

New Attleborough Library Premises

FAQs

Are you closing Attleborough Library?

No, we are relocating it to new accommodation. All existing staff will move to the new site too. To achieve this the library will be closing temporarily for one week.

Where is the library moving to?

The library is moving to the corner where Church Street and Norwich Road meet.

Why does the library have to move?

It's the way forward for Norfolk County Council to share premises with other services and it helps us secure the library for the future.

Will the library have more books?

Yes, the library will have more new books and we will ask customers what kind of books they would like to read so that we buy the right ones.

Is it going to be as big?

Yes, the library area is the same as the current building and we will have access to additional space such as small interview rooms, communal space and the garden, as well. We will also expand the size of the children's library.

Will it be open for as long?

Yes, we will be maintaining the existing extended opening hours:

- Monday: 8am-7pm (staffed 10am-7pm)
- Tuesday: 8am-7pm (Open Libraries access only)
- Wednesday: 8am-7pm (staffed 10am-7pm)
- Thursday: 8am-7pm (staffed 10am-7pm)
- Friday: 8am-7pm (staffed 10am-7pm)
- Saturday: 8am-4pm (staffed 10am-4pm)
- Sunday: 10am-4pm (Open Libraries access only)

Will it have Open Library?

Yes, we are relocating all the equipment already installed.

Customers can register for our Open Library service for easy extended access to the unstaffed library outside normal opening hours using your library card and PIN.

You'll need to register to use the library during unstaffed hours by talking to a member of staff at the library. You can also find out more by phoning 01603 774777.

Under 16s cannot register for Open Library access, but they are welcome to come in to the library during unstaffed hours if accompanied by a parent or guardian.

Once you have registered to enter the library while it's unstaffed, you will be able to scan your library card and type your PIN into the access point near the library entrance. Please remember to bring your library card on every visit - you will not be able to enter the library without it.

Will jobs be affected?

No, the team of staff will be relocating to the new premises.

How much is it costing?

Although there is initial outlay for some building alterations, ongoing costs like heating and lighting will reduce as the building is more economical to run and we will be sharing costs with other services

What's happening to the existing site?

The existing site will be sold, and the money will be ploughed back into Norfolk County Council.

Why aren't you moving in to the proposed new development in the town centre?

This opportunity has come up earlier and provides a better opportunity to work alongside other council services by housing us together.

Will there still be customer parking?

Yes, there are several parking spaces for building users, including parking spaces for disabled people.