

Norfolk Health Overview and Scrutiny Committee 17 January 2019

Glossary of Terms and Abbreviations

#	number
A&E	Accident and emergency
ACT	Advancing Change Through Transformation
AMD	Associate Medical Director
ASI	Appointment slot issue
ATT	Assessment to treatment
BLS	Basic life support
BRAG	Blue, Red, Amber, Green – management dashboard for the Quality Improvement Programme
BMA	British Medical Association
CAMHS	Child and adolescent mental health service
CBU	Clinical Business Unit
CC	Care Co-ordinator
CCG	Clinical Commissioning Group
CEO	Chief Executive Officer
CFYP	Children, families and young people
CIP	Cost Improvement Programme
CLL	Complexity in later life
CPA	Care plan approach
CQC	Care Quality Commission – the independent regulator of health and social care in England. Its purpose is to make sure health and social care services provide people with safe, effective, high quality care and encourage care services to improve.
CRHT	Crisis Resolution Home Treatment
CSU	Commissioning Support Unit
CSW	Clinical Support Worker
CTG	Cardiotocography - a technical means of recording the fetal heartbeat and the uterine contractions during pregnancy
CYP	Children and young people
DCLL	Dementia and complexity in later life
DIST	Dementia Intensive Support Team
DNACPR	Do not attempt cardio-pulmonary resuscitation
DOLS	Deprivation of Liberty Safeguards
ECIST	Emergency Intensive Care Support Team
ED	Emergency Department
EEAST	East of England Ambulance Service NHS Trust
EIP	Early Intervention in Psychosis
EoLC	End of life care
EPMA	Electronic Prescribing and Medicines Administration

EPR	Electronic patient record
EPRTT	Emergency priority referral to treatment
EU	European Union
FFT	Friends and Family Test
FOT	Forecast out-turn
FRB	Financial Recovery Board
FTE	Full time equivalent
FTSUG	Freedom to Speak Up Guardian
GP	General Practitioner
GYW	Great Yarmouth and Waveney
HR	Human Resources
IAP	Indicative activity plan
IAPT	Improving Access to Psychological Services
IDT	Integrated Delivery Team
IPC	Infection prevention & control
ICS	Integrated Care System
IR	Identification Rules
ISP	Independent sector providers
IST	Intensive Support Team
KLOE	Key line of enquiry
LCP	Lead Care Professional
MCA	Mental Capacity Act
MH	Mental health
MHP	Mental health practitioner
NCATT	No Cancer At This Time
NCH&C	Norfolk Community Health and Care NHS Trust
NEAT	Norwich Escalation and Avoidance Team
NHOSC	Norfolk Health Overview and Scrutiny Committee
NNCCG	North Norfolk Clinical Commissioning Group
NHSE	NHS England
NHSI	NHS Improvement – the provider trust regulator
NNUH (N&N, NNUHFT)	Norfolk and Norwich University Hospitals NHS Foundation Trust
N&W	Norfolk & Waveney
N&W STP	Norfolk and Waveney Sustainability & Transformation Plan
NSFT	Norfolk and Suffolk NHS Foundation Trust
OAG	Oversight and Assurance Group
ONS	Office of National Statistics
OOA	Out of area
OOHA	Out of home area
OOT	Out of Trust
OOTA	Out of Trust area
OP	Older people

OPED	Older People's Emergency Department
OSC	Overview and Scrutiny Committee
PGD	Patient Group Directives
PSF	Provider Sustainability Fund
QEH / QEHL	Queen Elizabeth Hospital, King's Lynn
QIP	Quality Improvement Programme
QIPP	Quality Innovation Productivity and Prevention
QPB	Quality Programme Board
RIC	Recovery Information Centre
RN	Registered Nurse
RPRTT	Routine priority referral to treatment
RRI	Reducing restrictive interventions
RTT	Referral to treatment
SAU	Surgical Assessment Unit
Schwartz rounds	A forum where all staff, clinical and non-clinical, come together to discuss the emotional and social aspects of working in healthcare
SJR	Structured judgement review
SNCCG	South Norfolk Clinical Commissioning Group
SOP	Standard Operating Procedure
SPOA	Single point of access
SRO	Senior Responsible Officer
STP	Sustainability Transformation Plan / Partnership
TEC	Trust Executive Committee
ToR	Terms of reference
UPRTT	Urgent priority referral to treatment
WLI	Waiting list initiative
WTE	Whole time equivalent
YTD	Year to date