.

Performance analysis	0

	3.6		3.7		3.5	
	Close with info and advice		Step down to FSP/TS		Ongoing involvement	
Good perf. is:	*Low*		*Low*		*High*	
Jan-17	274	44.2%	88	14.2%	258	41.6%
Feb-17	319	48.5%	97	14.7%	242	36.8%
Mar-17	362	45.4%	118	14.8%	318	39.8%
Apr-17	286	47.4%	121	20.1%	196	32.5%
May-17	362	49.1%	98	13.3%	278	37.7%
Jun-17	298	43.4%	75	10.9%	313	45.6%
Jul-17	291	47.2%	105	17.0%	220	35.7%
Aug-17	343	45.7%	121	16.1%	286	38.1%
Sep-17	245	49.6%	93	18.8%	156	31.6%
Oct-17	417	54.4%	105	13.7%	244	31.9%
Nov-17	403	49.3%	151	18.5%	263	32.2%
Dec-17	429	55.4%	137	17.7%	209	27.0%
Jan-18	358	46.1%	149	19.2%	270	34.7%

In-month performance

Close with info and advice

Step down to FSP/TS

Ongoing involvement

Definition	S47 of the Children Act 1989 states that where there is reasonable cause to suspect that a child may have suffered or is likely to suffer significant harm the local authority must make such inquiries as are necessary in order to determine what if any action needs to be taken to safeguard the child. This is the duty to investigate.
Performance analysis	0

	4.3	4.4	4.5n	4.5	4.6n	4.6	4.7n	4.7
	Number of S47's per 10,000 population aged 0-17 - rolling 12 month performance	Number of S47 investigations Completed	% of S47's with an outcome - Concerns are substantiated and child is judged to be at continuing risk of significant harm		% of S47's with an outcome - Concerns are substantiated but the child is not judged to be at continuing risk of significant harm		% of S47's with an outcome - Concerns not substantiated	
Good perf. is:	*Low*	*Info*	*High*		*High*		*Low*	
Jan-17	134.7	190	80	42.1%	24	12.6%	86	45.3%
Feb-17	141.1	199	75	37.7%	7	3.5%	117	58.8%
Mar-17	178.6	252	97	38.5%	40	15.9%	115	45.6%
Apr-17	114.1	161	55	34.2%	18	11.2%	88	54.7%
May-17	149.6	211	79	37.4%	23	10.9%	109	51.7%
Jun-17	140.3	198	70	35.4%	29	14.6%	99	50.0%
Jul-17	131.1	185	69	37.3%	15	8.1%	101	54.6%
Aug-17	142.5	201	69	34.3%	36	17.9%	96	47.8%
Sep-17	86.5	122	47	38.5%	14	11.5%	61	50.0%
Oct-17	138.2	195	86	44.1%	19	9.7%	90	46.2%
Nov-17	139.6	197	69	35.0%	30	15.2%	98	49.7%
Dec-17	123.3	174	57	32.8%	12	6.9%	105	60.3%
Jan-18	102.1	144	47	32.6%	26	18.1%	71	49.3%

In-month performance

Benchmarking	Norfolk	Stat neigh avg	Nat. avg	Nat. top quartile	Eastern region
Number of S47's per 10,000 population aged 0-17 - rolling 12 month performance	102.1				93.9
% of S47's with an outcome - Concerns not substantiated					44.8%

Number of S47 investigations Completed

% of S47's with an outcome - Concerns are substantiated but the child is not judged to be at continuing risk of significant harm

% of S47's with an outcome - Concerns not substantiated
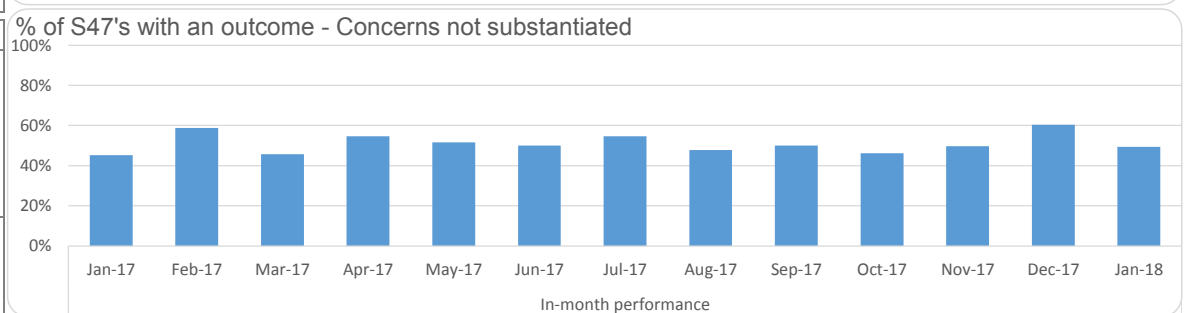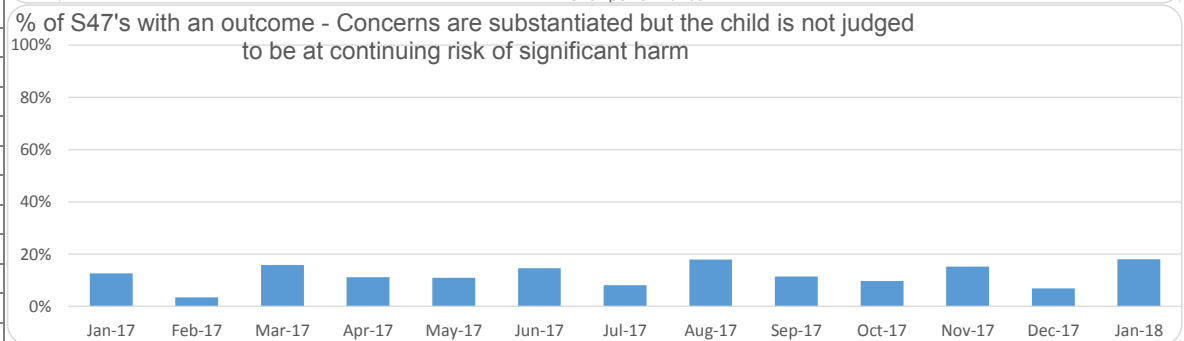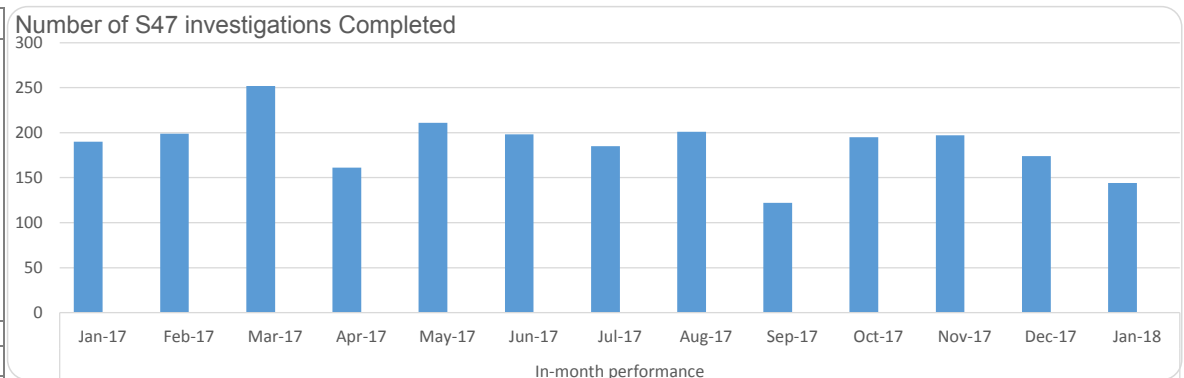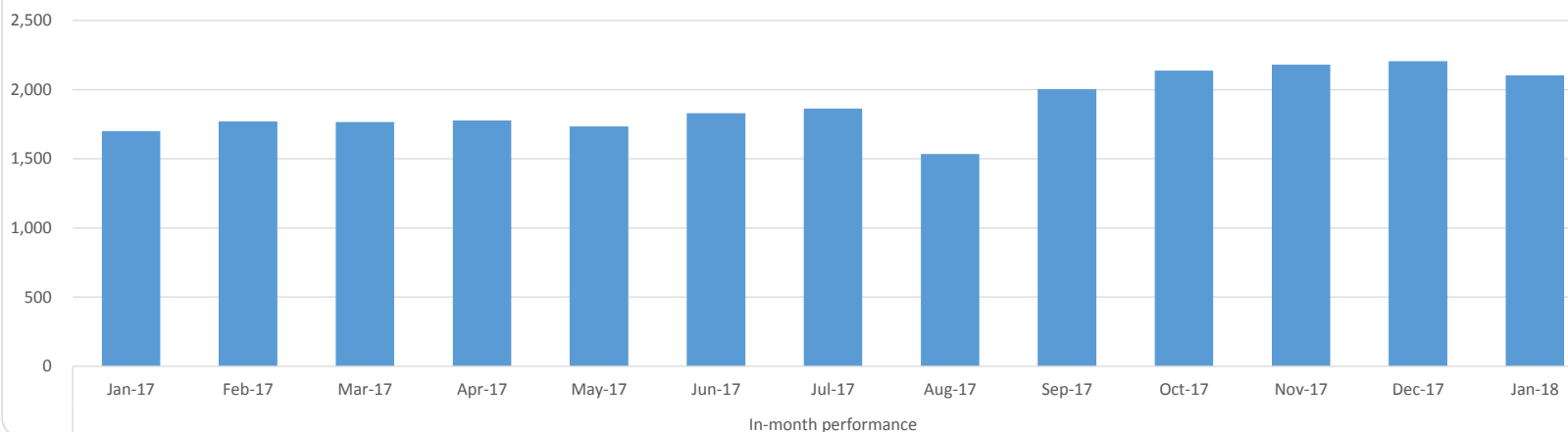
Children In Need

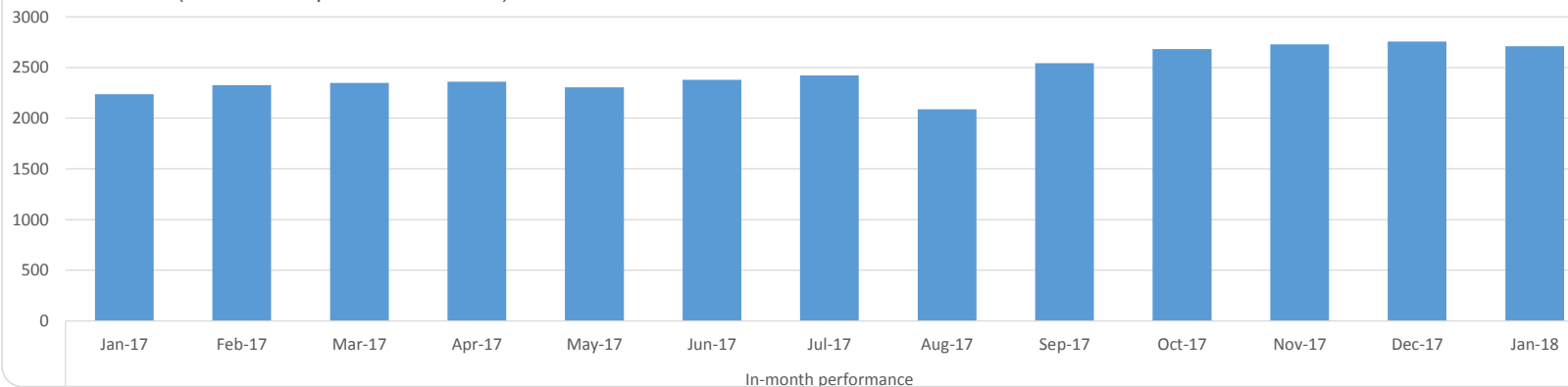|	
Definition	If a child is found to be disabled or the assessment finds that their health and development is likely to suffer without local authority intervention, the child will be classed as 'in need' as defined by Section 17 of the Children Act 1989. This means that the Local Authority will then be legally obliged to provide the necessary services and support.

Performance analysis	0

	5.1	**5.2**
	Section 17 CIN Nos.	Number of CIN (inc. CPP as per DfE definition)
Good perf. is:	*Low*	*Low*
Jan-17	1,701	2,237
Feb-17	1,770	2,327
Mar-17	1,765	2,347
Apr-17	1,778	2,360
May-17	1,735	2,303
Jun-17	1,829	2,379
Jul-17	1,863	2,420
Aug-17	1,534	2,087
Sep-17	2,005	2,541
Oct-17	2,139	2,682
Nov-17	2,182	2,727
Dec-17	2,207	2,757
Jan-18	2,103	2,710

(In-month performance)

Section 17 CIN Nos.

Number of CIN (inc. CPP as per DfE definition)

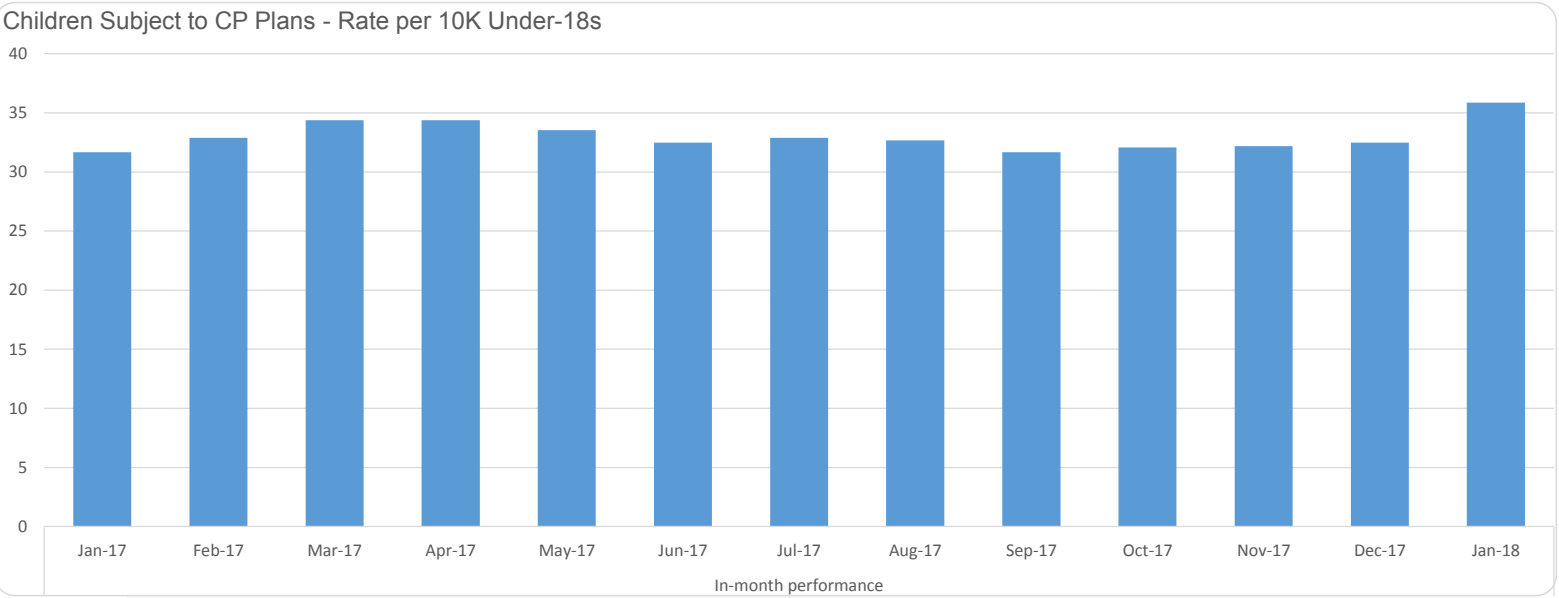|	
Definition	A child's plan needs to be developed for each individual child taking into account any identified needs that require intervention. Each type of plan has a completion timescale. The data below looks at Child in Need Plans.

Performance analysis	0

	5.5
	S17 CIN with an up to date CIN plan - %
Good perf. is:	*High*
Jan-17	85.7%
Feb-17	86.7%
Mar-17	81.9%
Apr-17	78.3%
May-17	82.1%
Jun-17	79.9%
Jul-17	84.0%
Aug-17	80.0%
Sep-17	75.1%
Oct-17	71.5%
Nov-17	64.7%
Dec-17	62.4%
Jan-18	58.9%

(Left column label: **In-month performance**)

S17 CIN with an up to date CIN plan - %

In-month performance

Supported by the Business Intelligence and Performance Service (BIPS) [Managing Director's Department] - bi@norfolk.gov.uk

12/02/2018   Plans in date (CIN)   11 of 26

Performance_MI-URN14-V0.7.6

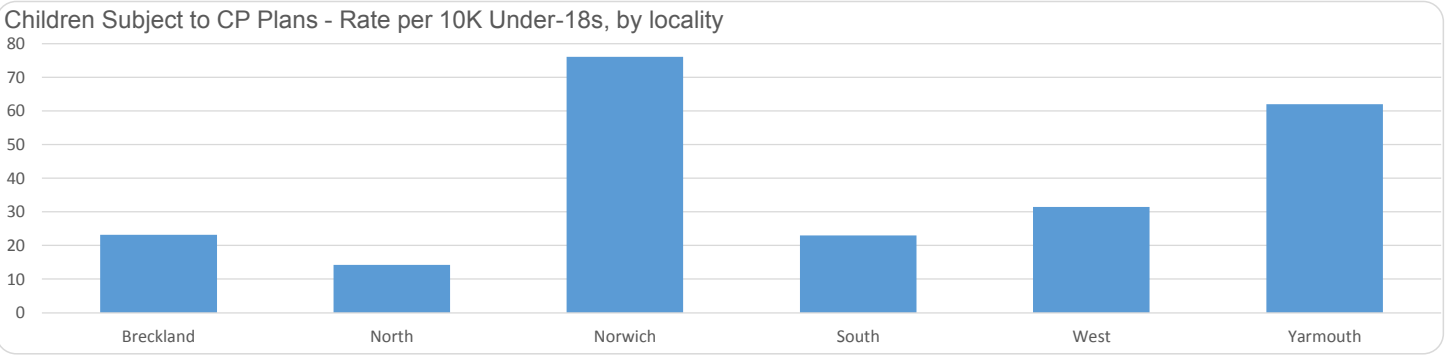| Definition	Following a Section 47 investigation a child protection conference may be convened to consider all the information gained and determine the next course of action. The conference will decide if the child needs to be made subject to a child protection plan. The aim of the plan is to ensure the child is safe from harm and remains that way.

Performance analysis	0

	6.1	**6.5**
	No. Children Subject to CP Plans	Children Subject to CP Plans - Rate per 10K Under-18s
Good perf. is:	*Low*	*Low*
Jan-17	536	31.7
Feb-17	557	32.9
Mar-17	582	34.4
Apr-17	582	34.4
May-17	568	33.6
Jun-17	550	32.5
Jul-17	557	32.9
Aug-17	553	32.7
Sep-17	536	31.7
Oct-17	543	32.1
Nov-17	545	32.2
Dec-17	550	32.5
Jan-18	607	35.9

In-month performance

Children Subject to CP Plans - Rate per 10K Under-18s

In-month performance

Benchmarking	Norfolk	Stat neigh avg	Nat. avg	Nat. top quartile	Eastern region
Children Subject to CP Plans - Rate per 10K Under-18s	35.9				30.6

Children Subject to CP Plans - Rate per 10K Under-18s, by locality

Definition	Following a Section 47 investigation a child protection conference may be convened to consider all the information gained and determine the next course of action. The conference will decide if the child needs to be made subject to a child protection plan. The aim of the plan is to ensure the child is safe from harm and remains that way.
Performance analysis	0

	6.2a	6.2b	6.3	6.4n	6.4
	Initial CP conferences (no. children) - rolling 12 month performance	Initial CP conferences per 10,000 population - rolling 12 month performance	Number of children subject to an ICPC	No. of ICPCs held within 15 days of strategy discussion	% of ICPCs held within 15 days of strategy discussion
Good perf. is:	*Low*	*Low*	*Info*	*High*	*High*
Jan-17	-	-	83	61	73.5%
Feb-17	-	-	97	95	97.9%
Mar-17	-	-	110	97	88.2%
Apr-17	-	-	64	59	92.2%
May-17	-	-	94	74	78.7%
Jun-17	-	-	88	70	79.5%
Jul-17	-	-	108	98	90.7%
Aug-17	-	-	55	48	87.3%
Sep-17	1,009	60	74	65	87.8%
Oct-17	1,017	60	92	67	72.8%
Nov-17	1,026	61	97	68	70.1%
Dec-17	1,046	62	84	73	86.9%
Jan-18	1,103	65	140	99	70.7%

In-month performance
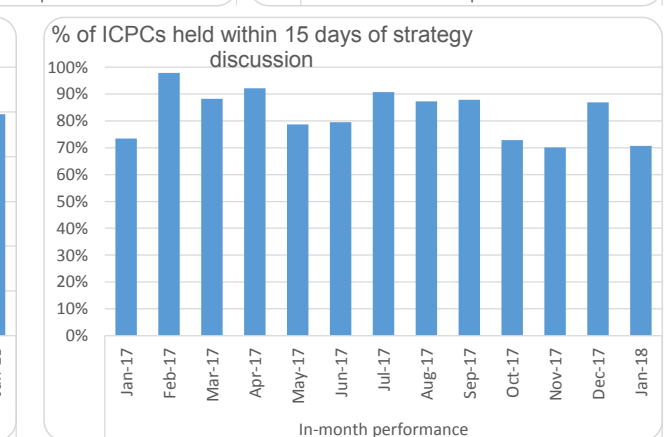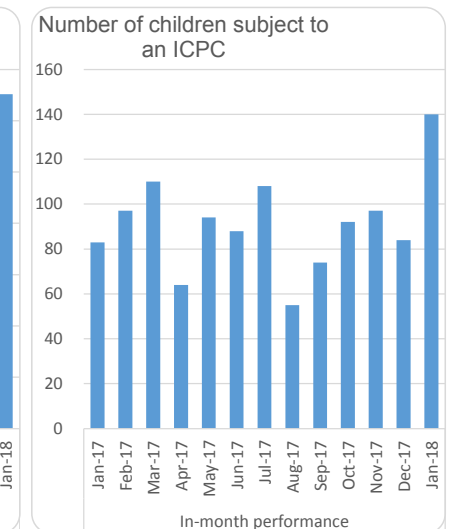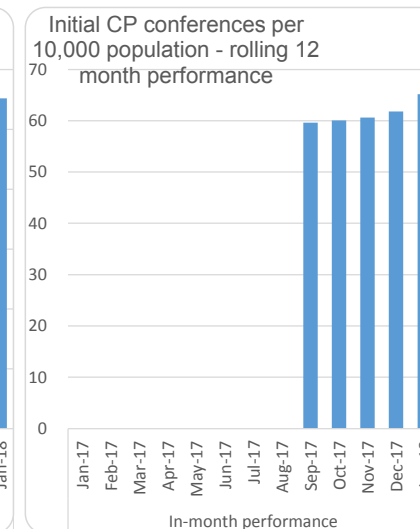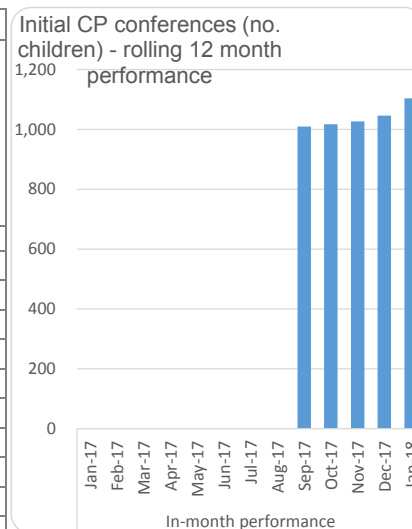
Benchmarking	Norfolk	Stat neigh avg	Nat. avg	Nat. top quartile	Eastern region
Initial CP conferences per 10,000 population - rolling 12 month performance	65.2				44.7
% of ICPCs held within 15 days of strategy discussion	70.7%				69.8%

Initial CP conferences (no. children) - rolling 12 month performance

In-month performance

Initial CP conferences per 10,000 population - rolling 12 month performance

In-month performance

Number of children subject to an ICPC

In-month performance

No. of ICPCs held within 15 days of strategy discussion

In-month performance

% of ICPCs held within 15 days of strategy discussion

In-month performance

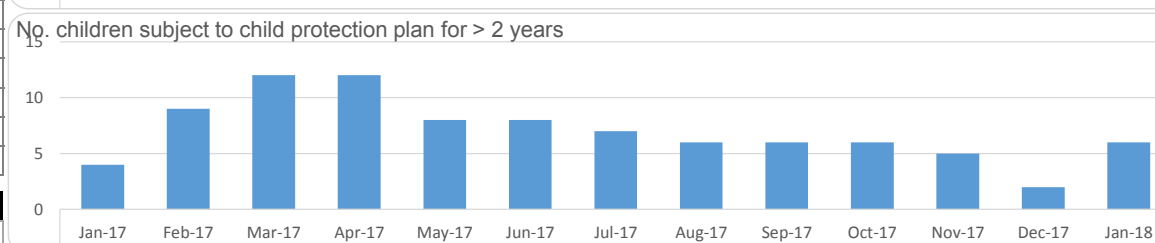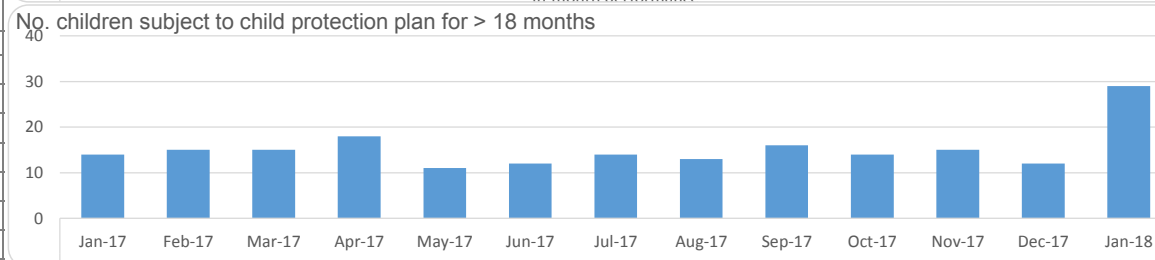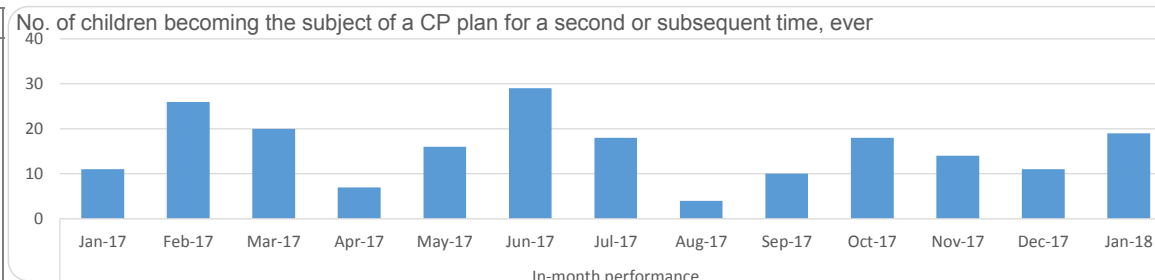|	
Definition	Child Protection plans remain in force until the child is considered to no longer be at risk of harm, moves out of the local authority area, or reaches the age of 18.

Performance analysis	0

	6.9a	6.9b	6.10a	6.10n	6.10b	6.11n	6.11b
	No. of children becoming the subject of a CP plan for a second or subsequent time, ever	% of children becoming the subject of a CP plan for a second or subsequent time - ever - rolling 12 months	No. children subject to child protection plan for > 18 months	No. children subject to child protection plan for > 2 years	% children subject to child protection plan for > 2 years	No. of CP plans lasting 2 years or more - ceased within period	% of CP plans ceased within period that had lasted 2 years or more
Good perf. is:	*Low*	*Low*	*Low*	*Low*	*Low*	*-*	*High*
Jan-17	11	21.6%	14	4	0.7%	0	0.0%
Feb-17	26	22.6%	15	9	1.6%	1	1.6%
Mar-17	20	23.1%	15	12	2.1%	0	0.0%
Apr-17	7	22.7%	18	12	2.1%	0	0.0%
May-17	16	21.8%	11	8	1.4%	5	5.8%
Jun-17	29	23.1%	12	8	1.5%	0	0.0%
Jul-17	18	23.1%	14	7	1.3%	1	1.3%
Aug-17	4	23.3%	13	6	1.1%	0	0.0%
Sep-17	10	22.8%	16	6	1.1%	2	2.8%
Oct-17	18	22.4%	14	6	1.1%	0	0.0%
Nov-17	14	23.6%	15	5	0.9%	0	0.0%
Dec-17	11	22.6%	12	2	0.4%	4	6.9%
Jan-18	19	22.4%	29	6	1.0%	0	0.0%

(Left axis label: In-month performance)

Benchmarking							
Norfolk		22.4%			1.0%		0.0%
Stat neigh avg							
Nat. avg							
Nat. top quartile							
Eastern region		10.6%			1.9%		3.1%

No. of children becoming the subject of a CP plan for a second or subsequent time, ever

No. children subject to child protection plan for > 18 months

No. children subject to child protection plan for > 2 years

No. of CP plans lasting 2 years or more - ceased within period

Supported by the Business Intelligence and Performance Service (BIPS) [Managing Director's Department] - bi@norfolk.gov.uk

12/02/2018   Child Protection Time   14 of 26
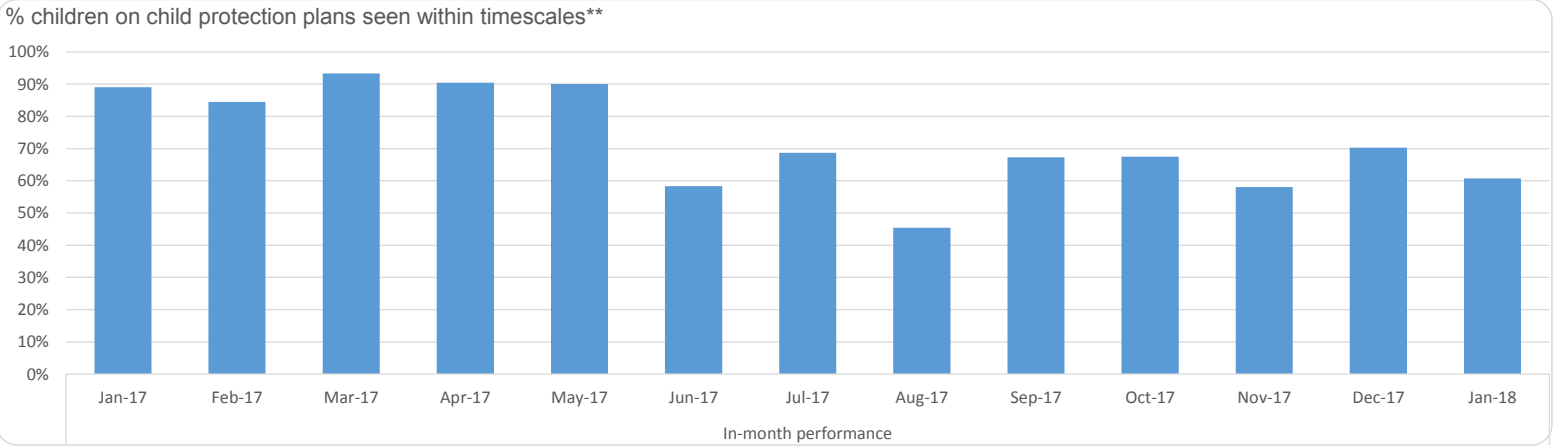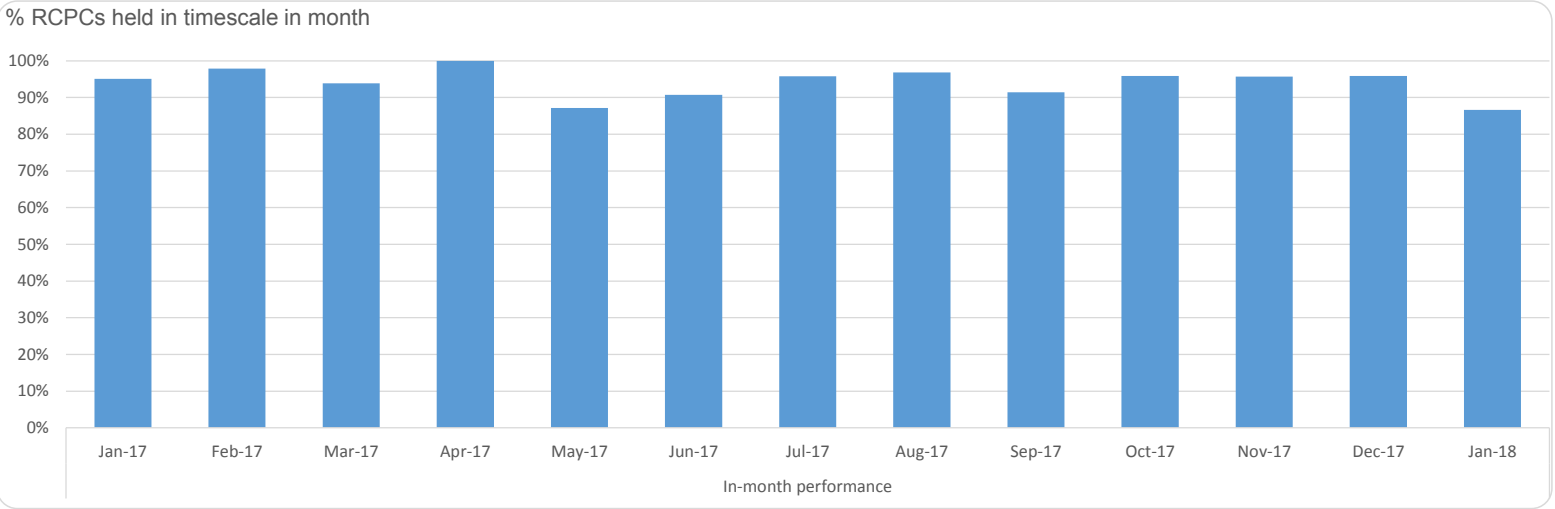
Performance_MI-URN14-V0.7.6

Definition	A child protection plan is reviewed after 3 months at a Review Conference and at intervals of no more than 6 months thereafter. The Norfolk Recording Timescales Framework states that children subject to a CP plan should be visited a minimum of 4 weekly (20 working days).

Performance analysis	0

	6.12	6.14
	% RCPCs held in timescale in month	% children on child protection plans seen within timescales**
Good perf. is:	*High*	*High*
Jan-17	95.1%	89.1%
Feb-17	97.9%	84.5%
Mar-17	93.8%	93.3%
Apr-17	100.0%	90.5%
May-17	87.1%	90.0%
Jun-17	90.7%	58.3%
Jul-17	95.8%	68.6%
Aug-17	96.8%	45.4%
Sep-17	91.4%	67.3%
Oct-17	95.8%	67.5%
Nov-17	95.7%	58.1%
Dec-17	95.9%	70.2%
Jan-18	86.6%	60.7%
Benchmarking		
Eastern region		77.5%

(In-month performance)

% RCPCs held in timescale in month

In-month performance

% children on child protection plans seen within timescales**
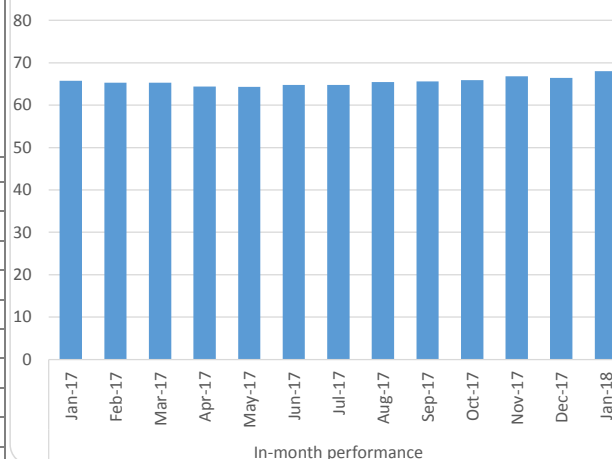

In-month performance

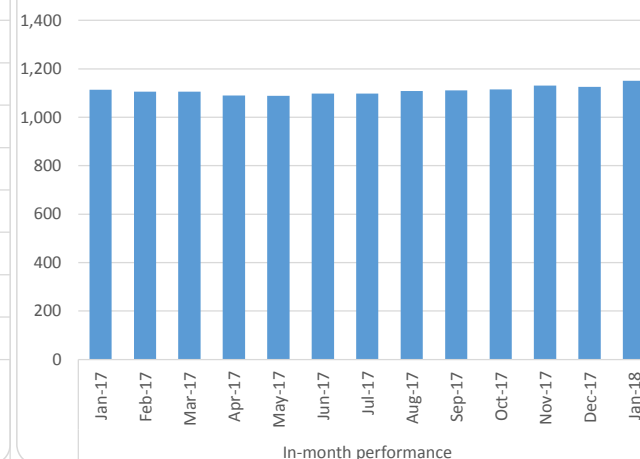|	Definition	Looked After Children are those children who have become the responsibility of the Local Authority. This can happen voluntarily by parents (section 20) or through Care Proceedings.

	Performance analysis		0

	7.2	7.1	7.3	7.4
	LAC - Rate per 10K Under-18s	No. Looked-After Children	Admissions of Looked After Children	Number of children who have ceased to be Looked After Children
Good perf. is:	*Low*	*Low*	*Low*	*High*
Jan-17	65.7	1,113	42	27
Feb-17	65.3	1,105	22	25
Mar-17	65.3	1,105	45	38
Apr-17	64.4	1,090	32	45
May-17	64.3	1,089	30	29
Jun-17	64.8	1,097	40	28
Jul-17	64.8	1,097	43	36
Aug-17	65.4	1,108	34	23
Sep-17	65.6	1,111	41	20
Oct-17	65.9	1,115	41	33
Nov-17	66.8	1,131	59	35
Dec-17	66.5	1,125	38	37
Jan-18	68.0	1,151	50	23

In-month performance
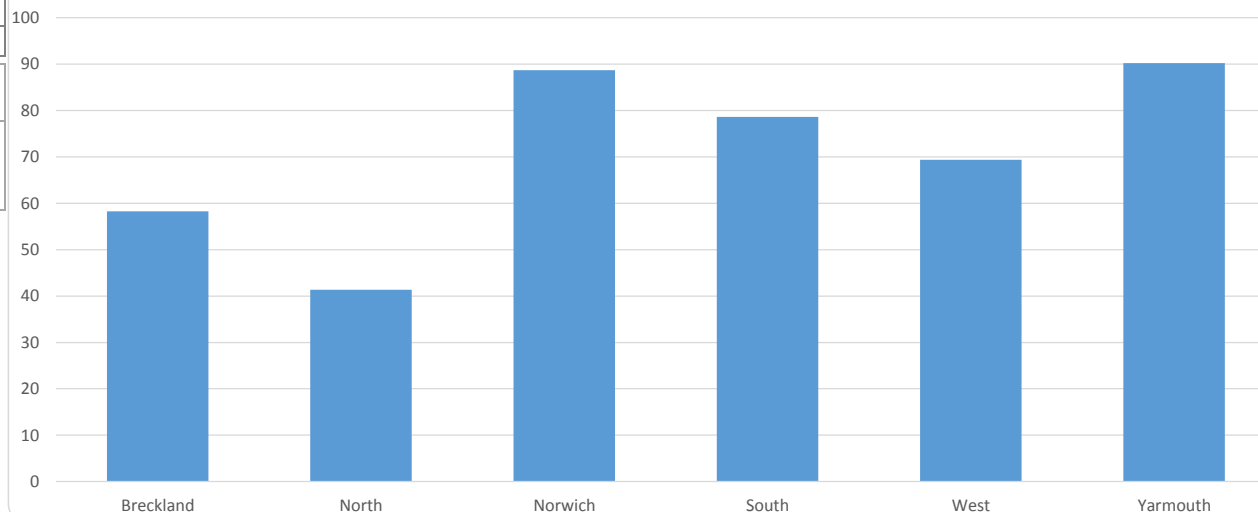
Benchmarking	Norfolk	Stat neigh avg	Nat. avg	Nat. top quartile	Eastern region
LAC - Rate per 10K Under-18s	68.0				49.88522697

LAC - Rate per 10K Under-18s

In-month performance

No. Looked-After Children

In-month performance

Children Subject to CP Plans - Rate per 10K Under-18s, by locality

Breckland | North | Norwich | South | West | Yarmouth

Supported by the Business Intelligence and Performance Service (BIPS) [Managing Director's Department] - bi@norfolk.gov.uk

12/02/2018   LAC   16 of 26

Performance_MI-URN14-V0.7.6

Definition	A child's plan needs to be developed for each individual child taking into account any identified needs that require intervention. Each type of plan has a completion timescale. The data below looks at LAC plans and Pathway Plans (when a Looked After Child reaches 16 years and 3 months they become eligible for a Pathway Plan which focuses on preparing a young person for adulthood).
Performance analysis	0

	7.14	8.2
	LAC with up-to-date Care Plan - %	% Relevant / Former Relevant Care Leavers with a Pathway Plan
Good perf. is:	*High*	*High*
Jan-17	98.6%	90.6%
Feb-17	98.0%	96.4%
Mar-17	97.3%	97.2%
Apr-17	97.1%	95.8%
May-17	96.5%	93.8%
Jun-17	96.6%	91.1%
Jul-17	96.7%	92.0%
Aug-17	96.1%	87.1%
Sep-17	96.8%	87.6%
Oct-17	97.0%	87.4%
Nov-17	95.3%	89.2%
Dec-17	95.6%	85.4%
Jan-18	94.3%	85.8%

In-month performance

LAC with up-to-date Care Plan - %

In-month performance

% Relevant / Former Relevant Care Leavers with a Pathway Plan

In-month performance

Supported by the Business Intelligence and Performance Service (BIPS) [Managing Director's Department] - bi@norfolk.gov.uk

12/02/2018　　Plans in date (LAC)　　17 of 26
Performance_MI-URN14-V0.7.6
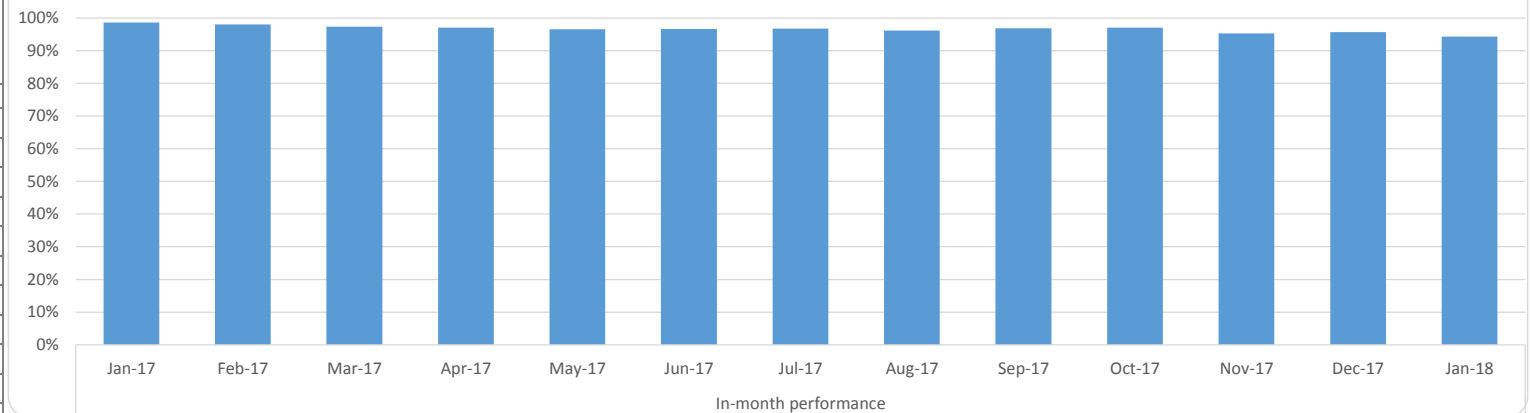
Looked After Children Placements

Definition	A LAC placement is where a child has become looked after by the Local Authority and is placed with foster carers, in a residential home or with parents or other relatives.

Performance analysis	0

	9.1	9.2n	9.2
	% of long term LAC in placements which have been stable for at least 2 years	LAC with 3 or more placements in any one year - No.	LAC with 3 or more placements in any one year - %
Good perf. is:	*High*	*-*	*Low*
Jan-17	71%	110	9.9%
Feb-17	71%	119	10.8%
Mar-17	66%	108	9.8%
Apr-17	72%	115	10.6%
May-17	73%	113	10.4%
Jun-17	73%	103	9.4%
Jul-17	71%	116	10.6%
Aug-17	72%	117	10.6%
Sep-17	71%	123	11.1%
Oct-17	71%	119	10.7%
Nov-17	72%	122	10.8%
Dec-17	79%	120	10.7%
Jan-18	79%	123	10.7%

In-month performance

% of long term LAC in placements which have been stable for at least 2 years

In-month performance
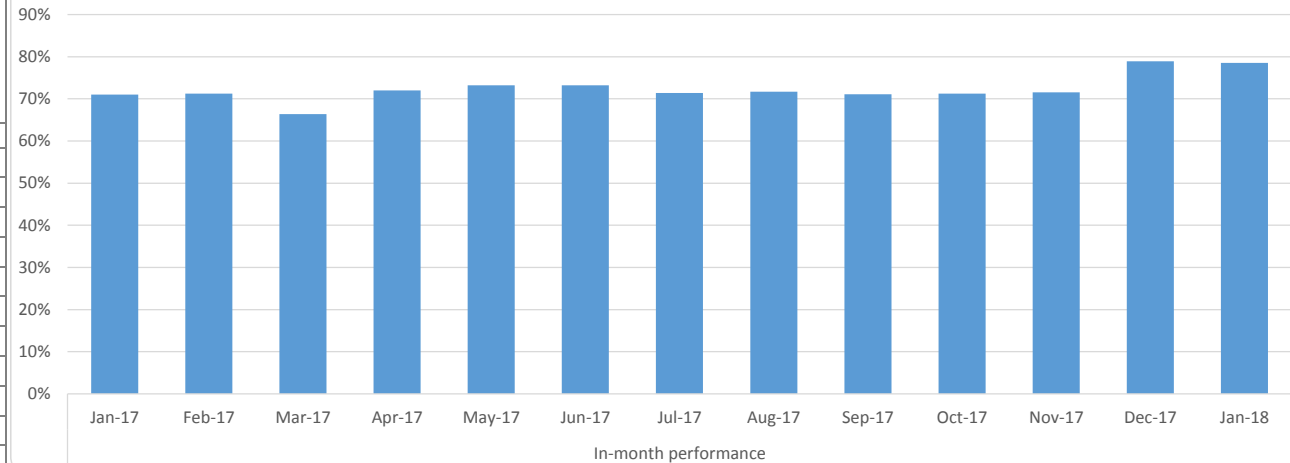
LAC with 3 or more placements in any one year - %

Benchmarking	Norfolk	Stat neigh avg	Nat. avg	Eastern region
% of long term LAC in placements which have been stable for at least 2 years	78.5%			
LAC with 3 or more placements in any one year - %	10.7%			8.6%

Supported by the Business Intelligence and Performance Service (BIPS) [Managing Director's Department] - bi@norfolk.gov.uk

12/02/2018 LAC Placements 18 of 26
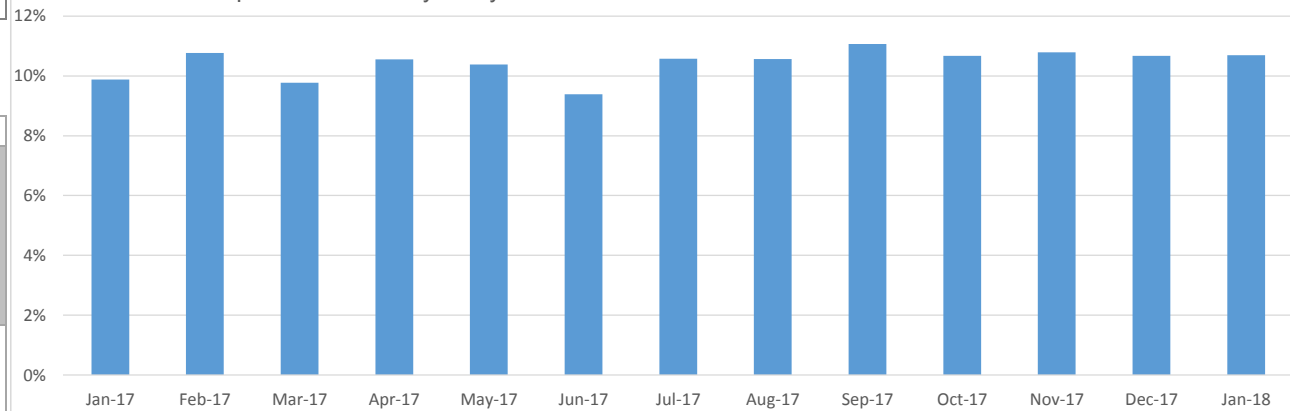Performance_MI-URN14-V0.7.6
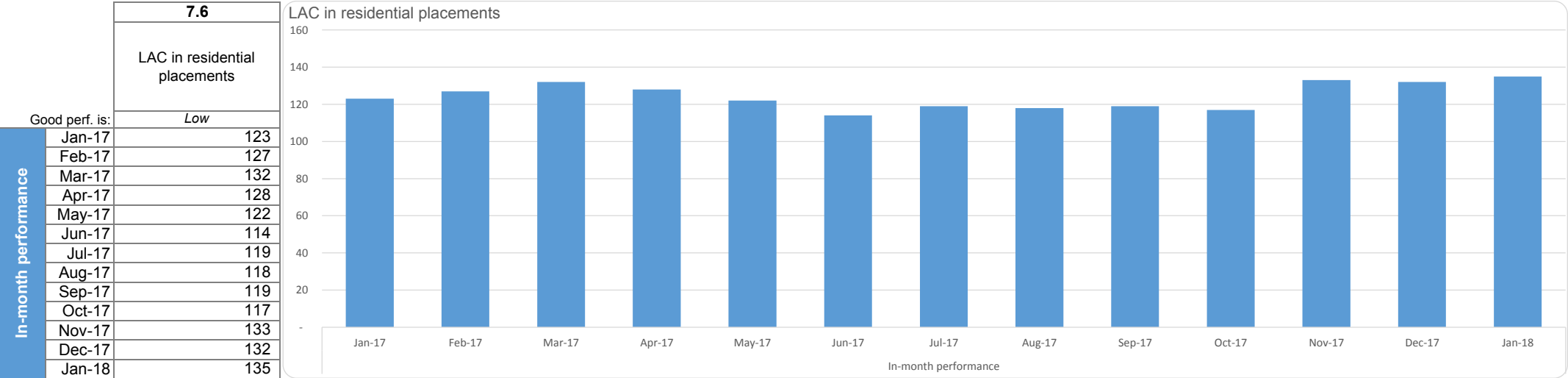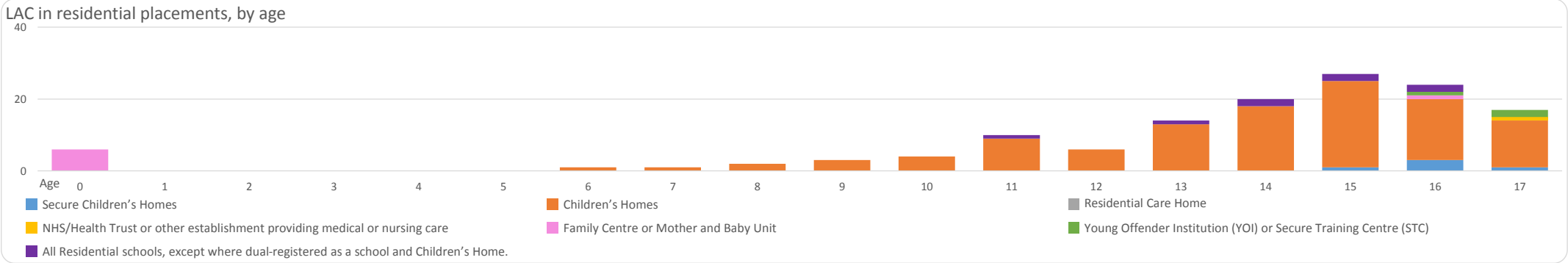
Definition	A LAC placement is where a child has become looked after by the Local Authority and is placed with foster carers, in a residential home or with parents or other relatives.

Performance analysis	0

	7.6
	LAC in residential placements
Good perf. is:	Low

In-month performance	
Jan-17	123
Feb-17	127
Mar-17	132
Apr-17	128
May-17	122
Jun-17	114
Jul-17	119
Aug-17	118
Sep-17	119
Oct-17	117
Nov-17	133
Dec-17	132
Jan-18	135

LAC in residential placements

By age and placement:

Jan-18	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17
Secure Children's Homes	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	3	1
Children's Homes	0	0	0	0	0	0	1	1	2	3	4	9	6	13	18	24	17	13
Residential Care Home	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
NHS/Health Trust or other establishment providing medical or nursing care	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
Family Centre or Mother and Baby Unit	6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0
Young Offender Institution (YOI) or Secure Training Centre (STC)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	2
All Residential schools, except where dual-registered as a school and Children's Home.	0	0	0	0	0	0	0	0	0	0	0	1	0	1	2	2	2	0

LAC in residential placements, by age

Legend:
- Secure Children's Homes
- Children's Homes
- Residential Care Home
- NHS/Health Trust or other establishment providing medical or nursing care
- Family Centre or Mother and Baby Unit
- Young Offender Institution (YOI) or Secure Training Centre (STC)
- All Residential schools, except where dual-registered as a school and Children's Home.

Supported by the Business Intelligence and Performance Service (BIPS) [Managing Director's Department] - bi@norfolk.gov.uk

12/02/2018   LAC Resi Placements   19 of 26
Performance_MI-URN14-V0.7.6

Definition	The purpose of the LAC review is to consider the LAC plan for the welfare of the child & achieve Permanence for them within a timescale that meets their need. The review is chaired by an Independent Reviewing Officer (IRO). The local timescales for a social worker to visit a Looked After Child is on day of placement, within one week of placement, then at intervals of no more than 6 weeks for the first year. Thereafter, intervals of not more than 6 weeks or 3 months if the placement is planned to last until 18.
Performance analysis	0

	7.7	**7.15**
	% LAC cases reviewed within timescales	% LAC seen within timescales
Good perf. is:	*High*	*High*
Jan-17	85.6%	94.2%
Feb-17	88.3%	95.5%
Mar-17	84.7%	96.3%
Apr-17	85.8%	94.4%
May-17	89.3%	92.1%
Jun-17	89.7%	93.2%
Jul-17	89.7%	93.7%
Aug-17	88.6%	93.0%
Sep-17	90.8%	91.4%
Oct-17	91.0%	91.9%
Nov-17	93.8%	90.1%
Dec-17	93.7%	87.0%
Jan-18	94.6%	83.9%

In-month performance

% LAC cases reviewed within timescales

In-month performance

% LAC seen within timescales

In-month performance

Supported by the Business Intelligence and Performance Service (BIPS) [Managing Director's Department] - bi@norfolk.gov.uk

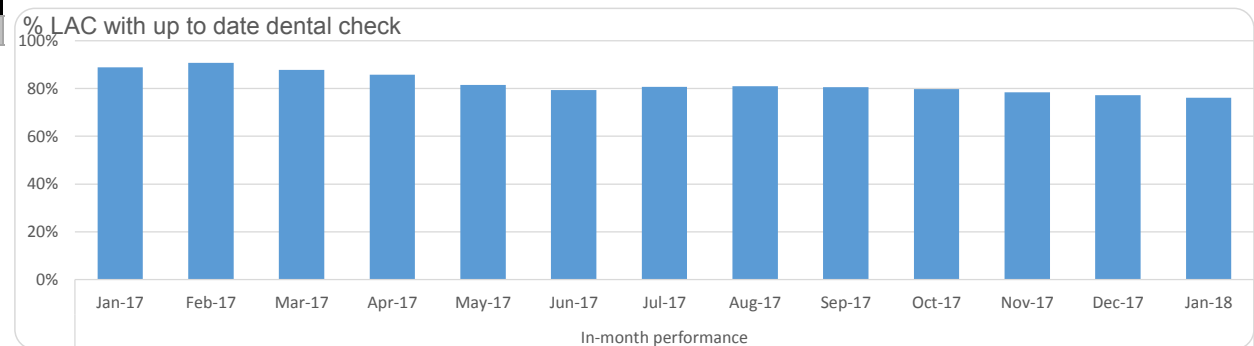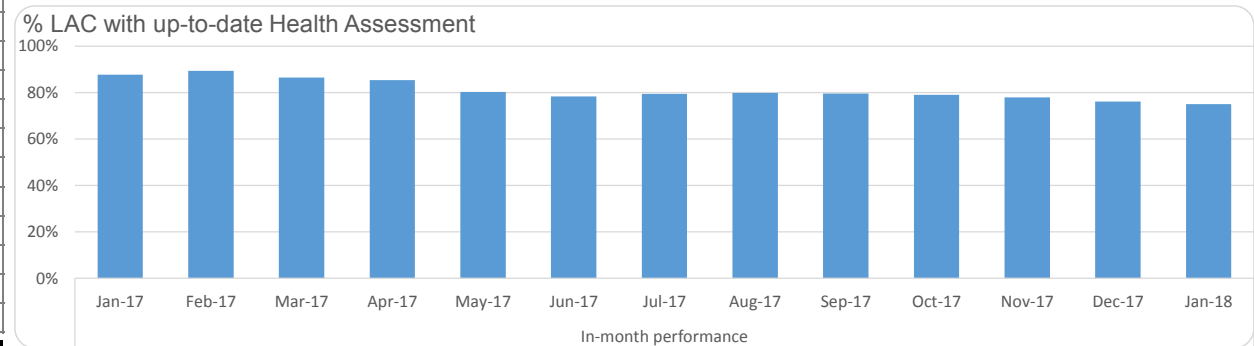12/02/2018   LAC Reviews   20 of 26
Performance_MI-URN14-V0.7.6

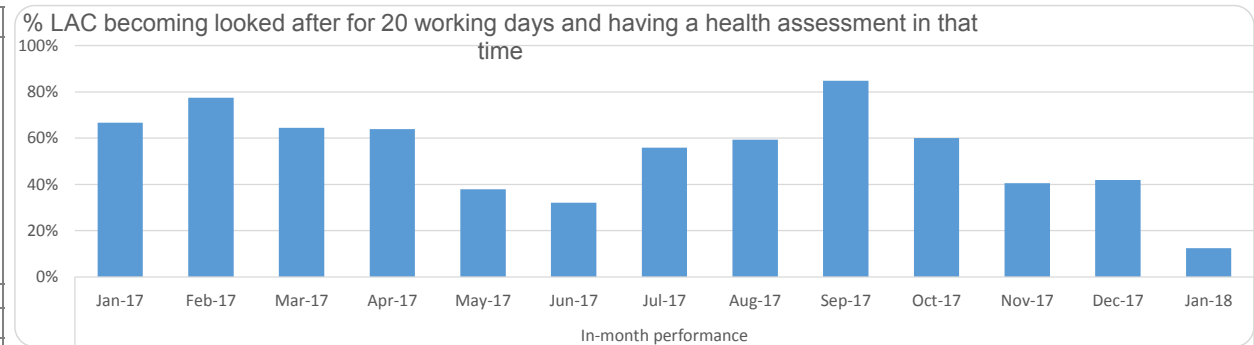|	
Definition	Local Authorities have a duty to safeguard and to promote the welfare of the children they look after. There is a statutory duty on Local Authorities to make arrangements to ensure that every child who is looked after has his/her health needs fully assessed and a health plan clearly set out.
Performance analysis	0

	7.9n	7.9	7.10	7.10p	7.11	7.11p
	# LAC having a health assessment within 20 days of becoming LAC	% LAC becoming looked after for 20 working days and having a health assessment in that time	LAC with up-to-date Health Assessment No.	% LAC with up-to-date Health Assessment	LAC with up to date dental check - No.	% LAC with up to date dental check
Good perf. is:	*Info*	*High*	*High*	*High*	*High*	*High*
Jan-17	28	66.7%	652	87.8%	660	88.8%
Feb-17	31	77.5%	666	89.4%	676	90.7%
Mar-17	20	64.5%	641	86.5%	650	87.7%
Apr-17	16	64.0%	622	85.4%	624	85.7%
May-17	11	37.9%	590	80.3%	599	81.5%
Jun-17	9	32.1%	579	78.3%	586	79.3%
Jul-17	19	55.9%	602	79.4%	611	80.6%
Aug-17	19	59.4%	614	79.9%	622	81.0%
Sep-17	28	84.8%	611	79.6%	618	80.5%
Oct-17	24	60.0%	613	79.1%	618	79.7%
Nov-17	15	40.5%	610	78.0%	613	78.4%
Dec-17	21	42.0%	604	76.2%	612	77.2%
Jan-18	5	12.5%	604	75.1%	612	76.1%
Benchmarking						
Eastern region		44.2%				

(Left margin label: In-month performance)

% LAC becoming looked after for 20 working days and having a health assessment in that time

In-month performance

% LAC with up-to-date Health Assessment

In-month performance

% LAC with up to date dental check

In-month performance

Supported by the Business Intelligence and Performance Service (BIPS) [Managing Director's Department] - bi@norfolk.gov.uk

12/02/2018   LAC Health   21 of 26

Performance_MI-URN14-V0.7.6

Looked After Children Personal Education Plans

Definition	A personal education plan (PEP) is a school based meeting to plan for the education of a child in care. These are a statutory requirement for children in care to help track and promote their achievement.
Performance analysis	0

	7.13
	LAC with up-to-date PEP - %
Good perf. is:	*High*
Jan-17	70.0%
Feb-17	79.7%
Mar-17	84.2%
Apr-17	64.4%
May-17	73.3%
Jun-17	89.2%
Jul-17	89.5%
Aug-17	89.6%
Sep-17	89.4%
Oct-17	89.3%
Nov-17	89.7%
Dec-17	88.5%
Jan-18	88.5%

In-month performance (row label on left axis)

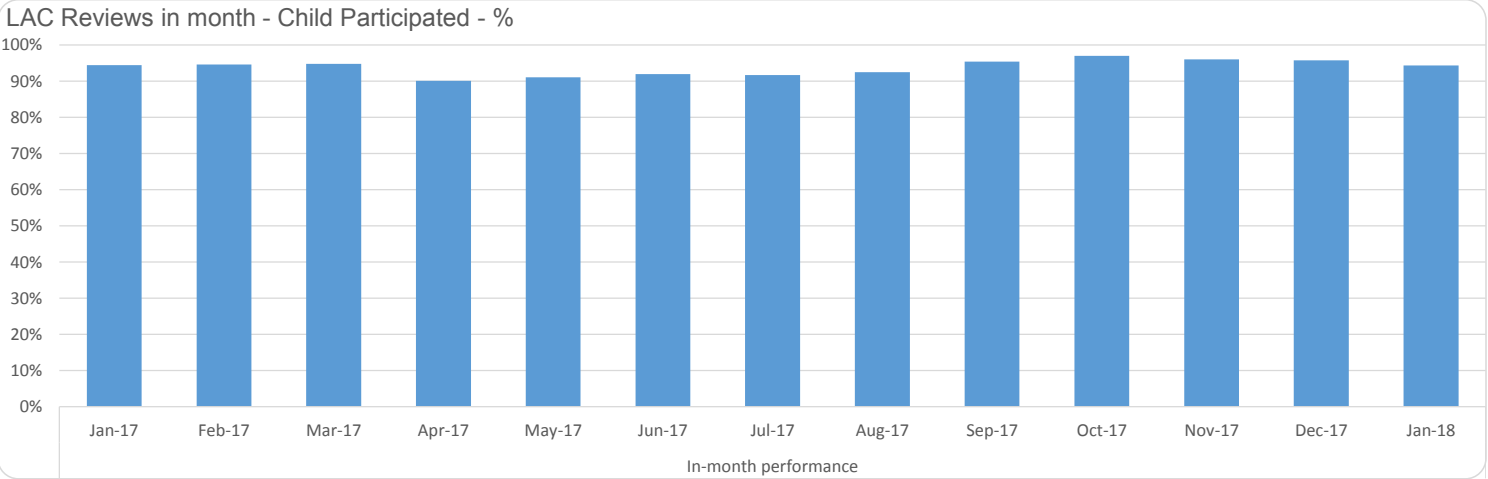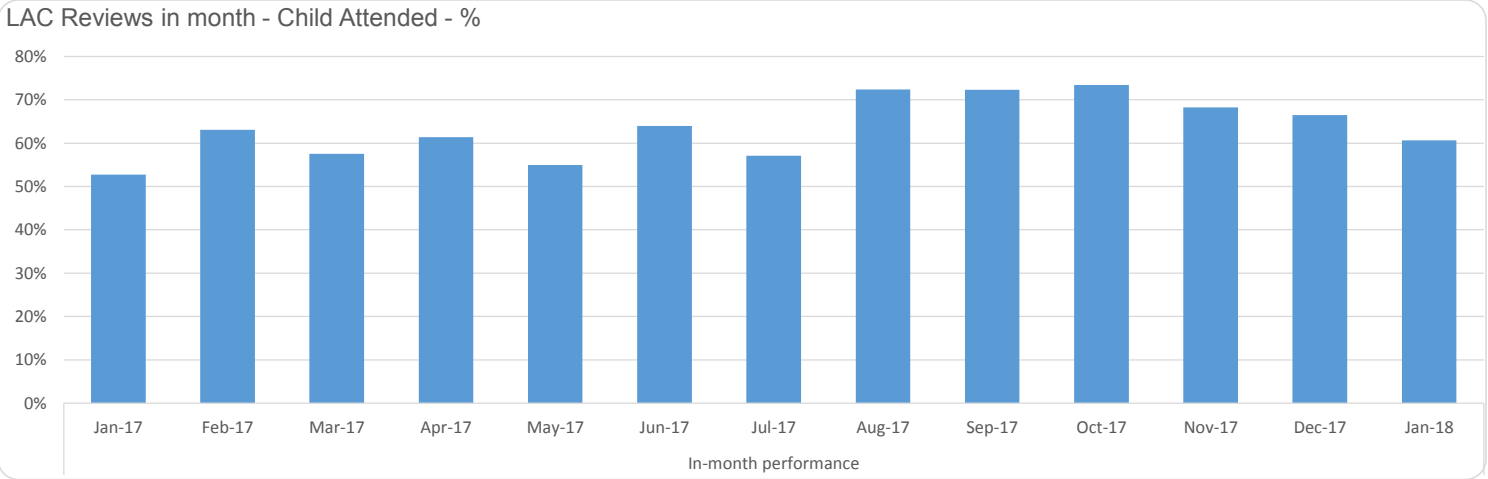LAC with up-to-date PEP - %
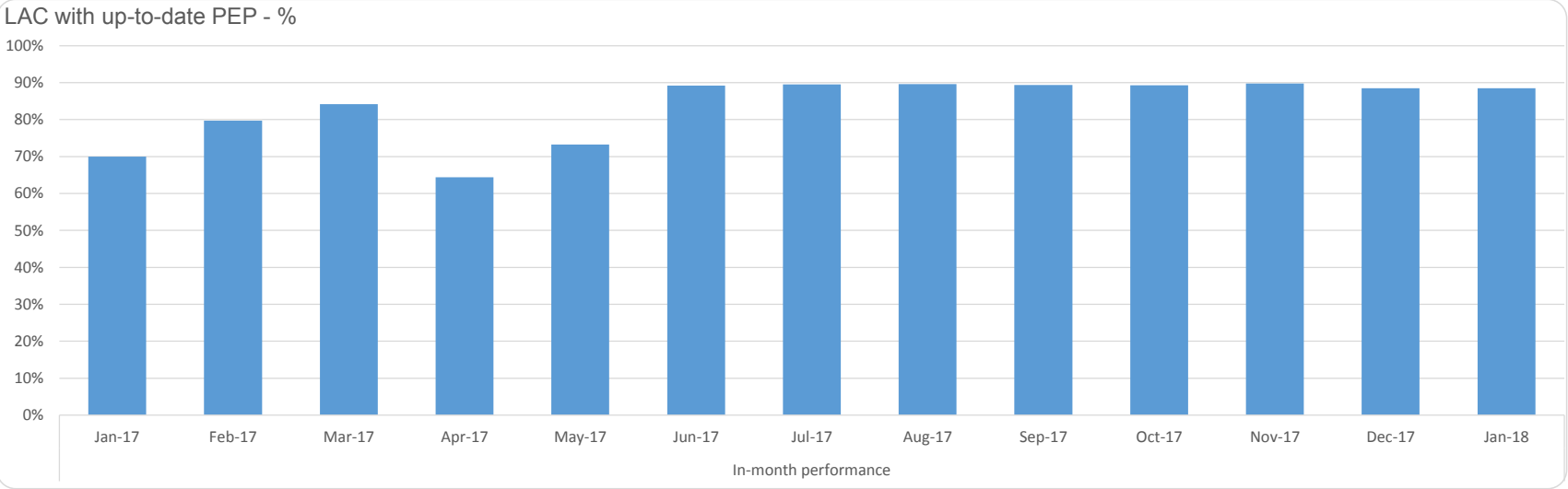
Definition	The Child's Voice is a phrase used to describe the real involvement of children and young people. They should always have the opportunity to describe things from their point of view, be continually involved in assessments and planning and have things fed back to them in a way they can understand. There should always be evidence that their voice has influenced the decisions that professionals have made. The data below relates to LAC children attending and being involved in their LAC reviews.
Performance analysis	0

	7.17	**7.18**
	LAC Reviews in month - Child Attended - %	LAC Reviews in month - Child Participated - %
Good perf. is:	*High*	*High*
Jan-17	52.8%	94.5%
Feb-17	63.1%	94.6%
Mar-17	57.6%	94.8%
Apr-17	61.4%	90.2%
May-17	55.0%	91.1%
Jun-17	64.0%	91.9%
Jul-17	57.1%	91.7%
Aug-17	72.4%	92.5%
Sep-17	72.3%	95.5%
Oct-17	73.4%	97.0%
Nov-17	68.2%	96.1%
Dec-17	66.5%	95.7%
Jan-18	60.7%	94.4%

In-month performance

LAC Reviews in month - Child Attended - %

In-month performance

LAC Reviews in month - Child Participated - %

In-month performance

Supported by the Business Intelligence and Performance Service (BIPS) [Managing Director's Department] - bi@norfolk.gov.uk

12/02/2018   LAC Participation   23 of 26
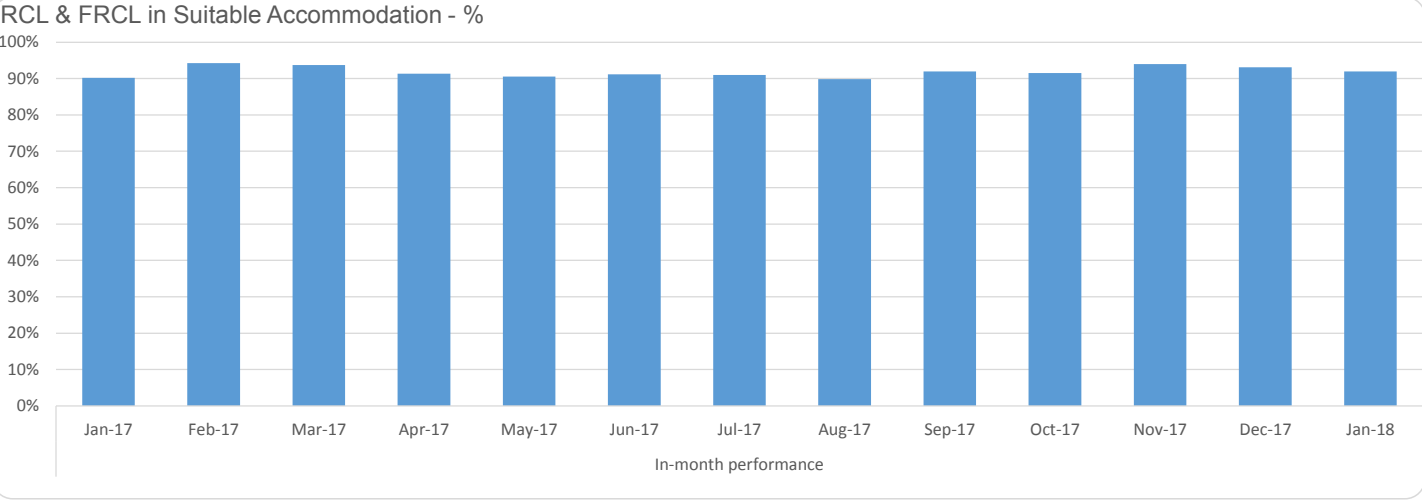Performance_MI-URN14-V0.7.6

|	Definition	A Care Leaver is defined as a person aged 25 or under who has been looked after away from home by a local authority for at least 13 weeks since the age of 14, and who was looked after away from home by the local authority at school leaving age or after that date.

	Performance analysis		0

		8.1	**8.3**	**8.4**
		Number of care leavers	RCL & FRCL in Suitable Accommodation - %	RCL & FRCL EET - %
	Good perf. is:	*High*	*High*	*High*
In-month performance	Jan-17	478	90.2%	57.3%
	Feb-17	471	94.3%	57.7%
	Mar-17	463	93.7%	58.5%
	Apr-17	473	91.3%	58.8%
	May-17	465	90.5%	58.5%
	Jun-17	462	91.1%	61.0%
	Jul-17	465	91.0%	60.4%
	Aug-17	395	89.9%	60.3%
	Sep-17	445	91.9%	62.9%
	Oct-17	436	91.5%	62.8%
	Nov-17	446	93.9%	62.6%
	Dec-17	451	93.1%	61.2%
	Jan-18	458	91.9%	59.2%

RCL & FRCL in Suitable Accommodation - %

In-month performance

RCL & FRCL EET - %

In-month performance

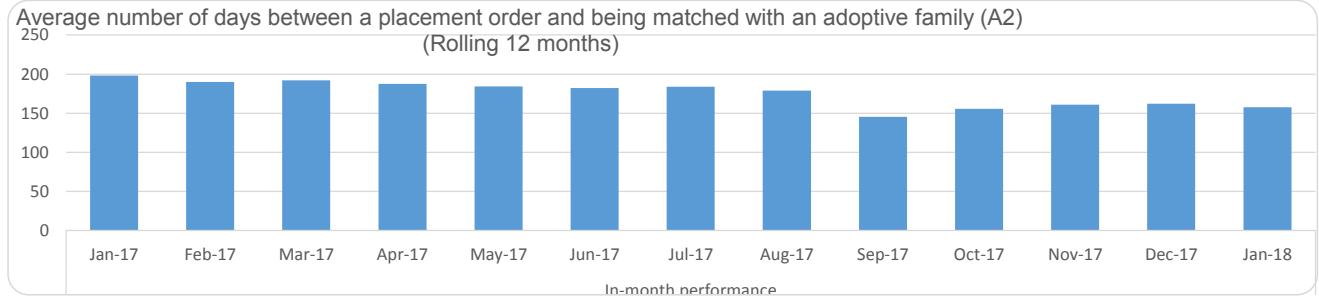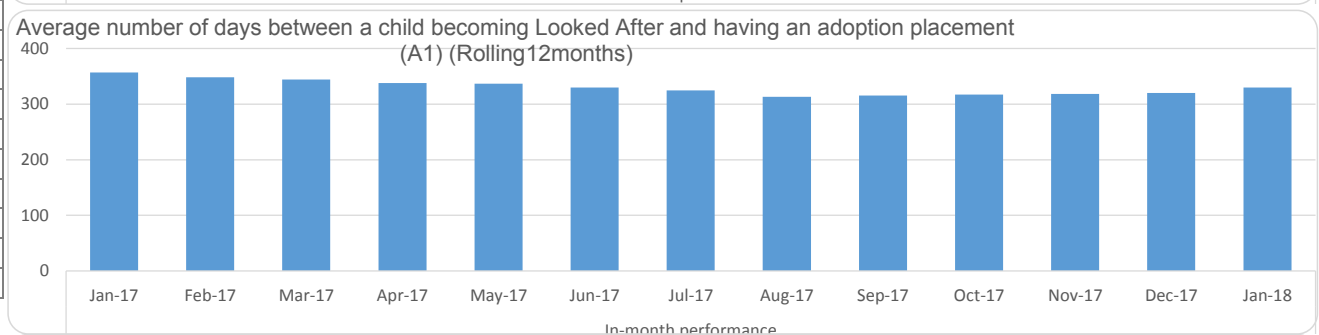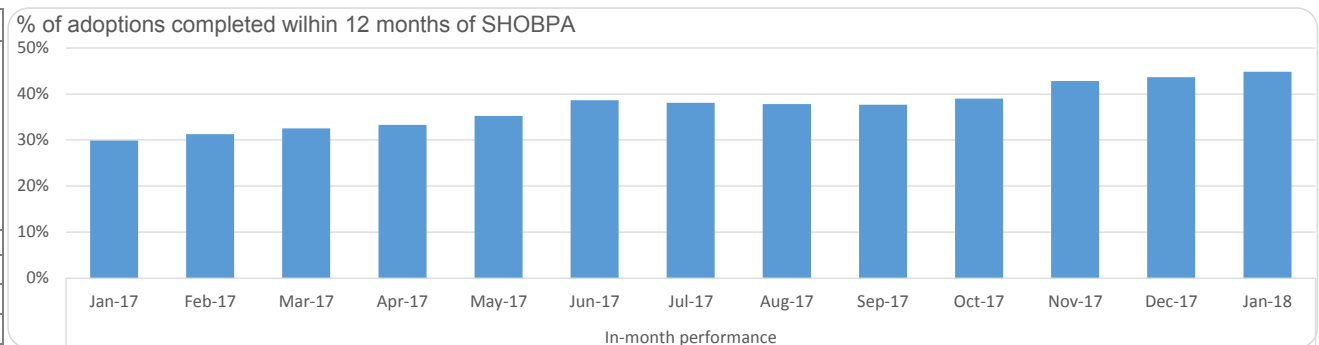| Benchmarking	Norfolk	Stat neigh avg	Nat. avg	Nat. top quartile	Eastern region
RCL & FRCL in Suitable Accommodation - %	91.9%				
RCL & FRCL EET - %	59.2%				59.7%
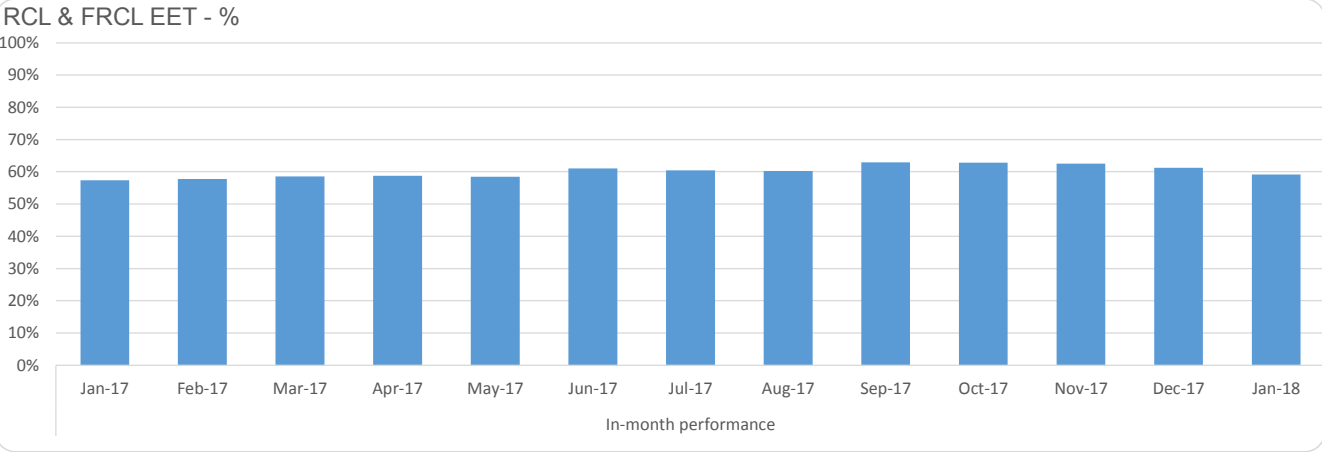
Definition	Following a child becoming a LAC, it may be deemed suitable for a child to be adopted, a legal process of becoming a non-biological parent. The date it is agreed that it is in the best interests of the child to be placed for adoption is known as their SHOBPA. Following this family finding is undertaken to find a suitable match based on the child's needs. Once placed for adoption the placement is monitored for a minimum of 10 weeks before the matter is placed before the Court for an adoption order to be made.
Performance analysis	0

	10.1a	10.1b	10.2	10.3
	Number of adoptions completed wilhin 12 months of SHOBPA	% of adoptions completed wilhin 12 months of SHOBPA	Average number of days between a child becoming Looked After and having an adoption placement (A1) (Rolling12months)	Average number of days between a placement order and being matched with an adoptive family (A2) (Rolling 12 months)
Good perf. is:	*Info*	*High*	*Low*	*Low*
Jan-17	23	30%	357	198
Feb-17	25	31%	348	190
Mar-17	28	33%	344	192
Apr-17	28	33%	338	187
May-17	31	35%	337	184
Jun-17	34	39%	330	182
Jul-17	32	38%	325	184
Aug-17	31	38%	313	179
Sep-17	29	38%	315	145
Oct-17	32	39%	317	156
Nov-17	36	43%	318	161
Dec-17	38	44%	320	162
Jan-18	39	45%	330	158

In-month performance

Benchmarking	Eastern region
Average number of days between a child becoming Looked After and having an adoption placement (A1) (Rolling12months)	386
Average number of days between a placement order and being matched with an adoptive family (A2) (Rolling 12 months)	179

% of adoptions completed wilhin 12 months of SHOBPA

In-month performance

Average number of days between a child becoming Looked After and having an adoption placement (A1) (Rolling12months)

In-month performance

Average number of days between a placement order and being matched with an adoptive family (A2) (Rolling 12 months)

In-month performance

Supported by the Business Intelligence and Performance Service (BIPS) [Managing Director's Department] - bi@norfolk.gov.uk

	Definition	Caseloads refer to the number of children allocated to individual workers.

	Performance analysis	0

	11.1	11.2	11.3	11.4	11.5	11.6	11.6a
	Maximum caseload of qualified social workers in key safeguarding teams	Maximum caseload of qualified social workers in LAC Teams	Maximum caseload of qualified social worker in Assessment Teams	Maximum caseload of qualified social workers in FIT Teams	Maximum caseload of qualified social worker in CWD Teams	Maximum caseload of qualified social workers in NIPE Teams	Average number of cases per qualified social worker in NIPE Teams
Good perf. is:	Low	Low	Low	Low	Low	Low	Low
Jan-17	38	21	38	26	21	17	8
Feb-17	51	21	51	26	22	12	6
Mar-17	36	21	36	26	23	9	3
Apr-17	37	21	37	26	23	13	3
May-17	32	23	32	27	23	14	7
Jun-17	43	21	43	27	24	13	6
Jul-17	38	22	38	26	23	13	5
Aug-17	37	19	37	27	23	13	6
Sep-17	41	25	41	26	27	2	2
Oct-17	43	23	43	26	25	1	1
Nov-17	51	25	51	29	26	-	-
Dec-17	52	27	52	37	24	-	-
Jan-18	43	28	43	32	25	-	-

In-month performance

Supported by the Business Intelligence and Performance Service (BIPS) [Managing Director's Department] - bi@norfolk.gov.uk

12/02/2018   Caseloads   26 of 26
Performance_MI-URN14-V0.7.6