

Adult Social Care Committee

Date: **Monday 9 November 2015**

Time: **10am**

Venue: **Edwards Room, County Hall, Norwich**

SUPPLEMENTARY A g e n d a

- 11. Adult Social Services Learning Disabilities Service**
Report by the Executive Director of Adult Social Services

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- 18. Working Together to support Disabled Parents and Young Carers**
Report by the Executive Director of Adult Social Services

Withdrawn

Chris Walton
Head of Democratic Services
County Hall
Martineau Lane
Norwich
NR1 2DH

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Adult Social Care Committee

Item No. 11

Report title:	Adult Social Services Learning Disabilities Service
Date of meeting:	9 November 2015
Responsible Chief Officer:	Executive Director of Adult Social Services
Strategic impact <p>Services to support people with a learning disability needs to operate within the framework of the “Promoting Independence” strategy:</p> <p>“Developing and implementing a new strategy for social care in Norfolk where people are able to achieve their outcomes through the most independent means possible. Where individuals and families can connect easily to the support of their communities and where the Council’s resources are targeted where informal support needs supplementing.”</p>	
Executive summary <p>Committee have requested an outline of work engaged in by the Interim Lead for Learning Disabilities to date, and any observations and proposals going forward.</p> <p>The Interim Lead for Learning Disabilities has been in post at Norfolk County Council for almost three months, the key focus being to address the high costs of packages of care across learning disability services and ensure support is tailored to promote greater independence and maximise opportunities for accessing mainstream services.</p> <p>Recommendations: Members are asked to consider the content of this report</p>	
1.	Information and observations to date
1.1	Locality teams: Spent time with all five Learning Disabilities (LD) locality teams, attending team meetings, observing referral processes and identifying opportunities for leaner and smarter working.
1.2	Existing Health and Social Care integrated teams: Supporting Lorraine Barrett to carry forward the restructure of LD health within the integrated teams which supports the joint “Promoting Independence” strategy.
1.3	Packages of care: established locality based quality and expenditure panels to generate constructive challenge and review of current commissioned services. Expanded the County-wide panel, working with Lorna Bright, to include contracts, commissioning, finance and colleagues to support early help and prevention.
1.4	Repackaging of care: there is a project board focusing on housing and support options, looking to develop alternatives to residential care and costly small shared supported living establishments. Commissioners are engaging with District Council regards potential service development sites but progress is slow.

1.5	High cost packages of care: scoped out a project to robustly review top 200 cases which are costing over £2k a week – these are mainly individuals who are receiving high levels of 1:1 support.
1.6	Reablement: Norfolk First Response offers an excellent reablement offer for older people and those with a physical disability, however is not so well established for supporting LD or Mental Health. Following a review there is a plan to work with the Assistant Director Early Help and Prevention (Adult Social Services) to develop the services for younger adults.
1.7	Transition: commenced engagement with individuals supporting young people to move in to adulthood and reviewing the offer around supporting better health, relationships, meaningful daytime occupation, employment and community inclusion.
1.8	Day Opportunities: Norfolk commission a large number of services from Independence Matters. A meeting is scheduled with this provider and NCC contracts and commissioning staff to consider a review of the offer to ensure a focus is on learning and earning.
1.9	Shared Lives: there is a well-established provider of adult placement, which offers an alternative to residential care and increases opportunities for a gradual transition from the home to independent living. A meeting is scheduled with contracts and commissioning to review maximising this service within “repackaging of care” project.
1.10	Performance: gathering key data regarding finance and performance to baseline the services and monitor progress.
2.	Key objectives for next three to six months
2.1	Existing Health and Social Care integrated teams: Working with HR and staff, the intention is to implement the joint team restructure before the end of the year, and then embed new ways of working across the teams. A further review will then follow to further develop the teams to improve efficiency and care management.
2.2	Packages of care: Locality and County panels will continue, with close monitoring to ensure there is an impact on quality of assessment, production of outcome focused support plans and management of needs within available resources. Early help, prevention and reduced dependency will be a key focus for panel.
2.3	Repackaging of care: There is a Housing Project aligned to Repackaging of Care. With their support work will be taken forward with the market to commission new service developments to offer a wider range of housing options, reduce voids within current establishments and support people to move on from residential care.
2.4	High cost packages of care: Skilled and experienced staff will be recruited from within the service and robust person-centred, outcome focused reviews will commence. This will be following a process which has proved successful in another local authority focussing on high cost packages.
2.5	Reablement: Following a meeting with the Reablement Team and the Assistant Director for Early Years & Prevention, we have scoped out a reablement/enablement offer which we hope to operationalise early January 2016.
2.6	Transition: A Transition Development and Monitoring Group will be established in November 2015, in partnership with colleagues in Children’s and Adult services. Data regarding young people moving into adulthood has already been obtained. This Group will have a key role to monitor progress for these individuals and identify at an early

	stage where adults services may be required. The lead worker for transition will have a key part to play.
2.7	Day Opportunities: Following a meeting with Commissioning colleagues and the AD for Commissioning, we have highlighted a need for a review of the day service offer with providers and to further develop and expand access to education and employment. This agenda is supported by “Promoting Independence” and “Re-imagining Norfolk” agendas.
2.8	Shared Lives: A review of shared lives will be undertaken early 2015, with a view to expanding the offer further. This will be considered under the repackaging of care project.
2.9	Performance: The service and individual localities will have clear performance measures, which will be scrutinised monthly and improvement action plans produced to address areas of concern.
3.	Financial Implications
3.1	Part of the focus of the interim role is to address the high costs of packages of care across learning disabilities and this should show, in time, as a reduction in the overall learning disabilities spend.
4.	Background
4.1	The Interim Lead for Learning Disabilities role was created in the summer of 2015 to help deliver the savings from the Learning Disabilities budget in the current budget plan and to strengthen the management of the Learning Disabilities teams.
4.2	The role reports to the Director of Integrated Care.
4.3	<p>Priorities for the role were highlighted as:</p> <ul style="list-style-type: none"> a) Transitions (in liaison with Lorna Bright) b) Purchase of care c) Modernising service d) Aligning teams more closely with localities e) Business approach to workflow <ul style="list-style-type: none"> o No waiting lists NCC or NCHC o Up to date reviews f) Strengths based commissioning / approach g) Performance management culture h) Bring learning from other areas

Officer Contact

If you have any questions about matters contained in this paper or want to see copies of any assessments, eg equality impact assessment, please get in touch with:

Officer Name:	Tel No:	Email address:
Kerry Wright	01603 217723	kerry.wright@norfolk.gov.uk

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