



Norfolk Police and Crime Panel

Minutes of the Meeting held on 04 April 2017 at 10.05am in the Edwards Room, County Hall, Norwich

Main Panel Members Present:

Mr Brian Hannah (Vice-Chairman)	Norfolk County Council
Dr Christopher Kemp	South Norfolk Council
Mr Paul Kendrick	Norwich City Council
Mr Colin Manning	King's Lynn and West Norfolk District Council
Mr William Richmond	Breckland District Council
Mr Richard Shepherd	North Norfolk District Council
Mr Fran Whymark	Broadland District Council
Air Commodore Kevin Pellatt	Co-opted Independent Member

Officers Present:

Mr Greg Insull	Assistant Head of Democratic Services
Mrs Jo Martin	Democratic Services and Scrutiny Support Manager

Others Present:

Mr Simon Bailey	Chief Constable, Norfolk Constabulary
Mr Martin Barsby	Director of Communication and Engagement, Office of the Police and Crime Commissioner for Norfolk (OPCCN)
Mr Lorne Green	Police and Crime Commissioner for Norfolk
Ms Sharon Lister	Director of Performance and Scrutiny, OPCCN
Mr Mark Stokes	Chief Executive, OPCCN
Dr Gavin Thompson	Director of Policy and Commissioning, OPCCN
Mr Ian Sturgess	Complaints and Scrutiny Manager, OPCCN
Mr John Hummersone	Chief Finance Officer, OPCCN

1. To receive apologies and details of any substitute members attending

- 1.1 Apologies were received from Chairman Mr A Byrne, Mr B Long (Mr C Manning substituting) Mr A Sommerville, Ms K Stenhouse and Mrs M Wilkinson.
- 1.2 Vice-Chairman, Mr B Hannah, in the Chair.

2. Members to Declare any Interests

- 2.1 No interests were declared.

3. To receive any items of business which the Chairman decides should be considered as a matter of urgency

3.1 There were no matters of urgent business.

4. Minutes of the meeting held on the 02 February 2017

4.1 The minutes of the meeting held on the 02 February 2017 were agreed as an accurate record and signed by the Chairman.

4.2 Matters arising from the minutes:

The Panel noted that neither the Chairman nor Vice-Chairman were standing for re-election in May. Dr Kemp voiced, on behalf of the Panel, thanks to Vice-Chairman Mr Hannah and Chairman Mr Byrne for their service to the Panel over the last 4 years and wished them a long and happy retirement.

5. Public Questions

5.1 No public questions were received.

6. Police and Crime Plan for Norfolk 2016-2020

6.1.1 The Panel received the report outlining the Commissioner's Police and Crime Plan for Norfolk 2016-20 and information on its development.

6.1.2 A video was shown giving detail on the Consultation process. The Police and Crime Commissioner introduced the Police and Crime Plan 2016-20 and the objectives behind it, the seven core priorities outlined within the plan and progress towards meeting the core priorities; see Appendix A for further details.

6.1.3 The Police and Crime Commissioner announced £200,000 given to the Constabulary for operation Moonshot; see Appendix A for further details.

6.2.1 The role of partnership working and collaboration in supporting the plan was queried. The Commissioner gave an example of work with the Criminal Justice Board to develop a joint victims' justice hub. The Commissioner also spoke of his intention to host a homelessness summit at the end of June 2017 in collaboration with Norfolk County Council and other agencies.

6.2.2 The Commissioner reported that due to Operations such as Moonshot and increased levels of reporting of historically under-reported crimes such as child sexual exploitation, domestic abuse and elderly abuse, some crime statistics may increase; it was deemed positive that more victims felt able to report abuse.

6.2.3 The baseline data for evaluating performance against most objectives was already available; baseline data for less well known or more challenging areas of crime, such as modern day slavery, would need to be established during the coming year.

6.2.4 The Chief Constable reported that collaboration between the Norfolk and Suffolk Commissioners and Constabulary was extensive and one of the most advanced in

the country. Nearly all areas of service (such as HR, recruitment and criminal justice, and even departmental directors) were now shared across the two Constabularies. This had enabled efficiency savings in the region of £16 million to be driven out. Eastern Region collaboration was a further natural step, and this was where Norfolk Constabulary would look to drive out the further £3 million additional savings required. Everything in the Norfolk-Suffolk shared space at that time could potentially be replicated regionally should it prove possible to bring the three regional preferred partnerships together. That was likely to require a minimum five year timescale.

- 6.2.5 Creation of a shared services centre was being looked into; this could offer an opportunity to look into selling services to other public services agencies to support income generation. In addition, an eastern region specialist operational unit and regional collaboration around criminal justice was being explored.
- 6.2.6 A discussion was held over the rural crime priority; the Police and Crime Commissioner had met with PCCs from Cambridgeshire, Suffolk and Lincolnshire to discuss collaboration over rural crime and a regional rural crime strategy had been established.
- 6.2.7 Crime and anti-social behaviour statistics in North Norfolk were noted to be reducing. The Commissioner cited the work of Operation Moonshot and joint work with Lincolnshire, Cambridgeshire and Suffolk constabularies.
- 6.2.8 Collaborative working with the Norfolk business and late night communities and consideration of the late night levy were queried:
- The Commissioner had met with the Sheriff of Norwich to look at responses to business crime and held discussions with the Norfolk Chamber of Commerce to arrange seminars covering business crime issues;
 - Having visited Norwich's Prince of Wales Road, Yarmouth, and Kings Lynn at night, the Commissioner reported that a small percentage of people were involved in the incidents affecting the late night community; he had established a "night time economy forum" for doormen, night club owners, taxi company owners and other businesses associated with night time economy;
 - The Commissioner commented on the impact of the night time levy on "other" businesses open at night such as newsagents. He felt it would have a negative impact on sustainability of night clubs, bars and other small businesses.
- 6.2.9 The Commissioner reported that there was already outstanding collaboration between the Constabulary and the Norfolk Fire and Rescue Service, but did not wish to comment on future governance arrangements until after local elections in May 2017.
- 6.2.10 The Chief Constable reported strong collaboration with the National Crime Agency.
- 6.3 The Panel **NOTED** the development of the Police and Crime Commissioner for Norfolk's Police and Crime Plan for Norfolk 2016-2020.

7. Office of the Police and Crime Commissioner for Norfolk (OPCCN) – Commissioned Services

- 7.1 The Panel received the report providing an update about the performance of

services commissioned by the OPCCN.

- 7.2.1 The report showed 21% of those reporting domestic abuse were males; it was queried whether more IDVAs (Independent Domestic Violence Advocates) would be recruited to support males to report abuse. The Complaints and Scrutiny Manager, OPCCN, reported that Leeway were monitoring need for IDVAs, including male IDVAs, and would recruit further when needed.
- 7.2.2 The Complaints and Scrutiny Manager reported that perpetrator programmes were being researched to identify those best suited to Norfolk. It was noted that uptake of programmes could be an issue; in order to be successful the perpetrator's willingness was important. Discussions had been held with the Courts and Cafcass (Children and Family Court Advisory and Support Service) regarding their role in supporting implementation of perpetrator programmes.
- 7.2.3 The Director of Policy and Commissioning, OPCCN, was unsure whether the SARC (Sexual Assault Referral Centre) service would be expanded, however reported that the Commissioning strategy had been planned to ensure services were available Countywide.
- 7.2.4 The "pro-rata" allocation to 4Women, on page 64 of the report, was queried; the Director of Policy and Commissioning clarified this equated to £10,000 allocated in a quarter of the 2016/17 financial year. It was noted that 4Women were no longer being commissioned and the WONDER (Women Offenders of Norfolk Diversion, Engagement and Rehabilitation) project had been developed in its place.
- 7.2.5 The Commissioner discussed the dog training scheme which had been seen to have positive benefits on wellbeing for prisoners, as well as enabling them to gain employment skills.
- 7.3 The Panel **CONSIDERED** and **NOTED** the update from the Office of the Police and Crime Commissioner for Norfolk (OPCCN) about its Commissioned Services.

8. Complaints Handling Sub-Panel

- 8.1.1 The Panel received an update from the latest meeting of the Police and Crime Panel Complaints Handling Sub-Panel, held on the 2 February 2017.
- 8.1.2 Dr Kemp introduced the report to the Panel:
- It was noted that the Home Secretary could compel the Commissioner to take on the remit of Fire and Rescue; it was not currently indicated that this would happen;
 - It was noted that the IPCC (Independent Police Complaints Commission) would change to the Office for Police Conduct;
 - He highlighted the recommendation that the sub-panel continue, and inclusion on the June 2017 agenda for the Sub Panel to be re-constituted. In contacting appointing authorities, it would be helpful if the need for members either interested or already having experience in this area could be accommodated if possible;
 - The possible role of the Police and Crime Panel in recognising and being involved in super complaints was discussed.

8.1.3 The Chief Executive of the OPCCN recognised the valuable work of the Sub-Panel in acting as a critical friend to the OPCCN during the changes to the Police Complaints process.

8.2 The Panel **NOTED** the report.

9. Information bulletin – questions arising to the PCC (Police and Crime Commissioner)

9.1 The Panel received the report summarising the decisions taken by the PCC and the range of his activity since the last Panel meeting on the 2 February 2017.

9.2 The Commissioner reported that his meeting with the Justice Secretary had been positive and gave feedback on a meeting he had attended with the Policing Minister which had focused on the Norfolk 2020 Constabulary review.

9.3 The Panel **NOTED** the report.

10. Work Programme

10.1 The Panel **REVIEWED** the work programme covering June 2017 to April 2018.

10.2.1 The Chairman noted that Mr Somerville was unwell and the Panel passed on their best wishes to him.

10.2.2 The Chairman thanked the Commissioner, OPCCN staff and the Chief Constable for their work. The Chairman also wished to thank the Committee for their work over the past 4 years and Democratic Services staff. The Police and Crime Commissioner thanked Mr Hannah for his work on the Police and Crime Panel.

The meeting ended at: 11:46 am

CHAIRMAN



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As Members are aware, a key part of my role as Police and Crime Commissioner is drawing up a Police and Crime Plan for our county, setting out how we will work together over the next four years to:

- tackle and prevent crime and disorder in Norfolk,
- protect the most vulnerable in our community
- and support victims and witnesses of crime.

As the Panel will remember I am sure, the process of developing our county's Police and Crime Plan began last summer with an eight-week public consultation:

<http://www.norfolk-pcc.gov.uk/police-and-crime-plan-consultation-video/>

Coming soon, it says. Well that Plan is in front of you today.

The experience of travelling the length and breadth of our county, listening to people and hearing about their concerns and the issues they face, made me more determined than ever to lead the fight against crime. It made me more determined to drive through measures to make our police force more efficient and more visible, in part through the delivery of a more innovative and effective model of local policing. It made me more determined to give our police force the resources it needs to invest in frontline policing and ensure it has the capacity and tools it needs to tackle domestic abuse, sexual offences and cyber-related crime in all of its forms. It made me more determined to prevent crime by tackling offending and addressing perpetrators of crime, which will, in turn, reduce demand on police and the criminal justice system. And it made me more determined than ever to support and protect victims of crime, and help them recover from their experiences.

In deciding where we need to devote energy and invest resources, I have tried to strike a balance between addressing the crimes that have the most destructive long-term effects, (including sexual offences, domestic abuse, the sexual exploitation of children and modern day slavery) and those other crimes that have an impact on our daily lives, including rural crime and anti-social behaviour.

It will come as no surprise when I say to you that our police service has faced and continues to face significant financial hurdles – and that necessitates some tough decisions.

Within the resources available to me and our police service, priority will always be given to preventing and fighting high volume, high risk and high harm crimes. BUT, as your PCC, I pledge that I will do all within my power to mobilise resources to prevent and fight all crime.

So with that in mind, and based on feedback from you, the people of Norfolk, and our partner organisations across the county, these are the seven core priorities I have

set for our county. The seven priorities can be found on page 7 of the Plan. People said they wanted their police to be more visible in their local area. We're going to see that – in fact you may already be seeing it.

We've now got community engagement officers in each district, building links with community groups and our parish councils. We're in the middle of a recruitment campaign – bringing on board student officers to join our policing teams. And we're working with our highly skilled, dedicated and valued Special Constabulary to make the most of what they have to offer and we'll be seeing their numbers grow.

People said they wanted more support for Norfolk's rural communities. We're going to get that too. When it comes to rural crime, your police force and your PCC are on it like never before.

In November I held a rural crime summit, bringing together key organisations whose lives and livelihoods are based in our rural areas. Views were heard and shared and, as a result, we now have a rural policing strategy for the county. A solid step in ensuring the impact of crime in our rural areas has greater recognition.

We now have a team of 23 Special Constables led by a Chief Inspector focused on dealing with rural crime. We have Special Constabulary Horse and Quad Bike Teams and 20 wildlife officers working across the Force. We now have 'barnstorming' sessions for any member of the rural community to attend and have their say on rural matters. And we're currently developing an initiative to protect our church roofs, targeting the cowardly attacks on our shared heritage.

People said they worry about dangerous driving – people speeding, using mobile phones behind the wheel. We're going to make our county's roads safer for all who use them.

We're already educating Norfolk's young people on the Fatal 4 – excessive speed, using a mobile behind the wheel, not wearing a seatbelt, and drink or drug driving. My #Impact campaign has been to colleges and sixth forms across the county, with Thomas Semmons sharing his story of crashing a car at just 18. 15 locations so far and more to come.

I've helped community speedwatch teams in South Norfolk and Great Yarmouth secure the equipment they need to tackle reckless driving in their districts. Since November 2016, Special Constables have carried out operations in 11 different locations in Great Yarmouth, stopping 26 vehicles, issuing 8 traffic offence reports and 18 words of advice.

People told me it's important for Norfolk's communities to be safe and feel safe – and

that, if you are a victim of crime, the right help and support must be available. We're going to work with those who commit crime to tackle offending, preventing people becoming victims of crime in the first place. We're already working to get people with an offending past into training, apprenticeships and employment to help with their rehabilitation and keep them clear of crime.

We're also working with women coming into police custody. By intervening early and offering support to help them change the things that make them vulnerable to offending, we can prevent crime, reduce vulnerability and stop victimisation. And, for those people who do become victims of crime, they will have access to specialist support through a victim and witness care hub for our county so that help is easily accessible when people need it.

Finally, people told me they wanted our police force to work effectively and efficiently so that you not only get the service you want and need, but can also have confidence that public money - your taxes – are being used properly and for the benefit of Norfolk's communities.

We need a new, more efficient local policing model for Norfolk. New technology and investing to save also have a key role to play here. The bottom line is that we need to do different – and better - with what we've got.

I want to see our officers equipped with the technology they need to fight 21st century crime in the most effective and efficient way possible. They need to have access to mobile computing technology and have the connectivity to ensure that technology works effectively and efficiently.

As an example, I don't want our police officers sitting in A&E after being assaulted. I don't want our police officers sitting defending spurious claims in complaints hearings. Body worn video will help support our officers as they go about doing their jobs. That equipment will be rolled out over the coming months.

With all that in mind, it gives me great pleasure to announce today that through my office, I have committed £190,000 to allow our Constabulary to continue to hit criminals hard. Operation Moonshot has been an extremely successful pilot operation which has disrupted criminals, prevented crime and recovered stolen property. In 150 days there have been nearly 200 arrests and 250 vehicles seized. Organised crime has been disrupted, burglaries prevented, ram raids stopped and drugs seized. High value items such as caravan, plant machinery and even a tractor have been recovered. Since the start of the Operation in the region of 60 months of prison sentences have been handed out, driving disqualifications totalling 500 months and more than £12,000 in fines collected.

My £190,000 will put the small but dedicated Moonshot team on a permanent footing across Norfolk. It will ensure that criminals continue to get the message that Norfolk is hostile environment for illegality and it will help keep our county one of the safest in the country. I wish I could tell you more about how Moonshot is being so successful – but for obvious reasons I won't do that. I hope you will agree though, that the results speak for themselves.

So there we are – the 7 core priorities and your Police and Crime Plan. And guess what – WE'RE going to do all of that. Take a look around this table. Take a look around this room. When I say 'we', I mean all of us. We all have a role to play. Tackling crime and disorder in Norfolk, protecting the vulnerable and supporting victims is not something that any one individual or organisation can achieve in isolation. I intend this Police and Crime Plan to be the foundation upon which we - Police, Police and Crime Panel, partners and communities – join forces to achieve these shared goals. Norfolk is our county, Norfolk Constabulary is our Police Force and this is our Police and Crime Plan.

Mr Chairman, we are on the offensive against criminality within our county; the fight is being carried to the criminal. Operation Hydrant is closing in on child abusers; Operation Moonshot is tightening the ring of steel around Norfolk and taking bad people off our roads. Operation Randall has made a step change in its campaign to prevent and fight crime in our rural areas. Operation Gravity is shutting down big time, violent drug dealers infesting our county from the outside. Our Police are being given the 21st century tools to fight crime in this 21st century – Athena, improved digital technology, Body Worn Cameras, and more to come. We have reinforced our capability to protect the vulnerable, and help victims of crime to rebuild their lives. WONDER will divert women from lives of criminality. Operation Impact will save young lives through driver safety awareness. Our victims' hub will improve victim services. Our youth commission will help build resilience among our young people. Our county heritage will be protected from those who would shamelessly strip the lead from medieval church roofs. We are helping ex-offenders to build new lives and offering counselling to victims of abuse.

Mr Chairman, crime prevention and crime fighting are being transformed in our county. It is owed to our community that they be safe, and that they feel safe. That is the driving purpose of our Police force. It is that burning passion that gets me up in the morning. It is to that purpose I have devoted myself as this county's Police and Crime Commissioner.

Lorne Green – Police and Crime Commissioner for Norfolk