



NHS England Report for General Dental Services (West Norfolk)

Norfolk County Council Health and Scrutiny Committee

May 2018

Current NHS Dental Services provision in West Norfolk

In hours dental care is commissioned across the West Norfolk Clinical Commissioning Group (CCG) area. This includes both routine and urgent dental care delivered by general dental practices and urgent care by the dental access centre.

There are 13 contracts providing dental care in West Norfolk through General Dental Service (GDS) contracts including one dental prototype.

The contracts deliver general dental services, including routine care and urgent care. Two contracts have small orthodontic elements (teeth straightening). Each contract is commissioned to deliver Units of Dental Activity (UDAs) for general dental services and Units of Orthodontic Activity (UOAs) for orthodontic services.

The total spend for primary care dental services in West Norfolk in 2017/18 was £6,149,573.8 for 209,718 UDAs and 838 UOAs.

Contract delivery has been mixed over the last two years. Where a contract fails to deliver the commissioned units of activity, NHS England can agree with the contractor to reduce the contracted activity. NHS England will then determine if additional activity will need to be commissioned and propose the most effective and efficient way to accomplish this.

Practices taking on patients

Dental practices are able to open and close their lists to new patients and do not require consent from NHS England to do this.

On 4 May 2018 there was one practice taking on patients in West Norfolk:

Grange Dental Surgery, Lynn Road, Snettisham, Kings Lynn PE31 7QB

List of dental practices and performance data in the West Norfolk area are in appendix 1.

Population per dentist

The Oral Health Needs Assessment for East Anglia reports the number of dentists per 100,000 of population.

Table 1. The number of dentists with NHS activity Cambridgeshire, Norfolk, Peterborough, Suffolk and Great Yarmouth and Waveney March 2007 and March 2012

	March 2007			March 2012		
	Total number of dentists	Population per dentist	Dentists per 100,000 of population	Total number of dentists	Population per dentist	Dentists per 100,000 of population
England	20,160	2,518	40	22,920	2,279	44
Norfolk	301	2,444	41	350	2,186	46
Peterborough	90	1,861	54	88	1,971	51
Suffolk	249	2,335	41	315	1,911	52
Great Yarmouth and Waveney	92	2,305	43	129	1,664	60

Source: NHS Dental Statistics for England: 20011-12. Annex 2: PCT & SHA Factsheet, Activity Statistics.

Recent data from NHS Digital Statistics for England 2016/17 provides data of dentist per 100,000 of population by CCG area.

The total number of dentists for West Norfolk CCG 61, population per dentist 2855 and 35 dentists per 100,000 of population. There are 1,930 dentists in Midlands and East – East, 2,223 patients per dentist and 45 dentists per 100,000 of population.

Trend in child and adult dental access rates

NHS Dental Statistics: 2017-18, Second Quarterly Report shows that access rates in West Norfolk are much lower than Norfolk, East and England

Table 2: Patients seen in the previous 24 months and child patients seen in the previous 12 months as a percentage of the population, by patient type and CCG

	Children (0-17)			Adults (18+)			Total		
	30 Jun 2017	30 Sep 2017	31 Dec 2017	30 Jun 2017	30 Sep 2017	31 Dec 2017	30 Jun 2017	30 Sep 2017	31 Dec 2017
NHS West Norfolk CCG	38.7	39.3	39.3	40.1	39.9	39.6	39.8	39.8	39.6
Norfolk	55.2	55.8	56.2	56.2	56.1	56.1	56.0	56.1	56.1
East	55.5	56.1	56.3	52.0	52.0	52.0	52.7	52.8	52.9
England	57.7	58.0	58.2	51.0	50.0	50.9	52.4	52.4	52.4

Source: NHS Dental Statistics: 2017-18, Second Quarterly Report

Dental access rates for both adults and children in West Norfolk is less than Norfolk, East and England.

Reasons for not accessing NHS dental services are multifactorial and can include patients reporting that they had no need to go to the dentist/nothing wrong with my teeth, not being able to find an NHS dentist, afraid of going to the dentist, not being able to afford NHS charges, forgetting or haven't got round to it, had a bad experience with a dentist, don't see the point in going to the dentist, or haven't got time to go

NHS England will continue to work with NHS dental providers and stakeholders in West Norfolk.

Trend in child and adult dental health

Information about oral health of adults and children in East Anglia can be found in the Oral Health Needs Assessment for East Anglia 13 October 2014.

Oral Health Needs Assessment Appendix 2

Review of PDS orthodontic services across East (including West Norfolk)

Limited orthodontic provision is available in Primary Care in West Norfolk, with patients requiring orthodontic treatment accessing care in Cambridgeshire & Peterborough, North Norfolk, and the Norwich area.

NHS England undertook an orthodontic audit in 2016. The majority of practices providing orthodontic care reported manageable waiting lists (72% of practices in West Norfolk, North Norfolk, Norwich and Cambridgeshire and Peterborough reported that 100% of patients received orthodontic treatment within 18 weeks of assessment).

NHS England is currently reviewing orthodontic provision to understand and determine the future commissioning need of the population across East.

Debbie Walters, Contract Manager, Primary Care Dental May 2018

Appendix 1. List of dental practices and performance data in the West Norfolk area

Contractor(s)	Surgery Name	Address		Total Contracted UDA 17/18	Contracted UOA April 2017 to March 2018	15-16 % (UDA)	15-16 Performance (UDA)	16-17 % (UDA)	16-17 Performance (UDA)	% contracted and carry forward UDA achieved up to March 18	undelivered UDAs (up to 100%)
Whitecross Dental Care Limited	Oradental	115-117 High Street	Kings Lynn	41356.00		95.65	Under	57.69	Under	58%	17470.8
Whitecross Dental Care Limited	Coastal Dental Practice	Common Road	Snettisham	15000.00		93.45	Under	73.42	Under	69%	4597.2
IDH Limited	Purfleet Dental Practice	10 - 11 Purfleet Street	Kings Lynn	34178.00		85.40	Under	71.15	Under	63%	12581.4
Dr P Vaid, Dr S Radia and Dr S Shah	Clarence House Dental Practice	39 High Street	Downham Market	38332.00		95.35	Under	96.12	On Target	86%	5498.4
Mr M Eyumlu and Mr A Eyumlu	Gayton Road Dental Practice	Gayton Road	Norfolk	22000.00		92.29	Under	101.09	On Target	92%	1701.4
Hunstanton Dental Practice	Hunstanton Dental Practice	38 Northgate	Hunstanton	10400.00		99.85	On Target	100.20	On Target	99%	73.2
Mazdak Eyumlu and Azad Eyumlu	Direct Dental Services	107 Wootton Road	Kings Lynn	16000.00		96.10	On Target	97.96	On Target	58%	6658.8
MR IS SMITH	Grange Dental Surgery	Lynn Road	Snettisham	11455.00		81.25	Under	99.12	On Target	79%	2451
Riverside Dental Surgery	Riverside Dental Surgery	7B King Street	Kings Lynn	2583.00	129.00	95.54	Under	99.67	On Target	90%	256.4
MR N LAWRENCE	Lynn Road Dental Practice	51 53A Lynn Road	Kings Lynn	16273.00		98.11	On Target	96.98	On Target	86%	2224.4
MRS AM RAE	Hall Farm Dental Surgery	Roydon Hall	Roydon	612.00	709.00	91.86	Under	100.98	On Target	87%	81.2
MR WK DRYDEN	Castle Rising Dental Surgery	Castle Farm Barn	Castle Rising	1529.00		91.04	Under	79.03	Under	94%	87.4
MR JC HOLMES	John Holmes Dental Surgery	3 The Pigtle	Swaffham	NA							

Appendix 2.

[Oral Health Needs Assessment for East Anglia 13 October 2014](#)