

Norfolk Police and Crime Panel



Date: **14 September 2016**

Time: **10am**

Venue: **Edwards Room, County Hall, Norwich**

Persons attending the meeting are requested to turn off mobile phones.

Membership

Main Member	Substitute Member	Representing
Mr William Richmond	Mr Mark Robinson	Breckland District Council
Mr Fran Whymark	Mr Roger Foulger	Broadland District Council
Ms Katy Stenhouse	Mr Paul Hammond	Great Yarmouth Borough Council
Mr Brian Long	Mr Colin Manning	King's Lynn and West Norfolk Council
Mr Alec Byrne	Michael Chenery of Horsburgh	Norfolk County Council
Mrs Margaret Wilkinson	Mr Terry Jermy	Norfolk County Council
Mr Brian Hannah	Mr James Joyce	Norfolk County Council
Mr Richard Shepherd	Mr Nigel Dixon	North Norfolk District Council
Mr Paul Kendrick	Mr Keith Driver	Norwich City Council
Dr Christopher Kemp	Mr Robert Savage	South Norfolk Council
Air Commodore Kevin Pellatt FCMI RAF	(no substitute member)	Co-opted Independent Member
Mr Alexander D Sommerville, CPM	(no substitute member)	Co-opted Independent Member

**For further details and general enquiries about this agenda
please contact the Committee Officer:**

Hollie Adams on 01603 223029
or email committees@norfolk.gov.uk

A g e n d a

1. **To receive apologies and details of any substitute members attending**
2. **Declarations of Interest**

Norfolk County Council and Independent Co-opted Members

If you have a **Disclosable Pecuniary Interest** in a matter to be considered at the meeting and that interest is on your Register of Interests you must not speak or vote on the matter. It is recommended that you declare that interest but it is not a legal requirement.

If you have a **Disclosable Pecuniary Interest** in a matter to be considered at the meeting and that interest is not on your Register of Interests you must declare that interest at the meeting and not speak or vote on the matter

In either case you may remain in the room where the meeting is taking place. If you consider that it would be inappropriate in the circumstances to remain in the room, you may leave the room while the matter is dealt with.

If you do not have a **Disclosable Pecuniary Interest** you may nevertheless have an **Other Interest** in a matter to be discussed if it affects:

- your well being or financial position
- that of your family or close friends
- that of a club or society in which you have a management role
- that of another public body of which you are a member to a greater extent than others in your ward.

If that is the case then you must declare such an interest but can speak and vote on the matter.

District Council representatives will be bound by their own District Council Code of Conduct.

3. **To receive any items of business which the Chairman decides should be considered as a matter of urgency**
4. **Minutes**

To confirm the minutes of the meeting held on 15 June 2016.

(Page **5**)

5. Public questions

Thirty minutes for members of the public to put their question to the Panel Chairman where due notice has been given.

Please note that all questions were to have been received by the Committee Team (committees@norfolk.gov.uk or 01603 223814) by **5pm on Tuesday 6 September 2016.**

6. Police and Crime Commissioner for Norfolk's Annual Report 2015-16 (Page 10)

To review the annual report.

7. Police and Crime Plan for Norfolk 2016-20 (Page 25)

To consider the outcome of the Commissioner's public consultation and his proposed Plan.

8. Complaints Handling Sub-Panel (Page 174)

To consider an update on the Police Integrity Reforms and recommendations about the Sub-Panel's membership.

9. Information bulletin – questions arising to the Commissioner (Page 180)

To hold the Commissioner to account for the full extent of his activities and decisions since taking office.

10. Forward Work Programme 2016-17 (Page 189)

To review the proposed work programme.

Date Agenda Published: Tuesday 6 September 2016

Under the Council's protocol on the use of media equipment at meetings held in public, this meeting may be filmed, recorded or photographed. Anyone who wishes to do so must inform the Chairman and ensure that it is done in a manner clearly visible to anyone present. The wishes of any individual not to be recorded or filmed must be appropriately respected.

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Norfolk Police and Crime Panel

**Minutes of the Meeting held on Wednesday 15th June 2016 at 10.00 a.m.
At Norfolk Constabulary HQ**

Main Panel Members Present:

Mr Alec Byrne	Norfolk County Council
Mr Brian Hannah	Norfolk County Council
Mr Paul Kendrick	Norwich City Council
Dr Christopher Kemp	South Norfolk Council
Mr Colin Manning	King's Lynn and West Norfolk Council
Mr William Richmond	Breckland Council
Mr Fran Whymark	Broadland District Council
Mrs Margaret Wilkinson	Norfolk County Council

Officers Present

Mr Greg Insull	Assistant Head of Democratic Services
Mrs Jo Martin	Democratic Services and Scrutiny Support Manager

Others Present

Mr Lorne Green	Police and Crime Commissioner for Norfolk
Dr Gavin Thompson	Assistant Director - Policy and Commissioning, OPCCN
Mr Mark Stokes	Chief Executive, OPCCN
Mrs Sharon Lister	Assistant Director - Performance & Scrutiny, OPCCN
Mr Martin Barsby	Assistant Director - Communications and Engagement, OPCCN
Mr Charlie Hall	Deputy Chief Constable

1. To receive apologies and details of any substitute members attending

- 1.1 Apologies were received from Mr Brian Long (substituted by Mr Colin Manning), Mr Richard Shepherd, Ms Sharon Brooks and Mr Alexander D Sommerville.

2. Election of Chairman

- 2.1 Mr Alec Byrne was duly elected as Chairman for the ensuing year.

3. Election of Vice-Chairman

- 3.1 Mr Richmond proposed Dr Kemp, seconded by Mr Whymark.
- 3.2 Dr Kemp explained that he would be pleased to resume the position. Having been the Commissioner's Election Agent, he had sought advice from his District Council's Monitoring Officer. In her view, the fact that Dr Kemp had been the Commissioner's Election Agent did not necessarily preclude him from continuing in this role. As a member of the South Norfolk Standards Committee, Dr Kemp had adjudicated on complaints against Conservative members for which he was Agent in the 2007 and 2011 Elections. Indeed, such members remained his colleagues as they were all members of the same District Group of which he was Secretary. A parallel of this latter connection did not apply to the Commissioner. But by these principles, the fact that he had been the Commissioner's Agent did not necessarily inhibit him from continuing with this role (subject always to the wishes of the Panel).
- 3.3 Dr Kemp added that he would continue to be sensitive to any matter which might reasonably be perceived as giving rise to a real risk of a conflict of interest, or any other non-compliance with the Nolan Principles, and in such an event he would disqualify himself from acting. He had served on the South Norfolk Council Standards Committee since he was first elected to that Council in 2003 and that, together with his professional background as a retired solicitor, meant he was well placed to appreciate any such difficulties.
- 3.4 Mr Hannah said that while he did not personally have any problem with Dr Kemp continuing in the role, he was concerned about the public's perception and wished to be considered for the position. This was duly seconded by Mr Kendrick.
- 3.5 With 4 votes for Mr Hannah, 3 for Dr Kemp and 1 abstention, Mr Hannah was elected as Vice-Chairman for the ensuing year.

4. Members to Declare any Interests

- 4.1 No declarations of interests were made.

5. To receive any items of business which the Chairman decides should be considered as a matter of urgency

- 5.1 There was no urgent business, however the Panel was advised that the newly elected Commissioner had invited the Chairman and Vice-Chairman to sign a protocol setting out the ways of working between both his office and the Panel. This was similar to, and would replace, the protocol put in place with the previous Commissioner.

6 Minutes of the meeting held on the 22nd March 2016.

- 6.1 The minutes of the meetings held on the 22nd March 2016 were confirmed by the Panel as a correct record and signed by the Chairman.

7. Public Questions

- 7.1 There were no public questions received.

8. Appointment of Co-opted Independent Member

- 8.1 The Panel received the report which asked them to consider and approve the recommendation of the selection panel to appoint Air Commodore Kevin Pellatt FCMI RAF to the vacant post of co-opted independent member.
- 8.2 The Panel **APPROVED** the recommendation to appoint Air Commodore Kevin Pellatt FCMI RAF to the post of co-opted independent member of the Norfolk Police and Crime Panel for the four year term to July 2020.

9. Balanced Appointment Objective

- 9.1 The Panel received the report which gave them an opportunity to consider whether the balanced appointment objective was being met.
- 9.2 The Panel **AGREED** that the balance appointment objective was being met.

10. Panel Arrangements and Rules of Procedure - Review

- 10.1 The Panel received the report which provided an opportunity for the Panel to review its Panel Arrangements and Rules of Procedure.
- 10.2 The Panel **RESOLVED** to;
- 1) Endorse the existing Panel Arrangements (as outlined in Annex 1 of the report)
 - 2) Endorse the existing Rules of Procedure (as outlined at Annex 2 of the report), including the scheme for public questions, pending a correction at paragraph 26.5 to say that the notice of questions must be received at least 5 working days before an ordinary meeting of the Panel.
 - 3) Endorse the detailed guidance for handling complaints about the conduct of the Commissioner (as outlined at Annex 3 of the report).
 - 4) Appoint Dr Christopher Kemp and Mr Alexander Sommerville to be involved with the handling of complaints about the conduct of the Commissioner. The appointment of a third member would be endorsed at the Panel's next meeting, as this would allow the new independent member the opportunity to consider whether he might wish to undertake this duty.
 - 5) Appoint Dr Christopher Kemp and Mr Alexander Sommerville to the Complaints Handling Sub Panel. The appointment of a third member would be endorsed at the Panel's next meeting, as this would allow the new independent member the opportunity to consider whether he might wish to undertake this duty.

11. Police and Crime Plan for Norfolk - Consultation

- 11.1 The Panel received the report which outlined the Commissioner's approach to consultation.
- 11.2 The Panel heard that the joint collaboration Board with Suffolk was hoped to be restarted and any further joint initiatives, with Suffolk and beyond, would be announced in the near future. A bid for transformation funds had been submitted to support the work.
- 11.3 It was hoped by the Commissioner that restorative of justice could be implemented within the rehabilitation programme but he was awaiting direction from the national association on the best way to do this.
- 11.4 There would be a number of public consultation events taking place over the next few months with radio time, public meetings and an accountability session with the Chief Constable. The Commissioner would also be consulting with the District Councils and County Council through various democratic meetings and youth parliament.
- 11.5 The Panel **NOTED** the report and individual members agreed to support the Commissioner by encouraging members of the public to respond to his consultation.

12. OPCCN Commissioned Services – Quarterly Report

- 12.1 The Panel received the report which provided an update from the Office of the Police and Crime Commissioner for Norfolk (OPCCN) about its commissioned services.
- 12.2 The Panel **NOTED** the report.

13. PCC Complaints Monitoring Report

- 13.1 The Panel considered the report which outlined the regular monitoring information from the Commissioner's Chief Executive and Norfolk County Council's Head of Democratic Services about complaints relating to the conduct of the Commissioner.
- 13.2 The Panel heard from the Performance and Compliance Officer that it was common for people to request a freedom of information act request if their complaint was found to be unsubstantiated. The Home Office were aware of this and more detail would be discussed at the Police and Crime Complaints Handling Sub Panel.
- 13.3 The Panel **NOTED** the report.

14. Norfolk Police and Crime Panel Funding

- 14.1 The Panel received the report which set out the expenditure for the previous year and the allocation it would receive from the Home Office for the forthcoming year.

- 14.2 The Panel **RESOLVED** to;
- Endorse the 2015-16 expenditure
 - Note the 2016-17 grant allocation
 - Endorse the previously agreed process for approving Member attendance at external training events.

15. Information Bulletin – questions arising to the Commissioner

- 15.1 The Panel received and **NOTED** the information bulletin which summarised both the decisions taken by the Commissioner and the range of his activities since the last Panel meeting.

16. Forward Work Programme 2016-17

- 16.1 The Panel agreed that it would be important to regularly review any implications arising from the Policing and Crime Bill. While the Complaints Handling Sub Panel would report on developments around Commissioner's new duties in respect of policing complaints, an item should also be regularly included to enable the Commissioner to update the Panel on his approach to the new duty on police, fire and rescue and ambulance services to collaborate, and the enabling of Commissioners to take on responsibility for fire and rescue services, where a local case is made.

- 16.2 The Panel **NOTED** the work programme.

The meeting closed at 11am

CHAIRMAN



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Police and Crime Commissioner for Norfolk's Annual Report 2015-16

Suggested approach from Jo Martin, Scrutiny Support Manager

The Panel is recommended to review the Police and Crime Commissioner for Norfolk's Annual Report 2015-16 and agree what report or recommendations it wishes to make to the current Commissioner.

1. Background

- 1.1 Part 1, paragraph 12 of the Police Reform and Social Responsibility Act 2011 ("the Act") states that "each elected local policing body must produce a report (an "annual report") on (a) the exercise of the body's functions in each financial year, and (b) the progress which has been made in the financial year in meeting the police and crime objectives in the body's police and crime plan."
- 1.2 Part 1, paragraph 28 also states that the relevant Police and Crime Panel must review the annual report and make a report or recommendations on the annual report to the Commissioner.

2. Suggested approach

- 2.1 The Police and Crime Commissioner for Norfolk's draft Annual Report 2015-16 is attached at **Annex 1**. It sets out the progress made against the former Commissioner's Police and Crime Plan for Norfolk, as well as introducing future priorities and challenges identified by the current Commissioner, Mr Lorne Green.
- 2.2 Mr Stephen Bett was Police and Crime Commissioner for Norfolk from November 2012 up until the 2016 election. Although he no longer holds the position, there is still a requirement on his office to produce an Annual Report for the Panel to review.
- 2.3 The current Commissioner's Chief Executive will introduce the report. The Commissioner himself will be present, together with other members of his staff and the Chief Constable, who will respond to any questions.
- 2.4 The Panel may wish to ask questions on the following areas:
 - a) Progress made towards delivering the strategic priorities set out in the Police and Crime Plan for Norfolk 2014-16, refreshed in January 2015.
 - b) The extent and effectiveness of collaborated activity.

- c) The progress of Norfolk 2020 (Norfolk Constabulary's review of its long term vision for policing in the county) and how any emerging implications for delivering the Police and Crime Plan objectives have been considered.
- d) How the views of local communities were sought, and how they influenced the approach to policing and crime in the county.
- e) The impact of the commissioning strategy on policing and community safety across the county, including the commissioning of local services for the support of victims of crime.
- f) How Norfolk Constabulary's performance has been overseen.
- g) How provision of accurate police performance data has been challenged.
- h) The monitoring and management of efficiency savings and service growth pressures.
- i) Engagement of local communities in crime and disorder reduction initiatives.
- j) Successes and ongoing challenges.

3. Action

- 3.1 The Panel is recommended to review the Police and Crime Commissioner for Norfolk's Annual Report 2015-16 and agree what report or recommendations it wishes to make to the current Commissioner.



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NORFOLK POLICE AND CRIME COMMISSIONER

ANNUAL REPORT

2015/16

INTRODUCTION

This is my first annual report as your newly elected Police and Crime Commissioner (PCC); however, it is only right that I recognise and highlight some of the achievements made during 2015/16, my predecessor's final year in office.

Overall performance against the police and crime plan during 2015/16 showed positive progress, with the Constabulary continuing to reduce levels of Anti-Social Behaviour (ASB) in the county. Norfolk Constabulary underwent a number of external inspections by Her Majesty's Inspectorate of Constabulary (HMIC) on its policing services; credit must go to all those involved across the Constabulary as it was found to have performed well, receiving two 'good' and one 'outstanding' gradings.

Work on a number of pioneering projects to reduce reoffending began in 2015 and the Office of the Police and Crime Commissioner (OPCCN) continues to drive forward the rehabilitation strategy; actively seeking to reduce demand on front line services and diverting the vulnerable away from crime. Services to help reduce vulnerability and support victims were among those commissioned and delivered by the OPCCN. Victims must continue to be at the heart of what we do.

Whilst progress was made in a number of areas there is obviously still more to do, for example, on reducing the number of road traffic incidents in the county and increasing detections of domestic abuse and serious violent crimes, which I will continue to scrutinise and monitor over the next four years.

The national policing landscape continues to change with more crimes such as cybercrime, fraud and child sexual exploitation (CSE) increasing on a daily basis. These types of offences are complex and as such require a complex and specialist policing response.

The threat of terrorism and the capacity and capability of the policing service to respond to such threats is kept under constant review and the police and crime plan places the onus on me as PCC to ensure that the Constabulary can respond to these national threats.

Even though the Comprehensive Spending Review (CSR) in November 2015 protected further cuts for policing, the pace of crime changing is accelerating with more complex investigations to more complex crimes requiring a policing service. These types of crime investigations are expensive but necessary so it is only right that Norfolk Constabulary continues to look for new ways of working within a tightened financial landscape.

In order to plan for the future, Norfolk Constabulary has launched a review outlining the long-term vision for policing in the county for 2020 and beyond. The plan is called Norfolk 2020 and it will establish what core policing services can be delivered and in what way with a significantly reduced budget and workforce.

My role is to monitor the progress the Constabulary is making with the Norfolk 2020 plan and to ensure that the public's views around policing are captured and translated into actionable priorities whether this is to reduce crime, prevent crime or address the perceptions of crime.

As your newly elected Police and Crime Commissioner, one of my first duties was to consult with the people of Norfolk, including partners and victims of crime, to obtain their views on policing priorities for Norfolk. My public consultation closed on the 12 August and I am now in the process of analysing the results to help inform my new police and crime plan, which will be presented to the Police and Crime Panel in September.

I strongly believe that every man, woman and child should have a voice when it comes to policing and crime in Norfolk and I look forward to hearing your views over my term in office. You can monitor my performance by attending any of my public meetings, or reviewing my annual and performance reports that will be available on my website <http://www.norfolk-pcc.gov.uk>.

POLICE AND CRIME PLAN PERFORMANCE

This section provides you with an update on performance against the three strategic objectives set within the current police and crime plan. The plan is under review and a new set of strategic objectives and priorities will be published after September 2016.

Strategic Objectives:

- 1. REDUCE PRIORITY CRIME, ANTI-SOCIAL BEHAVIOUR (ASB) AND REOFFENDING**
- 2. REDUCE VULNERABILITY, PROMOTE EQUALITY AND SUPPORT VICTIMS**
- 3. REDUCE THE NEED FOR SERVICE THROUGH PREVENTATIVE AND RESTORATIVE APPROACHES AND JOINED UP WORKING WITH PARTNERS, PROTECTING THE AVAILABILITY OF FRONTLINE RESOURCES**

Priority crime refers to offences such as burglary dwelling, burglary non dwelling, criminal damage, violent crime and vehicle crime.

The Constabulary did not meet its performance target of reducing priority crime by 31 March 2016. However, several of the priority crime types (including burglary dwelling) have reduced over the duration of the plan with less than four burglary dwellings being reported a day in the county.

Changes to crime recording standards has placed a requirement on the Constabulary to record instances as violent crime which traditionally would not be classified as such. This change has also accounted for the Constabulary's inability to reduce overall priority crime.

Preventing and fighting crime will remain a strategic focus for the PCC over the next four years.

Instances of ASB in the county continue to reduce and the Constabulary has met its police and crime plan target to reduce ASB.

Norfolk Constabulary received an outstanding grading in their HMIC PEEL¹ inspection for preventing crime and ASB and keeping people safe.

Partnership working is key to continuing to tackle ASB and the PCC is committed to ensuring that engagement becomes even more effective and build on those existing platforms.

The PCC's role has been instrumental in devising and driving both policy and multi-agency responses to prevention and rehabilitation of offenders in the county.

The PCC chairs the Norfolk Rehabilitation of Offenders Board and has a multi-agency rehabilitation strategy that covers each rehabilitation pathway.

There is a wide range of commissioned services and intervention that have been put in place to support those at risk of offending, or who have already offended.

The PCC's office is leading on a range of pioneering projects to reduce offending and support vulnerable and unsupported population groups including female offenders.

The Gateway to Employment (GtoE) scheme was launched by the PCC in December 2015 which is a new initiative that provides an innovative partnership between the PCC's office and the Department of Work and Pensions which is aimed at increasing job opportunities for ex-offenders.

¹ Police Efficiency, Effectiveness and Legitimacy HMIC assessments

The PCC has a vital role to play as the 'victim's champion' and is responsible for commissioning services to enable victims to cope and recover in the aftermath of a crime.

The PCC has been responsible for delivering a number of victim's services which went live on 1 April 2015 which include:

- A new and enhanced victim's assessment, referral and support service for Norfolk which is provided by Victim Support
- Specialist services for victims of domestic abuse and sexual violence, including a new independent domestic violence advocacy service which is provided by Leeway.

To promote equality and help eliminate discrimination, the PCC monitors how what they and the police do affects Norfolk's communities, working with local people to explore their views and experiences. The PCC has supported independent panels of community advisors who give their perspective on crime and policing issues with the aim of helping us all better understand the needs and experiences of the county's diverse groups.

Throughout the course of the year, the PCC has received regular updates from the Chief Constable on the work of the Constabulary on delivering against its own equality commitments. The updates received have included statistics on the police use of Stop and Search powers and hate crime reporting figures and associated action plans.

PCC YEAR 2015/16

APRIL PCCs take on responsibility for providing support services for victims of crime	MAY Survey launched with partners asking for people's views of domestic abuse to help improve services for victims	JUNE Crack down launched on cybercrime	JULY Crime Recording examples of incidents the county's police are having to record as violent crimes
AUGUST Ministry of Justice (MoJ) launch the Victims' Information Service	SEPTEMBER Stop and Search under scrutiny – who is being stopped, where it is taking place, how many result in an arrest	OCTOBER OPCCN hosts stage of 'Walk of Britain' in support of veterans in custody	NOVEMBER Restorative Justice week supported by the OPCCN
DECEMBER Norfolk Constabulary rated 'Good' in national HMIC inspection on protecting the vulnerable	JANUARY Women at risk of offending receive better support in Norfolk after successful Ministry of Justice funding bid	FEBRUARY Support for Sexual Abuse and Sexual Violence awareness week	MARCH Norfolk Constabulary officially welcomes Norfolk Fire and Rescue Service collaboration of shared headquarters

COLLABORATION

The PCC is a member of the Norfolk and Suffolk Collaboration Panel who meet on a regular basis to consider issues of mutual interest and discharge the governance responsibility of the Police and Crime Commissioner in relation to collaboration between Norfolk and Suffolk.

In addition to the Norfolk and Suffolk collaboration programme, the PCC is also a member of the Eastern Region Alliance Summit which includes Suffolk, Cambridgeshire, Bedfordshire, Hertfordshire, Essex and Kent.

Successful and effective collaboration with other forces in our region is pivotal in providing efficient and effective services given the financial challenging times we face.

There are some other examples of effective collaboration in Norfolk which includes closer working between Norfolk Constabulary and the Norfolk Fire and Rescue Service who have now joined together the accommodation between both senior management teams to share one headquarters at Police Headquarters in Wymondham.

The aims of this move are to establish a more joined up approach between the two blue light services, deliver an improved service to Norfolk's communities and simultaneously provide savings for taxpayers.

NORFOLK 2020

As the financial constraints become ever tighter for the police service, Norfolk Constabulary launched a fresh review in September 2015 to provide a long term vision for policing in the county for the next four years and beyond.

The review is called 'Norfolk 2020' and it will establish what core policing services can be delivered – and in what way – with a significantly reduced budget and workforce.

Some of the areas in focus include local policing which includes response and Safer Neighbourhood Teams (SNTs) as well as roads policing and criminal investigations. The review also looks for new ways to strengthen and broaden collaboration with partner agencies and the voluntary sector and to capitalise on advances in technology, including digital and social media, to provide access to information or deliver services in a new way.

Joint working with Suffolk Constabulary has already saved £24.3m for the two forces however; there is still a significant shortfall to achieve the savings required by March 2020.

The PCC's role is to monitor the progress the Constabulary is making with the Norfolk 2020 plan and to ensure that the public's views around policing are captured and translated into actionable priorities whether this is to reduce crime, prevent crime or address the perceptions of crime.

CONSULTATION

The OPCCN has robust arrangements in place to enable the PCC to consult with the people of Norfolk in a meaningful way, which gives people genuine influence about policing and crime in their county.

During 2015/16, the OPCCN consulted on the amount people were prepared to pay for their police force through their Council Tax in the form of the annual precept.

A total of 2,321 responses were received from across Norfolk. Of those responses, 1,491 (64%) said they would support a 2% increase, with 830 (36%) saying they would support a freeze.

The OPCCN has more recently run an 8 week consultation asking the public, partners, police and victims of crime to help set the policing priorities for the next four years.

More than 3,000 responses were received. Whilst the PCC welcomes the number of responses and thanks those who took part, the PCC strongly believes that we can do even more in terms of our consultation and engagement work and wants to make sure we reach as many people as possible and provide them with enough quality information to allow them to make informed judgements and decisions. Allowing people to have a voice is, to Lorne, one of the most important roles of a PCC.

COMMISSIONING

The police and crime plan identified four themes that were complemented by the OPCCN's Commissioning Strategy, these were:

- Supporting Victims and Witnesses
- Domestic Abuse and Sexual Violence
- Rehabilitation and Prevention of Offending
- Mental Health, Drugs and Alcohol

In total approximately 51 grants were administered by the PCC's office during 2015/16 where funding was provided under the OPCCN Commissioning Budget (£1m) and MoJ Victims Grant (£1m) in response to the police and crime plan. Organisations delivered a range of services from support, mentoring, counselling as well as preventative services. Service providers were a mix of local and national providers.

Highlights include:

LEAP (charity) who support disadvantaged people in Norfolk who have complex needs (substance misuse and alcohol, homeless, ex-offenders, vulnerable) back into education and employment through a variety of programmes including Flourish and the Feed. Through the Enhanced Offender Employability programme, 44 clients were supported and 152 hours of one to one coaching was delivered with 17 clients gaining work experience, five into volunteering and nine clients moving back into paid employment.

Sue Lambert Trust (charity) who support adult victims of sexual abuse (current or historic). During the last financial year the trust has delivered a total of 4,112 counselling sessions and 64 one-to-one support sessions. Throughout Norfolk, 77% of clients are seen at the Norwich base, 17% in Great Yarmouth, 2% in Kings Lynn and 4% in Thetford.

Herring House (charity) who support the homeless with complex needs, many of whom have substance misuse and alcohol addictions. This organisation is funded under the Substance Misuse and Alcohol Fund and this has enabled them to support 118 clients at their centre based in Great Yarmouth where they provide outreach sessions to individuals with dependency issues. The group works closely with the Great Yarmouth Housing First Group where hard to reach clients are provided with housing first, then receive wrap around support treatment services.

In addition to this, the Norfolk PCC's office was chosen to administer and manage a national fund (England and Wales) on behalf of the Home Office for Victims of Childhood/Adult Sexual Abuse in response to the increase in demand for third sector support services for these victims. This fund totalled £4.85m and was distributed across 88 projects.

HOLDING THE POLICE TO ACCOUNT

The PCC has a statutory responsibility to oversee the performance of Norfolk Constabulary, and holding the Chief Constable to account for the delivery of effective policing in the county on behalf of the public.

The PCC regularly holds a public meeting; the Police Accountability Forum (PAF) where a wide range of reports are presented and performance is challenged.

Over the past twelve months, the PCC has received reports on the following areas:

- finance and budget monitoring
- strategic performance against police and crime plan objectives
- criminal justice reforms
- equality, diversity, hate crime and stop and search reports
- human resources overviews
- public complaints and professional standards performance
- health and safety reports
- information technology updates
- estates strategy updates
- procurement and supplies updates
- transport services updates

The PCC is committed to being open and transparent and all meeting papers are published on the OPCCN website <http://www.norfolk-pcc.gov.uk>

POLICING PERFORMANCE

In monitoring Constabulary performance aside from the Police Accountability Forums the PCC will also utilise evidence collated by external stakeholders such as Her Majesty's Inspectorate of Constabulary (HMIC) or the Independent Police Complaints Commission (IPCC).

HMIC independently assesses police forces and policing activity in the public interest. Their inspections are wide ranging from neighbourhood policing to serious and organised crime and the fight against terrorism.

The PCC has a statutory responsibility to provide a response to HMIC inspection reports and will also monitor progress by the Constabulary on any improvement recommendations made by HMIC.

During 2015, HMIC undertook their Police Efficiency, Effectiveness and Legitimacy assessments (PEEL) in addition to their thematic inspection reports.

Norfolk received the following grading's from the last set of PEEL inspections:

HMIC PEEL Effectiveness – Norfolk graded as 'good' overall

HMIC PEEL Efficiency – Norfolk graded as 'outstanding' overall

HMIC PEEL Legitimacy – Norfolk graded as 'good' overall

For more information on the HMIC inspection programme and accessing Norfolk reports, please go to the HMIC website <https://www.justiceinspectorates.gov.uk/hmic>

The IPCC's remit is to oversee the police complaints system in England and Wales and sets the standards by which the police should handle complaints. It is independent, making its decisions entirely independently of the police and government.

For more information on the IPCC and access to their national complaints statistics please go to the IPCC website <https://www.ipcc.gov.uk>

The police and crime plan set nine specific policing priorities and performance is outlined below:

Indicator	Baseline Figure 2011	PCP Objective (12 months to end March 2016)	12 months to 31 st March 2016 (unless otherwise stated)	Has the objective been met?
Priority Crime ^{2*}	11,530	9,455	10,021	<input type="checkbox"/>
ASB	49,864	29,918	20,868	<input checked="" type="checkbox"/>
Domestic Solved Rate*	50.2%	55.0%	38.4%	<input type="checkbox"/>
Serious Sexual Solved Rate	32.6%	35.0%	25.5%	<input type="checkbox"/>
Serious Violent Solved Rate	59.0%	68.0%	47.2%	<input type="checkbox"/>
Night time Economy Violence	531	450	656	<input type="checkbox"/>
Killed and Seriously Injured Collisions	282	320	321	<input type="checkbox"/>
Victim Satisfaction	74.2%	80.0%	75.8% ³	<input type="checkbox"/>
IOM 180 Scheme Reduction in Reoffending Rate ^{4*}	N/A	50.0%	52.3%	<input checked="" type="checkbox"/>

* Data to 19th October 2015 - Greyed cells were unaffected by the migration to Athena.

During October 2015, a new police ICT system was introduced called ATHENA. There have been issues with extracting accurate performance data from the system and as a result the policing performance that can be reported on against the policing objectives in the police and crime plan has been limited.

The progress of the ATHENA project is regularly reported to the PCC at the Police Accountability Forums and you can review these reports by accessing the OPCCN website: <http://www.norfolk-pcc.gov.uk>

HOLDING THE POLICE AND CRIME COMMISSIONER TO ACCOUNT

The Norfolk Police and Crime Panel's role is to hold the Norfolk Police and Crime Commissioner to account by scrutinising and supporting the work of the PCC and how they discharge their statutory responsibilities.

The Panel will question the PCC on their progress on holding the Chief Constable to account, scrutinise any proposed council tax precept increases, as well as contributing to the

² Priority crime refers to offences specified as priorities in the Police and Crime Plan (burglary dwelling, burglary non-dwelling, priority criminal damage, priority violence, and robbery, theft from motor vehicle and theft of motor vehicle).

³ +/- 3.7% confidence interval

⁴ Reoffending relates to priority crime only

development of the police and crime plan and progress against delivering the strategic objectives set out within the plan.

The Panel meets formally around four times a year and the meetings are held in public; the Panel has membership from the County Council, Borough, City and District Councils along with three co-opted independent members.

Further information is available on the Panel's website <https://www.norfolk.gov.uk/what-we-do-and-how-we-work/policy-performance-and-partnerships/partnerships/crime-and-disorder/police-and-crime-panel>

JOINT AUDIT COMMITTEE

The Joint Audit Committee is independent of the PCC and Norfolk Constabulary. The Committee considers the internal and external audit reports of both organisations and provides advice on good governance principles and appropriate risk management arrangements.

The Committee reports on the draft Treasury Management Statement and monitors delivery of this during the financial year; members of the Committee also review the draft Annual Governance Statement and draft Statement of Accounts.

All Committee meetings are held in public and papers are published on the OPCCN website <http://www.norfolk-pcc.gov.uk>

ACCESS TO INFORMATION

Police and Crime Commissioners are required to publish certain information to allow the public to hold them to account. A consistent set of published basic information will also allow the public to compare across police areas:

- Who we are and what we do
- What we spend and how we spend it
- What our priorities are and how we are performing
- How we make decisions
- What policies and procedures we use to govern the operation of the office of the PCC
- Lists and Registers

The PCC wants openness and transparency to be at the heart of their work and will always aim to publish more than the minimum amount of information they are required by statute to publish so as to allow you to hold the PCC to account.

You can access all of the above information by visiting the OPCCN website: <https://www.norfolk-gov.uk> if you require the information in a different format then you can contact the office to arrange this.

ETHICAL BEHAVIOUR

Your PCC is committed to abiding by the code of conduct they signed upon taking up office.

The PCC is also committed to ensuring they hold the Chief Constable to account for promoting ethical behaviour and embedding the College of Policing's Code of Ethics.

The PCC monitors compliance with the Code of Ethics through the Police Accountability Forums but also through monitoring the HMIC PEEL Legitimacy inspection reports.

FINANCES

Funding for the work of the PCC and for the policing of Norfolk comes from two main sources:-

- Government grants (a police grant for day-to-day running costs and additional grants for specific purposes such as capital purchases or providing local services to support victims of crime), and
- Council Tax levied on all households in the county.

The level of grant received from the Government has been cut significantly since 2010, with further reductions anticipated over the life of this parliament. This has required the Constabulary to make annual recurring savings of £30m over the last 7 years; some £13m of this through collaboration with Suffolk Constabulary.

By 2019/20, the budget gap (excess of spending over income) is estimated to be £5.5m. The new PCC made it clear throughout his election campaign that he would not automatically increase the council tax year on year and, as part of the budget preparation process for 2017/18, he expects the Chief Constable to identify further efficiency savings along with the growth pressures. The new PCC intends to consult much more widely on the budget and council tax options in December 2016.

Both the PCC and Chief Constable are required, by law, to deliver services which are value for money. Each year the external auditor (Ernst and Young LLP), as part of the audit of the accounts, has to give an opinion on whether value for money is being achieved. Those opinions have, to date, been positive.

Norfolk Constabulary has a long history of delivering 'evidenced based' policing. This helps to ensure that value and effectiveness is obtained from the resources made available. We have strong procurement and contract management functions which are helping us to drive down the costs of goods and services.

There was a small underspending (0.6%) against the 2015/16 budget:-

	Budget 2015/16 £000	Full Year Outturn £000	(Over)/Under spend £000 %	
Office of Police and Crime Commissioner for Norfolk	987	935	52	5.3
PCC Commissioning (2.2 below)	1,018	799	219	21.5
Chief Constable Operational Spending (Section 3)	136,495	135,959	536	0.4
Capital Financing	10,426	10,362	64	0.6
Total Spending before use of the Budget Support Reserve	148,926	148,055	871	0.6
Contribution to PCC Reserve	0	271	(271)	
Contribution from Budget Support Reserve	(2,146)	(1,546)	(600)	
Net Budget	146,780	146,780	-	

The underspending meant that it was only necessary to draw down reserves by £1.3m instead of the budgeted amount of £2.1m.

The table below gives a high level summary of the budgets for 2015/16 and the current year.

Where the money comes from

	2015/16 £m	2016/17 £m
Government Funding	88.8	88.3
Council Tax	58.0	60.6
Approved Budget	146.8	148.9

How the money is spent

	2015/16 £m	2016/17 £m
Employees	123.7	123.9
Premises	8.9	8.9
Transport	3.9	3.6
Supplies, Services & Other	14.7	17.5
Capital Financing	10.2	10.8
Gross Spending	161.4	164.7
Other Income	(14.6)	(15.8)
Net Spending	146.8	148.9

How the budget is controlled

	2015/16 £m	2016/17 £m
OPCC	1.0	1.0
OPCC Commissioning (net*)	1.0	1.0
Operational Policing	138.0	135.0
Capital Financing	10.2	11.9
Use of Reserves	(3.4)	0.0
Approved Budget	146.8	148.9

* Gross spending (2015/16) on Commissioning is £2m as the PCC will receive a Grant of £1m from the Ministry of Justice in respect of services to victims of crime.

ENGAGEMENT

The OPCCN has successfully reinvigorated the Independent Advisory Group (IAG), seeing membership increase from five to 14. The PCC recognises the important part the IAG plays in supporting Norfolk Constabulary and there have been a number of examples where members have been able to provide community reassurance around sensitive and difficult issues, often diffusing tensions and being the crucial link between the police and communities.

The PCC has a statutory responsibility to establish and manage an Independent Custody Visiting Scheme. The PCC's responsibilities include allocating appropriate resources to this statutory function.

Early in the year, it was identified that the Scheme required a dedicated administrator to ensure that the volunteers were being supported. An ICV Scheme Administrator was appointed and is ensuring that the Independent Custody Visitors (ICVs) are well supported administratively and that their training needs are being met.

This year has seen the recruitment of new volunteers, improved working relationships between ICVs and custody staff and training for existing volunteers. The Scheme is functioning effectively, allowing the PCC to fulfil his responsibility to ensure that those held in police custody were being treated fairly and in accordance with the rules governing police custody.

The OPCCN has supported the Disability Advisory Forum over the past year and this crucial work will continue. We will also continue to offer opportunities to young people, whether it be through the national Takeover Day, work experience or through internships. Such opportunities can change lives and set young people on the path to successful careers, maybe helping them choose a future in policing, public service or criminal justice arenas.

FUTURE PRIORITIES

Your PCC has been out consulting with the public, victims of crime and key partners in the development of their police and crime plan which will set the strategic direction for the work of the PCC over the next four years.

The police and crime plan will also take account of emerging issues and trends along with external and independent inspection findings and recommendations.

The police and crime plan will be published in autumn 2016 and you will be able to monitor the PCC's progress through regular public accountability meetings with the Police and Crime Panel and through performance data available on the OPCCN website.

Public engagement and being a visible and an accessible Police and Crime Commissioner will be at the heart of this plan and the PCC has already begun a programme of accountability meetings where they hold the Chief Constable to account in public on behalf of the electorate.

New legislation will also play a part in the development of the PCC's role over the next four years and beyond. The Policing and Crime Bill is likely to receive Royal Assent in late 2016.

The Bill provides strengthened powers for PCCs in complaints handling, emergency services collaboration and local accountability and governance. The police and crime plan will take account of these changes and will also look to incorporate closer liaison with the criminal justice service as we move closer to more devolved powers.

GETTING IN TOUCH

As your PCC I am committed to being there for you. If you want to know more about the work of my office or want to get in contact you can do so in a number of ways:

Social Media

Follow us on Twitter: @NorfolkPCC

Join us on Facebook: /Norfolkpcc

Website

To access reports, find out about my statutory duties and hear about my public engagement events and opportunities for the public to meet me within the county via:

www.norfolk-pcc.gov.uk

Write to us at

OPCCN, Building 8, Jubilee House, Falconers Chase, Wymondham, NR18 0WW

Contact the PCCs office via

Email: opccn@norfolk.pnn.police.uk

Telephone: 01953 424455

Fax: 01953 424462

Police and Crime Plan for Norfolk 2016-20

Suggested approach from Jo Martin, Scrutiny Support Manager

The Panel is recommended to:

- 1) Consider the Commissioner's proposed Police and Crime Plan for Norfolk 2016-20.
- 2) Decide what comments or recommendations (if any) it wishes to make to the Commissioner.

1. Background

- 1.1 The Police and Social Reform Act 2011 ("the Act") requires the Police and Crime Commissioner ("the Commissioner") to issue a Police and Crime Plan ("the Plan") within the financial year in which the election is held.
- 1.2 The Police and Crime Plan should determine, direct and communicate the Commissioner's priorities during their period in office and must set out for the period of issue:
 - a) The Commissioner's police and crime objectives for the area, including the strategic direction over the period for which the Commissioner has been elected and including:
 - Crime and disorder reduction in Norfolk
 - Policing within Norfolk
 - How Norfolk Constabulary will discharge its national functions.
 - b) The policing that the Chief Constable will provide;
 - c) The financial and other resources which the Commissioner will give the Chief Constable in order that they may do this;
 - d) How the Commissioner will measure police performance and the means by which the Chief Constable will report to the Commissioner.
 - e) Information regarding any crime and disorder reduction grants that the Commissioner may make, and the conditions (if any) of those grants
- 1.3 Prior to publication of the Plan, the Commissioner must: consult with the Chief Constable in preparing the Plan; obtain the views of the community and victims of crime on the draft Plan; send the draft Plan to the Police and Crime Panel ("the Panel"); have regard and provide a response to any report or recommendations made by the Panel.
- 1.4 The Commissioner may vary an existing plan or issue a new one at any time, and the frequency with which this is done should be determined on the basis

of local need. Any variations should be reviewed by the Panel.

2. Police and Crime Plan for Norfolk 2016-20

- 2.1 A report setting out the outcome of the public consultation is attached at **Annex 1** of this report.
- 2.2 The Commissioner's draft Plan is attached at **Annex 2** of this report.

3. Suggested approach

- 3.1 The Police and Crime Commissioner for Norfolk will attend the meeting to explain his proposed Plan and answer the Panel's questions. He will be supported by members of his staff together with the Chief Constable.
- 3.2 After the Commissioner has presented his report, the Panel may wish to question him on the following areas:
 - a) The approach taken to consultation and whether the Commissioner successfully engaged local communities and victims of crime.
 - b) The main messages that the Commissioner has heard from local communities, including victims of crime, and how they have influenced his Plan.
 - c) The new strategic aims for Norfolk, and the extent to which they vary from the strategic priorities identified by the previous Commissioner.
 - d) The policing objectives set by the Commissioner and Norfolk Constabulary's capacity to meet these alongside the Strategic Policing Requirement.

(In February this year, during the Panel's precept setting discussion, the Constabulary set out the following highest priority threats and highest priority demands for Norfolk:

- Threats: Child Sexual Exploitation and Abuse; Domestic Abuse; Sexual Offending; Terrorism; Trafficking; Violent Crime.
- Demands: 999s; Anti-social behaviour; Missing Persons; Nighttime Economy; Road Safety

In addition, the Constabulary described its key challenges as being: the changing face of crime, the complexity of new demands, managing expectations and balancing the budget.)

- e) How the Commissioner's Medium Term Financial Plan 2016/17 to 2019/20 will support the Plan.
- f) How performance against the Plan will be monitored and evaluated, including the development of the new framework for policing objectives.
- g) How the Commissioner intends to encourage partners across all sectors to work in a more joined-up way, to reduce inefficiencies.

- h) Opportunities for further collaboration, including the Commissioner's approach to strengthened PCC powers in relation to emergency services collaboration (Policing and Crime Bill 2016).
- i) What his Commissioning Strategy will be and how it will support the Police and Crime Plan.
- j) What projects/partners the Commissioner will be funding and why.
- k) How the Commissioner's responsibility for the commissioning of victim and witness support services will be delivered.
- l) Whether funding to current projects/partners will be reduced or ceased and how the longer-term impact of that will be assessed.
- m) The mechanisms that will be put in place to evaluate, review and performance monitor project's/partners.
- n) How the Commissioner will monitor and respond to issues that impact on crime and disorder as they arise.

4. Action

4.1 The Panel is recommended to:

- 1) Consider the Commissioner's proposed Police and Crime Plan for Norfolk 2016-20.
- 2) Decide what comments or recommendations (if any) it wishes to make to the Commissioner.



If you need this report in large print, audio, Braille, alternative format or in a different language please contact Jo Martin on 0344 800 8011 or 0344 800 8011 (Textphone) and we will do our best to help.

**Office of the Police and Crime Commissioner
Norfolk Police and Crime Plan Consultation**

Summary

1. Police and Crime Commissioners (PCC) have a statutory duty to consult 'with the community and victims of crime from their policing area' when drafting their Police and Crime Plan.
2. This report is for Panel Members' information and provides details of the public consultation for the development of Norfolk's Police and Crime Plan 2016-20.

1.0 Background / national context

1.1 Police and Crime Commissioners (PCCs) are required by law to issue a Police and Crime Plan to set out their objectives for reducing crime and disorder in the police force area.

1.2 PCCs must consult with the community and victims of crime from their policing area on the priorities for a new Police and Crime Plan, as set out in Section 96 (1) of the Police Act 1996 as amended by Section 14 (3) of the Police Reform and Social Responsibility Act 2011.

1.3 Consultation can be undertaken in whatever format the PCC considers appropriate.

1.4 The PCC has stated that consultation and public engagement are key priorities.

1.5 The public consultation for the Police and Crime Plan 2016-2020 ran for eight weeks from 20 June 2016, closing on 12 August 2016.

1.6 This report details the consultation methodology and provides an overview of the findings.

2.0 Raising awareness of the consultation

2.1 The eight-week public consultation was launched on 20 June 2016 in the form of an online survey (Appendix A) which asked respondents to select their crime and policing priorities. The survey also invited comments or feedback on crime and policing in Norfolk to help inform the PCC's Police and Crime Plan. As well as running online, the survey was made available in hard copy and, for people wanting to have their say in a different way, contact could be made with the OPCCN via telephone, email or post.

2.2 The launch of the survey was marked with the PCC taking part in a one hour live radio phone-in on the BBC Radio Norfolk breakfast show on 21 June.

2.3 The PCC's invitation to residents to have their say and details of how to do so was widely promoted across all media (examples at Appendix B).

2.4 The OPCCN promoted the survey to its own newsletter subscribers, also using the Norfolk PCC website, Twitter and Facebook accounts to raise awareness of the consultation (Appendix C).

2.5 Details of the consultation were published on the Norfolk Police internal and external websites, in the force digital magazine, and messages were sent to subscribers to the Police Connect information service, as well as information being shared on Twitter and Facebook.

2.6 The survey was also provided to the UNISON Branch Secretary who invited all members to participate and submit Branch feedback.

2.7 Paper copies of the survey, and leaflets promoting the consultation (Appendix D), were provided to attendees at Safer Neighbourhood Action Panel meetings (SNAPs) in areas including Cromer, Taverham, Sprowston, Fakenham, Reepham, Aylsham, Gorleston, Southern Villages, Bradwell, North Yarmouth and Thetford. Surveys were also available on police stands at community events such as fetes and open days (Cromer Ambulance Station Open Day, Hellesdon Volunteers Fair), as well as at the Royal Norfolk Show and Norwich Pride.

2.8 Norfolk's MPs were contacted with the request that they share the information and invite residents in their constituencies to participate. All county and district councillors were also made aware of the consultation and their help sought in promoting it within their local area/wards.

2.9 The consultation was profiled in Norfolk County Council's *Your Norfolk* magazine (Appendix E), delivered to every household in the county. Subscribers to the Council's *Your Voice* consultation platform were invited to participate. Local authorities placed the details on their websites and shared key messages on social media.

2.10 Assistance in highlighting the survey and encouraging responses were also enlisted from other partnership organisations (public, private, community and voluntary sectors).

2.11 Partnership boards and working groups, including the Norfolk Alliance for the Rehabilitation and Resettlement of Offenders (NARRO) and the Domestic Abuse and Sexual Violence Board (DASVB) carried messages in their communications (Appendix F).

2.12 Victim support organisations such as Victim Support, Leeway, The Sue Lambert Trust and The Magdalene Group, along with social enterprises like LEAP and Your Own Place, also shared the survey information. Organisations working with diverse community groups also provided their assistance. As an example, the survey was translated into seven languages (Bulgarian, Latvian, Lithuanian, Polish, Portuguese, Romanian and Russian) to enable organisations such as KLARS (King's Lynn Area Resettlement Support) and GYROS (Great Yarmouth Refugee Outreach and Support) to support their service users in having their say (Appendix G).

2.13 The Norfolk Association of Local Councils included the survey link and details in its communications with town and parish councils, and parish and community newsletters and websites also played their part in encouraging feedback from local residents (Appendix H).

2.14 Information about the survey was published on the Norfolk Chamber of Commerce website (Appendix I), and included in the Federation of Small Businesses' weekly members' email.

2.15 Norfolk Community Foundation and Voluntary Norfolk also included the survey in their communications with charities and community groups across the county.

2.16 OPCCN volunteers, the Independent Custody Visitors and the Independent Advisory Group members, helped spread word of the survey, as well as offering their own feedback.

2.17 This is by no means an exhaustive list of the methods used to raise awareness of the survey and encourage people to give their views, but rather provides a snapshot of the approaches used.

3.0 Engagement

3.1 The Policing and Crime Survey ran alongside an intensive programme of engagement activity which brought the PCC into contact with individuals, groups and organisations all over Norfolk (Illustrative map at Appendix J).

3.2 Through information collected from survey respondents on the districts in which they live, the OPCCN was able to identify districts where response levels were lower than others. As the engagement programme was rolled out over the eight-week consultation period, this enabled the OPCCN to advise the PCC on where to target engagement activity to, at a minimum, raise awareness of the consultation in these areas and, preferably, increase response numbers.

3.3 The purpose of the PCC's engagement programme was three-fold:

- To raise the profile of the PCC and increase awareness/understanding of his role and responsibilities

- To highlight the consultation, why it was being run and what it sought to achieve

and most importantly

- To allow the PCC to listen to, explore and capture views and experiences of crime and policing to help inform his Police and Crime Plan.

3.4 During the eight-week consultation period, the PCC met with (among others):

Community groups and local organisations: including Norwich Market stall holders, West Norfolk Islamic Association, Members of Youth Parliament, Hunstanton Day Centre, Lunch Club and Nursery, St Martin's Housing Trust, Equal Lives, First Focus, members of Great Yarmouth's At-Tauwheed Mosque, St Eds Skills Centre, King's Lynn Community Engagement Panel, Open Road, Bridge Plus community cuisine attendees, prisoners, Thetford Gypsy/Traveller communities, Youth Advisory Board members, Norwich Hebrew congregation, YMCA, Henderson Trust game jam attendees, GYROS, Norwich International Youth Project, the Bishop of Norwich, Provost Paul at Cathedral of St John the Baptist.

Partners: including council leaders, Crimestoppers, the Police Federation, Norfolk Special Constabulary, custody, Criminal Justice Board, Norfolk Fire and Rescue, road casualty reduction partners, prison staff and offender rehabilitation organisations, independent advisory group members, Norfolk Rural Support Network, Victim Support, The Sue Lambert Trust, Leeway.

Business community: including the Federation of Small Businesses, Anglia Farmers, Britannia Café, Kinnerton, Norfolk Chamber of Commerce, Sheringham Chamber of Trade and Commerce.

Again, though not an exhaustive list, this highlights some of the individuals, groups and organisations with whom the PCC met to discuss crime and policing in Norfolk.

3.5 In addition to this engagement activity, the PCC held and commissioned a number of focus groups to explore views and experiences, including those of victims of crime, in more depth. The sessions also sought to enable community groups who may have faced barriers in taking part in the survey to have their say, and focused on increasing feedback from young people as survey data showed their voices to be missing from the public response.

Focus groups took place with:

- Members of Youth Parliament
- Equal Lives (user-led organisation for people who face disabling barriers)
- Opening Doors (user-led organisation for people with learning difficulties) in Cromer, Diss and Norwich

- YMCA
- Prison Service
- District Youth Advisory Boards
- Victim Support

3.6 The PCC also held a public question and answer session in Dereham, in association with the Norfolk Association of Local Councils, giving town/parish councils and members of the public the opportunity to share their views and raise concerns with both the PCC and Chief Constable.

3.7 Other engagement included the PCC attending events with local community groups to raise awareness of his role, the consultation and to gather views. Among these events were an Eid party in Great Yarmouth and a quiz night in an LGBT pub in Norwich.

3.8 The PCC also spent time on patrol with police officers in King's Lynn, Great Yarmouth and Norwich (Appendix K) to gain a better understanding of the crime and disorder issues and demands on policing in our urban areas.

4.0 Feedback from partners

4.1 The PCC wrote to a number of partner agencies asking for their responses to the consultation (Appendix L). That request was also shared with the partnership boards and steering groups with which the OPCCN works.

4.2 Partners' help was enlisted in raising awareness of the consultation among the communities with which they work, and they were asked to submit a formal response to the consultation, either as individual organisations or as part of a board/steering group.

4.3 Organisations contacted included:

- County, district, town and parish councils
- Adult social services and children's services
- Public Health Norfolk
- Norfolk Fire and Rescue
- East Anglian Ambulance Trust
- Norfolk and Norwich, James Paget and Queen Elizabeth Hospitals
- Clinical Commissioning Groups (CCGs)
- Norfolk and Suffolk NHS Foundation Trust
- Court and Tribunals Service
- HMP Norwich, Wayland and Bure
- Youth Offending Team
- National Offender Management Service

- Probation
- Criminal Justice Board
- Department of Work and Pensions
- Local Enterprise Partnership.

4.4 The PCC also held a number of workshops with Norfolk Police themed around key policing and crime areas such as domestic abuse, sexual offences, child sexual abuse and mental health.

5.0 Findings

5.1 Taking all methods of consultation and engagement into account, more than 3,000 people formally recorded their views on what Norfolk's policing and crime priorities should be. In addition, through his programme of engagement, the PCC met with over 600 people face-to-face to find out about their views of crime and policing.

5.2 Each survey response received was collated within a spreadsheet to facilitate analysis and validation of feedback. During the analysis and validation process, a small number of duplicated responses were identified. These duplicated responses were removed from the full list of responses, leaving just the original response to be counted within our analysis.

5.3 The OPCCN is committed to being open and transparent about its work and, as such, the full list of consultation responses will be published on the Norfolk PCC website (with a copy also provided for Panel in the Norfolk County Council members' room). With this in mind, any identifying information within responses (names, email addresses, home addresses, etc.) have been removed to protect respondents' personal data.

Survey responses (online and paper copies)

5.4 The PCC's crime and policing survey asked respondents to select five crime and policing priorities based on what matters most to them. It also asked for any additional, more general feedback on crime and policing in Norfolk to help inform the PCC's Police and Crime Plan.

Policing priorities

5.5 OPCCN received 2,819 completed surveys in which people had selected their top five policing priorities from a list of options.

The policing priorities which received the most votes were as follows (in priority order):

1. Child abuse
2. Visible policing
3. Anti-social behaviour, vandalism and graffiti
4. Burglary, theft and vehicle crime
5. Abuse of the elderly and vulnerable adults

A summary of the results is provided at Appendix M.

5.4 In addition to these 2,819 survey responses, a further 15 surveys received by the OPCCN did not contain sufficient information from which to gather policing priority selections. Where additional comments were provided, however, these have been included in the consultation analysis outlined below.

Comments on crime and policing

5.6 In completing the survey, 870 respondents left additional comments. From these comments, the following recurring themes were extracted:

5.7 Visible policing

- Community and neighbourhood-level policing featured repeatedly in people's responses.
- As well as being seen in the local community, people want their local police officers to engage and communicate with local residents, schools and parish councils.
- Many people valued the role of Police Community Support Officers, while others felt their lack of powers made them ineffective.
- Respondents said they want to see enforcement of the low-level crime and disorder issues affecting their communities (eg. speeding, illegal parking, dealing of drugs), and many expressed a willingness to be involved in that work through community schemes such as homewatch/speedwatch.
- There was particular concern expressed about a perceived lack of policing attention in rural areas and the effect that has on isolation and fear of crime.

Example responses:

"Restore neighbourhood policing."

"I want to see more police on the streets and in parks."

"I don't feel unsafe in Norfolk but I want to see my bobby on the beat. It's all this nasty stuff you hear on terrorism and it makes me feel safer seeing someone."

"More visible policing especially on the roads. It seems that we have traded road safety and response to the public for the unseen stuff like cyber crime."

"Community engagement. Make better use of and increase participation in the Safer Neighbourhood Action Panels or revisit and design a better model of community engagement."

"More visible policing in small neighbourhoods to act as a reassurance."

"In a rural community the police need to be part of that community. Getting out to meet the community is not just something the Commissioner has to do but also the police on the beat. This doesn't mean driving through the village once a month as happens now."

"We need more police on the beat, not quite sure how you're going to achieve it though, or maybe more neighbourhood watch schemes."

"More visible policing – preferably on foot. More interest in minor offences, as in my opinion if you let small things go this only leads to sliding standards as bigger problems in the end."

5.8 Road safety

- While not high up the list when asked to select their policing priorities, many of the narrative responses made reference to road safety issues.
- People shared their concerns about speeding, particularly in villages and on rural roads, illegal parking, and people using mobile phones behind the wheel.
- A perceived lack of action from police was expressed; conversely there was also a view shared by some that police are putting too much resource into traffic policing.
- Responses also showed that cyclists using pavements is a community safety concern, along with the safety of cyclists using the roads and of pedestrians.

Example responses:

"As a pedestrian I am more concerned with the number of cyclists riding on the footpaths than I am with the vehicles on the roads."

"If you look at rural road safety, please consult the rural residents. Rural roads do not need urban solutions."

"Reduce speeding on country roads. Living in a Norfolk village is often like living on a race track."

“People parking on pathways, so you have to walk on the road, and too close to junctions so you cannot see down the road. And on my road, one or two nights a week they park so no emergency vehicles can get past.”

“I would like to add more specifically road cycle safety. I cycle a 20 mile round trip on a daily basis and have had some very mixed experiences with junction hotspots and near misses.”

“Spending less money and time pulling motorists over for going a few miles an hour over a speed limit and cashing in on motoring offences.”

“Take action on parking on pavements which forces pedestrians and users of wheelchairs onto often busy and dangerous roads.”

“So many people drive on Norfolk roads while using mobile telephones. I’ve nearly been hit on many occasions; the risk of killing themselves and others is huge.”

5.9 Use of resources

- The responses showed that, while aware of the budgetary restrictions and impact of funding cuts, people want more police officers.
- Many said the PCC should be focussing on lobbying for more funding and opposing further cuts to the police budget.
- Respondents also had strong views on use of police resources and want best value for money and a reduction in bureaucracy to allow the police to ‘do their job’.
- Better equipment to allow police to fight crime while keeping safe was called for, along with more joined-up working through collaboration with other forces and multi-agency initiatives.

Example responses:

“More police officers; they are stretched at the best of times without being pulled from pillar to post due to staff shortage or sickness levels.”

“Ensure police resources aren’t all dragged into one priority, ie. Vulnerable adults, child sex etc.”

“Police forces in the UK – 43? Needs to be cut down to perhaps 12. Joining up Norfolk, Suffolk and Cambridgeshire would be a good start.

“Less bureaucracy to enable police to do their job.”

“Police cars and equipment are inadequate for policing. Vehicles lack power when required (pursuits etc) and equipment is thin on the ground....We spend more time than we ever used to stuck behind a computer dealing with Athena.”

“Value for money and efficient use of police resources.”

“Stop police walking up and down on Friday and Saturday nights in town centres. Shocking use of tactics and bad use of resources.”

“Promoting cross agency collaboration.”

5.10 Children and young people

- Engagement, communication and education with children and young people was highly valued by respondents, seen as a way of preventing criminal behaviour and promoting positive relationships with the police.
- Many respondents identified police work with schools as a key way of achieving this.
- People also want to see effective support for children and young people coming into contact with the criminal justice system – both as victims and offenders.

Example responses:

“More interaction between policemen and children in school.”

“During my interaction with children, I have heard them express fear of police. I'm saddened to think children seem not to be learning the police are there to help and be a safe resource.”

“I really believe that as a county we need to have a clear focus on supporting children and young people and children in the criminal justice system - this will have a knock on effect regarding future offending and in reducing ASB.”

“I think if you support young people in the way that they are treated and treat others we can make the biggest impact in reducing offending.”

5.11 Other recurring themes

Other recurring themes emerging from the survey comments included:

- Support for victims of crime
- Hate crime
- Mental health
- Isolation and fear of crime felt by rural communities

- Wildlife crime.

Example responses:

"I think that the police force should be about helping people who have been the victims of crime and not just about prosecutions."

"Please remember the invisible victims who you rarely see or hear. Children, learning and physically disabled and marginalised."

"More officers designated to investigating crimes. This will allow us greater opportunity to interact with victims."

"There needs to be a massive change with the support victims of sexual assault/rape get. I have experienced this with a family member who was badly treated by the police...For victims to come forward about such crimes they need to feel like they can trust Norfolk police."

"All crime has victims....no group of victims should be 'weighted' as more important than another."

"Mental health provision is the key, too many vulnerable adults and children are in custody as a result of mental health problems and poor provision/care in the community."

"I think that the police should be more considerate to people with mental health problems."

"Mental health needs are a contributory factor in many arrests. Attention and priority need to be given to meeting them."

"Hate crime and issues related to racism have increased due to recent events and political scenario. Not sure how to or whom to report to in such circumstances."

"The police must take more action against all hate crimes. For example reported anti-Semitic acts are not taken seriously. There is a real problem in Norwich which is currently under the radar."

"There was very good work undertaken previously to ensure integration of refugees and BME groups. The recent rise in hate crimes leads me to think that this important work should continue."

"I am very worried about hate crime, post the referendum but this may be something that will calm down."

"Consider rural policing as important as urban policing. Rural crime isn't taken as seriously and police are less visible to offer reassurance in rural communities."

“We used to have a village police officer - now gone due to cuts. We used to have a local PCSO - now gone due to cuts. We used to have support for our local neighbourhood watch - now gone due to cuts. We used to have police support for a local SNAP - now relocated to somewhere 15 miles away. Local rural communities feel left out, alone and bereft of support.”

“Emergency response times are very important in rural areas.”

“Sort out the whole issue of rural crime. We are on our own in rural locations. Also sort out the kidnapping of our pet dogs, which is rife in Norfolk...It's one of the biggest unreported crime issues in rural Norfolk.”

Letters, emails and telephone responses

5.12 For people who did not want to submit their views by completing the survey, there was the option to contact the OPCCN via telephone, email or post. We received views via 4 telephone calls, 26 emails and 6 letters.

5.13 The views expressed via these contact methods largely echoed the themes which emerged from analysis of the policing priority responses and comments. There was a call for greater policing visibility, improved access to and communication with the police. There was again a call for focus on neighbourhood and community policing, and enforcement of the low-level crime and disorder issues affecting communities (eg. illegal parking, anti-social behaviour).

Focus groups

5.14 Looking at the survey data over the course of the consultation period, it was apparent that the views and experiences of young people were missing from the responses we were receiving. A number of focus groups and engagement opportunities were set up to enable the PCC to meet with young people to find out their views.

5.15 Focus groups were held with Norfolk's Youth Parliament members, the members of the district Youth Advisory Boards and the YMCA. These, together with visits to Open Road, St Eds Skills Centre, Henderson Trust Game Jam and the Norwich International Youth Project, highlighted the following issues:

- There was a call for more visible policing, improved communication and engagement between the police and young people (especially through schools), and education to prevent young people getting involved in criminal behaviour.
- Road safety, mental health, hate crime, support for young offenders, child abuse and online exploitation were key concerns for these groups.

- Many of the young people were keen to work with the police in tackling key issues affecting their peer group.

5.16 The focus groups with people with disabilities and learning difficulties (Equal Lives and Opening Doors) highlighted the following issues:

- Hate crime was a key concern for these groups, along with police visibility, accessibility and communication.
- A police presence was highly valued in helping them feel safe, but they also wanted the reporting of crime to be made easier and for information on policing and crime to be easier to understand.
- The easy-read report produced by Opening Doors (Appendix N) from its focus groups also looked at support for victims of crime. Having someone to talk to and being kept informed by the police were felt to be important, along with support to recover from what they have experienced and get back out and about in the community.

5.17 As well as meeting with prisoners at HMP Norwich, the PCC held a focus group with prison and probation staff. Key points raised included:

- Substance misuse is a big issue with offenders entering prison, as is mental ill health.
- More work needs to be done with communities, schools and families, with particular emphasis on targeted education and prevention with young people.
- There also needs to be more support for those leaving prison to stop them from reoffending.

Victims

5.18 Victim Support ran focus groups with children and young people who had been victims of crime, and adult victims. The PCC also met with Leeway and the Sue Lambert Trust, and spoke with survivors of domestic and sexual abuse about their views and experiences.

5.19 The victims of crime who shared their views placed great importance on effective communication with and from the police, follow-up and being kept informed on progress of their case.

Their recommendations for providing effective support for victims, included:

- Timely and consistent updates on progress
- Better collaboration between Norfolk and Suffolk, including the sexual assault referral centres, so that support can be offered where you live, not where the crime took place

- Keep PCSOs in schools as they provide a calmer environment and are immediately accessible for support
- Police must be realistic about time-frames and not make promises they cannot keep
- Clear explanation of police and court processes.

Partners

5.20 Partner agencies across Norfolk were invited to submit their responses to the following questions:

- As an organisation/group/board, what are your current priorities/objectives? On what evidence are they based?
- What do you believe to be the crime and policing-related issues currently having the greatest impact on Norfolk? What evidence do you have to support this?
- Do you have any evidence of emerging issues or threats which you feel should be taken into consideration as we look to the future?

5.21 Consultation responses were received from the County Community Safety Partnership, district, town and parish councils, Public Health and the Prison Service, as well as the Norfolk branch of the National Farmers' Union.

5.22 As well as signposting to their own strategic plans and objectives, priorities highlighted by partners included:

- Domestic abuse and sexual violence
- Mental health
- Drugs and alcohol
- Anti-social behaviour

5.23 Partners are keen to see more joined-up working to tackle these priorities, along with an emphasis on prevention.

5.24 In relation to emerging issues, community tension, extremism, radicalisation and hate crime were identified, along with cybercrime, police visibility, isolation and fear of crime in rural areas, and the impact of poverty on crime.

6.0 Conclusion

6.1 Drawing together the feedback from the policing and crime survey, PCC engagement activity, focus groups and responses from partner agencies, some clear priorities for Norfolk have emerged.

6.2 Taking all of this feedback into account, and setting it alongside the views shared with him during his election campaign, the PCC has now drafted a Police and Crime Plan for 2016-20.

6.3 The PCC and OPCCN would like to thank all who took the time to have their say on policing and crime in the county and shape the way forward over the next four years. The PCC has proceeded consistent with his undertaking to help give every woman, man and child in the county the opportunity to influence local policing priorities.

7.0 Appendices

- A - PCC survey
- B - Media coverage examples
- C - Social media examples
- D - Survey leaflet
- E - PCC pages in *Your Norfolk* magazine
- F – Example of partner communications
- G - Survey translations
- H - Norfolk Association of Local Councils and parish/community communications
- I - Chamber of Commerce website article
- J - Map of engagement
- K - PCC on patrol media coverage
- L - Letter to partners
- M - Survey responses summary
- N - Opening Doors' easy read report from focus groups

I would like to hear your views on policing & crime in Norfolk.



Please complete my 2 min survey

Norfolk Police & Crime Survey

Dear fellow Norfolk resident,

Help shape my plan for policing and tackling crime in Norfolk.

As your PCC, it is my job to work towards cutting crime in Norfolk and deliver an efficient and effective policing service for our county. I am required by law to publish a plan setting out how I will do that.

In the setting of my plan, I must include the national policing requirements set by the Home Secretary. I must also take into account information from victims of crime, our police and other agencies which shows the key issues affecting Norfolk. The final piece of the jigsaw, and the part that will enable me to ensure your needs are considered, are your views on crime and policing.

During my campaign to become your PCC, I had the chance to meet some of you and find out about the issues affecting your local area. In order to build on what I heard, I am asking all Norfolk residents to share with me their views on crime and policing.

I look forward to hearing from you.

Lorne Green

Please take the time to complete my survey – it will only take a couple of minutes.

If you would prefer to complete a hard copy, or require the survey in another format, please contact my office by telephone on **01953 424455** or email TellLorne@norfolk.pnn.police.uk.

You can also give your views over the telephone or by email, or by writing to me at OPCCN, Building 8, Jubilee House, Falconers Chase, Wymondham NR18 0WW.

As your PCC, I must ensure that our police have the capacity and capability to respond to the following issues identified by the Home Secretary:

- Terrorism
- Civil emergencies (e.g. flooding, electricity failure, pandemic illness)
- Serious and organised crime
- Public order threats (e.g. riots)
- Cyber security incidents
- Child sexual abuse.

These things are not optional. I must ensure that our police can respond to our county's own needs, as well as assisting other areas through national deployment if needed.

To identify additional key issues impacting on our county, I am currently working with police and other agencies to explore the information they hold and what they are working to achieve.

1. In addition to the policing priorities identified by the Home Secretary, please select the FIVE policing priorities which matter most to you from the list below.

- ☐ Abuse of the elderly and vulnerable adults
- ☐ Anti-social behaviour, vandalism and graffiti
- ☐ Burglary, theft and vehicle crime
- ☐ Business crime
- ☐ Child abuse
- ☐ Cross-border collaboration with neighboring police forces.
- ☐ Cyber and computer-enabled crime, including grooming and online child pornography,
- ☐ Domestic abuse
- ☐ Drugs and alcohol issues linked to crime and vulnerability
- ☐ Emergency (999) police response
- ☐ Hate crime
- ☐ Honour-based abuse, including forced marriage and female genital mutilation
- ☐ Human Trafficking
- ☐ Mental health issues linked to crime and vulnerability
- ☐ Policing pub and clubland areas
- ☐ Reducing re-offending
- ☐ Road safety
- ☐ Robbery and violence

More options on next page...

- ☐ Rural crime
- ☐ Sexual abuse and sexual violence
- ☐ Stalking
- ☐ Support for children and young people in the criminal justice system (as victims and offenders)
- ☐ Support for victims
- ☐ Value for money and efficient use of police resources
- ☐ Visible policing
- ☐ Police conduct and ethics
- ☐ Other (please specify)

Other:

2. Is there anything else you think should be included in my plan?

Response:

3. Age: What is your age?

- ☐ Under 17 years old
- ☐ 18-24 years old
- ☐ 25-34 years old
- ☐ 35-44 years old
- ☐ 45-54 years old
- ☐ 55-64 years old
- ☐ 65-74 years old

- ☐ 75 years or older

4. Which district do you live in?

- ☐ Breckland
- ☐ Broadland
- ☐ Great Yarmouth
- ☐ North Norfolk
- ☐ Norwich
- ☐ South Norfolk
- ☐ West Norfolk and King's Lynn

5. If you would like to be kept informed on the development of Norfolk's police and crime plan, and the work of the PCC to deliver it, please provide a contact email address:

Response:

6. If you would be interested in finding out about volunteer opportunities working alongside your PCC, please provide an email address:

Response:

Thank you for completing the survey. For more information about the role of the PCC please visit www.norfolk-pcc.gov.uk

Eastern Daily Press

www.edp24.co.uk

Thursday, June 16, 2016

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Will Bassong remain a key player for City?



Paddy Davitt's view - Pink Un

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Public urged to help shape policing vision

HAVE A SAY ON CRIME BLUEPRINT



The people of Norfolk have today been called upon to help keep this county safe.

Norfolk's new police and crime commissioner, Lorne Green, pictured inset, is looking for people from all walks of life

Peter Walsh
peter.walsh@archant.co.uk

living in "all sectors" of communities across Norfolk to help him put together his police and crime plan.

The plan is a crucial document which will help determine the way we are policed over the next four years. Mr Green will have to present it to the county's police and crime panel in September but has told how he is starting

with a "blank sheet of paper" to allow the public to take part in a wide-reaching consultation and ensure that their policing priorities are among those included.

■ Full story - Page Seven

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Public to play part in shaping policing vision

Peter Walsh

peterwalsh@archant.co.uk

Norfolk's new police and crime commissioner has today vowed to reach out to every sector of the county to help him draft his first-ever crime plan.

Lorne Green, who was elected the county's second police and crime commissioner last month, said he is "starting with a blank sheet of paper" in formulating the crucial plan and wants the public's help in putting it together.

“We're starting with a blank sheet of paper. I'm about to launch a consultation which will be a very public one

Lorne Green

Mr Green has announced he is to launch a county-wide consultation which will include a survey, face-to-face public meetings as well as electronic forms such as social media, to find out what the public wants to see in it before he presents his draft plan to the police and crime panel in September.

The former Canadian diplomat, who yesterday attended his first meeting of the panel at police headquarters in Wymondham, said the



former plan, implemented by his predecessor Stephen Bett, needed changing – with the public to be at the very heart of it. He said: "I think it's important with a new broom that I sweep clean. I don't say that in a disparaging way because there's some wonderful things on it [the former plan]. We're starting with a blank sheet of paper. I'm about to launch a consultation which will be a very public one."

Mr Green said the consultation, which will begin on Monday with a radio phone-in, will include working with the EDP and sister paper the Norwich Evening News as well as public meetings,

including in Dereham next month when representatives from parish councils across the county will be invited to attend.

He hopes to meet Muslim leaders in the county and said he will also use surveys and electronic means to reach "all sectors" of the Norfolk community, including women's groups, older people's groups and the LGBT community. "I start from the vantage point that I'm a servant of the public and it's my duty and my privilege to serve the people of Norfolk by keeping this county safe and secure."

■ **Comment - Page 28**

Dear Lorne,



■ Missing – Sylvia Stuart, from Weybread.

Search goes on in Weybread investigation

Police are today continuing to search the area around the north Suffolk home of grandparents Peter and Sylvia Stuart as the murder investigation continues.

The body of Peter Stuart, 75, was found on Friday, June 3 in woods near their isolated home on Mill Lane in Weybread. He died from stab wounds. His wife Sylvia, 69, has not been found despite thorough searches in the area.

Suffolk Police said that today a drone from Essex Police will fly above Weybread and the surrounding area to look for clues.

It had also flown yesterday and Monday.

Murder suspect Ali Qazimaj, 42, is believed to have fled abroad. He is believed to be Albanian.

Mr Qazimaj, from Tilbury, Essex, had used the alias Marco Costa. Investigations abroad continue.

■ **Anyone with information, call Suffolk police on 01473 78200.**

STAR WARS

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JAWS



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Survey a good start to consultation

The recent crime survey carried out by the EDP and sister paper the Norwich Evening News has given the new crime commissioner a good

start in terms of informing him of what the public think. More than 750 people took part in the online poll, with almost 60pc of people saying

the budget had been cut too much. Mr Green congratulated us for trying to survey public opinion and said he would find the results "instructive".

Workshops focus on mental health

The region's university and mental health trust have teamed up to learn from an American expert in psychotherapy who is visiting East Anglia this week.

Professor Greg Hinrichsen, an associate professor at Albert Einstein College of

Medicine in New York, presents the second of two day-long workshops today at Hellsdon Hospital – the base of Norfolk and Suffolk NHS Foundation Trust (NSFT).

He is working with members of University of East Anglia and NSFT on so-called 'interpersonal

psychotherapy', which aims to resolve relationships and decrease symptoms of depression. The therapy can be used on people with personality disorder, bipolar disorder, and dementia. Among those attending today's workshop is NSFT boss Michael Scott.

Eastern Daily Press

SERVING THE COMMUNITY
SINCE 1870

Make sure that you have your say on policing blueprint

Crime affects each and every one of us in some shape or form. Whether you are a victim, know someone who has been a victim, pay higher insurance premiums or are a taxpayer who helps pay for policing in the county, you cannot avoid the issue of crime.

And it is for that reason that each and every reader should take the opportunity to have a say on crime and help Norfolk's new police and crime commissioner Lorne Green shape his new policing plan.

Mr Green, who was elected last month, is to launch a consultation on policing in this county and wants as many people as possible to take part to inform him of the policing priorities that people want to see addressed.

While exact plans for the consultation are yet to be announced, it is expected to take the form of a survey, which will be available online, together with public meetings and other face-to-face discussions.

While there still might be question marks over the need for police and crime commissioners, one thing is sure, they are here to stay for the moment at least. So why not embrace the opportunity to have your say on such an important issue?

Yes, thankfully Norfolk is a low-crime county, but crime does still happen and with ever-decreasing budgets and huge savings to be made it is vital people living in communities across the county let those who can make a difference know what matters to them.

Mr Green has congratulated the EDP on conducting its own crime survey, which was a good start, but now make sure you have your say on the new policing plan.

Lifelong Canaries fan

Football stands – and grounds – have names that are very difficult for fans to forget.

At Carrow Road, many still call the Norwich and Peterborough Stand the River End. And when the South Stand Sponsored by The Galway Roast becomes official next month, most people will call it the South Stand – a name with 80 years of history behind it.

Some younger supporters might not get beyond the Jarrold Stand. Whether or not a name trips off the tongue, sponsorship is embedded in football – and is crucial. So there's no sense in us being sniffy.

In fact, let's welcome the news that the South Stand is back as part of the name – and that there is a fantastic green-and-yellow story behind The Galway Roast.

The joint owner is a lifelong Canaries fan who acted as a Norwich City evangelist in his native Ireland, spreading the word and recruiting a band of long-distance followers from the Emerald Isle. The Galway Roast is not embedded in Norwich like Jarrold. But neither is it a distant, disinterested multi-national.

Ultimately, though, the name is not important. What matters is that the fans in the South Stand Sponsored by The Galway Roast have plenty to cheer about this season.

Our unusual museums

It seems down every narrow alley or suburban street there is an unusual collection ready to be brought to life.

If you scratch beneath the surface of our region's museums, going past the wonderful Castle, Gressenhall and other museums, there are plenty of gems to be found.

Alex Wright's Bellarmine stoneware museum is just one of these labours of love, put together by an enthusiast and expert in his field.

Some of these tiny museums are important historical collections, while others are quirky and a bit of fun.

If you want to broaden your horizons and your knowledge it is well worth seeking these depositories and their offbeat curators.

READER'S PICTURE OF THE DAY

iwitness24



■ This lovely little wren has been darting about Frances Crickmore's Bungay garden feeding her young, though she hasn't been able to photograph them yet. If you have got a picture you would like to submit for possible publication in the EDP, send it to us via our website at www.iwitness24.co.uk

Even when you split, they're still under your skin

Sharon Griffiths

email: newsdesk@archant.co.uk

As if there wasn't enough to think about when you get divorced – children, house, dogs, money, who has to take Auntie Marje's hideous wedding gift, there's another modern problem: tattoos.

The spread of tattoos in the last ten years has been astonishing.

Footballers set the fashion with arms and legs covered in ink. But even when the over-50s swimming group is in the changing room, I still blink when I see elaborate patterns sprawling down middle-aged, middle-class cleavages, or snaking around bingo-winged arms.

Inking is definitely mainstream. Clearly I'm the one who's out of step.

Still, they're old enough to know what they're doing. It's when I see tattoos on glorious firm soft young skin that I find it that bit harder to accept.

But it's easy to understand in the throes of passion and vows of eternal love, how inking your loved one's name on to your skin is a logical and loving thing to do.

Until it goes wrong. You can always burn old photos, delete old messages, unfriend people on Facebook or even



■ Billie Piper and Laurence Fox, who have divorced after more than eight years of marriage. He has had his tattoo of their wedding date disguised.

throw an unwanted wedding ring into a lake.

Tattoos are trickier.

David Beckham is pretty much the celebrity tattoo king with hardly an inch not covered. I don't suppose he has any thoughts of leaving Victoria. But if he did, the thought of almost a body's worth of designs having to be inked over, would probably make him think again. There's only so much pain a chap can stand.

Victoria is said to be lasering off her tattoos – usually a slow process – and has banned eldest son Brooklyn from getting matching tattoos with his current girlfriend. Sensible advice with a 17-year-old.

If they're still together in 10 years, there'll be time enough then for the ink.

In between all that other stuff that has to be sorted when a relationship breaks down, removing all trace is yet another task.

So Laurence Fox, who once had the date of his marriage to Billie Piper tattooed on his arm, was last week flaunting a much more elaborate design to cover up that date now they've split.

But he knows and she knows and we all know, that it's still under there somewhere.

He's got her under his skin forever, whether he likes it or not.

Dear Lorne... Norfolk's new police and crime chief wants to hear from you

09:45 16 June 2016



Lorne Green, who was elected the county's second police and crime commissioner last month, said he is "starting with a blank sheet of paper" in formulating the crucial plan and wants the public's help in putting it together.

Mr Green has announced he is to launch a county-wide consultation which will include a survey, face-to-face public meetings as well as electronic forms such as social media, to find out what the public wants to see in it before he presents his draft plan to the police and crime panel in September.

The former Canadian diplomat, who yesterday attended his first meeting of the panel at police headquarters in Wymondham, said the former plan, implemented by his predecessor Stephen Bett, needed changing – with the public to be at the very heart of it. He said: "I think it's important with a new broom that I sweep clean. I don't say that in a disparaging way because there's some wonderful things on it [the former plan]. We're starting with a blank sheet of paper. I'm about to launch a consultation which will be a very public one."

Mr Green said the consultation, which will begin on Monday with a radio phone-in, will include working with the EDP and sister paper the Norwich Evening News as well as public meetings,

including in Dereham next month when representatives from parish councils across the county will be invited to attend.

He hopes to meet Muslim leaders in the county and said he will also use surveys and electronic means to reach "all sectors" of the Norfolk community, including women's groups, older people's groups and the LGBT community. "I start from the vantage point that I'm a servant of the public and it's my duty and my privilege to serve the people of Norfolk by keeping this county safe and secure."

Norfolk PCC wants your views to help shape county's police plan



Lorne Green

Norfolk's recently-elected Police and Crime Commissioner Lorne Green is calling on the public to give their views as he shapes his plan to tackle crime in the county.

The short online survey, available to complete until August 12, asks about policing and crime issues in Norfolk's communities.

"My Police and Crime Plan will set out how we, as a county, tackle crime and disorder between now and 2020," he said.

"You can have your say on what should be in it by taking my two-minute survey."

To complete the survey, visit www.surveymonkey.co.uk/r/TellLorne

For a hard copy or if you require the survey in another format, contact the PCC office on 01953 424455.

You can also choose to give your views over the phone, by emailing TellLorne@norfolk.pnn.police.uk or by writing to Lorne at OPCCN, Building 8, Jubilee House, Falconers Chase, Wymondham, Norfolk NR18 0WW.

KL.FM 96.7 - News - New consultation launched by Norfolk Police and Crime Commissioner



7:18am 29th June 2016

(Updated 7:18am 29th June 2016)

Lorne Green is asking Norfolk people to share their views and to help shape and develop his Police and Crime Plan for 2016-2020.

[The consultation](#), which starts on Monday will run for eight weeks and close on Friday August 12. As well as running an online survey, the PCC will be meeting with people, groups and organisations across the county to help him draft his plan.

That plan, to be published in the Autumn, will outline what the PCC will work to achieve over his four-year term, as well as setting out the objectives for policing, the resources that will be made available to the Chief Constable and how performance will be measured.

Launching the consultation, Lorne said:

“My police and crime plan will set out how we, as a county, tackle crime and disorder between now and 2020. “In setting that plan, I must meet requirements set by the Home Secretary, such as ensuring our police have the capacity and capability to respond to threats like cybercrime, terrorism and child sexual abuse. “I must also take into account what victims of crime, our police, partners and other agencies identify as the key issues affecting Norfolk. “The final piece of the jigsaw, and the part that will enable me to ensure the needs of Norfolk people are considered, is the community perspective on crime and policing. “During my campaign to become your PCC, I spoke with many people living and working in different parts of our county, and began the process of finding out about the issues of most concern to them. “To build on what I heard, and get a fuller picture of what matters to our communities, I am asking people to share with me their views on crime and policing. Your views are crucial to ensuring the approach we take over the next four years is the right one for our county.”

From speaking to people in market squares and supermarkets, to attending community meetings and events, Lorne will be gathering public views across Norfolk over the next eight weeks.

[A short survey has also been set up online](#) which will run until the end of the consultation period. People are also invited to email, telephone and write to the PCC to give their views.

Dedicated email address: TellLorne@norfolk.pnn.police.uk

Web survey: www.norfolk-pcc.gov.uk/TellLorne

Twitter: [#TellLorne](https://twitter.com/TellLorne)

West Norfolk residents urged to take part in police consultation



Lorne Green Norfolk Police and Crime Commissioner ANL-160705-081523009

People in West Norfolk are being urged to have their say on how the borough is policed as part of the development of a new strategy for the county.

Residents have until August 12 to take part in the survey, which was launched by Norfolk's police and crime commissioner, Lorne Green, last month.

And the borough is one of several parts of the county where he is especially keen to hear what people think.

Mr Green said: "As PCC, I am responsible for setting the direction for how we, as a county, tackle crime and disorder and keep our communities safe"

"I want that direction to be shaped by the views and needs of Norfolk's residents.

"There's still time to make your views count. I'd particularly like to hear from more people living in the Great Yarmouth area, in North Norfolk, and in King's Lynn and West Norfolk."

The consultation is taking place as part of work to develop a new police and crime plan for the county, which will cover the duration of Mr Green's four year term in office.

The document, which is expected to be published in the autumn, will set out police priorities, the resources to be made available to the force and how performance will be assessed.

Mr Green said that more than 2,000 people had already taken part in the consultation.

All the responses will be published once the consultation ends on August 12.

But, despite what he described as the emergence of some “clear priorities” from those who have taken part so far, he said he would not reveal what they are at this stage, because of the risk of influencing other people.

Residents can submit their views by phoning 01953 424455, emailing TellLorne@norfolk.pnn.police.uk or writing to the commissioner’s office at Building 8, Jubilee House, Falconers Chase, Wymondham, NR18 0WW.

An online survey is also available at www.norfolk-pcc.gov.uk.

New Police and Crime Commissioner hears about scale of cyber crime in Sheringham

07:15 11 August 2016

Alex Hurrell



Lorne Green, new Norfolk Police and Crime Commissioner, meets representatives of Sheringham Chamber of Trade and Commerce. Back, from left: Andy Bullen, secretary of Sheringham Chamber of Trade and Commerce, insurance broker Andrew Cunningham-Brown, and Dawn Towns, of Hansells Solicitors. Front: Clive Sanham, of PC Simple, Barry Starling, of Starlings toy shop, Lorne Green, and David Starling, of Starlings toy shop. Picture: ALEX HURRELL

Computer crime was among topics raised by Sheringham traders when they met Lorne Green, Norfolk's new Police and Crime Commissioner this week.

Mr Green had asked to meet town business representatives as part of a consultation process throughout his new patch.

He will use information gleaned to help draw up a community police and crime plan covering the next four years which he will present to the Police and Crime Panel on September 14.

Among those waiting to greet him at Sheringham Little Theatre was Clive Sanham, director of computer sales and repair business PC Simple, on Station Road.

Mr Sanham said up to 300 Sheringham people each week were targeted by computer fraudsters from abroad who rang their homes claiming to be from “Microsoft Windows” and alerting them to problems with their machines or Broadband connection.

Many were fooled into giving the callers passwords which allowed them control and access to data.

Callers then demanded money, refusing to unlock the victims’ computers until paid.

Mr Sanham wanted the police to be more aware of the problem, and for phone companies and banks to take more responsibility for preventing the crimes.

Andy Bullen, secretary of Sheringham Chamber of Trade and Commerce, said crime figures were low and the police did a good job. He welcomed Mr Green’s visit.

“I think it’s a very good idea and maybe there are things he can suggest we do to educate members to help prevent crime,” he said.

“There is a concern about response times however. If we get more than one call at a time, where would the police back up come from?

“We would welcome more uniformed police officers in Sheringham and I know our elderly population would find that reassuring.”

Mr Green, who had visited Norfolk Chamber of Commerce immediately before visiting Sheringham, said the increase in cyber fraud showed that the nature of crime was changing and he wanted to establish a two-way exchange of information, intelligence and best practice between businesses and the police.

'They are entitled to have a voice as much as anybody else' - Norfolk Police and Crime Commissioner visits Traveller sites

08:17 26 July 2016



Travellers recently set up on land off Pendlesham Rise, at Thorpe Marriott.

Travellers' voices must be heard, the county's crime commissioner has said, following a spate of evictions in recent weeks.



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Lorne Green, the Norfolk police and crime commissioner has been visiting Traveller sites.

Lorne Green, Norfolk Police and Crime Commissioner (PCC), was in Thetford yesterday to visit a number of Traveller sites and discuss police and crime issues.

His visit followed recent evictions of Travellers around the county, including from sites in Great Yarmouth, Taverham, Norwich and Thorpe Marriott.

Concerns around the Taverham site led to a protest over the length of time it took to evict the Travellers. Mr Green said yesterday's visits were part of his consultation with a range of groups.

"It's very important to engage with them because I have to draw up a police and crime plan that includes everybody's views.

"They are entitled to have a voice as much as anybody else. I have already reached out to a number of groups in the county including different faith groups, religions and nationalities," he said.

Mr Green acknowledged public concerns over Traveller sites and said it was important to build better understanding of traveller culture.

"I think it is incumbent on people not to judge on the basis of stereotypes and to make an effort to reach out and accept all sectors of our community.

"But we also have to understand the social and criminal issues that can arise from Traveller communities," he said.

Mr Green was joined by PC Ashley Grant, Norfolk police's Gypsy, Roma and Traveller liaison officer.

PC Grant said the recent encampments around the Norwich area came after a wedding in Great Yarmouth.

After leaving the wedding, several families had dispersed to sites around the county.

He confirmed that one of the groups had set up in Lowestoft, while another left Taverham on Saturday.

NorfolkPCC ✓

@NorfolkPCC

News and updates from the Office of the Police and Crime Commissioner for Norfolk.

📍 Norfolk, UK

Tweets Tweets & replies Media

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Opening Doors @OpeningDoorsLD · 21m

Next Monday we're working with @NorfolkPCC to give people a chance to #speakup about crime & policing #advocacy

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2,287	2,816	3,054	220	3

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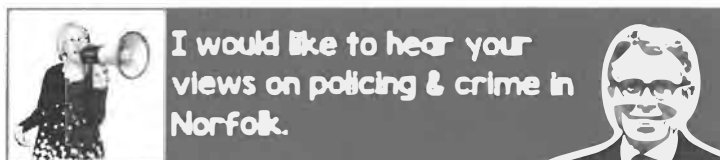
📷 Opening Doors @OpeningDoorsLD · 1/m

14/07/2016

NorfolkPCC (@NorfolkPCC) | Twitter



Live in #Norwich & have a #learningdisability? Take a look •• for how to have your say on police & crime 🚓 #advocacy



Norfolk has a new **Police and Crime Commissioner** called Lorne Green.



The **Police and Crime Commissioner** is the person who works out what the police need to do to make sure Norfolk is a safe place to live.

Lorne Green wants to hear what **YOU** think about crime and the police.

He has asked Opening Doors to run meetings especially for people with learning disabilities so you can have your say.



← ↻ 2 2 ...



NorfolkPCC @NorfolkPCC · 2h

What are your top 5 policing priorities? Tell us here - ow.ly/hm6c302aqby

← ↻ 📊 ...



NorfolkPCC @NorfolkPCC · Jul 12

Got a question on crime & policing? Here's your chance to ask @LorneGreenPCC @CCNorfolkPolice next week in #Dereham

PCC brings policing Q&A to Dereham | Norfolk PCC

Have you got a question on crime and policing in Norfolk? Come and ask the PCC and Chief Constable at their public meeting in Dereham next week.

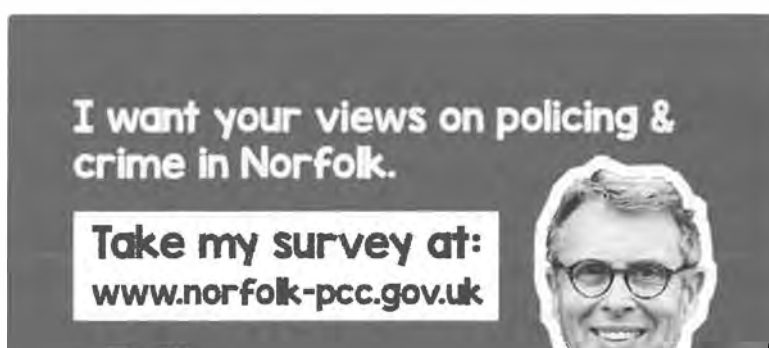
norfolk-pcc.gov.uk

← ↻ 4 📊 ...



NorfolkPCC @NorfolkPCC · Jul 12

Have you told Lorne your thoughts on policing and crime in Norfolk? Take the survey > ow.ly/hm6c302aqby





1

You Retweeted



St-Eds @StEdsSociety · Jul 12

Fantastic visit by @LorneGreenPCC to survey staff and students on Norfolk policing priorities. #Norwich #Charity



5 3

You Retweeted



Lorne Green @LorneGreenPCC · Jul 11

Great work being done at St.Edmunds Society Norwich giving young people pathways to a brighter future.



4 5



NorfolkPCC @NorfolkPCC · Jul 11

Do you care about crime and policing in your community? Make sure you have your say at ow.ly/B1aK3027tdA



2

You Retweeted



Lorne Green @LorneGreenPCC · Jul 10

Honoured to go on patrol with Gt.Yarmouth police Sat night-Sun am. Saw great courtesy, sensitivity, professionalism



4 7

You Retweeted



Lorne Green @LorneGreenPCC · Jul 10

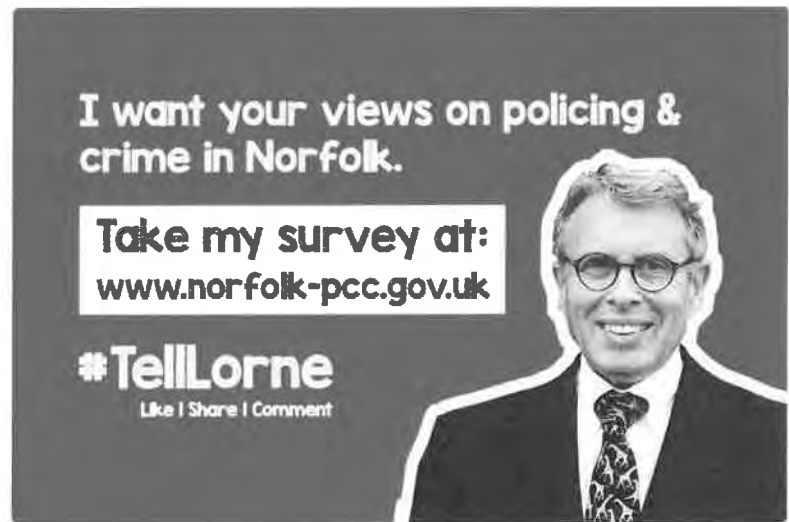
Eid Mubarak. I was privileged to share this important occasion with Islamic community in Gt.Yarmouth





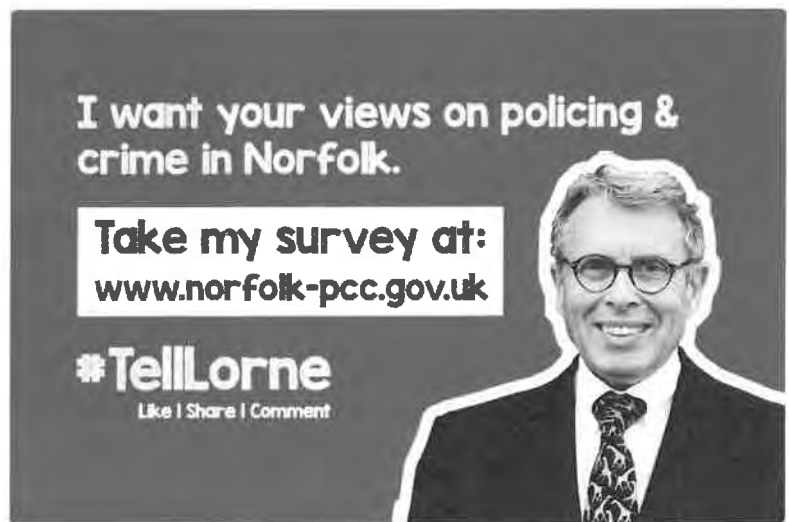
NorfolkPCC @NorfolkPCC · Jul 8

Thank you to all who have already taken the survey. Takes just 2 mins. Make your views count ow.ly/tOY6301G5I0



NorfolkPCC @NorfolkPCC · Jul 8

Got a view on crime and policing in Norfolk? Don't keep it to yourself. ow.ly/NEb301UVKq



NorfolkPCC @NorfolkPCC · Jul 7

Today Lorne is at @firstfocusfak in Fakenham as part of his police & crime public consultation.





← ↻ 2 || ...



NorfolkPCC @NorfolkPCC · Jul 7

Calling all school/college leavers. Looking for a challenge this summer? Join us >

← ↻ 2 i || ...



NorfolkPCC @NorfolkPCC · Jul 7

Take the opportunity to tell me your priorities for policing in our county at ow.ly/YIkA301Q6qS



← ↻ 1 || ...



NorfolkPCC @NorfolkPCC · Jul 6

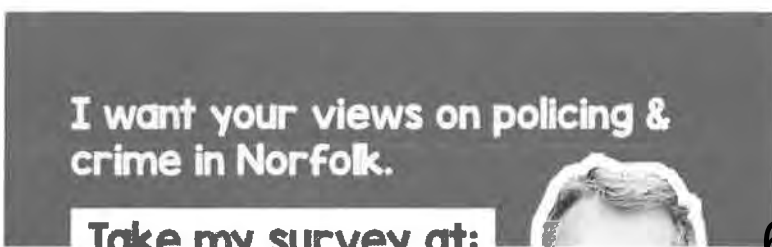
Are you looking for paid work experience? 8 week Communications and Engagement Officer role now available - norfolk-pcc.gov.uk/vacancies/

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NorfolkPCC @NorfolkPCC · Jul 6

Lorne wants your views on policing and crime in Norwich. Take the 2 min survey >> ow.ly/BEP2301WCQc





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NorfolkPCC @NorfolkPCC · Jul 6
Are you looking for paid work experience?
8 week Communications and Engagement
Officer role available - norfolk-pcc.gov.uk/vacancies/

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NorfolkPCC @NorfolkPCC · Jul 6
Have you had your say on policing & crime in Norfolk? -
ow.ly/K4un301W8oF

Retweet 1 Like 11



NorfolkPCC @NorfolkPCC · Jul 5
Calling all school/college leavers. Looking for a challenge this summer.
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Video UK

Jeremy Hunt

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@SainsburyCentre is
Tweeting about this

Boris

431K Tweets

Pokemon

2.47M Tweets

Liz Truss

2,370 Tweets

Nicky Morgan

Started trending in the last
hour

#SingleBecause

43.9K Tweets

#TheOpen

@SaferSchoolsKL is
Tweeting about this

#ThursdayThoughts

Trending for 2 hours now

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Share your views on policing & crime in Norfolk

As your PCC, it is my job to cut crime in Norfolk and deliver an efficient and effective policing service for our county. I am required by law to publish a plan setting out how I will do that.

In the setting of my plan, I must include the national policing requirements set by the Home Secretary.

I must also take into account information from police and other agencies which shows the key issues affecting Norfolk.

The final piece of the jigsaw, and the part that will enable me to ensure your needs are considered, are your views on policing and crime.

**I would like your views
on policing & crime
in Norfolk.**



*Norfolk PCC
Lorne Green*

**Take my survey at:
www.norfolk-pcc.gov.uk**

You can also call 01953 424455, email TellLorne@norfolk.pnn.police.uk or write to Lorne at OPCCN, Building 8, Jubilee House, Falconers Chase, Wymondham NR18 0WW to take part.

YourNorfolk

Norfolk County Council's eMagazine for all residents

Lorne Green – Your Police and Crime Commissioner

My name is Lorne Green and I was elected your Police and Crime Commissioner on 5 May 2016. I served for 30 years as a diplomat in some of the most troubled parts of the world including war zones in Europe and South Asia.



I was in charge of the Canadian Embassy in the former Yugoslavia during a period of conflict in the 1990s and previously served in Pakistan during a war with India. When I retired from the diplomatic service, I became Secretary General of the World Nuclear Transport Institute in London for a further 11 years.

Although Canadian by background, I am a British Citizen and, whilst often serving overseas, I have maintained a home in West Norfolk for more than 30 years. My wife, Valerie, and I were married in Snettisham over 40 years ago and two of our three children were born in the county.

My invitation to you

It was an honour and a privilege to be elected your Police and Crime Commissioner and I would like to thank all those who took the time to vote; whoever you voted for. I am delighted to have been entrusted with the responsibility of representing you and I want to seek support from all quarters of our county – from city, towns and villages, working with people of all backgrounds with the single goal of making and keeping Norfolk safe and secure.

I invite all Norfolk residents to join me in a partnership, to bring the public and the police closer together and to ensure you have the opportunity to influence local policing priorities.

My aim is quite simply to make Norfolk a safer and more secure county by helping the police and entire criminal justice system be strong in a time of unprecedented change at home and abroad.

I am committed to holding the police to account for you. I will work full-time, with the PCC staff at the Wymondham office, to represent your interests and concerns with the police.

We all want assurance that the police will be there for us when we need them most. These aren't political issues; these are Norfolk community issues. I will be the Police and Crime Commissioner for every woman, man and child in our county.

www.norfolk-pcc.gov.uk



First pledge delivered

One of Lorne's pledges during the election campaign was that, if elected, he would delete the post of Deputy Police and Crime Commissioner and hand the money saved straight to Norfolk Constabulary. Lorne made good on that pledge at his first meeting with the Chief Constable, signing over some £75,000 per year for the duration of his four-year term.

"I said that, if I were elected, this is the first thing I would do and I have delivered on that promise", said Lorne. "I told the Chief Constable that the £300,000 over four years must be spent on two additional police officers on the beat and he has given me that assurance. This is a start.

"When I was travelling the length and breadth of Norfolk during the election campaign people told me that they wanted to see more visible policing. They said they wanted that reassurance. I realise we cannot have police officers on every street; no-one is asking for that. However, I will be speaking to the Chief Constable about what more we can do to increase police visibility where necessary across our county."

Help shape PCC priorities

During his election campaign, Lorne sought your views on the crime and policing issues which most concern you. As well as police visibility, you told him you were concerned about anti-social behaviour (ASB), reckless driving, rural crime and business crime.

Addressing community concerns, alongside a commitment to tackling serious and organised crime including child sexual exploitation, sexual and domestic abuse, and cybercrime, will form part of Lorne's four-year Police and Crime Plan, to be published in the autumn.

It's not too late to share your priorities for Norfolk. We'll be running a public consultation over the summer.

Visit www.norfolk-pcc.gov.uk and tell Lorne what you think should be the focus for police and other agencies involved in community safety and criminal justice.

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Got a question for Lorne?
Use the **Ask the PCC** button at www.norfolk-pcc.gov.uk

JUNE 2016

PLEASE CAN ALL CHAMPIONS WHO TRAINED MORE THAN THREE MONTHS AGO, REMEMBER TO COMPLETE THE DOMESTIC ABUSE CHAMPIONS SURVEY: [HERE](#)

CHAMPION TRAINING EVENTS:



29th June & 7th July

1st & 8th July

21st & 28th July

6th & 11th October

1st & 8th November

Great Yarmouth

Thorpe St Andrew, Norwich

The Forum, Norwich (**FULL**)

Breckland Council, Dereham

Hunstanton Childrens Centre

Contact da.change@norfolk.gov.uk for further details. Further Champions training courses will be advertised as and when they are arranged.

CHAMPION NETWORK EVENTS:

13th July Great Yarmouth Town Hall 10.00-12.30

19th July Broadland District Council Offices 10.00-12.30
Thorpe St Andrew, Norwich

Listen to speakers, meet other Champions, discuss issues, promote your services and highlight best practice over a cuppa and cake. Champions from any area are welcome to attend, although priority will be given to those in the Great Yarmouth and Broadland areas. Please contact Kate Biles at da.change@norfolk.gov.uk or on 07881 511957 for further details and to book a place.

LOCAL NEWS

#IWalkedAway – Local campaign raises awareness of Domestic Abuse Norfolk County Community Safety Partnership and partners are raising awareness of how friends and family can support victims of domestic abuse through a campaign called 'I Walked Away'. Find out more [here](#) and at www.iwalkedaway.co.uk

Operation Encompass Too often children exposed to domestic abuse, go to school the next day with little or no support because the school are unaware that an incident has taken place, despite police and Childrens Services involvement. Operation Encompass addresses that by police directly informing schools that an incident of domestic abuse has happened in a child's home. [BBC article](#) It is great news that plans are now being drawn up to pilot a similar scheme in Norfolk schools. Future editions will have further details.

Have Your Say – PCC wants your views Lorne Green, Norfolk's new PCC is asking people to share their views and to help shape and develop his Police and Crime Plan for 2016-2020 through this consultation, which closes on Friday August 12. He will also be meeting with people, groups and organisations across the county. The plan, to be published in the Autumn, will outline what the PCC will seek to achieve over his four-year term, as well as setting objectives for policing and crime reduction.



Norfolk DA
Champions Network

Local News
and information
Page One

General Domestic
Abuse News
and information
Page Two

Useful resources
Page Four

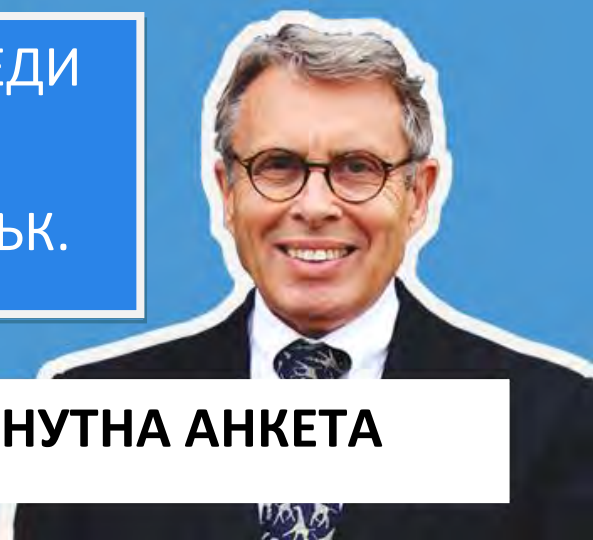
OUR WEBSITE

Email:
da.change@norfolk.gov.uk

Zoe Harding
07920 830824

Kate Biles
07881 511957

БИХ ЖЕЛАЛ ДА ЧУЯ ВАШИТЕ ВЪЗГЛЕДИ
ОТНОСНО ОПАЗВАНЕТО НА РЕДА И
ОТНОСНО ПРЕСТЪПНОСТТА В НОРФЪК.



ПОПЪЛНЕТЕ, МОЛЯ, МОЯТА 2-МИНУТНА АНКЕТА

Анкета относно опазване на реда и относно престъпността в Норфък

Уважаеми мой съгражданин на Норфък,

Помогни с оформянето на плана ми за опазване на реда и справяне с престъпността в Норфък.

Като твой Комисар на полицията и престъпността, работата ми е да работя към понижаване на престъпността в Норфък и да предоставя на нашата община ефикасна и ефективна служба за опазване на реда. По закон от мен се изисква да публикувам план, който излага как ще постигна това.

В изложението на плана си, аз трябва да включа националните изисквания относно опазването на реда, които са установени от министъра на вътрешните работи. Също така трябва да разгледам информацията от жертви на престъпления, нашата полиция и други организации, която показва ключовите проблеми, засягащи Норфък. Последното парче от пъзела и частта, която ще ми помогне да подсигурия вземането под внимание на твоите нужди, са твоите възгледи относно престъпност и опазване на реда.

По време на кампанията ми да стана твой Комисар на полицията и престъпността, аз имам възможността да се срещна с някои от вас и да узная за проблемите, които засягат твой местен район. За да мога да надградя над чутото от мен, аз моля всички жители на Норфък да споделят с мен своите възгледи относно престъпност и опазване на реда.

С нетърпение очаквам твоя отговор.

Лорн Грийн (Lorne Green)

Моля те да отделиш време и да попълниш моята анкета – ще отнеме само няколко минути.

Ако предпочиташ да я попълниш на хартиен носител или искаш анкетата в друг формат, моля, свържи се с моя офис на телефон **01953 424455** или чрез имейл TellLorne@norfolk.pnn.police.uk.

Можеш също да споделиш своите възгледа по телефона или по имейл, или като пишеш до мен на адрес OPCCN, Building 8, Jubilee House, Falconers Chase, Wymondham NR18 0WW.

Като твой Комисар на полицията и престъпността, аз трябва да се уверя, че нашата полиция има капацитета и способността да реагира на следните проблеми, посочени от министъра на вътрешните работи:

- Тероризъм
- Граждански спешни случаи (например наводнение, прекъсване на електричество, пандемична болест)
- Сериозна и организирана престъпност
- Заплахи за обществения ред (например метежи)
- Случаи на нарушаване на кибер сигурността
- Сексуално насилие над деца.

Тези неща не са по избор. Аз трябва да се уверя, че полицията ни може да отговори на нуждите на нашата община, както и ако е необходимо да помогне в други области чрез национално преразпределяне.

За да мога да идентифицирам други ключови проблеми, които засягат общината ни, сега аз работя с полицията и други организации, за да проуча информацията, с която те разполагат, и към какви цели работят.

1. В допълнение на приоритетите за съблюдаване, които са определени от министъра на вътрешните работи, моля, избери ПЕТ приоритета за съблюдаване от списъка по-долу, които са най-важни за теб.

- ☐ Насилие над възрастни и уязвими лица
- ☐ Антисоциално поведение, вандализъм и графити
- ☐ Взлом, кражби и автомобилна престъпност
- ☐ Престъпност в бизнеса
- ☐ Насилие над деца
- ☐ Междугранично сътрудничество със съседни полицейски сили
- ☐ Кибер и компютърна престъпност, включително подмамване и онлайн детска порнография
- ☐ Домашно насилие
- ☐ Проблеми с наркотици и алкохол, свързани с престъпност и уязвимост
- ☐ Реакция на полицията (999) при спешни случаи
- ☐ Престъпление от омраза
- ☐ Насилие основаващо се на чест, включително, принудителен брак и обрязване на жени
- ☐ Трафик на хора
- ☐ Психически проблеми, свързани с престъпност и уязвимост
- ☐ Опазване на реда в райони със заведения и клубове
- ☐ Намаляване на повторното извършване на престъпления
- ☐ Безопасност по пътищата
- ☐ Въоръжени грабежи и насилие

Още опции на следващата страница...

- ☐ Престъпност в селските райони
- ☐ Сексуално посегателство и сексуално насилие
- ☐ Преследване
- ☐ Подкрепа за деца и младежи в наказателната правосъдна система (като жертви и правонарушители)
- ☐ Подкрепа на жертви
- ☐ Полза от инвестицията и ефективно полване на полицейските ресурси
- ☐ Видимо опазване на обществения ред
- ☐ Полицейско поведение и етика
- ☐ Друго (моля, уточнете)

Друго:

2. Има ли още нещо, което смяташ, че трябва да се включи в моя план?

Отговор:

**3. Възраст: Каква е
твоята възраст?**

- ☐ Под 17 години
- ☐ 18-24 години
- ☐ 25-34 години
- ☐ 35-44 години
- ☐ 45-54 години
- ☐ 55-64 години
- ☐ 65-74 години

☐ 75 години или повече

4. В коя област живееш?

- ☐ Брекланд
- ☐ Бродланд
- ☐ Грейт Ярмут Северен
- ☐ Норфък Норич
- ☐ Южен Норфък
- ☐ Западен Норфък и Кингс Лин

5. Ако желаеш да те държим информиран по развитието на плана за опазване на реда и престъпност за Норфък, както и работата на Комисаря на полицията и престъпността с цел осъществяването му, моля, посочи имейл за връзка:

Отговор:

6. Ако се интересуваш да узнаеш за възможности за работа като доброволец с твоя Комисар на полицията и престъпността, моля, посочи имейл:

Отговор:

Благодаря, че попълнихте анкетата. За повече информация относно ролята на Комисаря на полицията и престъпността, моля, посетете www.norfolk-pcc.gov.uk

Es vēlos uzzināt Jūsu viedokli par policijas darbu un noziedzību Norfolkā.



Lūdzu, aizpildiet manu aptauju, kas aizņems ne vairāk par 2 minūtēm Jūsu laika

Aptauja par Norfolkas policijas darbu un noziedzību

Cienītais Norfolkas iedzīvotāj,

Palīdziet man izstrādāt plānu policijas darbībai un noziedzības apkarošanai Norfolkā.

Es, Policijas un noziedzības apkarošanas komisārs, strādāju pie noziedzības apkarošanas Norfolkā, kā arī pie efektīvas policijas dienestu darbības nodrošināšanas. Mans ar likumu noteiktais pienākums ir publicēt plānu, kurā es aprakstu augstāk minēto mērķu sasniegšanu.

Plāna pamatojumā man ir jāiekļauj Iekšlietu ministra noteiktās prasības policijas darbībai. Man ir jāņem vērā arī noziegumos cietušo, mūsu policijas un citu valsts iestāžu sniegto informāciju, kas atspoguļo galvenās problēmas Norfolkā. Pēdējais puzzles gabals un elements, kas man ļaus nodrošināt Jūsu vajadzību ievērošanu, ir Jūsu viedoklis par noziedzību un policijas darbu.

Kampaņas laikā, lai kļūtu par Jūsu policijas un noziedzības apkarošanas komisāru, man bija iespēja satikt dažus no Jums un uzzināt par problēmām Jūsu apkaimēs. Lai iegūto informāciju izmantotu lietderīgi, es lūdzu visus Norfolkas iedzīvotājus dalīties ar savu viedokli par noziedzību un policijas darbību.

Es ar prieku uzzināšu Jūsu viedokli.

Lorne Green

Lūdzu, aizpildiet manu aptauju. Aizpildīšanai būs nepieciešamas tikai dažas minūtes.

Ja vēlaties aizpildīt aptauju drukātā veidā, vai vēlaties saņemt aptauju citā formātā, lūdzu, sazinieties ar manu biroju pa tālruni **01953 424455** vai e-pastu TellLorne@norfolk.pnn.police.uk.

Jums ir iespēja sniegt savu viedokli pa tālruni vai e-pastu, vai nosūtot vēstuli pa pastu uz adresi OPCCN, Building 8, Jubilee House, Falconers Chase, Wymondham NR18 0WW.

Man kā komisāram, kas atbild par policijas darbu un noziedzības apkarošanu, ir jānodrošina, lai mūsu policijai būtu iespējas un kapacitāte reaģēt uz leklīti ministru noteiktajām prioritārajām problēmām, kas ir aprakstītas zemāk:

- Terorisms
- Ārkārtas situācijas (plūdi, elektrības padeves traucējumi, epidēmijas)
- Smagi noziegumi un organizētā noziedzība
- Sabiedrības drošības apdraudējumi (masu nekārtības)
- Kibernoziegumi
- Seksuāla vardarbība pret bērniem.

Ikviens no šīm problēmām ir būtiski svarīga. Mans pienākums ir nodrošināt to, lai mūsu policija spētu izpildīt mūsu apgabala vajadzības, kā arī sniegt atbalstu valsts mērogā, ja nepieciešams.

Lai noteiktu vēl citas papildus problēmas, kas ietekmē mūsu apgabalu, es kopā ar policiju un citām valsts iestādēm sadarbojos informācijas izpētē un to darbības uzlabošanā.

1. Kā papildinājumu lekšlietu ministra noteiktajām prioritātēm policijas darbam, lūdzu, izvēlieties no zemāk norādītā saraksta PIECAS papildu prioritātes, kas ir vissvarīgākās Jums.

- ☐ Vardarbība pret vecāka gada gājuma cilvēkiem un neaizsargātiem pieaugušajiem
- ☐ Antisociāla uzvedība, vandālisms, grafiti
- ☐ Laupīšanas, zādzības un ar automašīnām saistītie noziegumi
- ☐ Noziedzība uzņēmējdarbības jomā
- ☐ Vardarbība pret bērniem
- ☐ Pārrobežu sadarbība ar kaimiņvalstu policijas dienestiem.
- ☐ Kibernoziegumi un ar datoru starpniecību veiktie noziegumi, tai skaitā bērnu
- ☐ pornogrāfija, Vardarbība ģimenē
- ☐ Alkohola un narkotiku izraisītās problēmas, kas ir saistītas ar noziedzību un neaizsargātību
- ☐ Policijas reaģēšana uz ārkārtas izsaukumiem (999)
- ☐ Noziedzība uz neiecietības pamata
- ☐ Tradīcijās balstīta vardarbība, tai skaitā piespiedu laulība un sieviešu ģenitāliju izkropļošana
- ☐ Cilvēku tirdzniecība
- ☐ Garīgo traucējumu izraisītās problēmas, kas ir saistītas ar noziedzību un neaizsargātību
- ☐ Policijas patruļas zonās pie bāriem un izklaides vietām
- ☐ Atkārtotu noziegumu veikšanas samazināšana
- ☐ Drošība uz ceļiem
- ☐ Laupīšana un vardarbība

Varianti turpinās otrā lapaspusē...

- ☐ Noziedzība reģionos
- ☐ Seksuāla aizskaršana un seksuāla vardarbība
- ☐ Vajāšana
- ☐ Atbalsts bērniem un jauniešiem tiesu sistēmā (gan upuriem, gan likumpārkāpējiem)
- ☐ Atbalsts upuriem
- ☐ Lietderīga un efektīva policijas resursu izmantošana
- ☐ Redzamas patruļas
- ☐ Policijas pārstāvju uzvedība un ētika
- ☐ Cits (precizējiet)

Cits:

2. Vai, Jūsaprāt, ir vēl kādi jautājumi, kas būtu jāiekļauj manā plānā?

Atbilde:

3. Vecums: Kāds ir jūsu vecums?

- ☐ Mazāk par 17 gadiem
- ☐ No 18 līdz 24 gadiem
- ☐ No 25 līdz 34 gadiem
- ☐ No 35 līdz 44 gadiem
- ☐ No 45 līdz 54 gadiem
- ☐ No 55 līdz 64 gadiem
- ☐ No 65 līdz 74 gadiem

- ☐ 75 gadi un vairāk

4. Kurā apgabalā dzīvojat?

- ☐ Breckland
- ☐ Broadland
- ☐ Great Yarmouth
- ☐ North Norfolk
- ☐ Norwich
- ☐ South Norfolk
- ☐ West Norfolk and King's Lynn

5. Ja vēlaties saņemt informāciju par Norfolkas policijas un noziedzības apkarošanas plāna izstrādi, kā arī policijas un noziedzības komisāra darbu, lūdzu, norādiet jūsu e-pasta adresi:

Atbilde:

6. Ja vēlaties uzzināt par brīvprātīgo iesaistes iespējām kopīgā darbā ar komisāru, lūdzu, norādiet Jūsu e-pasta adresi:

Atbilde:

Paldies par aptaujas aizpildīšanu. Lai uzzinātu vairāk par policijas un noziedzības apkarošanas komisāra darbu, lūdzu,

apmeklējiet www.norfolk-pcc.gov.uk

Pasakykite man savo nuomonę apie
policiją ir nusikalstamumą Norfolkė.



Prašau užpildykite šią 2 min. apklausą

Norfolko policijos ir nusikalstamumo apklausa

Gerb. Norfolko gyventojau,

Padėkite mums planuoti policijos darbą ir užkirsti kelią nusikalstamumui Norfolkė.

Aš dirbu Policijos ir nusikaltimų komisaru ir mano darbas yra mažinti nusikalstamumą Norfolkė ir suteikti efektyvias ir veiksmingas policijos paslaugas mūsų šaliai. Man įstatimiškai reikia išleisti plana, nurodantį kaip aš tai atliksiu.

Sudarant savo planą, aš turiu įtraukti nacionalinius policijos reikalavimus, kurie yra sudaromi Valstybinio sekretoriaus. Taip pat turiu apgalvoti nuo nusikaltimų nukentėjusių asmenų informaciją, mūsų policiją ir kitas agentūras, kurios nurodo pagrindines Norfolką įtakojančias problemas. Paskutinioji mozaikos dalis ir ta dalis, kuri padės man užtikrinti jūsų poreikių apsvartymą ir yra jūsų požiūris apie nusikalstamumą ir policiją.

Mano rinkiminės Policijos ir nusikaltimų komisaro kampanijos metu, turėjau galimybę susipažinti su keletu iš jūsų ir paklausti apie jūsų apskrityje esančias problemas. Norint plačiau suprasti jas, prašau visų Norfolkė gyvenančių asmenų pasidalinti savo požiūriu į nusikalstamumą ir policiją.

Lauksiu atsako iš jūsų.

Lorne Green

Prašau skirkite laiko šiai apklausai – tai užtruks tik keletą minučių

Jeigu norite užpildyti popierinę kopiją arba pageidaujat, kad apklausa būtų atlikta kitu formatu, prašau paskambinkite į mano biurą numeriu **01953 424455** arba susisiekite elektroniniu paštu adresu: TellLorne@norfolk.pnn.police.uk.

Jūs savo nuomonę galite pateikti telefonu arba elektroniniu paštu, arba atsiunčiant man laišką adresu: Building 8, Jubilee House, Falconers Chase, Wymondham NR18 0WW.

Kaip jūsų Policijos ir nusikaltimų komisaras aš turiu užtikrinti, kad mūsų policija turi galimybę bei pajėgumą atsakyti į toliau nurodytas problemas, kurias išskyrė Valstybinis sekretorius.

- Terorizmas
- Civiliniai pavojai (pvz. potvynis, elektros tiekimo gedimai, pandeminės ligos)
- Sunkus ir organizuotas nusikalstamumas
- Viešosios tvarkos pavojai (pvz. riaušės)
- Internetinės apsaugos atvejai
- Vaikų seksualinis išnaudojimas

Šie dalykai nėra pasirinktini. Turiu užtikrinti, kad mūsų policija galės atsakyti į mūsų šalies poreikius, taip pat, prireikus, padėti kitose vietose per nacionalinį aprūpinimą.

Norint atpažinti, kokios yra kitos pagrindinės problemos įtakojančios mūsų šalį, aš bendradarbiauju su policija ir kitomis agentūromis, gaudamas jų turimą informaciją ir kokius tikslus jie nori pasiekti.

1. Prie Valstybinio sekretoriaus išskirtų policijos prioritetų, iš pateikto sąrašo pasirinkite PENKIS policijos prioritetus, kurie jums yra svarbiausi.

- ☐ Senelių ir pažeidžiamų suaugusių išnaudojimas
- ☐ Antisocialus elgesys, vandalizmas ir grafiti
- ☐ Namų apiplėšimas, vagystės, automobilių nusikalstamumas
- ☐ Verslo nusikalstamumas
- ☐ Vaikų išnaudojimas
- ☐ Tarp ribų bendradarbiavimas su kaimynystėje esančiomis pajėgomis
- ☐ Kibernetinis ir kompiuterinis nusikalstamumas, viliojimas ir internetinė vaikų pornografija
- ☐ Smurtas namuose
- ☐ Problemos su alkoholiu ir narkotikais, susietos su pažeidžiamumu
- ☐ Greito reagavimo (999) policijos atsakas
- ☐ Neapykantos nusikalstamumas
- ☐ Garbės nusikaltimai, įtraukiant santuoka per prievartą ir moteriškų lytinių organų sužalojimas
- ☐ Žmonių pardavimas
- ☐ Protinės sveikatos ligos, susietos su pažeidžiamumu
- ☐ Policijos aprūpinimas prie barų ir klubų
- ☐ Pakartotinio nusižengiamumo mažinimas
- ☐ Saugumas kelyje
- ☐ Vagystės ir smurtas

Daugiau pasirinkimų kitame puslapyje:

- ☐ Nusikalstamumas kaime
- ☐ Seksualiniai nusižengimai arba seksualinė prievarta
- ☐ Persekiojimas
- ☐ Pagalba nusikalstamumo ir teisingumo sistemoje esantiems vaikams ir jaunuoliams (aukoms ir nusikaltėliams)
- ☐ Pagalba aukoms
- ☐ Kokybės ir kainos santykis ir efektingas policijos resursų panaudojimas
- ☐ Matoma policija
- ☐ Policijos elgsena ir etika
- ☐ Kita (prašau nurodyti)

Kita:

2. Ar jūsų nuomone prie plano reikia dar kažką pridėti?

Atsakas:

3. Amžius: Kiek jums metų?

- ☐ Mažiau nei 17 metų
- ☐ 18-24 metų
- ☐ 25-34 metų
- ☐ 35-44 metų
- ☐ 45-54 metų
- ☐ 55-64 metų
- ☐ 65-74 metų

- ☐ 75 metų ir daugiau

4. Kurioje apskrityje jūs gyvenate?

- ☐ Breckland
- ☐ Broadland
- ☐ Great Yarmouth
- ☐ North Norfolk
- ☐ Norwich
- ☐ South Norfolk
- ☐ West Norfolk ir King's Lynn

5. Jeigu norite, kad pranešumėm apie Norfolo policijos ir nusikalstamumo planą, ir kaip Policijos ir nusikaltimų komisaras jį realizuoja, prašau nurodyti savo elektroninį paštą.

Atsakas:

6. Jeigu jus domina savanoriavimo galimybė ir kaip galite dirbti kartu su savo Policijos ir nusikaltimų komisaru, prašau nurodyti savo elektroninį paštą.

Atsakas:

Ačiū, kad užpildėte apklausą. Daugiau informacijos apie Policijos ir nusikaltimų komisaro vaidmenį rasite adresu: www.norfolk-pcc.gov.uk

Chciałbym poznać Państwa opinie i spostrzeżenia dotyczące działań podejmowanych przez Policję oraz przestępstw popełnianych w Norfolk.



Proszę Państwa o wzięcie udziału w 2-minutowej ankiecie.

Ankieta dot. Policji i przestępstw w Norfolk

Drodzy mieszkańcy Norfolk,

Pomóżcie mi opracować plan odnoszący się do działań podejmowanych przez Policję oraz walki z przestępczością w Norfolk.

Będąc Komisarzem ds. Policji i Przestępczości, moim zadaniem jest podejmowanie właściwych kroków mających na celu ograniczanie liczby przestępstw popełnianych w Norfolk oraz zapewniania skutecznej ochrony policyjnej na rzecz wszystkich mieszkańców naszego hrabstwa. Zgodnie z obowiązującymi przepisami prawa, jestem zobligowany do przedstawienia planu, który dokładnie wyjaśniałby, jak mam zamiar to osiągnąć.

Opracowując przedmiotowy plan, muszę uwzględnić wszelkie obowiązujące wytyczne odnoszące się do zasad funkcjonowania Policji, jakie wprowadzone zostały przez Ministra Spraw Wewnętrznych. Ponadto, jestem zobowiązany uwzględnić informacje udzielone przez ofiary przestępstw, funkcjonariuszy Policji oraz inne agencje, które uwidoczniają kluczowe kwestie dotyczące Norfolk. Ostatnim elementem tej układanki, a także istotną częścią, która pozwoli mi zapewnić, że Państwa potrzeby zostaną uwzględnione w planie, jest poznanie Państwa opinii i spostrzeżeń na temat działań podejmowanych przez Policję oraz przestępstw popełnianych w Norfolk.

Kiedy ubiegałem się o stanowisko Komisarza ds. Policji i Przestępczości, miałem okazję poznać niektórych z Państwa i dowiedzieć się więcej na temat problemów, z jakimi przyszło się Państwu zmagać. Aby móc odnieść się do uzyskanych informacji, proszę wszystkich mieszkańców Norfolk o podzielenie się ze mną swoimi opiniami i spostrzeżeniami na temat działań podejmowanych przez Policję oraz popełnianych przestępstw.

Oczekuję na Państwa uwagi.

Lorne Green

Proszę Państwa o poświęcenie kilku minut na wypełnienie opracowanej przeze mnie ankiety dotyczącej działań podejmowanych przez Policję i przestępstw popełnianych w Norfolk.

Gdyby chcieli Państwo otrzymać ankietę w wersji drukowanej lub w innym formacie, proszę skontaktować się z moim biurem, dzwoniąc pod numer **01953 424455** lub pisząc na adres poczty elektronicznej TellLorne@norfolk.pnn.police.uk.

Mogą Państwo także podzielić się ze mną swoimi spostrzeżeniami telefonicznie, za pośrednictwem poczty elektronicznej lub listownie, kierując swoją korespondencję na adres OPCCN, Building 8, Jubilee House, Falconers Chase, Wymondham NR18 0WW.

Jako Państwa Komisarz ds. Policji i Przestępczości muszę zapewnić, że funkcjonariusze Policji mają do dyspozycji wszelkie niezbędne zasoby, aby reagować na sytuacje wyszczególnione przez Ministra Spraw Wewnętrznych:

- Akty terrorystyczne;
- Nagłe sytuacje mające wpływ na funkcjonowanie ogółu (np. powodzie, brak dostaw prądu, wybuch epidemii);
- Poważna i zorganizowana przestępczość;
- Zagrożenia dla porządku publicznego (np. zamieszki);
- Incydenty odnoszące się do bezpieczeństwa cybernetycznego;
- Przemoc na tle seksualnym wobec dzieci.

Sytuacje te nie są opcjonalne. Muszę zapewnić, że nasi funkcjonariusze mogą reagować na potrzeby mieszkańców hrabstwa, a także są w stanie zapewniać pomoc w innym częściach kraju, jeżeli ich wsparcie będzie konieczne.

Aby móc zidentyfikować inne kluczowe kwestie dotyczące naszego hrabstwa, podejmuję wspólne działania z funkcjonariuszami Policji oraz innymi agencjami, aby zapoznać się z posiadanymi przez nie informacjami oraz podejmowanymi działaniami.

1. W uzupełnieniu priorytetowych działań wskazanych przez Ministra Spraw Wewnętrznych, proszę z poniższej listy wybrać PIĘĆ kwestii, które mają dla Państwa szczególne znaczenie:

- ☐ Przemoc wobec osób starszych i podatnych na krzywdę
- ☐ Zachowania antyspołeczne, wandalizm i graffiti
- ☐ Kradzieże z włamaniem, kradzieże i przestępstwa związane z pojazdami
- ☐ Przestępstwa gospodarcze
- ☐ Przemoc wobec dzieci
- ☐ Współpraca z Policją w sąsiadujących hrabstwach i regionach kraju.
- ☐ Przestępstwa cybernetyczne i komputerowe, w tym nagabywanie i pornografia dziecięca,
- ☐ Przemoc domowa
- ☐ Narkomania i alkoholizm mające związek z przestępczością i podatnością na krzywdę
- ☐ Interwencje Policji w nagłych przypadkach (999)
- ☐ Przestępstwa popełniane z nienawiści
- ☐ Przemoc na tle honorowym, w tym zmuszanie do zawarcia związku małżeńskiego i okaleczanie żeńskich genitaliów
- ☐ Handel ludźmi
- ☐ Problemy psychiczne mające związek z przestępczością i podatnością na krzywdę
- ☐ Zasady funkcjonowania pubów i klubów
- ☐ Ograniczanie ilości ponownie popełnianych przestępstw
- ☐ Bezpieczeństwo na drodze
- ☐ Rabunki i przemoc

Więcej opcji na kolejnej stronie...

- ☐ Przestępstwa popełniane na obszarach wiejskich
- ☐ Przemoc na tle seksualnym
- ☐ Nękanie
- ☐ Wsparcie na rzecz dzieci oraz młodych ludzi mającymi kontakt z wymiarem sprawiedliwości (jako ofiary i sprawcy przestępstw)
- ☐ Wsparcie na rzecz ofiar
- ☐ Stosunek jakości do ceny oraz odpowiednie wykorzystanie zasobów społecznych
- ☐ Widoczne zasady
- ☐ Zasady postępowania i wartości etyczne Policji
- ☐ Inne (prosimy określić)

Inne:

2. Czy jest coś, co Państwa zdaniem powinienem uwzględnić w planie?

Odpowiedź:

3. Wiek: Jaki jest Państwa wiek?

- ☐ Poniżej 17 lat
- ☐ 18-24 lat
- ☐ 25-34 lat
- ☐ 35-44 lat
- ☐ 45-54 lat
- ☐ 55-64 lat
- ☐ 65-74 lat

☐ 75 lat

4. W jakim rejonie Państwo mieszkają?

- ☐ Breckland
- ☐ Broadland
- ☐ Great Yarmouth
- ☐ North Norfolk
- ☐ Norwich
- ☐ South Norfolk
- ☐ West Norfolk i King's Lynn

5. Jeżeli są Państwo zainteresowani otrzymywaniem informacji na temat postępów w realizacji planu dotyczącego działań podejmowanych przez Policję oraz przestępstw popełnianych w Norfolk, a także pracy Komisarza ds. Policji i Przestępstw, prosimy wpisać poniżej adres poczty elektronicznej:

Odpowiedź:

6. Jeżeli są Państwo zainteresowani otrzymaniem informacji na temat wolontariatu przy biurze Komisarza ds. Policji i Przestępstw, prosimy wpisać poniżej adres poczty elektronicznej:

Odpowiedź:

Dziękuję za udział w ankiecie. Więcej informacji na temat działań podejmowanych przez Komisarza ds. Policji i Przestępstw znajdą Państwo na stronie internetowej www.norfolk-pcc.gov.uk

Gostava de saber as vossas opiniões sobre policiamento e criminalidade em Norfolk.



POR FAVOR RESPONDAM AO MEU INQUÉRITO DE DOIS MINUTOS

Inquérito sobre Policiamento e Criminalidade de Norfolk

Caros residentes de Norfolk,

Ajudem a definir o meu plano para policiamento e combate ao crime em Norfolk.

Como o vosso PCC (Comissário de Policiamento e Criminalidade), o meu trabalho é trabalhar no sentido de reduzir o crime em Norfolk e fornecer um serviço de policiamento eficiente e eficaz ao nosso condado. Sou obrigado por lei a publicar um plano definindo a forma como irei fazê-lo.

Na definição do meu plano, devo incluir os requisitos nacionais de policiamento estabelecidos pelo Ministro do Interior. Devo também levar em conta as informações de vítimas de crime, a nossa polícia e outras agências que mostram as principais questões que afetam Norfolk. A peça final do quebra-cabeças, e a parte que me permitirá assegurar que as vossas necessidades são consideradas, é a vossa opinião sobre criminalidade e policiamento.

Durante a minha campanha para me tornar o vosso PCC, tive a oportunidade de conhecer alguns de vocês e saber mais sobre as questões que afetam a vossa área local. A fim de me basear no que ouvi, peço a todos os residentes de Norfolk que partilhem comigo as vossas opiniões sobre criminalidade e policiamento.

Fico a aguardar a vossa resposta.

Lorne Green

Por favor, tirem algum tempo para responder ao meu inquérito – só levará alguns minutos.

Se preferirem responder numa cópia impressa, ou pedir o inquérito noutro formato, entrem em contacto com o meu escritório pelo telefone **01953 424455** ou email TellLorne@norfolk.pnn.police.uk.

Podem também dar as vossas opiniões por telefone ou e-mail, ou escrevendo para mim para OPCCN, Edifício 8, Jubilee House, Falconers Chase, Wymondham NR18 0WW.

Como vosso PCC, devo assegurar que a nossa polícia tem a capacidade e aptidão de responder às seguintes questões identificadas pelo Ministro do Interior:

- Terrorismo
- Emergências civis (por exemplo, inundações, falhas de eletricidade, pandemias)
- Criminalidade grave e organizada
- Ameaças da ordem pública (por exemplo, motins)
- Incidentes de segurança cibernética
- Abuso sexual de crianças.

Estas coisas não são opcionais. Devo garantir que a nossa polícia pode responder às necessidades próprias do nosso condado, assim como auxiliar outras áreas através da implantação nacional, se necessário.

Para identificar as questões-chave adicionais com impacto no nosso condado, estou a trabalhar atualmente com a polícia e outras agências para explorar as informações que possuem e o que estão a tentar alcançar.

1. Para além das prioridades de policiamento identificadas pelo Ministro do Interior, selecione as CINCO prioridades de policiamento que mais importam para si da lista abaixo.

- ☐ Abuso de idosos e adultos vulneráveis
- ☐ Comportamento antissocial, vandalismo e grafite
- ☐ Furto, roubo e criminalidade automóvel
- ☐ Criminalidade financeira
- ☐ Abuso de crianças
- ☐ Colaboração transfronteiriça com as forças policiais vizinhas.
- ☐ Criminalidade cibernética e informática, inc. aliciamento e pornografia infantil online
- ☐ Abuso doméstico
- ☐ Drogas e problemas de álcool ligados à criminalidade e vulnerabilidade
- ☐ Resposta policial de emergência (999)
- ☐ Crimes de ódio
- ☐ Abuso baseado em honra, incluindo casamento forçado e mutilação genital feminina
- ☐ Tráfico humano
- ☐ Problemas de saúde mental relacionados com a criminalidade e da vulnerabilidade
- ☐ Policiamento em áreas de bares e discotecas
- ☐ Reduzir a reincidência
- ☐ Segurança rodoviária
- ☐ Roubo e violência

Mais opções na página seguinte...

- ☐ Criminalidade rural
- ☐ Abuso sexual e violência sexual
- ☐ Perseguição
- ☐ Apoio para crianças e jovens no sistema de justiça criminal (como vítimas e infratores)
- ☐ Apoio para as vítimas
- ☐ Valor para o dinheiro e uso eficiente dos recursos policiais
- ☐ Policiamento visível
- ☐ Conduta e ética da polícia
- ☐ Outro (especifique)

Outro:

2. Existe algo mais que devesse ser incluído no meu plano?

Resposta:

3. Idade: Qual a sua idade?

- ☐ Menos de 17 anos
- ☐ 18-24 anos
- ☐ 25-34 anos
- ☐ 35-44 anos
- ☐ 45-54 anos
- ☐ 55-64 anos
- ☐ 65-74 anos

- ☐ 75 anos ou mais

4. Em que distrito vive?

- ☐ Breckland
- ☐ Broadland
- ☐ Great Yarmouth
- ☐ North Norfolk
- ☐ Norwich
- ☐ South Norfolk
- ☐ West Norfolk and King's Lynn

5. Se desejar ser mantido informado sobre o desenvolvimento do plano de policiamento e criminalidade de Norfolk e o trabalho do PCC em cumpri-lo, deixe o seu email:

Resposta:

6. Se desejar ter conhecimento de oportunidades de voluntariado de cooperação com o seu PCC, deixe o seu email:

Resposta:

Obrigado por responder ao inquérito. Para mais informações sobre a função do PCC, visite www.norfolk-pcc.gov.uk

Aș dori să vă cunosc părerea despre activitatea poliției și infracționalitatea din Norfolk



Vă rog să completați sondajul meu de 2 min

Sondaj privind activitatea poliției și infracționalitatea din Norfolk

Stimați rezidenți din Norfolk,

Ajutați-mă să conturez un plan pentru activitatea poliției și combaterea infracționalității în Norfolk.

În calitate de Comisar de poliție pe probleme de infracționalitate (PCC), îmi revine sarcina de a acționa în scopul reducerii infracționalității din Norfolk și oferirea unor servicii polițienești eficiente în comitatul nostru. Prin lege, mi se solicită să public un plan în care să prezint modul în care voi face acest lucru.

În cadrul planului trebuie incluse cerințele activității de poliție la nivel național, stipulate de ministrul de interne. De asemenea, trebuie să am în vedere informații de la victime ale infracțiunilor, de la poliție și alte agenții, care prezintă problemele principale ce afectează Norfolk. Ultima piesă din construcție, cea care-mi va permite să mă asigur că necesitățile dumneavoastră sunt luate în considerare, o constituie părerea pe care o aveți despre infracționalitate și activitatea poliției.

În timpul campaniei pe care am desfășurat-o pentru a deveni PCC, am avut ocazia să mă întâlnesc cu o parte dintre dumneavoastră și am luat la cunoștință despre problemele care afectează zonele respective. Pentru a putea dezvolta activitatea pe baza celor relatate, rog toți rezidenții din Norfolk să-mi transmită părerea lor despre infracționalitate și activitatea poliției.

Rămân în așteptarea răspunsului dumneavoastră.

Lorne Green

Vă rog să completați sondajul meu. Nu durează decât câteva minute.

Dacă preferați să completați sondajul pe hârtie sau în alt format, vă rog să vă adresați biroului meu prin telefon la **01953 424455** sau la e-mail TellLorne@norfolk.pnn.police.uk.

De asemenea, vă puteți exprima opiniile telefonic, prin e-mail sau în scris pe adresa OPCCN, Building 8, Jubilee House, Falconers Chase, Wymondham NR18 0WW.

În calitate de PCC, trebuie să mă asigur că poliția noastră are capacitatea și posibilitatea de a răspunde următoarelor situații identificate de ministrul de interne:

- Terorism
- Urgențe civile (de ex. inundații, pene de curent, pandemii)
- Criminalitate gravă și organizată
- Amenințări la adresa ordinii publice (de ex. revolte)
- Incidente de securitate cibernetică
- Abuz sexual asupra minorilor.

Acestea nu sunt opționale. Trebuie să mă asigur că poliția poate răspunde necesităților comitatului nostru, precum și să asiste alte zone prin implicare la nivel național, dacă este necesar.

Pentru identificarea problemelor principale ce afectează comitatul, conlucrez actualmente cu poliția și alte agenții în vederea explorării informațiilor deținute de acestea și a scopurilor pe care le urmăresc.

1. Suplimentar priorităților polițienești identificate de ministrul de interne, selectați din lista de mai jos primele CINCI priorități polițienești ca importanță pentru dumneavoastră.

- ☐ Abuzarea bătrânilor și a adulților vulnerabili
- ☐ Comportament antisocial, vandalism și graffiti
- ☐ Spargerii, furturi și infracțiuni asociate autovehiculelor
- ☐ Criminalitate economică
- ☐ Abuzarea minorilor
- ☐ Colaborarea transfrontalieră cu forțele de poliție din țările vecine.
- ☐ Infracțiuni cibernetice, inclusiv abuzul și pornografia infantilă online, Abuzul casnic
- ☐ Probleme cu droguri și alcool asociate infracțiunilor și vulnerabilității
- ☐ Reacția poliției la apelurile de urgență (999)
- ☐ Crime rasiale
- ☐ Abuz de onoare, inclusiv căsătorie forțată și mutilarea organelor genitale feminine
- ☐ Trafic de persoane
- ☐ Probleme de sănătate mintală asociate infracțiunilor și vulnerabilității
- ☐ Prezența poliției în zonele cu baruri și cluburi
- ☐ Reducerea gradului de recidivă
- ☐ Siguranța rutieră
- ☐ Jafuri și violență

Alte opțiuni pe pagina următoare...

- ☐ Infraționalitatea rurală
- ☐ Abuzuri și violență sexuală
- ☐ Urmărirea obsesivă
- ☐ Asistență pentru copiii și tinerii din sistemul judiciar penal (ca victime și infractori)
- ☐ Asistență pentru victime
- ☐ Randamentul și utilizarea eficientă a resurselor poliției
- ☐ Prezența vizibilă a polițiștilor
- ☐ Conduita și etica poliției
- ☐ Altceva (precizați)

Altceva:

2. Credeți că ar mai trebui inclus și altceva în plan?

Răspuns:

3. Vârsta: câți ani aveți?

- ☐ Sub 17 ani
- ☐ 18-24 de ani
- ☐ 25-34 de ani
- ☐ 35-44 de ani
- ☐ 45-54 de ani
- ☐ 55-64 de ani
- ☐ 65-74 de ani

- ☐ 75 sau mai mult

4. În ce district locuiți?

- ☐ Breckland
- ☐ Broadland
- ☐ Great Yarmouth North
- ☐ Norfolk Norwich
- ☐ South Norfolk
- ☐ West Norfolk and King's Lynn

5. Dacă doriți să fiți la curent cu dezvoltarea planului privind poliția și infracționalitatea din Norfolk, precum și cu activitatea desfășurată de PCC pentru a-l pune la punct , vă rugăm să ne comunicați o adresă de e-mail

Răspuns:

6. Dacă doriți detalii privind oportunitățile de voluntariat asociate PCC, vă rugăm să ne comunicați o adresă de e-mail:

Răspuns:

V[mulțumim pentru completarea sondajului. Pentru detalii suplimentare privind rolul PCC

vizitați www.norfolk-pcc.gov.uk

Я БЫ ХОТЕЛ УЗНАТЬ ВАШЕ МНЕНИЕ О РАБОТЕ ПОЛИЦИИ И БОРЬБЕ С ПРЕСТУПНОСТЬЮ В НОРФОЛКЕ



ПОЖАЛУЙСТА, ЗАПОЛНИТЕ ЭТУ АНКЕТУ. ЭТО ЗАЙМЕТ ВСЕГО 2 МИНУТЫ

Исследование вопросов работы полиции и борьбы с преступностью в Норфолке

Уважаемый житель Норфолка,

Помогите мне доработать план по улучшению правоохранительной деятельности и борьбе с преступностью в Норфолке.

Поскольку я ваш Уполномоченный по Вопросам Правоохранительной Деятельности и Борьбы с Преступностью (РСС), моя работа – прикладывать максимум усилий к тому, чтобы уровень преступности в Норфолке уменьшился, и обеспечить продуктивность и эффективность работы полиции в нашем графстве. Согласно требованиям закона я обязан опубликовать план действий, которые позволят достигнуть этой цели.

В план необходимо включить требования к работе национальной полиции, разработанные министром внутренних дел. Мне также необходимо принять во внимание информацию, полученную от жертв преступлений, нашей полиции, а также других служб, которая бы дала понимание того, каковы основные проблемы затрагивающие Норфолк. Последней частью пазла – той самой частью, которая поможет мне убедиться в том, что ваши потребности учтены, – являются ваши мнения относительно преступности и работы полиции.

Во время своей предвыборной кампании на должность Уполномоченного по Вопросам Правоохранительной Деятельности и Борьбы с Преступностью (РСС) я имел возможность встретиться с некоторыми из вас и узнать о проблемах, которые затрагивают ваше место жительства. Для того чтобы продолжить и развить это начинание, я прошу всех жителей Норфолка поделиться со мной своими мнениями относительно преступности и работы полиции.

Заранее признателен за ваши ответы,

Лорн Грин

Пожалуйста, уделите немного времени и заполните эту анкету – это займет всего несколько минут.

Если вы предпочитаете заполнить бумажную версию или вам требуется анкета в другом формате, пожалуйста, свяжитесь с моим офисом по телефону: **01953 424455** или электронной почте TellLorne@norfolk.pnn.police.uk.

Вы также можете выразить мне свое мнение по телефону, электронной почте или в письме, направив его по адресу: OPCCN, Building 8, Jubilee House, Falconers Chase, Wymondham NR18 0WW.

Как ваш Уполномоченный по Вопросам Правоохранительной Деятельности и Борьбы с Преступностью (РСС) я обязан обеспечить способность полиции эффективно бороться со следующими определенными Министром внутренних дел проблемами:

- Терроризм
- Гражданские чрезвычайные ситуации (например, наводнения, сбои в электроснабжении, инфекционные пандемии)
- Тяжкие преступления и организованная преступность
- Угрозы общественному порядку (например, массовые беспорядки)
- Нарушения кибербезопасности
- Половое насилие в отношении детей.

Эти проблемы выбраны не случайно. Моя обязанность обеспечить адекватные действия нашей полиции в случае возникновения проблем на местном уровне, а также эффективное содействие другим территориальным единицам в контексте общенациональной мобилизации в случае необходимости.

Чтобы определить круг дополнительных проблем, которые сказываются на жизни нашего графства, я в настоящий момент работаю с полицией и другими службами, анализируя информацию, которой они располагают, и поставленные ими цели.

1. В дополнение к приоритетным направлениям деятельности полиции определенным Министром иностранных дел, пожалуйста, выберите из нижеприведенного списка ПЯТЬ приоритетных направлений деятельности полиции, которые вы считаете наиболее важными.

- ☐ Жестокое обращение с пожилыми людьми и уязвимыми взрослыми
- ☐ Антисоциальное поведение, вандализм, граффити
- ☐ Кражи со взломом, воровство и преступление в отношении транспортных средств
- ☐ Преступления в сфере предпринимательской деятельности
- ☐ Жестокое обращение с детьми
- ☐ Сотрудничество с полицией соседних регионов
- ☐ Преступления с помощью компьютеров, включая детскую онлайн порнографию
- ☐ Жестокое обращение в семье
- ☐ Проблемы злоупотребления алкоголем и наркотиками, связанные с преступлениями и уязвимостью некоторых социальных элементов
- ☐ Неотложный выезд полиции (999)
- ☐ Преступления на почве нетерпимости
- ☐ Культурно обусловленное жестокое обращение, включая принуждение к вступлению в брак и женское обрезание
- ☐ Торговля людьми
- ☐ Проблемы психического нездоровья связанные с преступлениями и уязвимостью некоторых социальных элементов
- ☐ Охрана правопорядка в районах пабов и ночных клубов
- ☐ Уменьшение уровня повторно совершаемых преступлений
- ☐ Безопасность на дорогах
- ☐ Грабежи и насилие

Продолжение списка на следующей странице...

- ☐ Преступность в сельской местности
- ☐ Сексуальные надругательства и половое насилие
- ☐ Преследование
- ☐ Предоставление поддержки детям и молодым людям в системе уголовной юстиции (как жертвам, так и нарушителям)
- ☐ Предоставление поддержки жертвам
- ☐ Хорошее соотношение стоимости и качества, разумное использование выделяемых полиции ресурсов
- ☐ Видимое присутствие полиции
- ☐ Нормы поведения офицеров полиции и профессиональная этика
- ☐ Другое (пожалуйста, уточните)

Другое:

2. Есть ли что-нибудь еще, что, как вы считаете, мне стоит включить в свой план?

Ответ:

3. Возраст: Укажите свой возраст:

- ☐ До 17 лет
- ☐ 18-24 лет
- ☐ 25-34 лет
- ☐ 35-44 лет
- ☐ 45-54 лет
- ☐ 55-64 лет
- ☐ 65-74 лет

- ☐ 75 лет или больше

4. В каком районе вы живете?

- ☐ Breckland
- ☐ Broadland
- ☐ Great Yarmouth
- ☐ North Norfolk
- ☐ Norwich
- ☐ South Norfolk
- ☐ West Norfolk и King's Lynn

5. Если вы желаете получать информацию о дальнейшей разработке плана по улучшению правоохранительной деятельности и борьбе с преступностью в Норфолке и действиях РСС по его реализации, пожалуйста, укажите свой имейл:

Ответ:

6. Если вас интересуют возможности волонтерской работы в команде вашего РСС, пожалуйста, укажите свой имейл:

Ответ:

Спасибо за заполнение анкеты. Для получения более детальной информации о роли и деятельности РСС см www.norfolk-pcc.gov.uk

Norfolk ALC Newsletter – 1 July 2016

Broadland Area Meeting – 14 July 2016

Topics:

“Closer working with Norfolk parishes and towns with Norfolk County Council” - David Collinson, Assistant Director Community and Environment Services NCC

“Planning in Broadland” an update on the latest procedures and “CIL Payments Update” - Phil Courtier, Head of Planning Broadland District Council

“Devolution, the latest updated position, the next move and future progress” - Cllr Andrew Proctor, Leader Broadland District Council

“Neighbourhood Planning why you should consider the benefits” - Richard Squires, Community Development and Liaison Officer, Broadland District Council.

Breckland Area PCC Meeting – 21 July 2016

Council Chamber, Breckland District Council Offices, Elizabeth House, Walpole Loke, Dereham NR19 1EE, commencing at 5:30pm.

Police and Crime Commissioner, Lorne Green, is asking Norfolk people to share their views and help shape his Police and Crime Plan

Until 12 August, Lorne is running a short online survey which asks about the crime and policing issues of most concern to Norfolk's communities. Lorne will also be out and about across Norfolk speaking to people, groups and organisations about their views and experiences of crime and policing in the county.

"My Police and Crime Plan will set out how we, as a county, tackle crime and disorder between now and 2020. You can have your say on what should be in it by taking my two-minute survey."

Take the survey>>

If you would prefer to complete a hard copy or require the survey in another format, please contact the PCC office on 01953 424455. You can also choose to give your views over the phone, by emailing TellLorne@norfolk.pnn.police.uk or by writing to Lorne at OPCCN, Building 8, Jubilee House, Falconers Chase, Wymondham, Norfolk NR18 0WW.

Transparency Code for Smaller Authorities

The deadline for the next tranche of applications is 7 July 2016.

Summer Seminar

“Employment Matters/Prevention is Better Than Cure” – there are still spaces available on our Summer Seminar at Diss.

Autumn Conference

Bookings are starting to come in for our Autumn Conference; don't forget to reserve your place.

Conference booking form: <http://norfolkalc.gov.uk/conference-booking-form/>

Norfolk Association of Local Councils – Training Update

All details are on the website: <http://norfolkalc.gov.uk/training/>

Training calendar: <http://norfolkalc.gov.uk/wp-content/uploads/2014/10/calendar.pdf>

Course booking: <http://norfolkalc.gov.uk/training-course-reservation/>

The Parish Partnership Programme: Have you Applied – if not, why not?

The Parish Partnership Programme is aimed at delivery small highway improvements that communities want. We have worked with town and parish Councils across Norfolk for 5 years

in delivering such improvements together. We very much want to engage with Parish/Town Councils who have not previously submitted bids, to see what obstacles there are and whether we can help overcome these and encourage submission of bids. We are happy to do whatever we can to help achieve this.

Please contact: Paul Donnachie, email: paul.donnachie@norfolk.gov.uk, tel 01603 223097

Stranded Animals Along Our Coasts

After finding a stranded Harbour Porpoise, a young man named Jordan started a campaign, at the age of 12, to save stranded mammals. At that time no help was known about and there were no posters with rescue numbers on. It has been suggested that he contact every coastal council and ask if they would join him in the campaign, thereby saving many more stranded mammals. He has just been nominated for 2 awards as a result of his work: IFAW and Daily Mirror Animal Hero awards. If your parish is coastal, and this is relevant to you, please see the attached poster.

Online Payments

You can now book and pay for briefings and conferences via the website.

Norfolk Parishes Websites

If you would like help with your Norfolk Parishes website, or if your Council doesn't have a free Norfolk Parishes website, and would like one, please contact Helen Carrier, IT Consultant, at it@norfolkalc.gov.uk

Parish Clerk Vacancies

If your Council has a staff vacancy and you would like to have a free advert on the Norfolk ALC website, please send a copy of the advert (including closing date) to countyofficer@norfolkalc.gov.uk

More information is available at <http://norfolkalc.gov.uk/category/vacancies/>

If your Council has filled a vacancy please email it@norfolkalc.gov.uk so the website can be updated.



Why not follow us on twitter [@norfolk_alc](https://twitter.com/norfolk_alc)

If you are not on our newsletter mailing list and would like to receive a copy of our newsletter direct to your inbox, please provide your contact details to countyofficer@norfolkalc.gov.uk



ASHBY ST MARY PARISH COUNCIL

Your local representative - Your local voice



11:38:01

[Home](#)[Management](#)[Handbook](#)[Homewatch](#)[History](#)[Contacts](#)[Sitemap](#)[Contact Us](#)

LAST UPDATE

28 JUNE 2016

HOME

- * Latest News
- * Public Notices
- * Diary

MANAGEMENT

- * Meeting Minutes
- * Finance/Planning
- * Parish Plan

HANDBOOK

- * Maps of Ashby
- * Election details
- * Rainfall + more

HOMEWATCH

- * Ashby service
- * How to join
- * Background

HISTORY

- * Background
- * Ashby Past
- * Gallery

CONTACTS

- * Parish Clerk
- * Community
- * Links / Local

SITEMAP

- * A full list of the website content

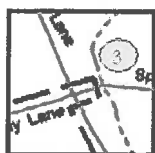
CONTACT US

- * Parish clerk
- * Webmaster



ASHBY QR CODE

Get Scan App
[HERE](#)



WALKED THE
ASHBY WALK?
[In Handbook](#)



Hit Counters

HOME

Welcome to the official website of the Parish Council of Ashby St Mary in Norfolk. It provides not only the records of the Parish Council's proceedings, but also more information about Ashby St Mary including its features, history and much more. The Parish Council hopes visitors to this website find it an interesting and informative experience.

Most documents in this website open in .pdf format which requires Adobe Reader. Click on the Adobe icon in the left column to download Adobe Reader.



LATEST PARISH COUNCIL NEWS

(This replaces the update of 30th May 2016 - To view previous updates, click [HERE](#))

IN THIS RELEASE:

- draft minutes of the May meeting. See below.
 - next parish council meeting agenda and new meeting time. See below.
 - New Norfolk Police & Crime Commissioner wants your views.
 - 2016 Accounts Notice (electors rights) added - see Finance on the MANAGEMENT page.
 - Ashby's Street Party celebration for the Queen's 90th birthday - see the HISTORY page.
 - Ashby's Cheese and Wine evening - see the HISTORY page.
 - Ashby St Mary Cricket Club 2016 fixture list - see the HANDBOOK page.
 - The next village fundraising event (Strawberries & Bubbly) - see below.
 - the latest Ashby rainfall figures - see the HANDBOOK page.
 - re bin collections, have yours been taking place (with the correct service)? See below.
- Please take note of the **REMINDERS** shown below the Latest News Section.

LATEST NEWS

Meeting Minutes

The draft minutes of the last (19 May 2016) parish council meeting can be found in Latest Minutes on the MANAGEMENT page.

Next Parish Council meeting

Please note - henceforth all meeting start times have been amended to 7.30 p.m. unless stated

The next meeting is due to be held at the Ashby & Thurton Village Hall on THURSDAY 7 JULY 2016 commencing at 7.30 p.m. Draft agenda is below.

OTHER -

South Norfolk Bin Collection changes

To check Ashby's bin collection days and dates see the HANDBOOK page. It was ironic that in at least one village area the first Thursday collection failed to materialise, the second was the opposite collection of that advertised, and the third didn't happen! No recycling collection for nearly 4 weeks!

Ashby & Thurton Village Hall Management Committee 100 Club

May - Anita Somerville June - awaited

Have your say - PCC wants your views on keeping Norfolk safe

Norfolk's police and crime commissioner is launching a two-month public consultation asking people to help set policing priorities in the county for the next four years. Lorne Green is asking Norfolk people to share their views and to help shape and develop his Police and Crime Plan for 2016-2020. The consultation, will run for eight weeks and closes on Friday August 12. As well as running an online survey, the PCC will be meeting with people, groups and organisations across the county to help him draft his plan. That plan, to be published in the Autumn, will outline what the PCC will work to achieve over his four-year term, as well as setting out the objectives for policing, the resources that will be made available to the Chief Constable and how performance will be measured.

Launching the consultation, Lorne said:

"My police and crime plan will set out how we, as a county, tackle crime and disorder between now and 2020. In setting that plan, I must meet requirements set by the Home Secretary, such as ensuring our police have the capacity and capability to respond to threats like cybercrime, terrorism and child sexual abuse. I must also take into account what victims of crime, our police, partners and other

agencies identify as the key issues affecting Norfolk. The final piece of the jigsaw, and the part that will enable me to ensure the needs of Norfolk people are considered, is the community perspective on crime and policing.

During my campaign to become your PCC, I spoke with many people living and working in different parts of our county, and began the process of finding out about the issues of most concern to them. To build on what I heard, and get a fuller picture of what matters to our communities, I am asking people to share with me their views on crime and policing. Your views are crucial to ensuring the approach we take over the next four years is the right one for our county."

From speaking to people in market squares and supermarkets, to attending community meetings and events, Lorne will be gathering public views across Norfolk over the next eight weeks. A short survey has also been set up at www.norfolk-pcc.gov.uk which will run until the end of the consultation period. People are also invited to email, telephone and write to the PCC to give their views.

Dedicated email address: TellLorne@norfolk.pnn.police.uk

Web survey: <http://www.norfolk-pcc.gov.uk/TellLorne> Twitter: #TellLorne

Telephone: 01953 424455 Postal address: Building 8, Falconers Chase, Wymondham, NR18 0WW

(If any pages, their contents or links do not function as they should, please accept our apologies and inform us promptly. If any sections 'overlap', try viewing our website using another internet browser.

ASHBY ST MARY PARISH COUNCIL

NEXT MEETING - Thursday 7th July at Ashby & Thurton Village Hall on THURSDAY 7 JULY 2016 at 7.30 p.m.

The DRAFT agenda is expected to be -

A G E N D A

1. Apologies
2. Declaration of Pecuniary Interest
3. Minutes of the meeting held on 19th May 2016
4. Matters Arising
5. Correspondence - tabled separately
6. Finance – tabled separately
7. Planning Applications – tabled separately
8. Village Boundary Review
9. Report from Representative on Village Hall Committee
10. Web Site
11. Neighbourhood Security and Heating Oil Syndicate
12. Public Consultation including reports from County and District Councillors
- 13 Other Matters for future agendas and items for information
14. Date of next meeting

The Press and Public are warmly invited to attend.

Parish Clerk: Linda Gray

Parish Office: 5 Cedar Drive, Loddon, Norwich, Norfolk NR14 6LE Tel 07580 796044

Email: clerk@ashbystmary.org.uk Website: www.ashbystmary.org.uk

(All Council Meeting Minutes are available to be accessed from the [Management](#) page. The Correspondence, Accounts and Planning list for this meeting can be found in the appropriate section on the Management page. All Council Meeting Minutes can be inspected at any reasonable time by appointment with the Clerk.)

Reminders

Latest News Archive

Until otherwise advised all Latest News will appear on this Home page so make a note to check it regularly. For speedier access in the future why not add the link to this Home page to the Favourites folder of your Internet Browser?

Your Parish Needs You!

**Do you live or work in Ashby St Mary? Are you interested in your village and its facilities?
Do you care about the future of the parish, its residents and the services provided to them?
If so, why not offer to be a parish councillor - a vacancy currently exists on Ashby St Mary Parish Council. A councillor should expect to attend 8 evening meetings a year at which a number of surprisingly interesting and varied subjects are discussed.**

Be a local representative, be a local voice.

This could be a first step towards your ambition to move in to Number 10!

Some essential criteria about candidates can be found on the HANDBOOK page.

For more details please contact Linda Gray, the Ashby St Mary parish clerk.

See Contact Us (left or top of this page)

ASHBY ST MARY PARISH COUNCIL PUBLIC NOTICES

In line with statutory provisions, formal notice of forthcoming Parish Council meeting agendas, latest meeting minutes for public view and every parish election are displayed on each of the Council's three noticeboards - at the junction of Mill Road and Mill Common; the junction of Sandy Lane and Spong Lane; and close to the junction of Chapel Lane and Chapel Road.

Breckland Crime Summary weekending 23rd June - Appeal for information and your views wanted - The Breckland View

[Breckland Crime Summary weekending 23rd June – Appeal for information and your views wanted](http://www.thebrecklandview.com/2016/06/23/breckland-crime-summary-weekending-23rd-june-appeal-information-views-wanted/)

Police are appealing for information following a burglary in Watton on Saturday 18 June 2016. At some point between 3pm and 8pm a property on Dereham Road was entered and intruders have stolen a wallet.

Anyone who may have seen or heard anything suspicious in the area between the times stated or anyone with information should contact DC Sarah Warner from Thetford CID on 101. Alternatively contact the independent charity Crimestoppers anonymously on 0800 555111 or via their online form at www.crimestoppers-uk.org

Norfolk's police and crime commissioner is launching a two-month public consultation asking people to help set policing priorities in the county for the next four years.

Lorne Green is asking Norfolk people to share their views and to help shape and develop his Police and Crime Plan for 2016-2020.

The consultation, will run for eight weeks and closes on Friday August 12. As well as running an online survey, the PCC will be meeting with people, groups and organisations across the county to help him draft his plan.

That plan, to be published in the Autumn, will outline what the PCC will work to achieve over his four-year term, as well as setting out the objectives for policing, the resources that will be made available to the Chief Constable and how performance will be measured.

Launching the consultation, Lorne said: "My police and crime plan will set out how we, as a county, tackle crime and disorder between now and 2020.

"In setting that plan, I must meet requirements set by the Home Secretary, such as ensuring our police have the capacity and capability to respond to threats like cybercrime, terrorism and child sexual abuse.

"I must also take into account what victims of crime, our police, partners and other agencies identify as the key issues affecting Norfolk.

"The final piece of the jigsaw, and the part that will enable me to ensure the needs of Norfolk people are considered, is the community perspective on crime and policing.

"During my campaign to become your PCC, I spoke with many people living and working in different parts of our county, and began the process of finding out about the issues of most concern to them.

“To build on what I heard, and get a fuller picture of what matters to our communities, I am asking people to share with me their views on crime and policing. Your views are crucial to ensuring the approach we take over the next four years is the right one for our county.”

From speaking to people in market squares and supermarkets, to attending community meetings and events, Lorne will be gathering public views across Norfolk over the next eight weeks.

A short survey has also been set up at www.norfolk-pcc.gov.uk which will run until the end of the consultation period. People are also invited to email, telephone and write to the PCC to give their views.

Dedicated email address: TellLorne@norfolk.pnn.police.uk

Web survey: www.norfolk-pcc.gov.uk/TellLorne

Phone: 01953 424455 Postal address:

Building 8

Falconers Chase

Wymondham

NR18 0WW



Share this article with your friends:



New PCC wants your views on keeping Norfolk safe

Submitted on Mon, 04/07/2016 by
**Office of the Police and Crime
Commissioner for Norfolk**

Newly-elected Police and Crime Commissioner, Lorne Green, is asking Norfolk residents to share their views and help shape his Police and Crime Plan for 2016-2020.

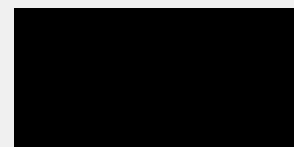
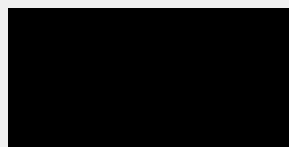
Lorne's public consultation, which closes on 12 August, is currently running online in the form of a short survey, and he will be spending the coming weeks meeting with people, groups and organisations across the county to gather their views on crime and policing.

Based on the feedback received to his consultation, the PCC will then develop his Police and Crime Plan, to be published in the Autumn, which will outline what he will work to achieve over his four-year term, as well as



Lorne wants your views

More from this organisation



setting out the objectives for policing, the resources that will be made available to the Chief Constable and how performance will be measured.

Launching the consultation, Lorne said: “My Police and Crime Plan will set out how we, as a county, tackle crime and disorder between now and 2020.

“In setting that plan, I must meet requirements set by the Home Secretary, such as ensuring our police have the capacity and capability to respond to threats like cybercrime, terrorism and child sexual abuse.

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“To build on what I heard, and get a fuller picture of what matters to our communities, I am asking people to



**Police Council
Tax increase -
What do you
think?**



**Gateway to
Employment:
Unlocking
potential**

share with me their views on crime and policing. Your views are crucial to ensuring the approach we take over the next four years is the right one for our county.”

To take the survey, please visit www.norfolk-pcc.gov.uk/TellLorne

You can also email, telephone or write to the PCC to give your views.

Dedicated email address:
TellLorne@norfolk.pnn.police.uk

Phone: 01953 424455

Postal address:
Building 8,
Falconers Chase,
Wymondham,
NR18 0WW



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Registered in England
No. 49631
Registered Address: 9
Norwich Business Park,
Whiting Road, Norwich,

NR4 6DJ

Tel: 01603 625977



INVESTORS
IN PEOPLE

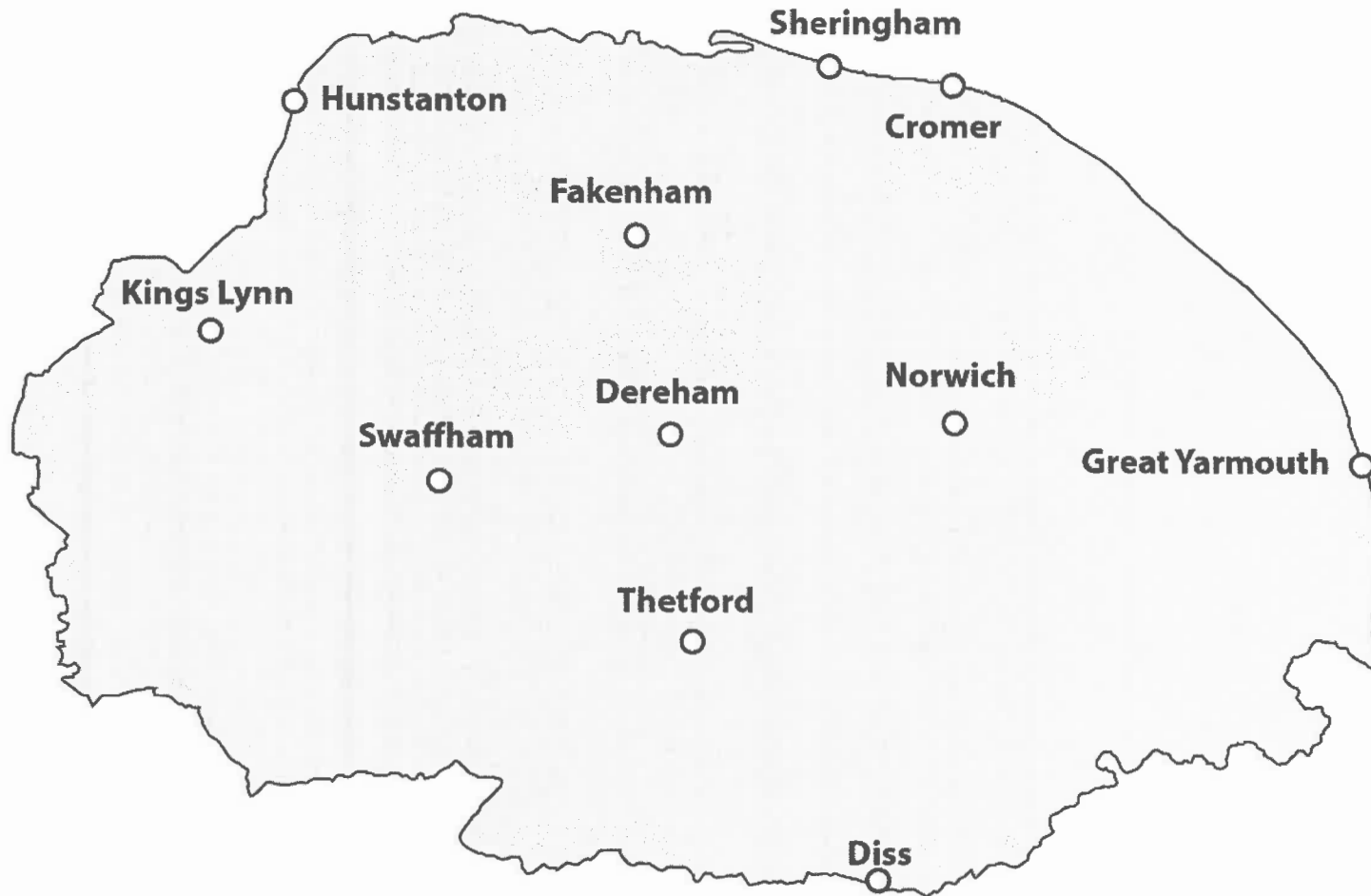


British
Chambers of
Commerce
Accredited

IYP

INVESTMENT
IN YOUNG PEOPLE
ACCREDITED

Examples of places Lorne has visited during his consultation



Norfolk police commissioner spends a night on Norwich's Prince of Wales Road

08:41 08 August 2016

Neil Perry



Lorne Green on Prince of Wales Road for an evening

Norfolk's police and crime commissioner Lorne Green joined the front line of nightlife policing spending Friday night on patrol on Norwich's Prince of Wales Road.





Lorne Green on Prince of Wales Road for an evening

He is not what you might expect from a police and crime commissioner.

It has to be said that a sizeable chunk of the Norfolk population may not actually know what a PCC is, or does, judging by the 23pc turnout at the elections in May this year where he took the job on from the previous incumbent Stephen Bett.

On Friday night the 70-year-old former Canadian diplomat took his message and promise of being the people's voice out into Norwich's clubbing community.

He said: "My job is to strike a balance between public expectations and realistic possibilities of the police and I wanted everyone to have the chance to see how the police really do conduct themselves. I think you'll agree they show a great deal of courtesy and sensitivity tonight, and we've seen no trouble on this street. I want the wider community to see we have a really fantastic police force and a professional police force."

This was no photo opportunity or carefully planned PR stunt, as he headed around the pubs, clubs, shops and takeaways with two camera crews attempting to keep up with him.

One moment he has been down on the floor speaking to a homeless man for 10 minutes, the next chatting with door security and showing his commissioner ID to slightly confused, but largely welcoming clubbers.

He added: "I've got a uniformly welcome reaction and perhaps some surprise that a public official is prepared to come down here at three in the morning and engage with them. This is their scene, this is where they're at, so I need to be here."

As many of the street's patrons do, he stopped for chicken and chips, whilst regaling the shop workers with stories of his time working in their home countries in the Middle East during his career.

He even saw fit to politely turn down the offer of a "commissioner's discount".

As he tucked into his late night snack he was confronted by one man who questioned if he could justify the commissioner's £70,000 salary.

Mr Green tried to explain how he was elected to be the voice of the people and hold the police to account.

Despite that blip, it gave him a glimpse at what the officers in the force have to deal with.

He added: "I can help them perhaps be equipped better with 21st century tools to fight 21st century crime, we have issues in this county with connectivity with digital tools, but I would like to eventually see the force equipped with body worn video cameras."

As the night stretched into the early hours he was last seen heading into Chicago's at around 3am to meet more of his public, it seems this commissioners job is far from done.

- See tonight's Mustard TV news bulletin from 6pm for more on the evening.



OFFICE OF THE POLICE & CRIME
COMMISSIONER FOR NORFOLK

Tel: (01953) 424455
Fax: (01953) 424462
Email: OPCCN@norfolk.pnn.police.uk
www.norfolk-pcc.gov.uk

Building 8, Jubilee House, Falconers Chase
Wymondham, Norfolk NR18 0WW

29 June 2016

Dear Partners

Inviting your views on crime and policing in Norfolk

It's been a very busy few weeks since I took up office as Norfolk's Police and Crime Commissioner. In that time it has been my pleasure to meet with a number of you but, for those whose path I have not yet crossed, some introduction is needed.

I'm Lorne Green and on 5 May 2016 I was delighted to be elected PCC by the people of Norfolk.

My focus from that point on has been building the foundation upon which I will carry out my four-year term. As PCC, I must set out what I will work to achieve in a police and crime plan, and it is on that subject that I write to you.

In developing Norfolk's police and crime plan, I must take into account of:

- 1) The national policing requirements set by the Home Secretary. These include serious and organised crime, cyber security and child sexual abuse.
- 2) The key issues affecting Norfolk as evidenced by the information held by police and the county's statutory and non-statutory organisations.
- 3) The views of victims of crime on crime and policing.
- 4) The views of the Norfolk public on crime and policing.

With these requirements in mind, I would like to formally request your help and input.

The formal consultation period, ahead of publishing Norfolk's police and crime plan in the Autumn, runs to 12 August 2016. During that time I intend to engage with as many people, groups and organisations in as many parts of Norfolk as I can manage. Bearing in mind its obvious limitations, this activity will be supplemented by an online survey running for the duration of the consultation to give anybody who wishes to do so the opportunity to have their say in that way. People can also write to my office, telephone or email to share their views.

As a partner organisation, your involvement in the development of the plan is greatly valued. As well as enlisting your help in raising awareness of the consultation among the communities with which you work, I would like to invite you to submit a written response to the following questions:

- As an organisation/group/board, what are your current priorities/objectives? On what evidence are they based?
- What do you believe to be the crime and policing related-issues currently having the greatest impact on Norfolk? What evidence do you have to support this?
- Do you have any evidence of emerging issues or threats which you feel should be taken into consideration as we look to the future?

You are best placed to decide whether to respond as a single organisation or in collaboration with others as part of a working group or board – I will leave that up to you.

Your response by 12 August 2016 would be greatly appreciated. If you have any questions or need further information, please contact the OPCCN on 01953 424455 or email TellLorne@norfolk.pnn.police.uk

Thank you in advance for your input. I look forward to working with you over the next four years.

A handwritten signature in blue ink, appearing to be 'Lorne Green', with a stylized, cursive script.

Lorne Green
Police and Crime Commissioner for Norfolk

Attached: Response pro forma



OFFICE OF THE POLICE & CRIME
COMMISSIONER FOR NORFOLK

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Building 8, Jubilee House, Falconers Chase
Wymondham, Norfolk NR18 OWW

Your response will help shape Norfolk's Police and Crime Plan 2016-20.

The Police Reform and Social Responsibility Act 2011 requires each Police and Crime Commissioner in England and Wales to issue a Police and Crime Plan covering the period of their four-year term or until a subsequent plan is issued.

The primary focus of a Police and Crime Plan is to set the PCC's objectives for crime and disorder reduction in the police force area. These broad objectives set strategic direction for all agencies involved in community safety and criminal justice, and provide a framework within which services are commissioned.

In addition to the crime and disorder reduction objectives, the Plan sets specific objectives for policing, helping to focus police activity and provide the public with a way to monitor and assess the performance of their local police force under the PCC.

Organisation / Group/ Board:

As an organisation/group/board, what are your current priorities/objectives? On what evidence are they based?

What do you believe to be the crime and policing-related issues currently having the greatest impact on Norfolk? What evidence do you have to support this?

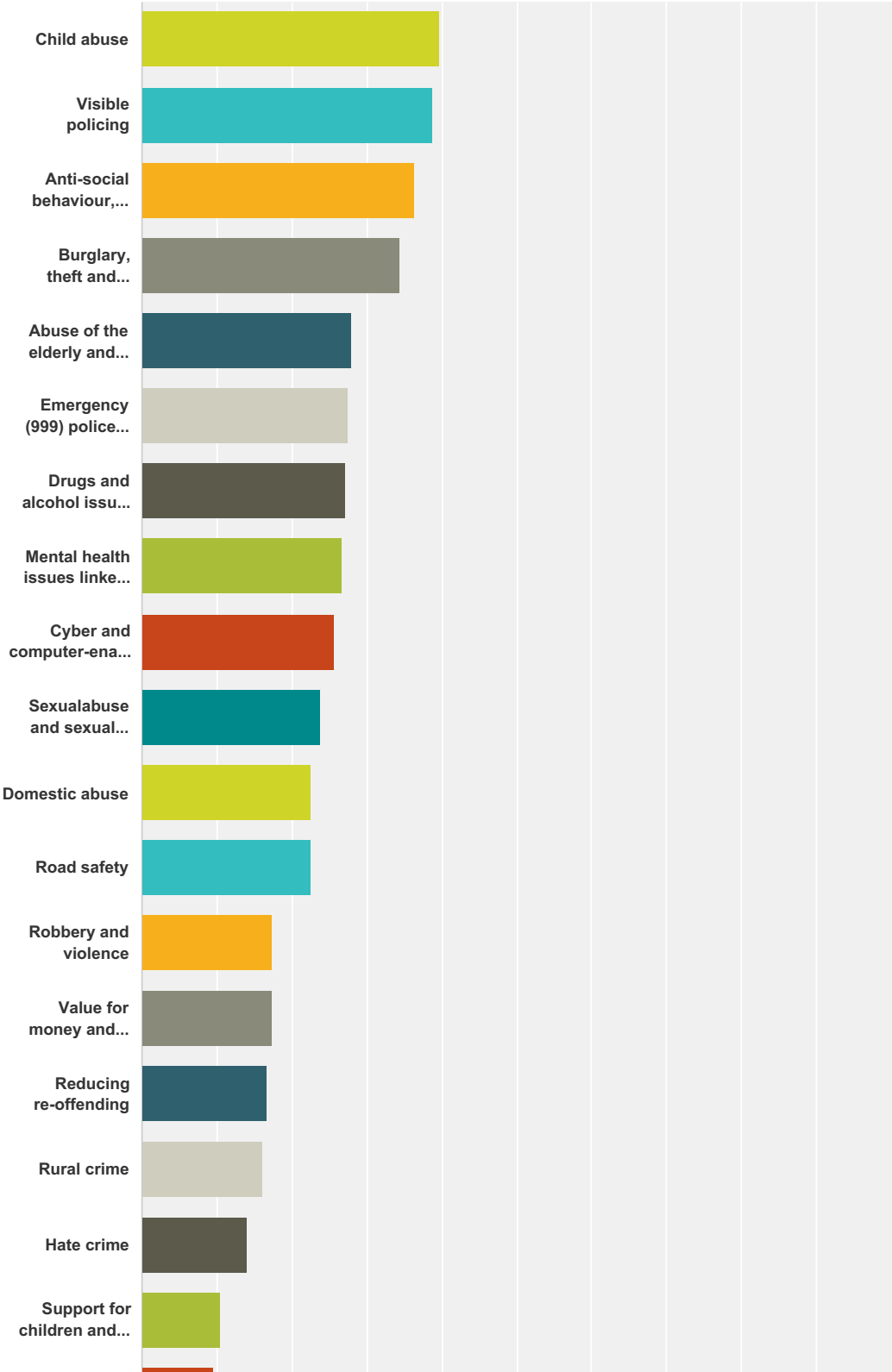
Do you have any evidence of emerging issues or threats which you feel should be taken into consideration as we look to the future?

Response author and contact details:

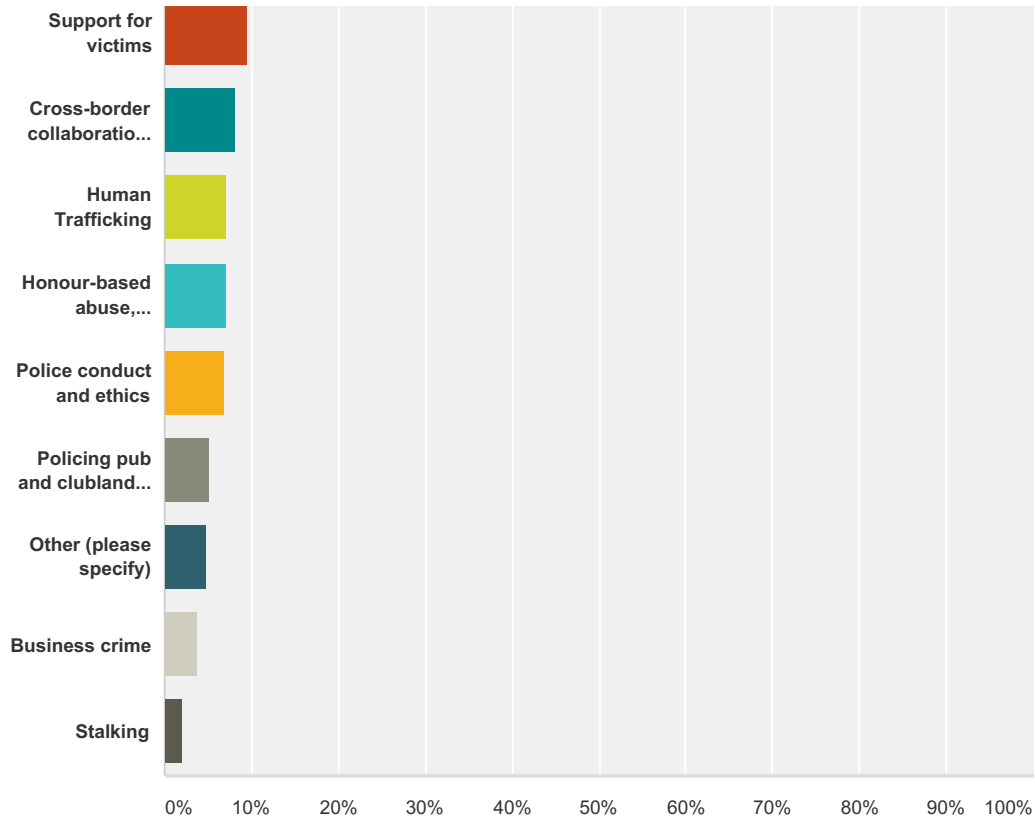
Please return your completed response to PCC consultation, OPCCN, Building 8, Jubilee House, Falconers Chase, Wymondham, Norfolk NR18 0WW. Alternatively it can be emailed to TellLorne@norfolk.pnn.police.uk

Q1 In addition to the policing priorities identified by the Home Secretary, please select the FIVE policing priorities which matter most to you from the list below.

Answered: 2,819 Skipped: 0



Norfolk Policing and Crime Survey



Answer Choices	Responses
Child abuse	39.66% 1,118
Visible policing	38.74% 1,092
Anti-social behaviour, vandalism and graffiti	36.25% 1,022
Burglary, theft and vehicle crime	34.48% 972
Abuse of the elderly and vulnerable adults	28.06% 791
Emergency (999) police response	27.49% 775
Drugs and alcohol issues linked to crime and vulnerability	27.10% 764
Mental health issues linked to crime and vulnerability	26.78% 755
Cyber and computer-enabled crime, including grooming and online child pornography,	25.61% 722
Sexualabuse and sexual violence	23.80% 671
Domestic abuse	22.63% 638
Road safety	22.56% 636
Robbery and violence	17.38% 490
Value for money and efficient use of police resources	17.31% 488
Reducing re-offending	16.60% 468
Rural crime	16.14% 455
Hate crime	13.98% 394

Norfolk Policing and Crime Survey

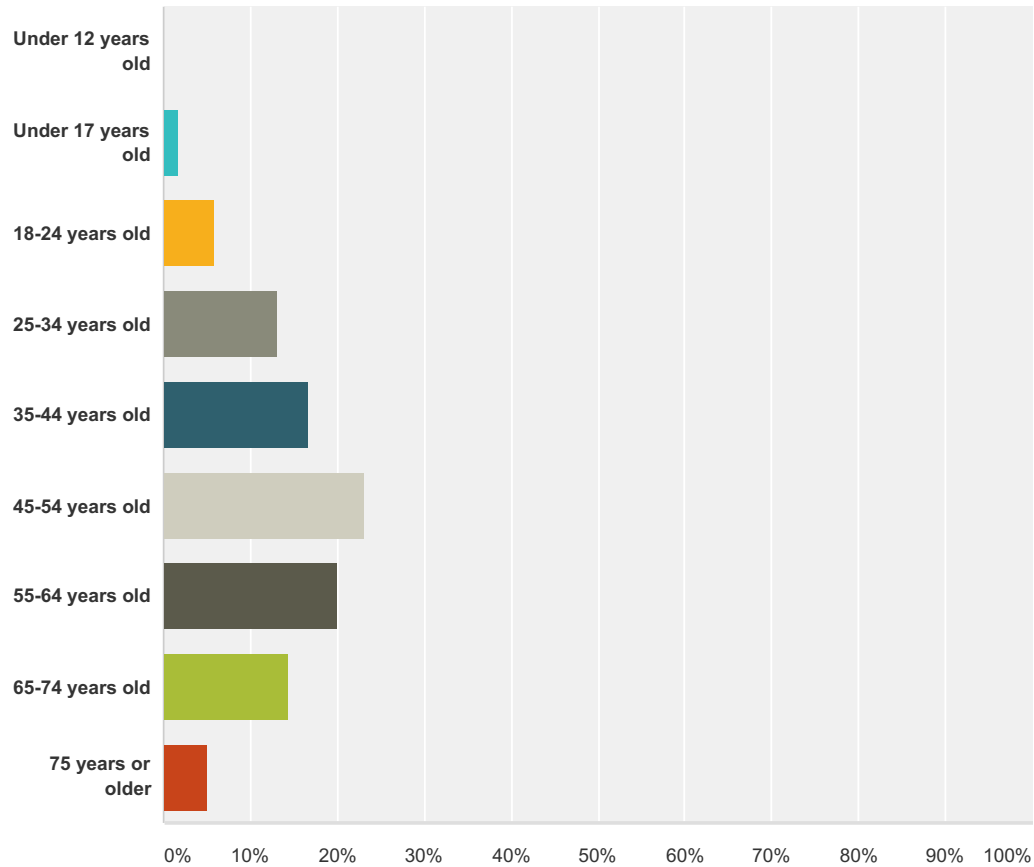
Support for children and young people in the criminal justice system (as victims and offenders)	10.36%	292
Support for victims	9.54%	269
Cross-border collaboration with neighboring police forces.	8.23%	232
Human Trafficking	7.20%	203
Honour-based abuse, including forced marriage and female genital mutilation	7.13%	201
Police conduct and ethics	6.95%	196
Policing pub and clubland areas	5.21%	147
Other (please specify)	4.90%	138
Business crime	3.83%	108
Stalking	2.06%	58
Total Respondents: 2,819		

**Q2 Is there anything else you think should
be included in my plan?**

Answered: 866 Skipped: 1,953

Q3 Age: What is your age?

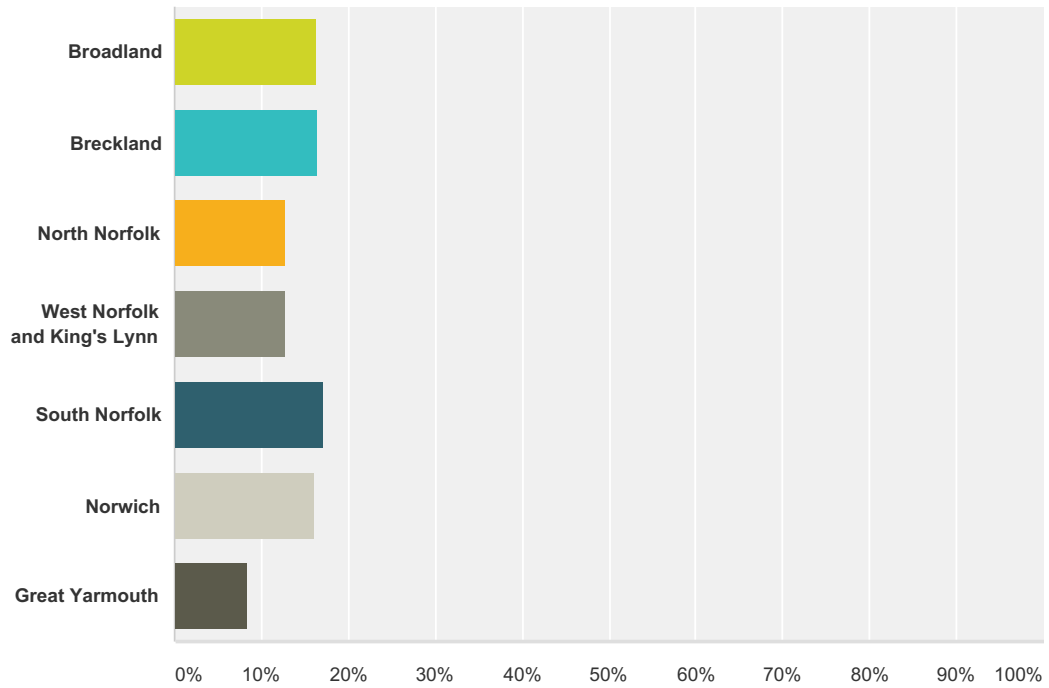
Answered: 2,756 Skipped: 63



Answer Choices	Responses
Under 12 years old	0.00% 0
Under 17 years old	1.71% 47
18-24 years old	5.88% 162
25-34 years old	13.21% 364
35-44 years old	16.65% 459
45-54 years old	23.11% 637
55-64 years old	20.10% 554
65-74 years old	14.33% 395
75 years or older	5.01% 138
Total	2,756

Q4 Which district do you live in?

Answered: 2,732 Skipped: 87



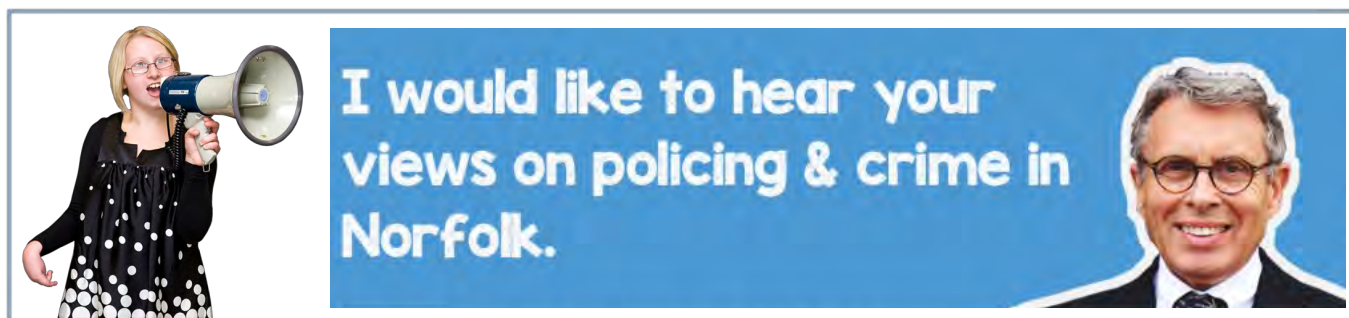
Answer Choices	Responses	
Broadland	16.33%	446
Breckland	16.54%	452
North Norfolk	12.70%	347
West Norfolk and King's Lynn	12.81%	350
South Norfolk	17.13%	468
Norwich	16.14%	441
Great Yarmouth	8.35%	228
Total		2,732

Q5 If you would like to be kept informed on the development of Norfolk's police and crime plan, and the work of the PCC to deliver it, please provide a contact email address:

Answered: 833 Skipped: 1,986

Q6 If you would be interested in finding out about volunteer opportunities working alongside your PCC, please provide an email address:

Answered: 318 Skipped: 2,501



Police and Crime Commissioner Consultation

July - August 2016

**Easy Read report of what people with
learning disabilities told us**



What we did



We ran consultation meetings in Norwich, Cromer and Attleborough.

We also did some individual work with people in Norwich and at Broadland Clinic.



We had supporters at each meeting to help people understand the questions and share their views.

56 people in total had their say.



We put together 6 questions to be discussion topics so people could share their ideas and experiences.

People could talk together, fill in their own answers or ask to speak with an supporter on their own.



We had pictures so that people could take part whatever their communication skills.

People used these to make posters to share their views.

What we found



People had lots to say.

Crime and the police was an important topic for most people who came along to the meetings.

People started off talking about their thoughts, worries and experiences.

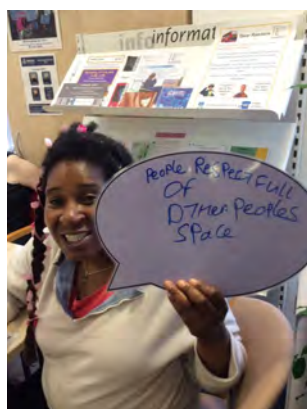


The first section of results looks at the worries people have.

The results outline what people think is important in relation to crime and policing.



People then talked about the things which make them feel safer and that work.



This helped people to think about what should go into the Police Plan.

People made suggestions about what should go in and how this could be achieved.

What support do you need when a crime is happening?



We asked everyone to think about what support people with learning disabilities would need **when a crime is happening**.

People shared their own experiences and talked about times people had helped them, sometimes the general public, their staff or the police.

These are the main themes that people talked about.

What support do you need when a crime is happening?



15 people wrote down about needing **support to report a crime**.

Most people put that this would need to be someone they knew and trusted.



14 people said that **knowing how to contact the police** and **being able to do it** were important.

Some of the issues were things like having credit on a phone, knowing the number to dial and knowing where to go.



12 people said that **police coming out to help** was important to them.

People wanted the police to attend at the time of the crime where they could.

What support do you need when a crime is happening?



6 people said that knowing **where Safer Places are** is important for when a crime is happening.

People chose the 'Safer Places' logo and so were they talking specifically about this scheme rather than feeling 'safe' in general.



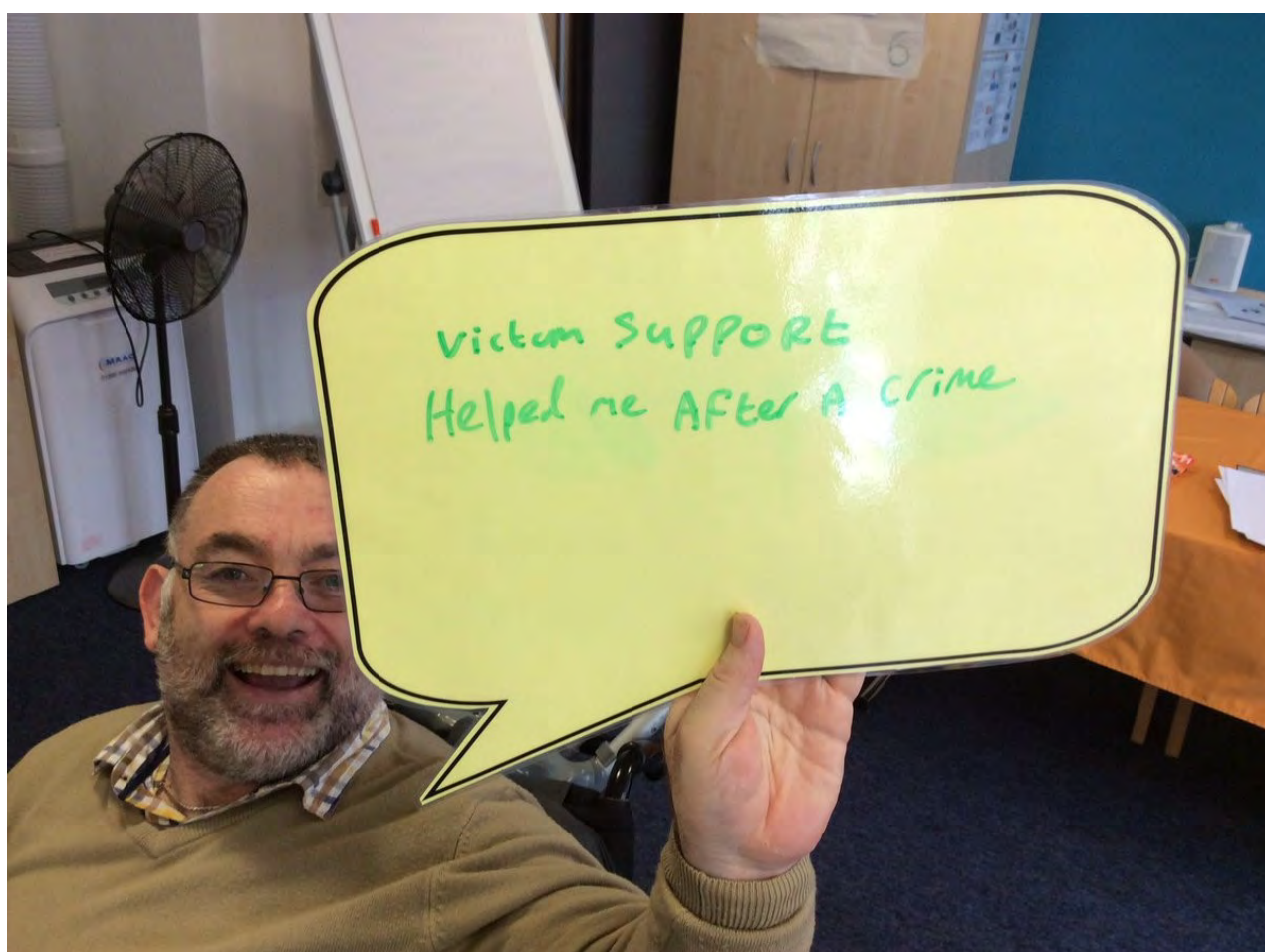
5 people said **people being willing to help at the time** was something they needed.

People wrote about 'wanting someone to stick up for them' and 'needing to know people on the street would help'.



2 people said a **personal alarm and CCTV** could help at the time.

What support do you need after a crime has happened?



We asked everyone to think about what support people with learning disabilities would need **after** a crime has happened.

People talked about their own experiences and also thought about other people they know with learning disabilities and what would be helpful to them.

These are the main points that people said.

What support do you need after a crime has happened?

I am from Victim Support.
I am here to help you.



16 people said that **Victim Support and having someone to talk to** was what they would need.

People said they didn't understand what Victim Support could do. People also said they need counselling after a crime.



11 people wrote that **police need to keep in touch and explain what is happening** after a crime has happened.

People also said this would be much better if it was done by a PCSO that they have met before.



8 people said they need **easy read information** given to them so they understand what is happening.

People talked about needing easy read information to help them report crimes and about legal things like courts.

What support do you need after a crime has happened?



5 people said that they would need **support to 'get back out and about'** after a crime.

People wrote about needing to get their confidence back and having aids like a personal alarm.



5 people wrote about the need for **support from someone who understands people with learning disabilities** after a crime.

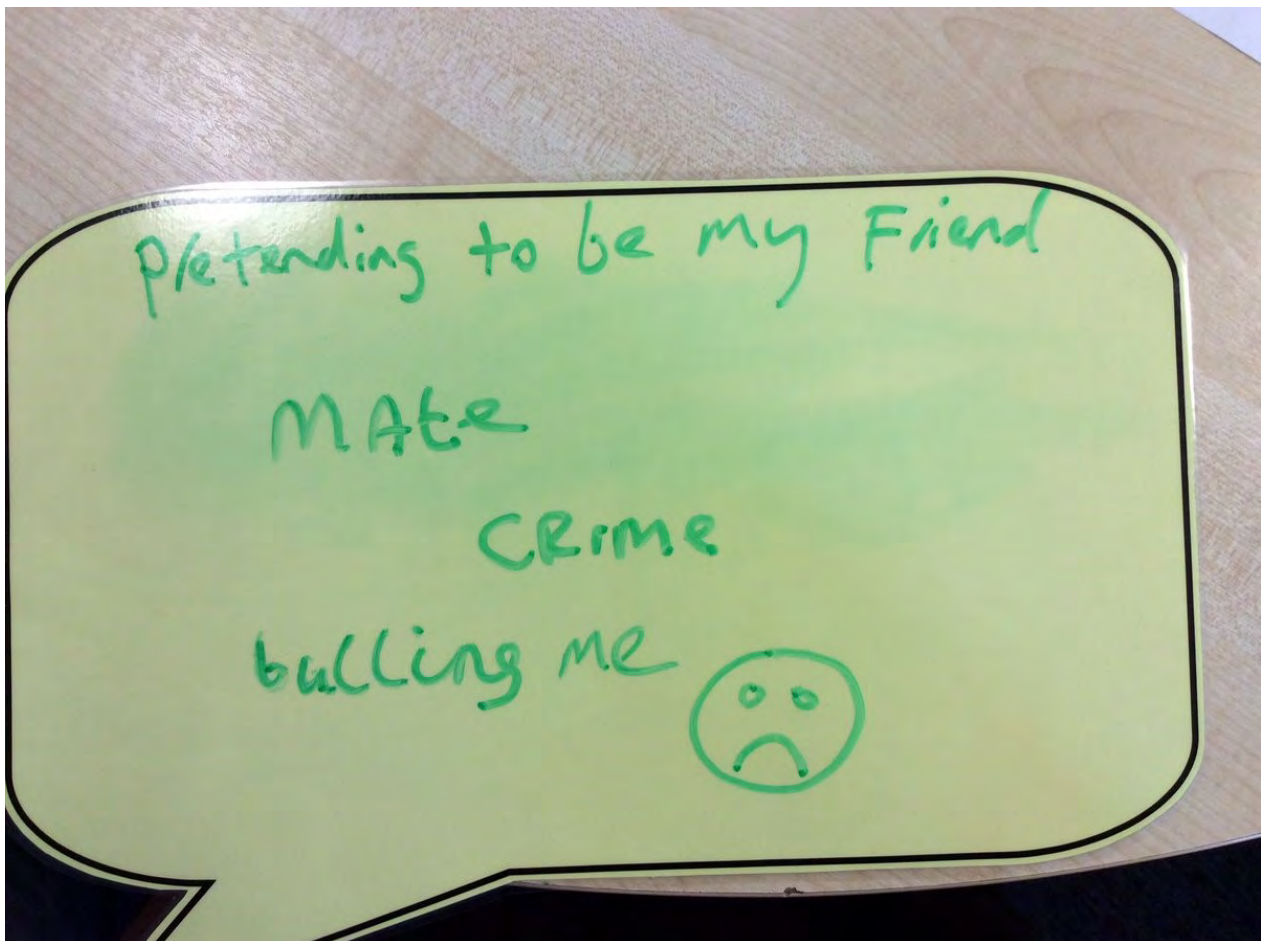
People said about courts and the police needing to be good at supporting people with learning disabilities.



2 people said that for them it would be important to **get an apology from the person who did the crime.**

People said this would help them to get over what had happened.

What sorts of crimes do you worry about the most?



We asked everyone taking part to tell us all about the crimes that worry them. We asked them to think about **what crimes worry you the most** when they were talking together.

People listed many things that worried them. We have gathered together the answers that came from 3 or more people.

What crimes do people with learning disabilities worry about the most

 <p>20 people said Bullying (including name-calling)</p>	 <p>7 people said Stalking (and being followed)</p>
 <p>17 people said Disability hate crime/ mate crime</p>	 <p>6 people said Fraud/having money stolen (including by friends or family)</p>
 <p>16 people said Theft or being mugged</p>	 <p>5 people said Burglary</p>
 <p>15 people said Violent Crime (being punched or stabbed)</p>	 <p>5 people said Domestic Violence</p>
 <p>7 people said Rape</p>	 <p>5 people said Being asked for money when out</p>

What else do you worry about which is linked with crime?



We asked everyone to think about other **worries which are linked with crime** and the police.

People talked about their experiences and the things they and others they know worry about.

The main themes are on the next page.

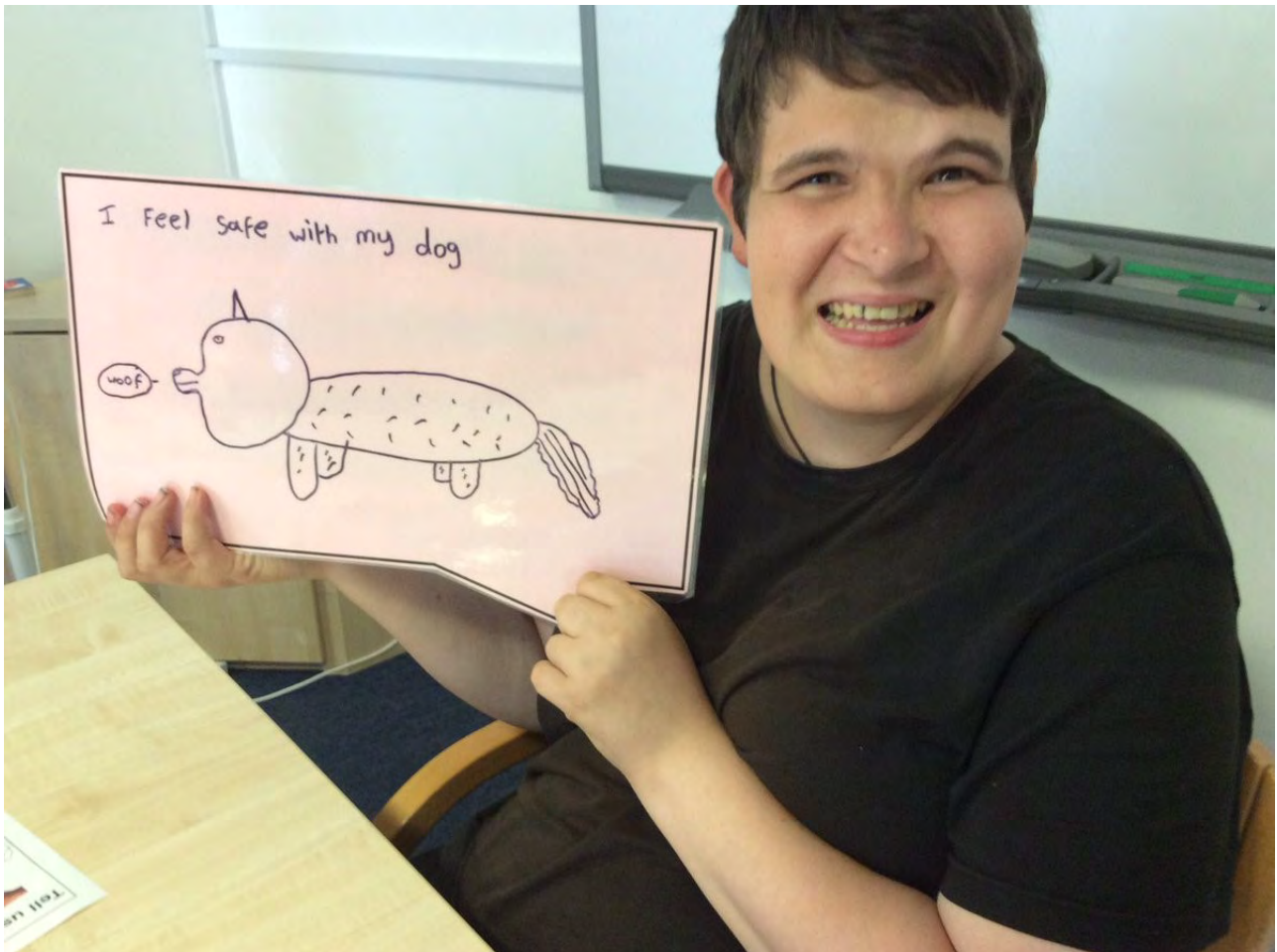
Other things people with learning disabilities worry about linked to crime

 <p>11 people said Gangs of people</p>	 <p>5 people said Not knowing where 'Safer Places' are</p>
 <p>10 people said People taking drugs or drinking</p>	 <p>5 people said Cold Calling and fake IDs</p>
 <p>6 people said whether the police will understand them</p>	 <p>3 people said There not being enough police around</p>

Other things that got one mention:

- Drunk drivers
- Bad drivers
- Internet crime
- Child abuse
- Me getting put into prison
- Racism
- Graffiti
- People hanging around

What helps you feel safe when you are out and about?



We asked everyone to think about other **worries which are linked with crime** and the police.

People talked about their experiences and the things they and others they know worry about.

The main themes are on the next page.

What helps you to feel safe when you are out and about?

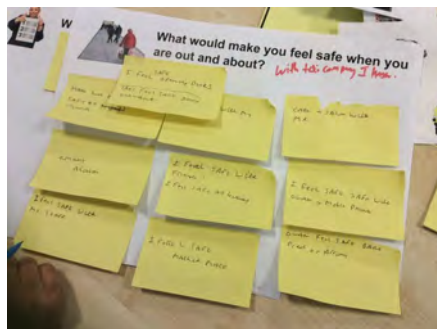
	<p>14 people said</p> <p>More police on the streets</p>		<p>11 people said</p> <p>More Safer Places and understanding the scheme</p>		<p>5 people said</p> <p>Having a personal alarm</p>		<p>5 people said</p> <p>Having phone credit when you're out</p>		<p>3 people said</p> <p>CCTV and street lights</p>		<p>6 people said</p> <p>Locking doors and good home security</p>		<p>2 people said</p> <p>Neighbourhood Watch</p>		<p>5 people said</p> <p>Familiar faces and knowing people</p>		<p>2 people said</p> <p>Knowing where to get help</p>
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What helps you to feel safe when you are out and about?

There was a range of other things which were not 'themes' that lots of people said.

Most of these things were only said by one or two people.

- Knowing my own contact details
- Trusting real friends
- Having a dog with me
- People respecting personal space
- Dogs being on leads
- Knowing people will be punished if they do something bad
- Speech cameras
- Safe crossings
- Police who understand learning disabilities
- Using a taxi company that I know



What should go into the Police Plan?



Finally everyone in each consultation or an individual session talked about what they thought should go into the Police Plan.

There were clear themes here, this means there were some things where quite a few people said the same things.

What should go into the Police Plan?



13 people said that there should be **training for police about learning disabilities.**

People also felt this training should be run **by** people with learning disabilities.



12 people said the plan should mean that there are **more police out on the streets.**



11 people said the plan should mean there are **more Safer Places.**

People also said the plan should mean **more people (with and without learning disabilities) understand the Safer Places scheme better.**

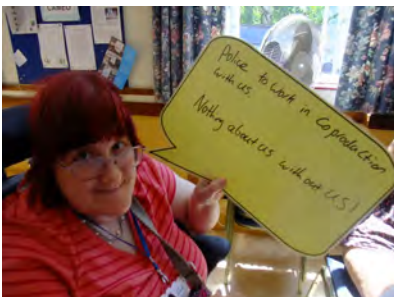
What should go into the Police Plan?



9 people said the plan must aim to **reduce learning disability hate crime and hate crime.**



6 people said there must be **easy read versions of the plan and other police documents.**



3 people said the plan should include **working with people with learning disabilities** to get better understanding and resources.

Working in **co-production with people with learning disabilities.**

What should go into the Police Plan?



3 people said the plan should aim to result in **better attitudes and support for people with learning disabilities** in Norfolk.



2 people said the plan should have a **'flag' system** so there can be a **quicker response for vulnerable people** with learning disabilities.





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NORFOLK POLICE AND CRIME COMMISSIONER

Draft Police and Crime Plan

2016 - 2020

EXECUTIVE SUMMARY

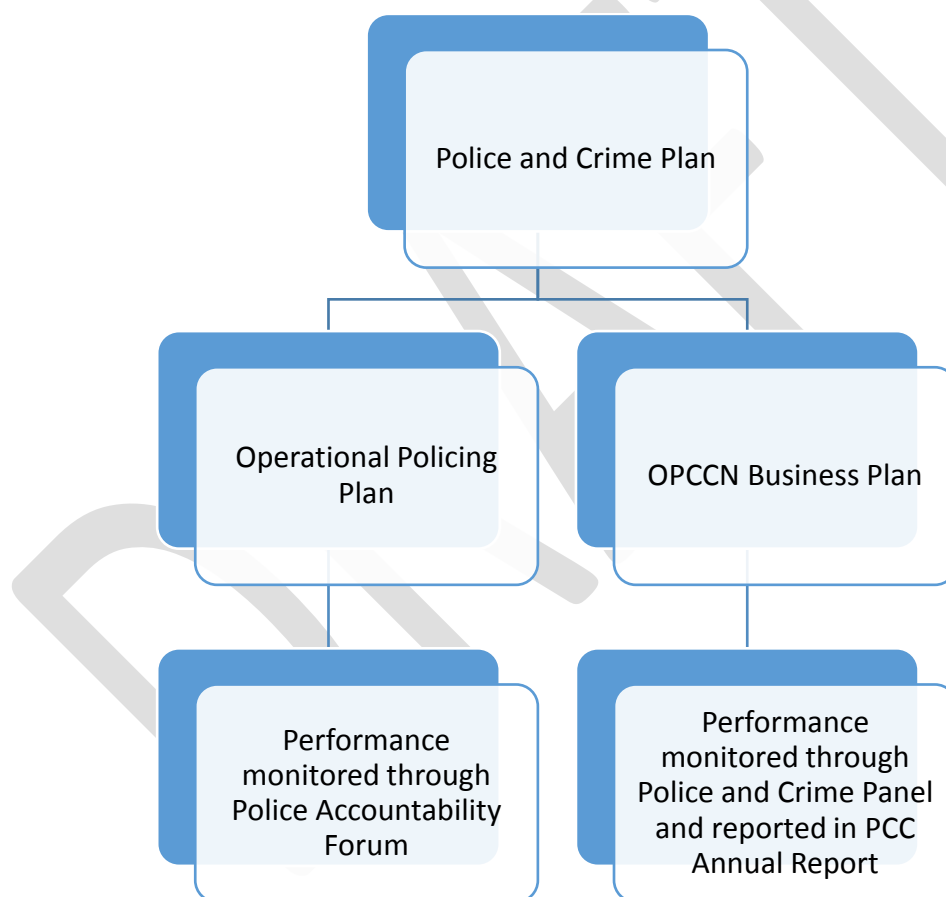
This is my first draft of a police and crime plan as your newly elected Police and Crime Commissioner.

This plan has been informed by an eight week public consultation asking respondents for their crime and policing priorities. The plan also takes account of views from key stakeholders and partners.

During my election I pledged that every man, woman and child in Norfolk would have a voice in how their county is policed and I have delivered on this pledge. This police and crime plan captures those priorities along with those that I am required by law to deliver.

My plan will be reviewed in two years or before if there are any changes to national priorities.

The plan will articulate my strategic vision, it will be underpinned by strategic aims with a set of strategic objectives. These objectives will be translated into an operational policing plan for the Constabulary and a business plan for the OPCCN which outlines the actions undertaken and records progress and achievements. This information will be published online and you will be able to monitor my progress throughout the next four years.



KEY AMBITIONS

My strategic vision for the next four years is 'Working together for a safer Norfolk – Visible, Accessible, Accountable.'

In order to deliver this vision I have developed seven strategic aims which I will address through working with Norfolk Constabulary, continuing to work in collaboration with other PCCs and other police forces, working with other partners and continually engaging with the community.

I want to take the pressure off the criminal justice system by preventing offending and reducing the instances of reoffending through rehabilitation.

I will be a Police and Crime Commissioner who is there for you by being accessible, highly visible and a full time PCC.

STRATEGIC AIMS



These strategic aims form the foundation of my police and crime plan and are derived from extensive consultation with the community, victims of crime, businesses, partners, police, and subject matter experts.

I have set a number of policing objectives for Norfolk Constabulary and the Chief Constable will translate these into an operational policing plan for which I will hold him to account on behalf of the communities of Norfolk. You will be able to monitor progress through performance reports that will be published on my website: <http://www.norfolk-pcc.gov.uk/> or by attending one of the Police Accountability Forums where I hold the Chief Constable to account for delivery against this plan.

STRATEGIC AIM 1: Increase visible policing

Strategic objectives:

- Increase volunteers in policing
- Greater engagement by making the police more accessible
- To bring the community, particularly young people, and the police closer together
- Giving people an opportunity to influence policing priorities where they live
- Increase public confidence and perceptions of safety

STRATEGIC AIM 2: Supporting rural communities

Strategic objectives:

- Prioritise rural crime with a greater commitment to new ideas and joined up approaches
- Increase levels of crime reporting in rural communities
- Increase confidence of rural communities

STRATEGIC AIM 3: Improving road safety

Strategic objectives:

- Tackle reckless driving through education and enforcement
- Reduce levels of Killed and Serious Injury collisions
- Reduce speeding in rural villages and communities

STRATEGIC AIM 4: Prevent offending and rehabilitate offenders

Strategic objectives:

- Support programmes designed to prevent offending
- Increased levels of support for young people at risk of offending
- Reduce the number of first time entrants into the criminal justice system
- Reduce overall levels of reoffending and prevent reoffending through rehabilitation
- Address underlying triggers to criminality and explore collaborative approaches

STRATEGIC AIM 5: Supporting victims and reducing vulnerability

Strategic objectives:

- Working to improve the overall experience that victims and witnesses receive within the criminal justice system
- To commission services to support victims and witnesses to cope and recover
- Reduce the number of domestic abuse incidents
- Addressing all forms of violence against women and girls
- Continue to work in partnership in tackling Anti-Social Behaviour
- Explore possibilities of improving service provision for people in mental health crisis
- Reducing the impact of drugs and alcohol on communities, families and people at risk
- Supporting and encouraging victims to come forward to disclose crimes relating to modern slavery, stalking and hate crime

STRATEGIC AIM 6: Delivering a modern and innovative service

Strategic objectives:

- Support the police by giving them the tools they need to fight and reduce crime
- Improving information technology network connectivity and investing in new technologies
- Improve information sharing across partner agencies

STRATEGIC AIM 7: Good stewardship of PCC finances

Strategic objectives:

- Delivering an efficient policing service, achieving value for money for the taxpayer
- Joining up emergency services and identifying opportunities for further collaboration
- Developing robust accountability frameworks and governance arrangements

POLICING OBJECTIVES AND STRATEGIC POLICING REQUIREMENT

Norfolk Constabulary has achieved exceptional performance over recent years which has been identified and published by Her Majesty's Inspectorate of Constabulary and documented in the 'State of Policing' 2015 annual policing assessment.¹

My police and crime plan sets the strategic direction for policing in Norfolk for the next four years and the Chief Constable will translate these into an operational delivery plan for local policing to deliver against my strategic aims and the budget that I have set.

In addition, the Strategic Policing Requirement (SPR) has been published by the Home Secretary which identifies the national threats that all police forces must address and ensure they are prepared for. The Chief Constable and the Police and Crime Commissioner must have 'due regard' to the SPR and ensure that their police force is in a state of readiness to deal with any of the national threats which have been identified as:

- child sexual abuse
- civil emergencies
- large-scale cyber incidents
- organised crime
- public disorder
- terrorism

I will monitor the capability and capacity of the Constabulary's ability to respond to these threats through the accountability processes I have set in place with the Chief Constable.

COMMISSIONING

My police and crime plan must describe the process I will utilise to make crime and disorder reduction grants. I also have statutory responsibilities for commissioning local victims services.

The award of grants is limited to voluntary community and social enterprise (VCSE) organisations or other public sector partners for the purposes of partnership working.

All activity undertaken to develop opportunities for grant awards and grant agreements is undertaken with the primary objective of supporting the delivery of my statutory responsibilities and achieving the priorities within my police and crime plan.

Decisions to award grants and enter into grant agreements will focus on achieving best value for money, taking into account the amount of funding being committed and the outcomes that aim to be delivered from that funding.

The process to award grants will be proportionate to the amount of the grant award and the purpose for which it is being given, processes will achieve an appropriate balance between risk, innovation and delivery.

The award of grants will be undertaken in a transparent, fair and consistent manner, ensuring the highest standards of probity and accountability. Decision notices detailing grants awarded can be found on the transparency section of my website: <http://www.norfolk-pcc.gov.uk/>

¹ <https://www.justiceinspectorates.gov.uk/hmic/publications/state-of-policing-the-annual-assessment-of-policing-in-england-and-wales-2015/>

FINANCES

This Plan is set within the context of the Medium Term Financial Plan (MTFP) 2016/17 to 2019/20. The MTFP and the budget for 2016/17 were endorsed by the police and crime panel in February 2016 on recommendation of the previous PCC.

A year ago it was expected that the Government would continue with its stringent austerity plans. In the period May 2010, when austerity began, to the end of this financial year recurring annual savings of around £30m have been made by Norfolk Police. Much of that has been in collaboration with Suffolk Constabulary.

However, due to an improvement in economic forecasts, the Chancellor announced in his Autumn Statement on the 25th November 2015 that the funding settlement for police would be significantly better than previously expected, and the overall settlement for total police funding would be 'protected' at 2015/16 cash levels.

In the provisional (and subsequently unchanged) Police Grant Report on 17th December 2015, the Minister of State for Policing said that in 2016/17 direct resource funding for each PCC, including precept, would be protected at flat cash levels, "assuming that precept income is increased to the maximum amount available."

Of course the decision to increase the council tax is one for the PCC, not the government, and I have been clear throughout my election campaign that I was not wedded to automatic increases in the council tax each year. I will consult widely on my budget later in the autumn having had options presented to me by the Chief Constable.

At a high level the table below sets out how the overall budget is allocated in the current year with forecasts for the years to 2019/20.

These figures assume no increase in the council tax for 2017/18 to 2019/20 and annual savings of £5.5m are required by 2019/20 to balance the budget.

Year	PCC and Office of the PCC	PCC's Commissioning	Operational Policing (Constabulary)	Capital Financing	Use of Reserves	Net Budget	Savings to be identified	Net Budget (After Savings)
	£000	£000	£000	£000	£000	£000		
2016/17	999	1,018	145,172	10,860	(9,121)	148,928		
2017/18	1,010	1,018	142,747	3,353	(918)	147,210	(2,528)	144,682
2018/19	1,021	1,018	142,531	2,763	0	147,333	(3,799)	143,534
2019/20	1,034	1,018	142,584	3,737	(896)	147,478	(5,524)	141,954

The MTFP will be updated in the winter after the Chancellor's Autumn Statement 2016. We will then know whether public spending (more specifically the Home Office budgets which fund police grant) will be affected by Brexit or any change in fiscal policy following the arrival of the new Prime Minister and a new Government.

ACCOUNTABILITY

The public expects high ethical standards from the police that serve them. Police ethics - their honesty, their integrity, their impartiality, their openness – should be beyond approach.² The role of the Police and Crime Commissioner is to hold the Chief Constable to account on the provision of policing services in Norfolk which also includes how they promote ethical behaviour within the force in line with the College of Policing's Code of Ethics³.

I will hold the Chief Constable to account through a variety of methods which includes regular one to one meetings, performance papers delivered through my Strategic Governance Board and public accountability through the Police Accountability Forums which take place across the county. These events allow the public to witness first-hand the progress the Chief Constable is making against the delivery of my police and crime plan. I also place great importance on community engagement and the public being able to hold their PCC to account, I will be a visible and accessible PCC to every man, woman and child in Norfolk.

As I hold the Chief Constable to account, the Norfolk Police and Crime Panel hold me to account on behalf of the community. The panel's role is to scrutinise the decisions of the Police and Crime Commissioner and provides a transparent 'check and balance' as well as providing support and guidance.

The Panel membership consists of councillors from each of the eight local authorities within Norfolk, plus co-opted independent members. You can find out more about the work of the Police and Crime Panel and review previous public meetings and papers by accessing the [Norfolk County Council website](#).

COLLABORATION

I want to look at ways to deliver improved efficiency and partnership working through effective collaboration. I pledged to look at opportunities where the police and community organisations can collaborate and focus on joining up of services across the whole spectrum.

Collaboration with businesses across the county will be an area of focus for the next four years, and developing a business crime strategy.

Norfolk and Suffolk Constabularies have mature collaboration arrangements in place that provide opportunities to deliver more effective and efficient policing services. These arrangements will continue over the next four years, focusing on identifying opportunities to collaborate further and progress will be monitored through the Norfolk and Suffolk Collaboration Panel.

Norfolk is also a member of the Seven Force Strategic Collaboration Programme which also includes Bedfordshire, Cambridgeshire, Essex, Hertfordshire, Kent and Suffolk. Membership includes the Police and Crime Commissioner and Chief Constable from each of the seven force areas. The purpose of the collaboration programme is to identify areas of joint working to improve service delivery. Governance on collaboration arrangements are the responsibility of the Eastern Region Alliance Summit.

TRANSPARENCY

As your Police and Crime Commissioner I am bound by the Code of Conduct that I signed upon taking office and I will continue to ensure that the highest levels of integrity are maintained.

The Office of the Police and Crime Commissioner for Norfolk (OPCCN) will ensure that I meet my statutory duties in terms of publishing information within specified timescales. If you want to know more you can view the transparency section of the [OPCCN website](#).

² <https://www.gov.uk/government/publications/tone-from-the-top-leadership-ethics-and-accountability-in-policing>

³ <http://www.college.police.uk/What-we-do/Ethics/Pages/Code-of-Ethics.aspx>

GETTING IN TOUCH

As your PCC I am committed to being there for you. If you want to know more about the work of my office or want to get in contact you can do so in a number of ways:

Social Media

Follow us on Twitter: @NorfolkPCC

Join us on Facebook: /Norfolkpcc

Website

To access reports, find out about my statutory duties and hear about my public engagement events and opportunities for the public to meet me within the county via:

www.norfolk-pcc.gov.uk

Write to us at

OPCCN, Building 8, Jubilee House, Falconers Chase, Wymondham, NR18 0WW

Contact the PCCs office via

Email: opccn@norfolk.pnn.police.uk

Telephone: 01953 424455

Fax: 01953 424462

Complaints Handling Sub-Panel

Suggested approach from Jo Martin, Democratic Support and Scrutiny Team Manager

The Panel is asked to consider:

- 1) The latest information about the Police Integrity Reforms contained in the Policing and Crime Bill 2016, and;
- 2) The Sub-Panel's recommendations relating to its membership.

1. Background

- 1.1 In July 2014 the Government announced a review of the entire police complaints system, including the role, powers and funding of the Independent Police Complaints System (IPCC) and the local role played by Police and Crime Commissioners. The proposed reforms form part of the Policing and Crime Bill 2016, which is currently before Parliament.
- 1.2 It was agreed that a Sub-Panel should be established to keep under review the development of a local model for managing police complaints, the proposed changes to handling of complaints about Commissioners' conduct, and the likely impact on both the Commissioner's and the Panel's resources. The Panel endorsed the Terms of Reference for this Sub-Panel at its last meeting in June 2016.

2. Purpose of today's meeting

- 2.1 The Sub-Panel met on 23 August 2016 to consider an update on the proposed reforms. Dr Kemp was elected Chairman.
- 2.2 The purpose of the item on today's agenda is to enable to Panel to consider the latest information about the proposed Police Integrity Reforms and consider recommendations from the Sub-Panel relating to its membership.
- 2.3 Sharon Lister (Director – Performance and Scrutiny, OPCCN) will attend to answer any questions.

3. Update on Police Integrity Reforms

- 3.1 As the Panel will be aware, a series of workshops has been facilitated by the Home Office to discuss the development of this legislation, which the Commissioner's Office has attended. The last workshop was on 10 August 2016. An update is attached at **Annex 1** of this report.

3.2 The Panel will wish to note:

- The timetable for implementing these reforms.

Legislation relating to the Police Integrity Reforms will come into force early in 2018, with secondary legislation (Regulations) and statutory guidance to be developed during 2017. The Commissioner's Office must be 'operational' as an 'Appellant Body' by 1 January 2018.

- Meetings of the Sub-Panel, and future updates to the Panel, will be determined by this timetable.
- The Home Office is currently analysing feedback on its consultation relating to the handling of complaints about the conduct of Police and Crime Commissioners.
- The Home Office envisages that Police and Crime Panels will have a role to play in any HMIC inspection of Police and Crime Commissioners.

4. Sub-Panel Membership

- 4.1 Owing to the complexity of the reforms, the Sub-Panel agreed that consistency of membership will be essential if the Police and Crime Panel is to understand and influence the local implementation – particularly given the ongoing timetable of the development of secondary legislation/statutory guidance.
- 4.2 The Panel previously agreed at its June meeting that the membership of the Sub-Panel should comprise three members. Dr Kemp and Mr Sommerville were duly appointed, and it was suggested that appointment of the third member be deferred until the new independent member (Air Commodore Pellatt) had been given the opportunity to consider undertaking this role.
- 4.3 The Panel Arrangements and Rules of Procedure don't preclude Local Authority substitute members from attending a Sub-Panel meeting in place of their main member. However, the Sub-Panel felt that this would be unhelpful.
- 4.4 It was therefore agreed that Panel should be asked to consider the following recommendations:
 - a) That membership of the Sub-Panel should be extended to 4 members (2 Local Authority members and 2 Independent Members).
 - b) To endorse the appointment of Air Commodore Pellatt as the third member.
 - c) To appoint a fourth member.

5. Action

5.1 The Panel is asked to consider:

- 1) The latest information about the Police Integrity Reforms contained in the Policing and Crime Bill, and
- 2) The Sub-Panel's recommendations relating to its membership.



If you need this report in large print, audio, Braille, alternative format or in a different language please contact Jo Martin on 0344 800 8011 or 0344 800 8011 (Textphone) and we will do our best to help.

**Office of the Police and Crime Commissioner
Police Integrity Reforms**

Summary:

This report provides an update on the Home Office proposals on Police Reform namely a local model for managing police complaints. This report has been presented to the Police and Crime Panel sub-panel on complaints which met on 23 August 2016.

1. Background / National Context

- 1.1 This paper follows on from the last Police and Crime Panel paper presented on 2 February 2016.
- 1.2 The draft of the new Policing and Crime Bill has finished its passage through the House of Commons with cross party support. The bill is now progressing through the House of Lords with the committee stage scheduled for 14 September. The bill is on track to receive Royal Assent by December 2016.
- 1.3 The PCC's office continues to attend the regular Home Office workshops to discuss the implications of the Policing and Crime Bill in relation to drafting regulations, implementation challenges, statutory guidance and training.
- 1.4 It is now envisaged that it will be in early 2018 when the police integrity reforms will come into force; these reforms include recommendations from the Chip Chapman review¹ on police disciplinary reforms and police complaints reforms.
- 1.5 The process will involve the drafting of regulations which will then go to the Police Advisory Board (PAB), this is followed by a four month consultation period. The next step will be for the Independent Police Complaints Commission (IPCC) to draft statutory guidance which go through to the Home Office for approval before implementation.

2. Progress on Developing a Local Model

- 2.1 Regular dialogue is taking place between Norfolk and Suffolk PCCs and with members of the Joint Professional Standards department to continue exploring implementation challenges.
- 2.2 The appellant function outlined in 2.4 as Model 1 is not an 'opt in' and will be a mandatory requirement.
- 2.3 No decisions have yet been made on whether Model 2 or 3 will be adopted, however; the Home Office has advised that Model 1 will need to be resourced and operational by January 2018.
- 2.4 There are no changes to the functions of the complaints model which will be expressed as duties in the Policing and Crime Bill and are shown in the table below:

¹ <https://www.gov.uk/government/publications/the-police-disciplinary-system-in-england-and-wales>

Function	Expressed as Duties	Model 1: Oversight	Model 2: Informal Resolution & Recording	Model 3: Communication
Oversight of the Local Complaints System & Acting as an Appeal Body	Right of the complainant to review the steps taken to resolve their complaint.	PCC	PCC	PCC
Receiving, Initial Contact (including Informal Resolution) & Recording	Duty to contact a complainant to understand how their complaint might be best resolved.	Force	PCC	PCC
Contact	Duty to record. Duty to update a complainant on the progress of the complaint. Duty to inform the complainant of the outcome of the complaint and their right to appeal.	Force	Force	PCC

3. Roles and Responsibilities

- 3.1 Informal resolution will remain as a primary tool in addressing customer service issues and dissatisfaction after the bill has been implemented.
- 3.2 The Home Office will issue statutory guidance on collecting informal resolution data but it will not be regulated. It will be down to each PCC to determine how the information is collated and reported.
- 3.3 PCCs will need to consult with Chief Constables, staff and trade unions to consider the complaints models under adoption and after this point PCCs will then issue a '28' day notice to Chief Constables setting out the model that they intend to adopt.
- 3.4 The legislation will mandate that PCCs must retain ownership of the complaints service for a minimum of six months and there will be a six month period between reissuing a notice to change the service in the future.
- 3.5 The PCCs powers under the appellant body function (Model 1) will be powers of 'recommendation/remedy' not powers to 'direct'. The Chief Constable will have 28 days to respond in writing to the PCC and the complainant on any recommendations made on an appeal by the PCC.
- 3.6 If the Home Office identify that a high proportion of PCC recommendations are not being adopted by forces then they will legislate for PCCs to have powers to direct.
- 3.7 A complainant's code is currently being developed by the Home Office policy unit. At this stage it is unclear whether this will be an enforceable code, such as the 'Victims Code', or whether it is a complainant's guide on what to expect when making a complaint or submitting an appeal.

4. Super Complaints

- 4.1 Super complaints will be introduced in the new Policing and Crime Bill. The concept is for an organisation designated as a 'super complainant body' to flag up 'policing practice issues'.
- 4.2 The Home Office is drafting a 'designated bodies' order which will be laid before parliament and provide a list of those organisations that have achieved designated bodies status. There will be no super complaints submitted until after this point.

5. Police and Crime Panel Implications

- 5.1 The Home Office have stated that the legislative change in relation to appeals moving across from Chief Constables to PCCs will not facilitate a further route of complaint to the Police and Crime Panel. There is still the view from OPCC's that complainants will make complaints about the PCC's conduct on handling their appeals and these will find their way to Police and Crime Panels.
- 5.2 The Home Office advise that the complainant's only route to challenge the appeal decision should be a Judicial Review and not to abuse the PCC complaints process.
- 5.3 From 2018, when the police integrity reforms come into force, PCCs will be delivering policing services in the form of the new complaints models. Her Majesty's Inspectorate of Constabulary (HMIC) are responsible for inspecting policing services.
- 5.4 The implications for PCCs are that there will then be two forms of scrutiny: Police and Crime Panels and HMIC. An agreed terms of reference for any inspections of the PCC will need to be agreed with the Police and Crime Panel.
- 5.5 With the introduction of the super complaints process there is a possibility that issues that are identified around policing practice (the monitoring of which falls under the remit of the PCC) could be identified. This could potentially open up an additional complaint route to the Police and Crime Panel.
- 5.6 Once a model has been proposed for the local handling of police complaints a paper will be provided to the Police and Crime Panel complaints sub panel that will explore the additional areas of oversight and scrutiny that will be required.

6. Financial Implications

- 6.1 The financial implications for the changes to the handling of the local police complaints system are as yet unknown. Full details will be included in the final report to the Police and Crime Panel.

7. Recommendations

- 7.1 It is proposed that a further paper is provided to the Police and Crime Panel, via the complaints sub panel, once the PCC has decided upon the local model to adopt for complaints handling.
- 7.2 The Panel is recommended to consider the information contained within this report.



If you need this report in large print, audio, Braille, alternative format or in a different language please contact Jo Martin on 0344 800 8011 or 0344 800 8011 (Textphone) and we will do our best to help.

Information bulletin – questions arising to the Commissioner

Suggested approach from Jo Martin, Democratic Support and Scrutiny Team Manager

This information bulletin summarises for the Panel both the decisions taken by the Commissioner and the range of his activity since the last Panel meeting.

1. Background

- 1.1 The Police Reform and Social Responsibility Act describes the Police and Crime Panel's role as including to "review or scrutinise decisions made, or other action taken, by the PCC". This is an opportunity for the Panel to publicly hold the Police and Crime Commissioner for Norfolk ("the Commissioner") to account for the full extent of his activities and decisions since the last Panel meeting.

2. Summary of the Commissioner's decisions and activity since the last Panel meeting

- 2.1 A summary of both the decisions taken by the Commissioner and the range of his activity since the last Panel meeting are set out below.

a) Decisions taken

All decisions made by the Commissioner, except those containing confidential information, are recorded and published on the Commissioner's website. Decisions made by the Commissioner, up until 5 September 2016, are listed at **Annex 1** of this report.

b) Items of news

Items of news, covering the Commissioner's activity and including the key statements he has made, are recorded and published on his website. A summary of those items published up until 5 September 2016, are listed at **Annex 2** of this report.

c) Police Accountability Forum meetings

Agendas for these meetings are published on the Commissioner's website. Items discussed at the Commissioner's first Police Accountability Forum meeting are set out at **Annex 3** of this report.

- d) Norfolk and Suffolk Collaboration Panel meetings

None.

- e) Other out-of-county activity between 15 June and 13 September 2016:

Date	Activity
28 June 2016	Conservative PCC Awayday – London Freedom Charity – Anita Preem Book Launch – London
1 July 2016	APCC and National Police Chiefs Council Capabilities Summit – London
14 July 2016	National Rural Crime Network AGM – London
5 September 2016	Integrated Offender Management Governance Board – Ipswich

- f) Audit Committee


The Audit Committee is independent of the Police and Crime Commissioner (PCC) and Norfolk Constabulary. The Committee considers the internal and external audit reports of both the PCC and the Chief Constable and provides advice on good governance principles and appropriate risk management arrangements. The Committee took the decision to hold its meetings in public last year. Items discussed at the most recent meetings are set out at **Annex 4** of this report.

3. Suggested approach

- 3.1 The Commissioner has been invited to attend the meeting to respond to your questions, and will be supported by members of staff and the Chief Constable.

4.0 Action

- 4.1 The Panel is recommended to put questions to the Commissioner, covering the areas at paragraph 2.1 of this report, to publicly hold him to account for the full extent of his activities and decisions since the last Panel meeting.

 The logo for 'IN TRAN communication for all' features the words 'IN' and 'TRAN' in a bold, sans-serif font. 'TRAN' is larger and has a stylized triangle above it. Below 'TRAN' is the tagline 'communication for all' in a smaller, lowercase font.	If you need this report in large print, audio, Braille, alternative format or in a different language please contact Jo Martin on 0344 800 8011 or 0344 800 8011 (Textphone) and we will do our best to help.
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Commissioner's Decisions

Go Moto

Decision 2016-20

The Go Moto is a pilot scheme aimed at young people aged between 14 - 18 years within the Earlham, Marlpit and Lakenham areas.

(Decision 2016-21 not published)

Police and Crime Commissioner's Governance Arrangements - Update

Decision 2016-22

The PCC is required to have in place arrangements for proper corporate governance

Early Intervention Fund (EIF)

Decision 2016-23

The early intervention fund has been devised to develop a partnership between the OPCCN and local policing.

Further detail about each decision can be viewed on the Commissioner's website at the following address:

<http://www.norfolk-pcc.gov.uk/transparency/decisions>

Alternatively, Panel Members can request this information in hard copy by contacting the Committee Officer.

Summary of the Commissioner's activity

Want to make a difference?

We are currently looking for new members for Norfolk's Independent Advisory Group (IAG) to play a key role in shaping policing in the county.

6 June 2016

My experience as an IAG member

As OPCCN marks National Volunteers' Week, two of its community advisors give an insight into their work with Norfolk Police as members of the Independent Advisory Group.

6 June 2016

Audit of accounts

The PCC's and Chief Constable's accounts are subject to external audit. Find out about the rights of the public and local government electors in the audit process.

15 June 2016

Have your say – PCC wants your views on keeping Norfolk safe

Lorne Green is asking Norfolk people to share their views and to help shape and develop his Police and Crime Plan for 2016-2020.

17 June 2016

Standing together against domestic abuse

A campaign to raise awareness of domestic abuse and increase reporting and referrals to agencies is launched today.

21 June 2016

Norfolk's leaders warn hate crime will not be tolerated

Norfolk's civic leaders today warned there will be zero tolerance for hate crimes in the county following the results of the European Union referendum.

1 July 2016

Reassurance for rural communities as PCC joins crime network

Lorne gave a speech to the Norfolk Rural Support Network today, ahead of attending his first meeting as a member of the National Rural Crime Network later this month.

4 July 2016

PCC brings policing Q&A to Dereham

Have you got a question on crime and policing in Norfolk? Come and ask the PCC and Chief Constable at their public meeting in Dereham next week.

12 July 2016

Fresh approach as new PCC holds first public meeting

Norfolk's newly-elected Police and Crime Commissioner is bringing a fresh approach to how he holds the county's Chief Constable to account – and he wants to hear from you.

18 July 2016

PCC wants to hear from residents in Great Yarmouth, North Norfolk and King's Lynn and West Norfolk

With two weeks to go before his public consultation closes, Lorne is urging Norfolk residents to share their views and help shape how crime and disorder are tackled over the next four years

26 July 2016

PCC meets Norfolk's YAB

Members of the District Youth Advisory Boards were invited to join PCC Lorne Green and Supt David Marshall at the Norfolk Police HQ.

12 August 2016

Norfolk Independent Advisory Group Annual Meeting

Members of the public are invited to attend the Annual General Meeting of the Norfolk IAG (Independent Advisory Group) which will take place on Tuesday 6th September 2016

25 August 2016

Further details about each of the news items can be viewed on the Commissioner's website at the following address:

<http://www.norfolk-pcc.gov.uk/news/latest-news>

List of items discussed at the most recent Police Accountability Forum meeting

Date: 21 July 2016	
Subject	Summary
Public agenda	
Financial Outturn Report – 2015/16	<p>1. This report covers the financial overview of the PCC's Budget, Constabulary Revenue Budget and the Capital Programme as at 31 March 2016.</p> <p>2. The previous Commissioner approved the total revenue budget and capital programme for 2015/16 in February 2015.</p> <p>3. This report presents the outturn position for the financial year 2015/16.</p> <p>Recommendation: To note the contents of the report.</p>
Athena	<p>This report summarises the project closure, Athena moving to business as usual in keeping with the three phased approach previously adopted, the overall risks and opportunities being progressed.</p> <p>Recommendation: To note the contents of the report.</p>
Strategic Performance Overview	<p>A summary of performance against the 2015/16 policing priorities</p> <p>Recommendation: For discussion only.</p>
Protective Services Command Update	<p>This report provides an update from Protective Services Command identifying key performance information and significant operational or organisational issues.</p> <p>Recommendation: To note the contents of the report.</p>
Human Resources Update	<p>This report provides an update on the following as at the end of the 2015/2016 Financial Year and the first two months of 2016/2017:</p> <ul style="list-style-type: none"> • An overview of establishment, strength and recruitment profile • Sickness data • A profile of Fairness at Work (FAW) activity • Diversity training and workforce profile update • Casework update

	Recommendation: To note the contents of this report and the updates provided within the appendices.
Complaints and Professional Standards Update	A report on public complaints including performance information and lessons learned. Recommendation: Submitted for information.
NHS Custody Liaison and Diversion Update	This report provides an update in relation to the work of NHS Liaison and Diversion within Norfolk and Suffolk Custody Suites. Recommendation: To note the contents of the report.
Annual Health and Safety Report 2015/16	The purpose of this report is to provide an update to the Accountability Forum in respect of Health and Safety Management for the period April 2015 to March 2016. The following key areas are detailed within the report: <ul style="list-style-type: none"> • Policy Development • Governance Committee • Training Implementation • Accident and Incident Reporting • Audit & Management System Review Recommendation: To note the contents of the report.
Emerging Operational / Organisational Risks	Oral report.
Private agenda	
Misconduct and Professional Standards Update	Exempt report - not published.
Estates Strategy Update	Exempt report - not published.
Joint ICT Strategy	Exempt report - not published.

In addition, the agenda included:

5.30 p.m. Public Question and Answer session with PCC and Chief Constable

6.30 p.m. Public Consultation on the Police and Crime Plan

The next PAF meeting is due to take place on Thursday 10 November 2016 from 5.30pm at Great Yarmouth Borough Council, Town Hall, Hall Plain, Great Yarmouth, NR30 2QF

The public reports can be viewed on the Commissioner's website at the following address, under "Transparency/Document Store":

<http://www.norfolk-pcc.gov.uk/transparency/documents>

Alternatively, Panel Members can request hard copies by contacting the Committee Officer.

List of items discussed at the most recent Audit Committee meetings

Date: 23 June 2016	
Subject	Summary
Public agenda	
Reports from the Head of Internal Audit	a) Follow-up – all previous recommendations b) Progress Report 2015/16 Quarter 4 c) Annual Assurance Report 2015/16 d) Progress Report 2016/17 Quarter 1
Accounting Policies for 2015/16 Statements of Account	To consider the accounting policies set out in the report and note that they will be included in the Statements of Accounts for 2014-15.
Corporate Governance Update and Review of the System of Internal Control	To: a) Endorse the changes made to the corporate governance arrangements and documentation and recommend their approval to the PCC. b) Note the completion of the review of the system of internal control.
Forward Work Plan	To consider the report from the Chief Finance Officer.
Private agenda	
Strategic Risk Registers Update	Exempt report - not published.

Date: 8 August 2016	
Subject	Summary
Public agenda	
Draft Statements of Account 2015/16 - PCC and Group - Chief Constable	To consider the draft Statements of Account.

The next Audit Committee meeting is due to take place on Friday 27 September 2016 at 2 pm in the Filby Room, Jubilee House, Falconers Chase, Wymondham, Norfolk.

The public reports can be viewed on the Commissioner's website at the following address, under "Transparency/Document Store":

<http://www.norfolk-pcc.gov.uk/transparency/documents>

Alternatively, Panel Members can request hard copies by contacting the Committee Officer.

Forward Work Programme 2016-17

10am Tuesday 22 November 2016, County Hall	OPCCN Commissioned Services – Quarterly Report PCC Complaints Monitoring Report Eastern Region Police and Crime Panel Network – annual subscription review Information bulletin – questions arising to the Commissioner	Commissioner, supported by members of the Commissioner's staff and Chief Constable
Late January 2017 (To be confirmed)	Panel refresh training - consideration of precept	
10am Thursday 2 February 2017, County Hall	Review the Commissioner's proposed precept for 2017-18 (the Panel must review and report by 8 February 2017) OPCCN Commissioned Services – Quarterly Report Complaints Handling Sub Panel - update PCC Complaints Monitoring Report Information bulletin – questions arising to the Commissioner Forward work programme for 2017-18	Commissioner, supported by members of the Commissioner's staff and Chief Constable
10am Tuesday 21 February 2017, County Hall	Reserve date – to review a revised precept for 2017-18, if vetoed (the Panel must review and report by 22 February 2017)	Commissioner, supported by members of the Commissioner's staff and Chief Constable

The identified items are provisional only. The following meetings will be scheduled only if/when required:

- confirmation hearings

For information

Norfolk County Community Safety Partnership Scrutiny Sub Panel – this Sub Panel meets at least annually; it last met on 3 March 2016 at County Hall, Norwich

Scheduled Police Accountability Forum Meetings are due to take place on the following dates (agendas will be made available via the Commissioner's website):

- Thursday 10 November 2016 from 5.30pm at Great Yarmouth Borough Council, Town Hall, Hall Plain, Great Yarmouth, NR30 2QF

Norfolk and Suffolk Collaboration Panel meetings to be advised (agendas will be made available via the Commissioner's website).