

Norfolk County Council

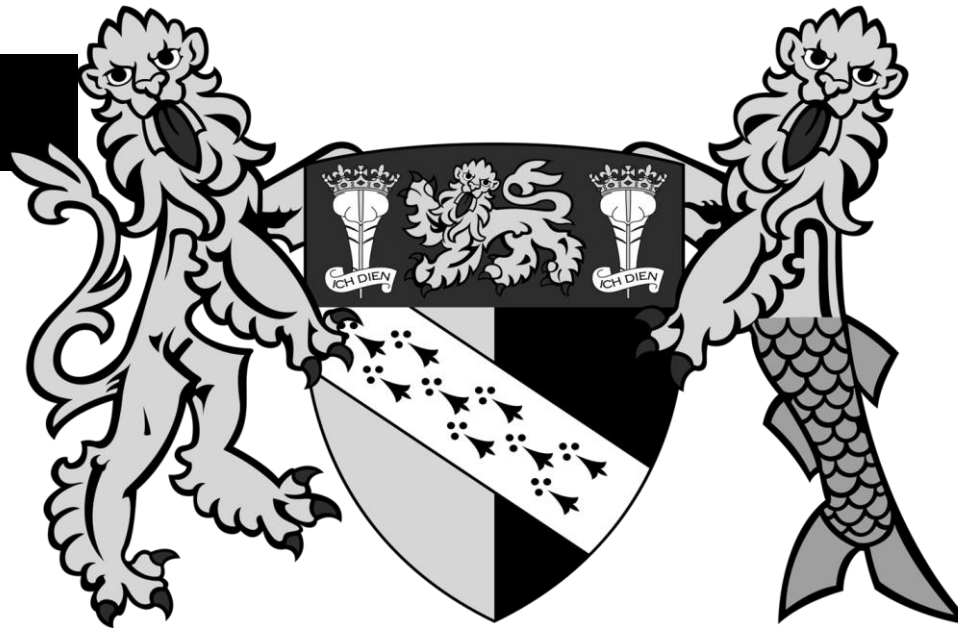
Children's Services

Monthly Performance & Management Information

County Report

January 2019

All data sourced from LiquidLogic.



Produced by the Children's Services Reporting Team
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**Norfolk County Council
Children's Services**

Monthly Performance & Management Information County Report

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Early Help

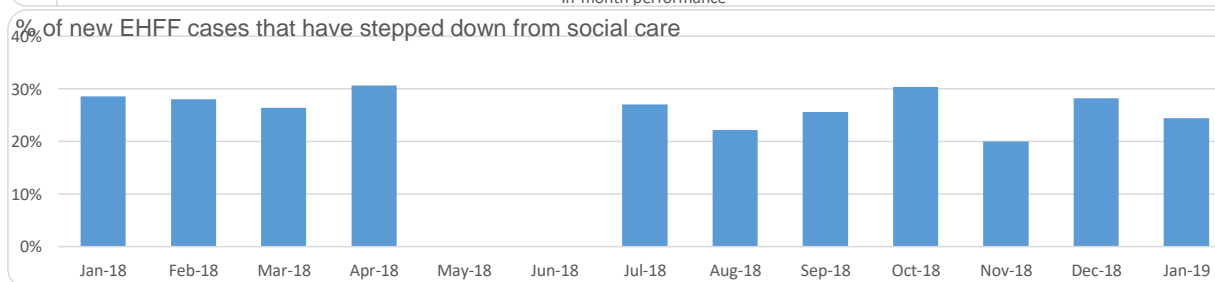
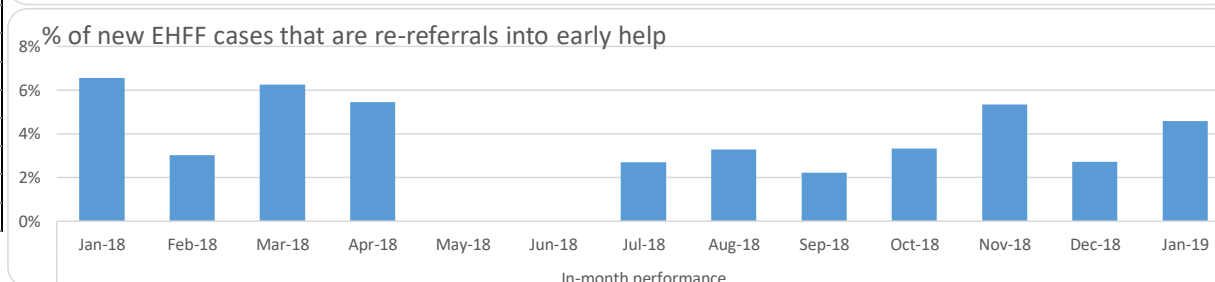
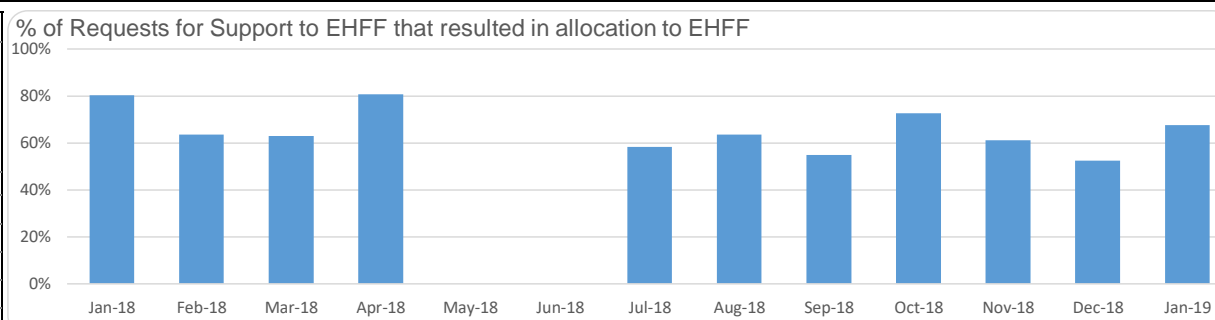
(County - January 2019)

Definition The data in this section relates to referrals to the Norfolk Early Help and Family Focus Teams

Performance analysis

The re-referral rate into EHFF teams remains very low at 4.6% and all localities are below 9%. This low rate could suggest that the work EHFF teams undertake with families has a sustained impact, however further analysis of this, including percentage of cases closed to EHFF that later get referred to social care would be helpful. Whilst the percentage of new EHFF cases that stepped down from Social Care teams across the county has remained reasonable steady at between 20 and 30% over the past year, there is a lot of variance across the localities. For example, Norwich has not fallen below 21.7% in the past 6 months with a high of 57%, whilst Breckland has fluctuated between 22% and 5.5% in the same period. More in-depth examination by the locality looking at numbers of cases that step down each month rather than just percentages would be useful to get a better understanding.

		1.6	1.7	1.8	1.9
		% of Requests for Support to EHFF that resulted in allocation to EHFF	% of new cases open under s47 previously open to EHFF	% of new EHFF cases that are re-referrals into early help	% of new EHFF cases that have stepped down from social care
Good perf. is:		High	High	Low	High
In-month performance	Jan-18	80.4%	-	6.5%	28.6%
	Feb-18	63.5%	-	3.0%	28.0%
	Mar-18	62.9%	-	6.3%	26.4%
	Apr-18	80.8%	-	5.4%	30.6%
	May-18	-	-	-	-
	Jun-18	-	-	-	-
	Jul-18	58.3%	-	2.7%	27.0%
	Aug-18	63.5%	-	3.3%	22.1%
	Sep-18	54.9%	-	2.2%	25.6%
	Oct-18	72.7%	-	3.3%	30.4%
	Nov-18	61.2%	-	5.3%	20.0%
	Dec-18	52.4%	-	2.7%	28.2%
Jan-19	67.5%	-	4.6%	24.4%	



Note:

Requests for Support and allocations are counted for the calendar month, but some of the allocated cases may be as a result of a Request for Support received at the end the previous month, as we have 5 days to allocate cases in Early Help. This may result in more cases being allocated than there are Requests for Support in the monthly MI data set, and thus percentages over 100.

Contacts

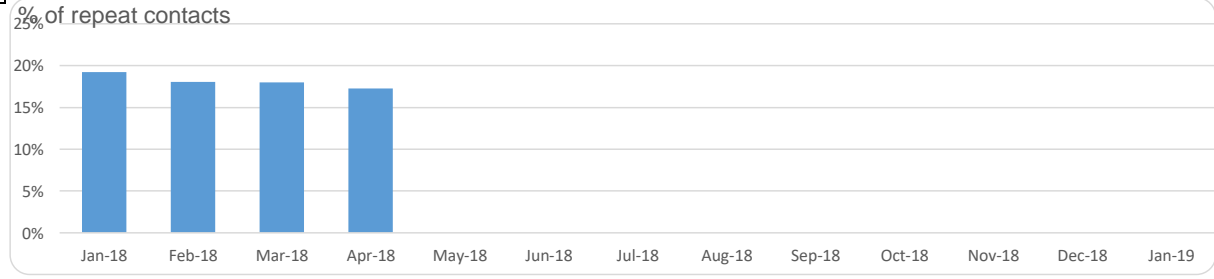
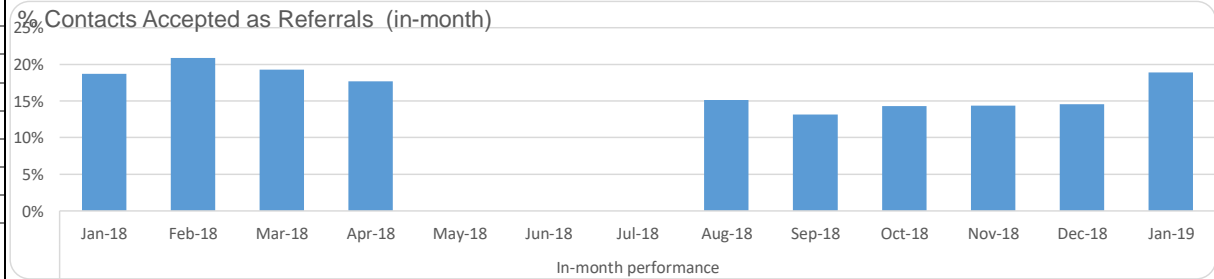
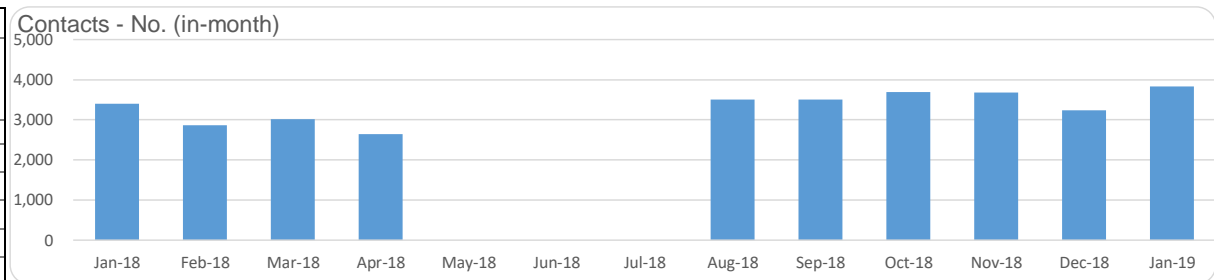
(County - January 2019)

Definition All contacts received by the LA via the MASH service are screened against an agreed multi-agency threshold criteria. Where a decision-maker in MASH agrees the threshold for social care involvement is met the contact progresses to a 'referral'. A number of the contacts made will be for information only or to ask for advice rather than be contacts seeking referral to social care services.

Performance analysis We have seen an increase in the number of contacts and the percentage of those which have been accepted as referrals in January compared to the previous 6 months. Whilst an 18.9% conversion rate is higher than we have had since the implementation of CADS it is not anomalous compared to data prior to July 18. If the higher rate continues over the next month, some exploration of contact types and decision making in CADS may be beneficial. However, whilst contact numbers for the month so far for February are in line with those seen in January at the same point, a smaller proportion have converted to referral. This would suggest that the percentage of contacts accepted as referrals in January 19 was anomalous, and that performance in February will be back to circa 15%.

Good perf. is:	2.1	2.3	2.9	2.10	
	Contacts - No. (in-month)	% Contacts Accepted as Referrals (in-month)	Number of repeat contacts	% of repeat contacts	
	<i>Info</i>	<i>High</i>	<i>Low</i>	<i>Low</i>	
In-month performance	Jan-18	3,399	18.7%	1,183	19.2%
	Feb-18	2,864	20.8%	998	18.1%
	Mar-18	3,016	19.3%	1,042	18.0%
	Apr-18	2,643	17.7%	929	17.2%
	May-18	-	-	-	-
	Jun-18	-	-	-	-
	Jul-18	-	-	-	-
	Aug-18	3,500	15.1%	-	-
	Sep-18	3,506	13.2%	-	-
	Oct-18	3,689	14.3%	-	-
	Nov-18	3,681	14.3%	-	-
	Dec-18	3,232	14.5%	-	-
Jan-19	3,827	18.9%	-	-	

These are over a rolling 3 month period.



Contacts by source

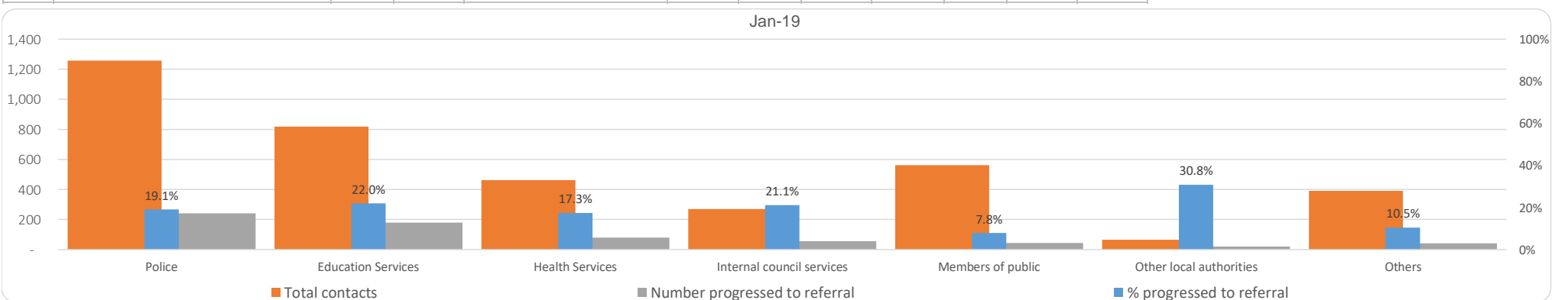
(County - January 2019)

Definition All contacts received by the LA via the MASH are screened against an agreed multi-agency threshold criteria. Where a decision-maker in MASH agrees the threshold for social care involvement is met the contact progresses to a 'referral'. Contacts come from a variety of sources and the data below provides a breakdown of numbers and progression rates to referral by source type. A number of the contacts made will be for information only or to ask for advice rather than be contacts seeking a referral to social care services.

Performance analysis The biggest impact on the contact to referral conversion rate has been an increase in contacts from Education Services becoming referrals from circa 13% in the first two full months of CADs operation to 22% in January 19. There was also a higher rate of conversion from Police contacts, with 19% in January 19 being the highest rate over the past 12 months. As suggested in the contacts section, it is felt referral conversion rate in January is anomalous, however if this trend continues further analysis will be needed.

		Police			Education Services			Health Services			Internal council services			Members of public			Other local authorities			Others		
		Total contacts	Number progressed to referral	% progressed to referral	Total contacts	Number progressed to referral	% progressed to referral	Total contacts	Number progressed to referral	% progressed to referral	Total contacts	Number progressed to referral	% progressed to referral	Total contacts	Number progressed to referral	% progressed to referral	Total contacts	Number progressed to referral	% progressed to referral	Total contacts	Number progressed to referral	% progressed to referral
In-month performance	Jan-18	1,426	172	12.1%	516	151	29.3%	456	105	23.0%	64	31	48.4%	489	73	14.9%	141	37	26.2%	307	66	21.5%
	Feb-18	1,512	213	14.1%	334	126	37.7%	318	66	20.8%	74	48	64.9%	253	47	18.6%	128	43	33.6%	245	54	22.0%
	Mar-18	1,477	162	11.0%	496	173	34.9%	383	83	21.7%	51	30	58.8%	232	38	16.4%	85	16	18.8%	292	80	27.4%
	Apr-18	1,443	151	10.5%	162	52	32.1%	358	78	21.8%	57	38	66.7%	288	59	20.5%	84	31	36.9%	251	59	23.5%
	May-18	#REF!	#REF!	-	#REF!	#REF!	-	#REF!	#REF!	-	#REF!	#REF!	-	#REF!	#REF!	-	#REF!	#REF!	-	#REF!	#REF!	-
	Jun-18	#REF!	#REF!	-	#REF!	#REF!	-	#REF!	#REF!	-	#REF!	#REF!	-	#REF!	#REF!	-	#REF!	#REF!	-	#REF!	#REF!	-
	Jul-18																					
	Aug-18																					
	Sep-18																					
	Oct-18																					
	Nov-18	1,098	142	12.9%	813	107	13.2%	444	70	15.8%	286	70	24.5%	571	26	4.6%	58	14	24.1%	411	58	14.1%
	Dec-18	960	143	14.9%	719	92	12.8%	392	57	14.5%	269	35	13.0%	523	83	15.9%	46	4	8.7%	352	56	15.9%
Jan-19	1,258	240	19.1%	819	180	22.0%	462	80	17.3%	270	57	21.1%	562	44	7.8%	65	20	30.8%	391	41	10.5%	

Jan-19	Total contacts in month		3,827	17.3%									
	% of total contacts				Police	Edu.	Health	Internal	Public	Other LA	Other		
	% of total referred				32.9%	21.4%	12.1%	7.1%	14.7%	1.7%	10.2%		
	Total progressed to referral		662		% of total referred		36.3%	27.2%	12.1%	8.6%	6.6%	3.0%	6.2%



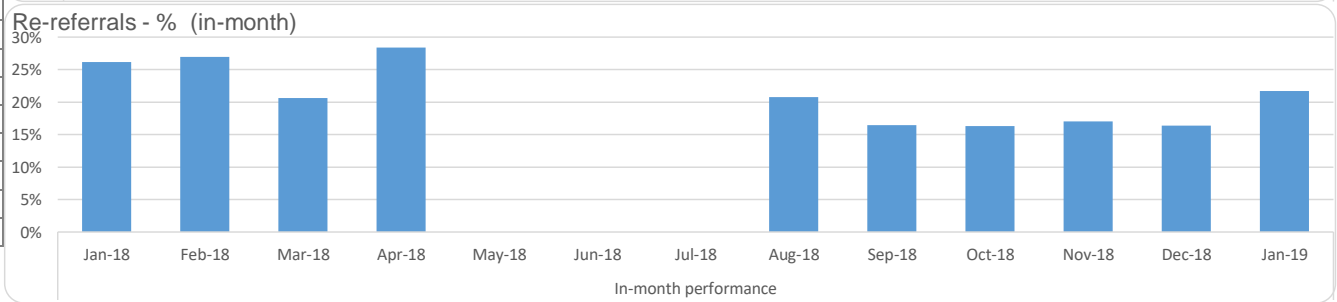
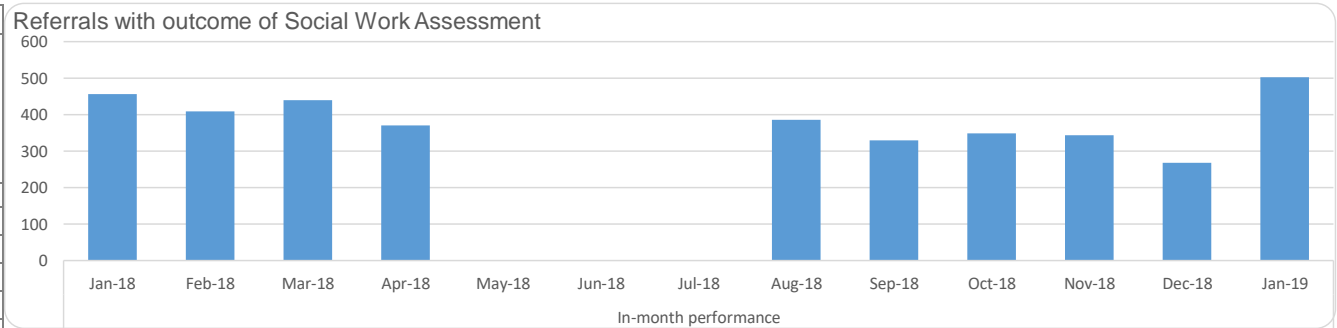
Referrals

(County - January 2019)

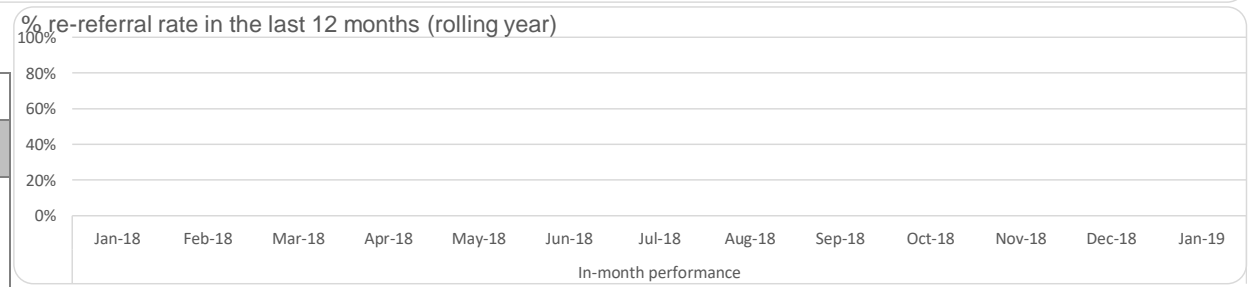
Definition An initial contact will be progressed to a 'referral' where a Decision-Maker within MASH decides an assessment and/or services may be required for a child.

Performance analysis Referral numbers significantly increased in January 19 to the highest level seen in the past 12 months, although not as high as those seen August to Dec 17. Whilst this is considered to be anomalous, increased referral numbers will have an impact on Localities. All 6 localities saw some increase but at differing levels, with West only having 6 more referrals than in December 18 whilst Breckland saw an increase from 46 in December to 108 in January and South increased from 45 to 134 - for both the highest number in the past 12 months. This volume of referrals being referred into both teams is likely to affect some performance in January and February. Whilst not as high as 12 months ago, re-referral rates have also increased to 21.7%, with particularly high rates in Breckland (27.8%), Norwich (27.5%) & West (29%). The HoSW and Team Managers should undertake a review of these cases to understand why we have seen this increase.

		2.2	2.5	2.7	2.8
		Referrals - No. (in-month)	Referrals with outcome of Social Work Assessment	Re-referrals - % (in-month)	% re-referral rate in the last 12 months (rolling year)
Good perf. is:		Info	Info	Info	Info
In-month performance	Jan-18	635	456	26.1%	-
	Feb-18	597	409	27.0%	-
	Mar-18	582	440	20.6%	-
	Apr-18	468	371	28.4%	-
	May-18	-	-	-	-
	Jun-18	-	-	-	-
	Jul-18	-	-	-	-
	Aug-18	529	386	20.8%	-
	Sep-18	462	330	16.5%	-
	Oct-18	527	349	16.3%	-
	Nov-18	528	343	17.0%	-
	Dec-18	470	268	16.4%	-
Jan-19	724	502	21.7%	-	



Benchmarking	Norfolk	Stat neigh avg	Nat. avg	Nat. top quartile	Eastern region
Re-referrals - % (in-month)	21.7%				
% re-referral rate in the last 12 months (rolling year)	-				21.0%



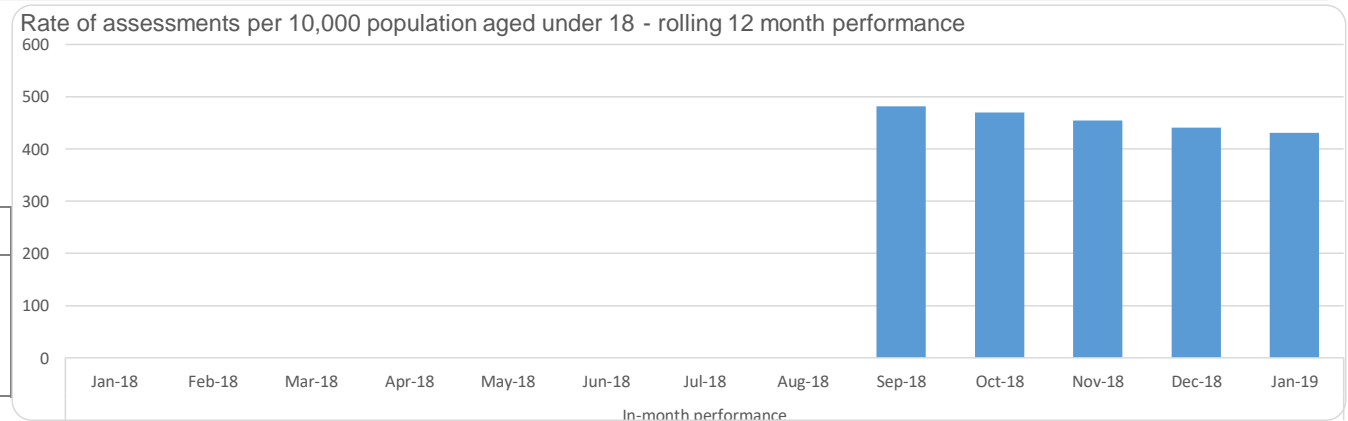
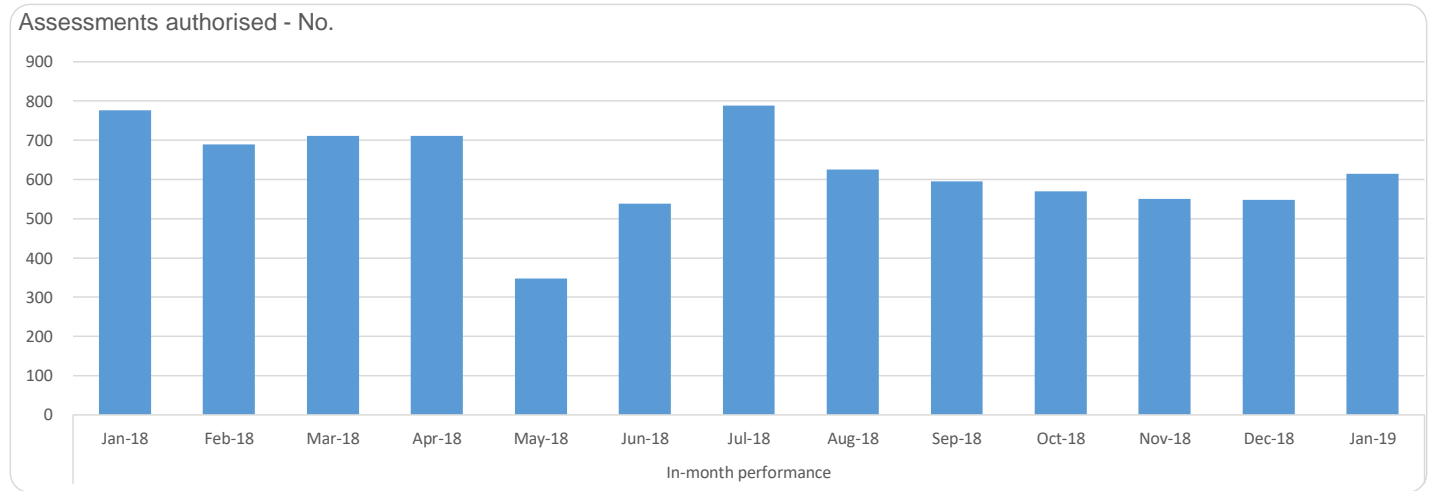
Assessments Authorised

(County - January 2019)

Definition If a child meets the Children's Act definition of 'Child in Need', or is likely to be at risk of significant harm, authorisation will be given for an assessment of need to be started to determine which services to provide and what action needs to be taken.

Performance analysis There was a slight increase in the number of assessments completed across the county in January, however this is still lower than 12 months ago. Yarmouth were the only locality to see a significant increase, from 52 in December to 136 in January. This was due primarily to the assessment teams working hard to complete a number of Social Work Assessments that had gone over timescale. Given the increase in referrals in January it is likely we will see another increase in the number of assessments authorised in February's data.

	3.1	3.2	
	Assessments authorised - No.	Rate of assessments per 10,000 population aged under 18 - rolling 12 month performance	
Good perf. is:	<i>Info</i>	<i>Low</i>	
In-month performance	Jan-18	777	
	Feb-18	689	
	Mar-18	711	
	Apr-18	711	
	May-18	347	
	Jun-18	538	
	Jul-18	788	
	Aug-18	625	
	Sep-18	595	481.5
	Oct-18	570	469.9
	Nov-18	550	454.1
	Dec-18	548	440.6
	Jan-19	614	431.0



Benchmarking	Norfolk	Stat neigh avg	Nat. avg	Nat. top quartile	Eastern region
Rate of assessments per 10,000 population aged under 18 - rolling 12 month performance	431.0	515.6	531.8		441.5

Assessments Completed

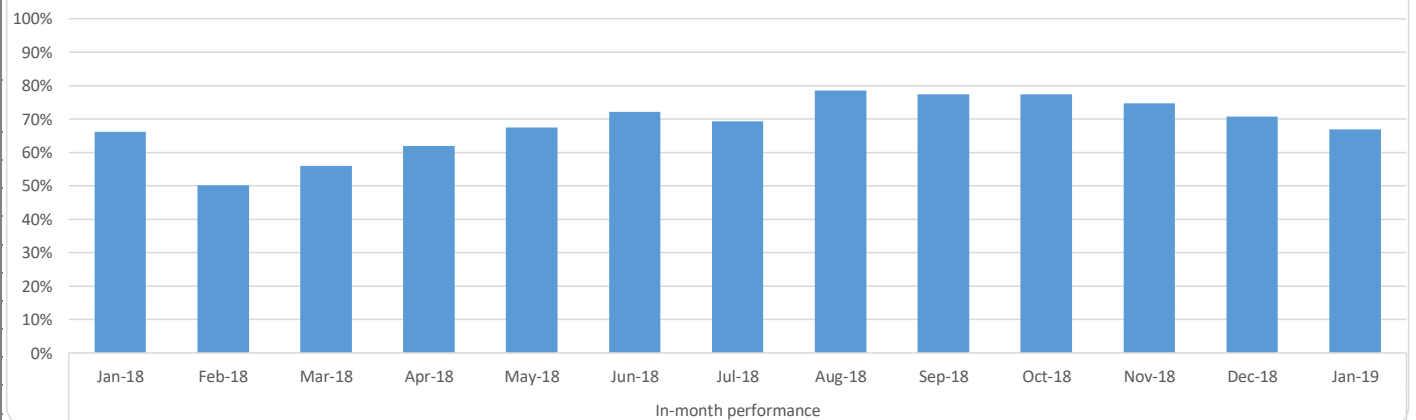
(County - January 2019)

Definition National Working Together guidelines, and the local recording timescales policy, state that the maximum timeframe for an assessment to be completed is 45 working days from the point of referral. If, in discussion with the child, family and other professionals, an assessment exceeds 45 working days a clear reason should be recorded on the assessment by the social worker and/or the social work manager.

Performance analysis The percentage of assessments completed within 45 working days has fallen for the second month and in January was at the lowest figure seen since April 18. Performance in this measure is widely varied, Breckland and West continue to have very high percentages completed in timescales (100% and 96.4% respectively), Norwich (79%) and North & Broadland (75%) both improved on the previous months performance, whilst South remained at only circa 47% and Yarmouth fell from 59% to 30.9%. However, we do now that in Yarmouth and South practitioners have worked hard to complete a high number of Social Work Assessments that had gone over timescale and this is the primary reason for the low percentages this month. We are expecting to see much improved performance in February given South as at the end of January only had one SWA open over 45 working days and Yarmouth had reduced from 93 at the end of December to 41 at the end of January.

		3.3	3.4
		Assessments auth in 45 WD - %	Open assessments already past 45 working days
Good perf. is:		High	Low
In-month performance	Jan-18	66.2%	190
	Feb-18	50.2%	157
	Mar-18	56.0%	165
	Apr-18	61.9%	128
	May-18	67.4%	-
	Jun-18	72.1%	-
	Jul-18	69.3%	-
	Aug-18	78.6%	-
	Sep-18	77.5%	-
	Oct-18	77.4%	127
	Nov-18	74.7%	143
	Dec-18	70.8%	148
	Jan-19	66.9%	69

Assessments auth in 45 WD - %



Open assessments already past 45 working days



Benchmarking	Norfolk	Stat neigh avg	Nat. avg	Nat. top quartile	Eastern region
Assessments auth in 45 WD - %	66.9%	82.4%	82.7%		83.5%

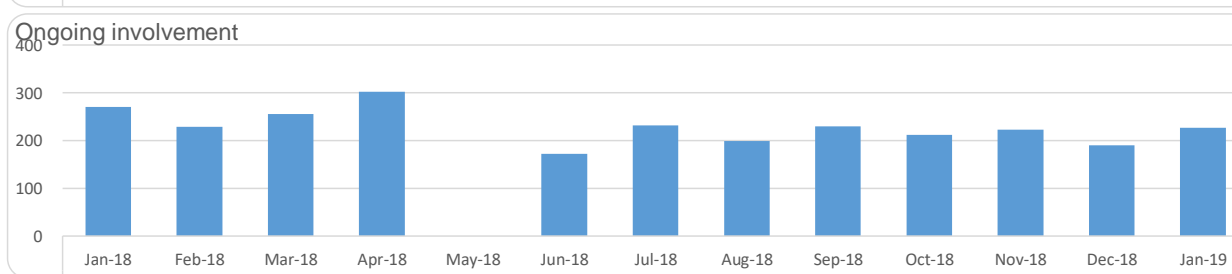
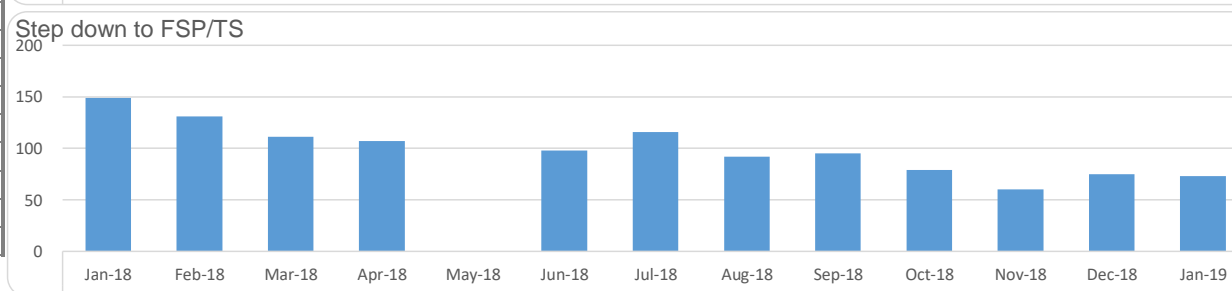
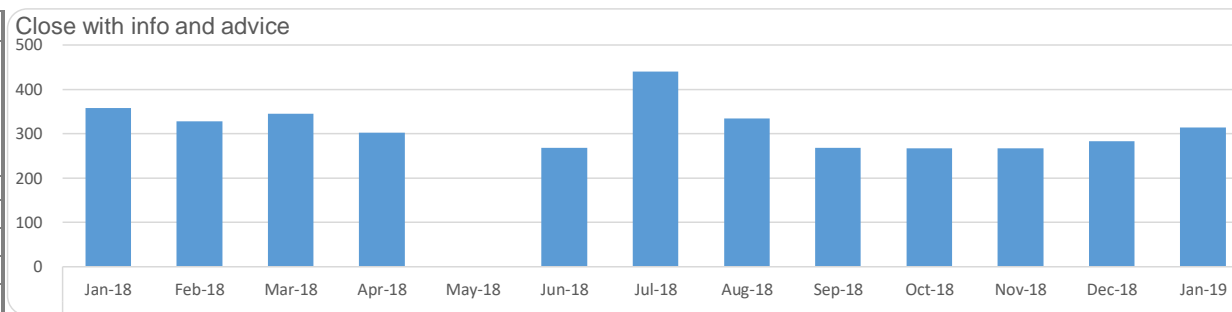
Assessments Outcomes

(County - January 2019)

Definition Every assessment should be focused on outcomes, deciding which services and support to provide to deliver improved welfare for the child and reflect the child's best interest. The data below shows a breakdown of the options for outcomes from Social Work Assessments in Norfolk.

Performance analysis We continue to see a high percentage of social work assessments with outcomes of close with info and advice and low percentages stepping down to FSP/TS. Again, there are wide variances across the county with Norwich seeing 50% of assessments leading to ongoing involvement for the second month in a row, whilst Breckland and North & Broadland were both under 30%. We were expecting to start to see higher rates of ongoing involvement with the introduction of CADS. One hypothesis is that the outcomes have been impacted by the ongoing work in some localities to clear backlogs of out of timescale assessments which are more likely to close with no further action. However, given that Breckland have not had any assessments open over 45 working days for the past 3 months, further analysis of decision making would be beneficial.

		3.6		3.7		3.5	
		Close with info and advice		Step down to FSP/TS		Ongoing involvement	
In-month performance	Good perf. is:	Low		Low		High	
	Jan-18	358	46.1%	149	19.2%	270	34.7%
	Feb-18	328	47.7%	131	19.0%	229	33.3%
	Mar-18	345	48.5%	111	15.6%	255	35.9%
	Apr-18	302	42.5%	107	15.0%	302	42.5%
	May-18	0	-	0	-	0	-
	Jun-18	268	49.8%	98	18.2%	172	32.0%
	Jul-18	440	55.8%	116	14.7%	232	29.4%
	Aug-18	334	53.4%	92	14.7%	199	31.8%
	Sep-18	268	45.2%	95	16.0%	230	38.8%
	Oct-18	267	47.8%	79	14.2%	212	38.0%
	Nov-18	267	48.5%	60	10.9%	223	40.5%
Dec-18	283	51.6%	75	13.7%	190	34.7%	
Jan-19	314	51.1%	73	11.9%	227	37.0%	



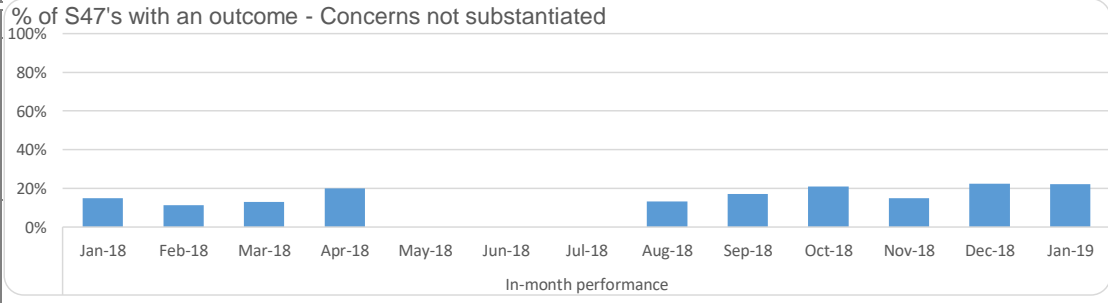
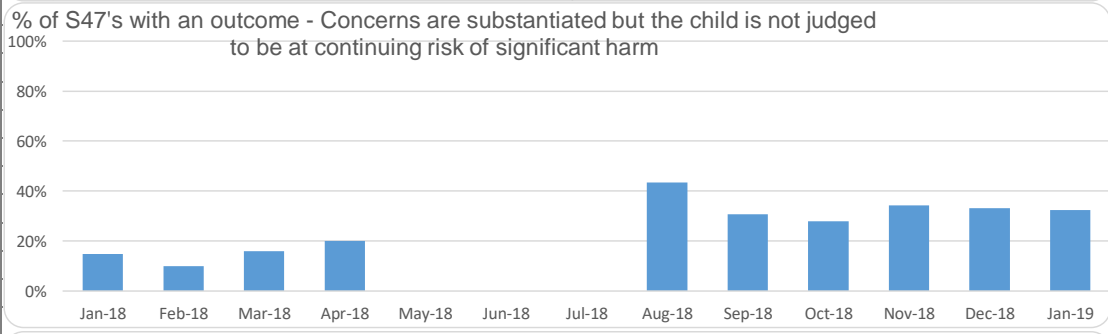
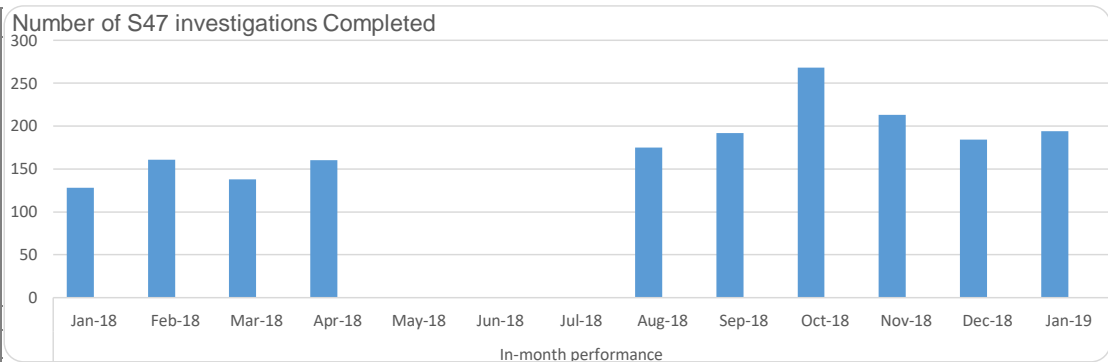
Section 47 Investigations

(County - January 2019)

Definition S47 of the Children Act 1989 states that where there is reasonable cause to suspect that a child may have suffered or is likely to suffer significant harm the local authority must make such inquiries as are necessary in order to determine what if any action needs to be taken to safeguard the child. This is the duty to investigate.

Performance analysis Our rate of Section 47 investigations continues to be in line with our statistical neighbours. And a low proportion (22%) have an outcome of concerns not substantiated which would indicate we are undertaking investigations at the right time for the right children.

	4.3	4.4	4.5n	4.5	4.6n	4.6	4.7n	4.7		
	Number of S47's per 10,000 population aged 0-17 - rolling 12 month performance	Number of S47 investigations Completed	% of S47's with an outcome - Concerns are substantiated and child is judged to be at continuing risk of significant harm		% of S47's with an outcome - Concerns are substantiated but the child is not judged to be at continuing risk of significant harm		% of S47's with an outcome - Concerns not substantiated			
Good perf. is:	Low	Info	High		High		Low			
In-month performance	Jan-18	90.9	128	89	69.5%	19	14.8%	19	14.8%	
	Feb-18	114.3	161	123	76.4%	16	9.9%	18	11.2%	
	Mar-18	98.0	138	87	63.0%	22	15.9%	18	13.0%	
	Apr-18	113.6	160	81	50.6%	32	20.0%	32	20.0%	
	May-18	-	-	-	-	-	-	-	-	-
	Jun-18	-	-	-	-	-	-	-	-	-
	Jul-18	-	-	-	-	-	-	-	-	-
	Aug-18	124.2	175	76	43.4%	76	43.4%	23	13.1%	
	Sep-18	136.3	192	100	52.1%	59	30.7%	33	17.2%	
	Oct-18	190.2	268	137	51.1%	75	28.0%	56	20.9%	
	Nov-18	151.2	213	108	50.7%	73	34.3%	32	15.0%	
	Dec-18	130.6	184	82	44.6%	61	33.2%	41	22.3%	
Jan-19	137.7	194	88	45.4%	63	32.5%	43	22.2%		
Benchmarking	Norfolk	Stat neigh avg	Nat. avg	Nat. top quartile	Eastern region					
Number of S47's per 10,000 population aged 0-17 - rolling 12 month performance	137.7	134.5	166.9		101.0					
% of S47's with an outcome - Concerns not substantiated					44.8%					



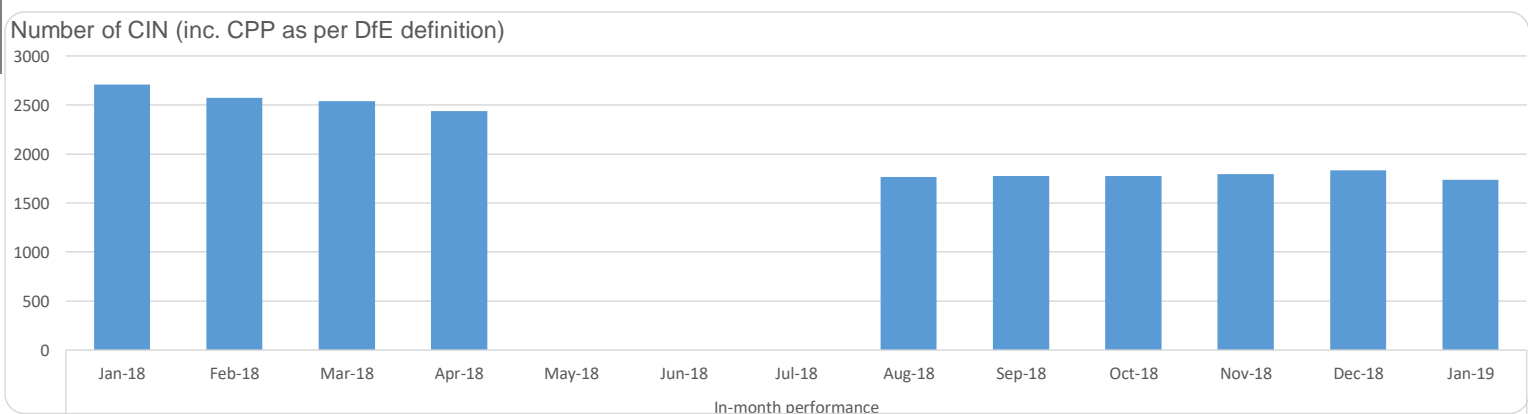
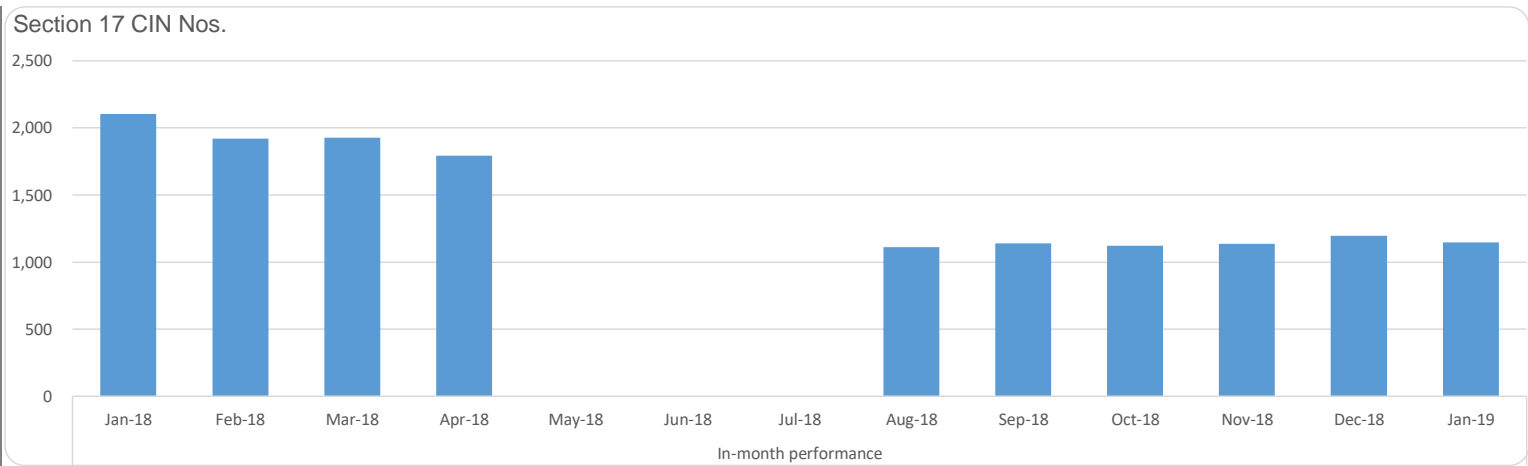
Children In Need

(County - January 2019)

Definition If a child is found to be disabled or the assessment finds that their health and development is likely to suffer without local authority intervention, the child will be classed as 'in need' as defined by Section 17 of the Children Act 1989. This means that the Local Authority will then be legally obliged to provide the necessary services and support.

Performance analysis As stated in previous reports, there are no right or wrong numbers regarding our CIN cohort but monitoring any changes can help us understand trends.

Good perf. is:	5.1	5.2	
	Section 17 CIN Nos.	Number of CIN (inc. CPP as per DfE definition)	
	<i>Low</i>	<i>Low</i>	
In-month performance	Jan-18	2,103	2,710
	Feb-18	1,921	2,572
	Mar-18	1,928	2,540
	Apr-18	1,793	2,439
	May-18	-	-
	Jun-18	-	-
	Jul-18	-	-
	Aug-18	1,112	1,764
	Sep-18	1,139	1,776
	Oct-18	1,123	1,777
	Nov-18	1,137	1,796
	Dec-18	1,196	1,834
	Jan-19	1,148	1,735



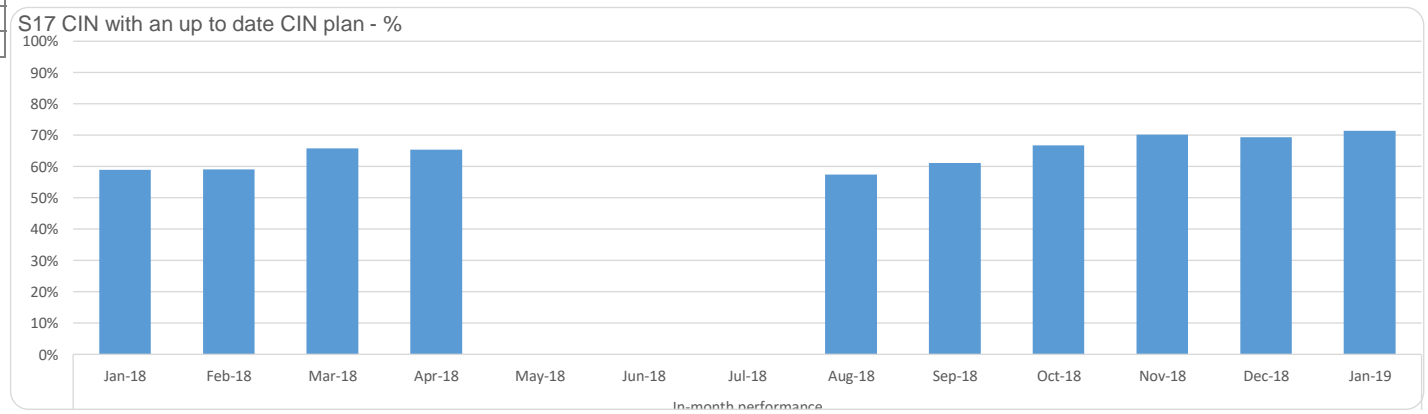
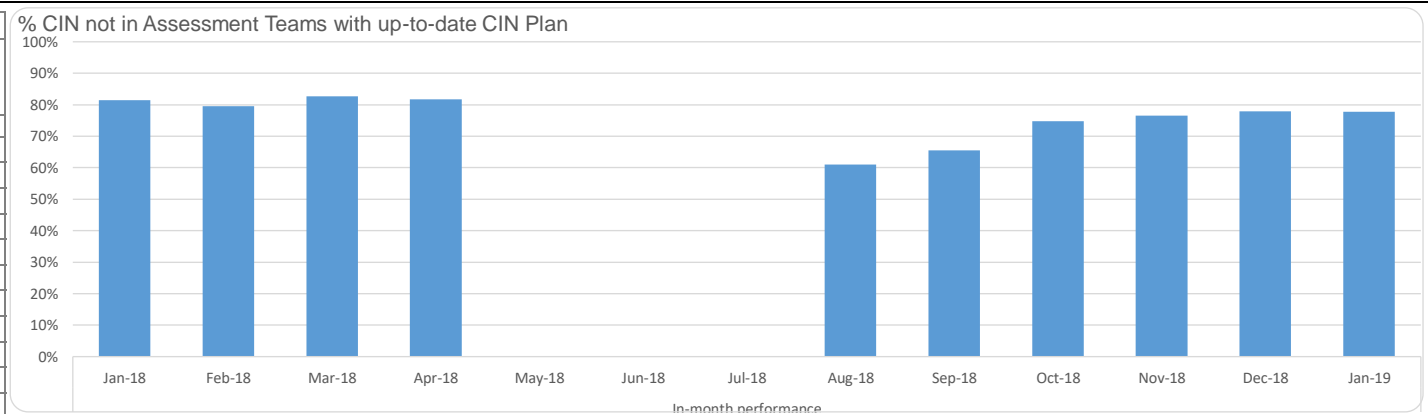
Plans in date (CIN)

(County - January 2019)

Definition A child's plan needs to be developed for each individual child taking into account any identified needs that require intervention. Each type of plan has a completion timescale. The data below looks at Child in Need Plans.

Performance analysis The percentage of children in all team types with an up to date CIN plan has increased. Norwich, Breckland and Yarmouth have all seen performance increase with Norwich having the highest percentage of children with up to date CIN plans (79.8%). West (77%) and South (70%) have seen slight decreases, however North & Broadland's performance has dropped from 74% to 63%. This locality only had a slight increase in referrals in January compared to December, however there have been significant staffing and recruitment issues which are likely have had some impact on performance. Whilst this report shows percentage of CIN including and excluding 'Assessment Teams', there have been changes in localities from separate Assessment and FIT teams to FAST teams which means the measure excluding Assessment Teams is no longer a relevant indicator. However, as these changes are still in a pilot stage, the recording system and any associated reporting cannot be amended to show these new team types until the changes are officially ratified.

		5.4	5.5
		% CIN not in Assessment Teams with up-to-date CIN Plan	S17 CIN with an up to date CIN plan - %
Good perf. is:		High	High
In-month performance	Jan-18	81.4%	58.9%
	Feb-18	79.5%	59.1%
	Mar-18	82.7%	65.8%
	Apr-18	81.7%	65.4%
	May-18	-	-
	Jun-18	-	-
	Jul-18	-	-
	Aug-18	61.0%	57.4%
	Sep-18	65.4%	61.1%
	Oct-18	74.8%	66.7%
	Nov-18	76.6%	70.2%
	Dec-18	77.9%	69.3%
	Jan-19	77.8%	71.4%



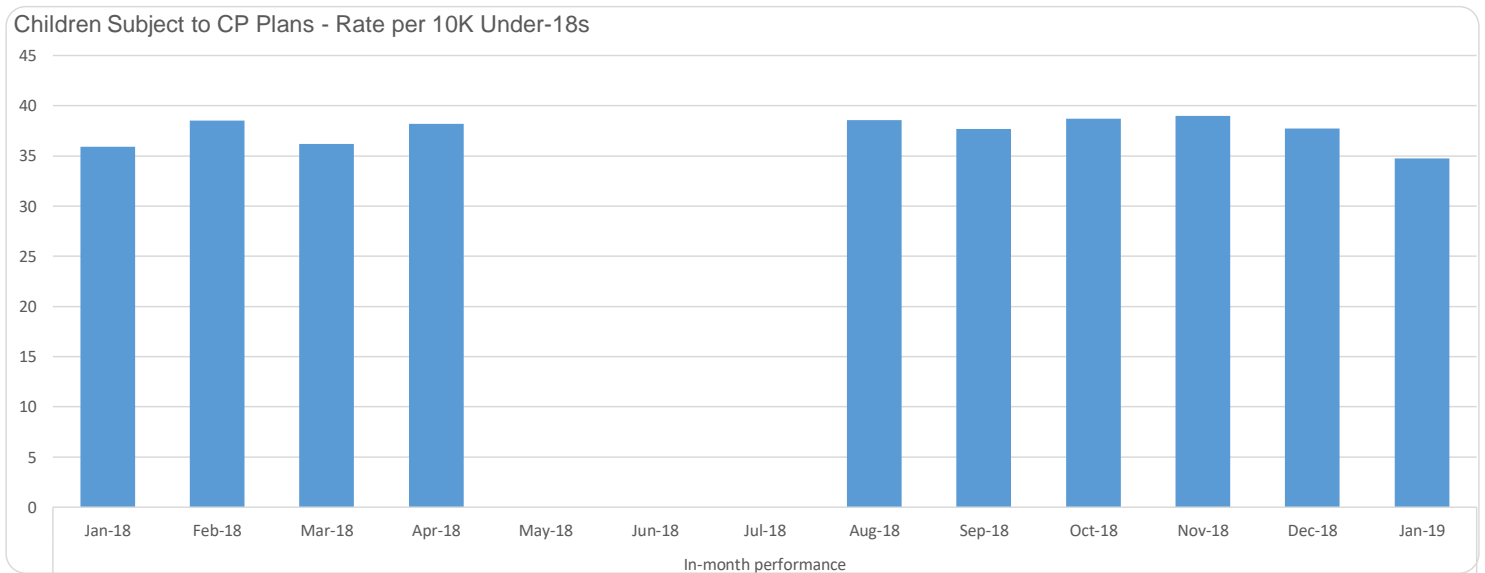
Child Protection

(County - January 2019)

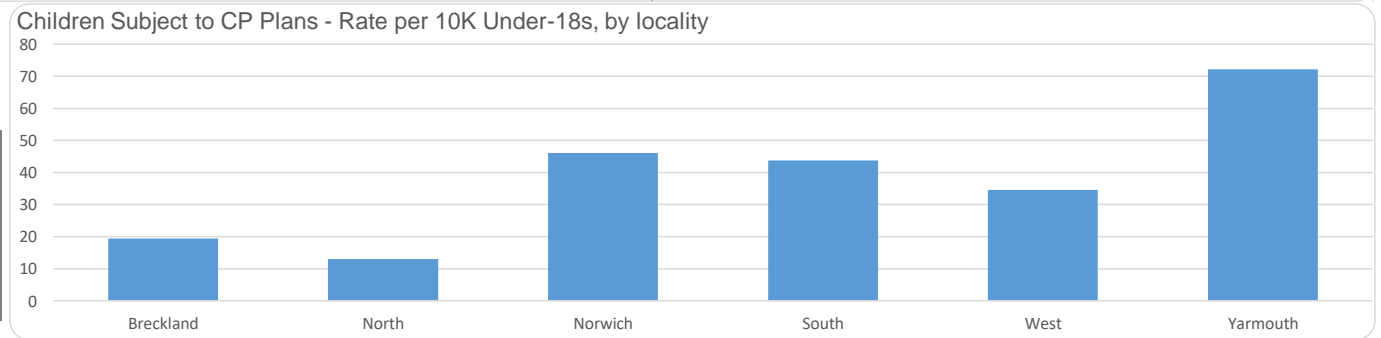
Definition Following a Section 47 investigation a child protection conference may be convened to consider all the information gained and determine the next course of action. The conference will decide if the child needs to be made subject to a child protection plan. The aim of the plan is to ensure the child is safe from harm and remains that way.

Performance analysis The number of children subject to child protection plans fell significantly from December to January and are now at the lowest level in the last 12 months. Norwich (10 less children), North & Broadland (15 less children) and South (19 less children) have seen the biggest decrease since December and Norwich's number of children on CP plans has dropped from 200 in January 17 to 121. CP numbers have come down as LAC numbers have increased and analysis shows that 50% of children who start to be looked after having been on CP plans at some point in the previous 12 months. However, the decrease in CP plans may also be attributable to practitioners working more effectively to reduce risk and step cases down. Further analysis of the outcomes for children subject to CP planning will be undertaken to get a better understanding of this.

		6.1	6.5
		No. Children Subject to CP Plans	Children Subject to CP Plans - Rate per 10K Under-18s
Good perf. is:		Low	Low
In-month performance	Jan-18	607	35.9
	Feb-18	651	38.5
	Mar-18	612	36.2
	Apr-18	646	38.2
	May-18	-	-
	Jun-18	-	-
	Jul-18	-	-
	Aug-18	652	38.6
	Sep-18	637	37.7
	Oct-18	654	38.7
	Nov-18	659	39.0
	Dec-18	638	37.7
Jan-19	587	34.7	



Benchmarking	Norfolk	Stat neigh avg	Nat. avg	Nat. top quartile	Eastern region
Children Subject to CP Plans - Rate per 10K Under-18s	34.7	45.0	45.3		29.0



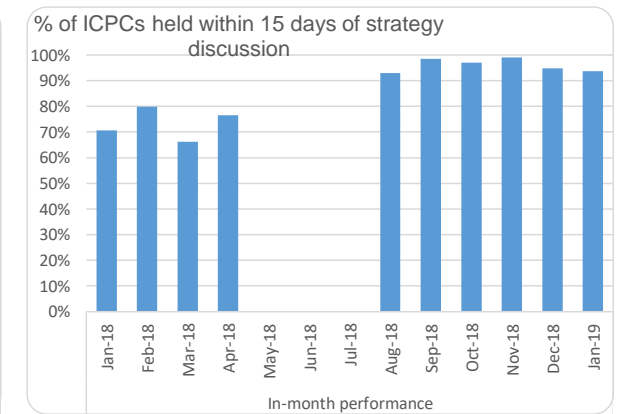
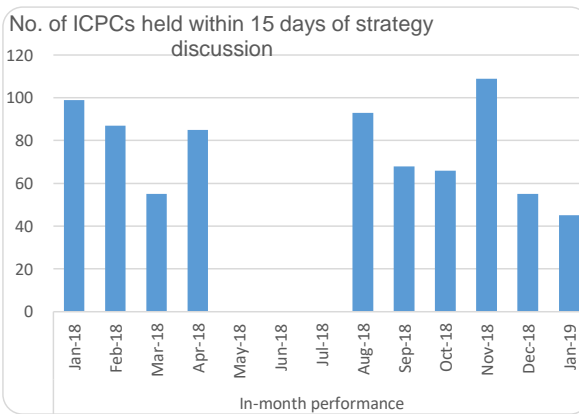
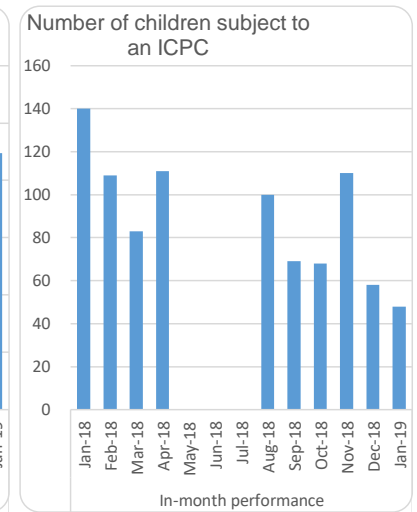
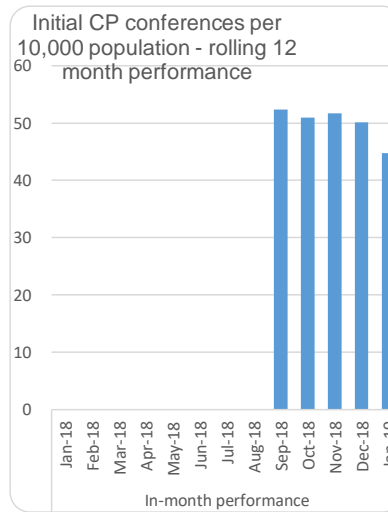
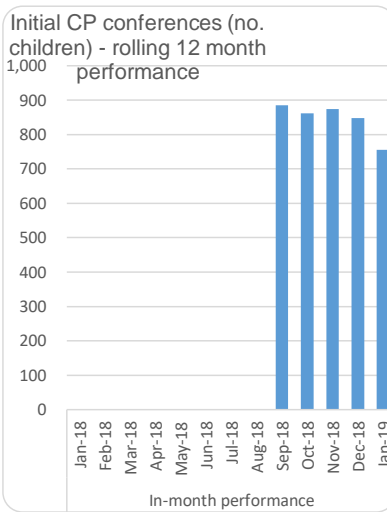
Initial Child Protection Conferences

(County - January 2019)

Definition Following a Section 47 investigation a child protection conference may be convened to consider all the information gained and determine the next course of action. The conference will decide if the child needs to be made subject to a child protection plan. The aim of the plan is to ensure the child is safe from harm and remains that way.

Performance analysis The number of ICPCs held in December and January is significantly less than seen in January 18. The reduction has been seen across all localities. This could indicate that risk is being managed more effectively by Child In Need plans, however this will need to be tested through ongoing full case audit which will help us understand risk thresholds and decision making.

	6.2a	6.2b	6.3	6.4n	6.4	
	Initial CP conferences (no. children) - rolling 12 month performance	Initial CP conferences per 10,000 population - rolling 12 month performance	Number of children subject to an ICPC	No. of ICPCs held within 15 days of strategy discussion	% of ICPCs held within 15 days of strategy discussion	
Good perf. is:	Low	Low	Info	High	High	
In-month performance	Jan-18	-	140	99	70.7%	
	Feb-18	-	109	87	79.8%	
	Mar-18	-	83	55	66.3%	
	Apr-18	-	111	85	76.6%	
	May-18	-	-	-	-	-
	Jun-18	-	-	-	-	-
	Jul-18	-	-	-	-	-
	Aug-18	-	-	100	93	93.0%
	Sep-18	885	52	69	68	98.6%
	Oct-18	861	51	68	66	97.1%
	Nov-18	874	52	110	109	99.1%
	Dec-18	848	50	58	55	94.8%
Jan-19	756	45	48	45	93.8%	



Benchmarking	Norfolk	Stat neigh avg	Nat. avg	Nat. top quartile	Eastern region
Initial CP conferences per 10,000 population - rolling 12 month performance	44.7	61.6	67.0		44.7
% of ICPCs held within 15 days of strategy discussion	93.8%	79.8%	76.9%		85.2%

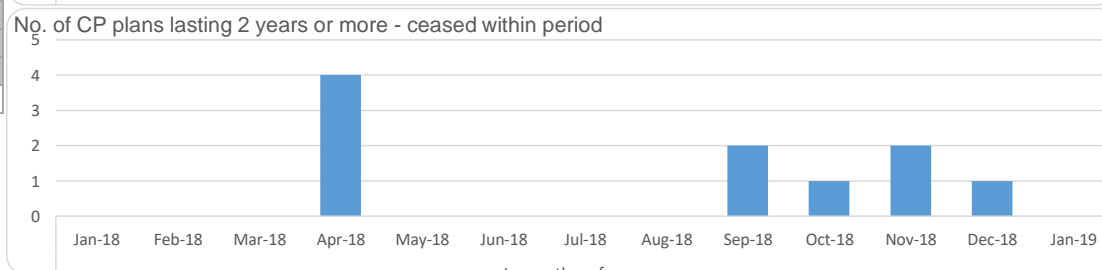
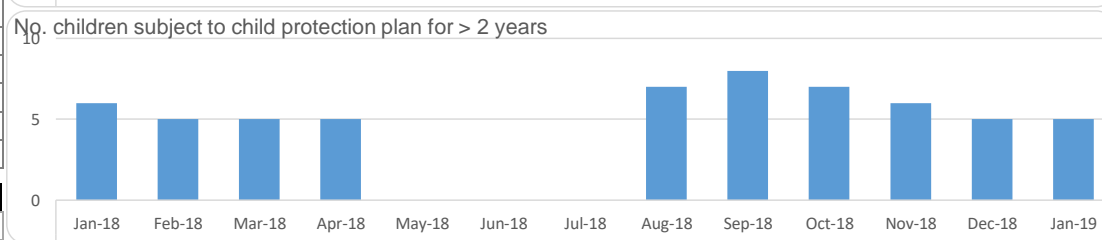
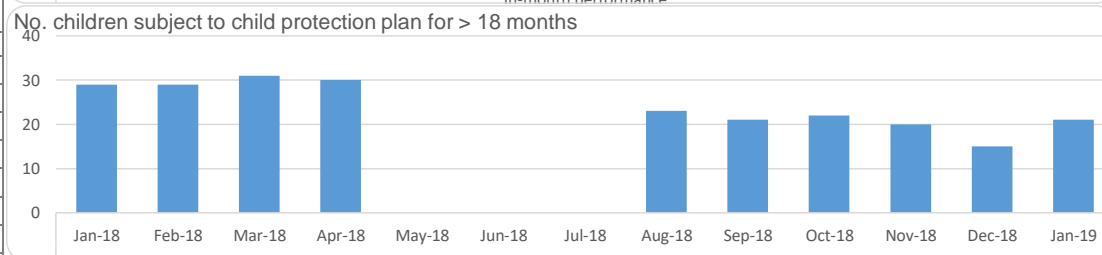
Child Protection Time Periods

(County - January 2019)

Definition Child Protection plans remain in force until the child is considered to no longer be at risk of harm, moves out of the local authority area, or reaches the age of 18.

Performance analysis The number of children becoming subject of a CP plan for a second or subsequent time is the lowest seen in the past 12 months, but in the context of the total number of ICPCs in the month the percentage figure is 21% which is in line with Stat neighbour and national averages. We continue to be lower than statistical neighbour and national averages with regard to children who are on CP plans for more than 2 years

	6.9a	6.9b	6.10a	6.10n	6.10b	6.11n	6.11b	
	No. of children becoming the subject of a CP plan for a second or subsequent time, ever	% of children becoming the subject of a CP plan for a second or subsequent time - ever - rolling 12 months	No. children subject to child protection plan for > 18 months	No. children subject to child protection plan for > 2 years	% children subject to child protection plan for > 2 years	No. of CP plans lasting 2 years or more - ceased within period	% of CP plans ceased within period that had lasted 2 years or more	
Good perf. is:	Low	Low	Low	Low	Low	-	High	
In-month performance	Jan-18	19	22.4%	29	6	1.0%	0	0.0%
	Feb-18	15	20.8%	29	5	0.8%	0	0.0%
	Mar-18	11	20.4%	31	5	0.8%	0	0.0%
	Apr-18	12	20.2%	30	5	0.8%	4	8.5%
	May-18	15	20.0%	-	-	-	-	-
	Jun-18	20	18.9%	-	-	-	-	-
	Jul-18	18	19.2%	-	-	-	-	-
	Aug-18	23	20.1%	23	7	1.1%	0	0.0%
	Sep-18	13	20.1%	21	8	1.3%	2	2.7%
	Oct-18	24	20.6%	22	7	1.1%	1	1.5%
	Nov-18	32	21.5%	20	6	0.9%	2	2.1%
	Dec-18	14	22.2%	15	5	0.8%	1	1.5%
Jan-19	10	22.8%	21	5	0.9%	0	0.0%	
Benchmarking								
Norfolk		22.8%			0.9%		0.0%	
Stat neigh avg		21.5%			4.0%			
Nat. avg		20.2%			1.8%			
Nat. top quartile								
Eastern region		20.7%			1.5%		2.9%	



Child Protection Reviews and Visits

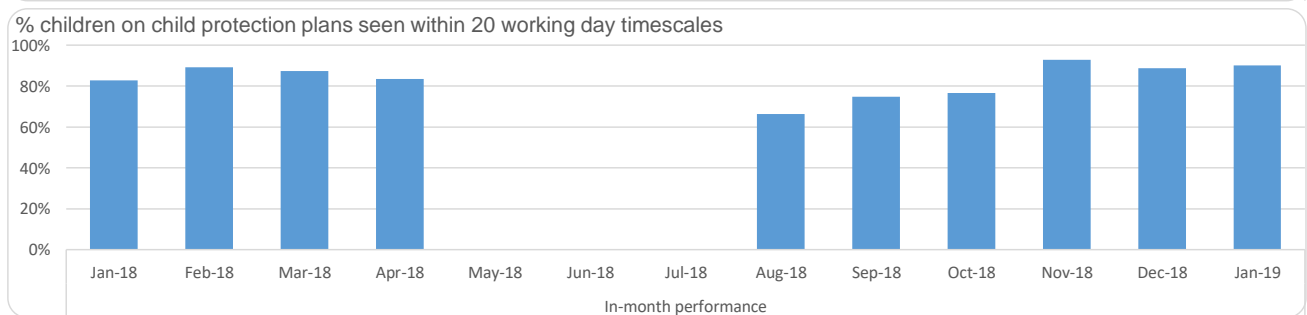
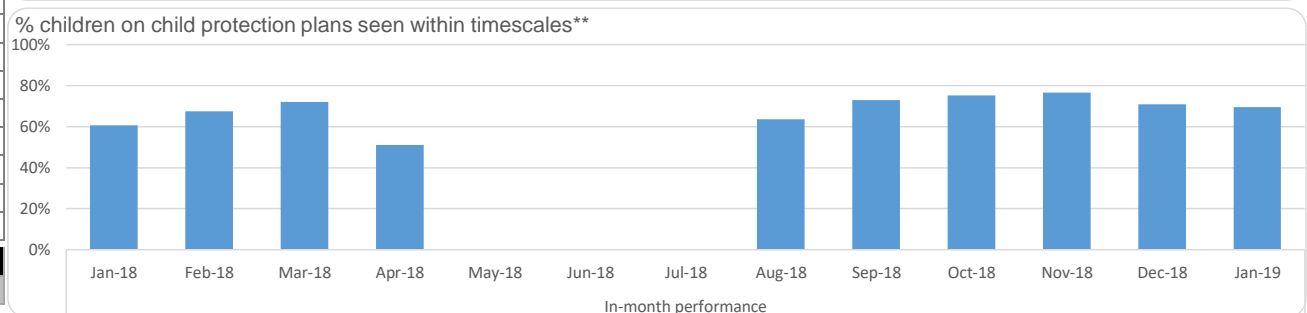
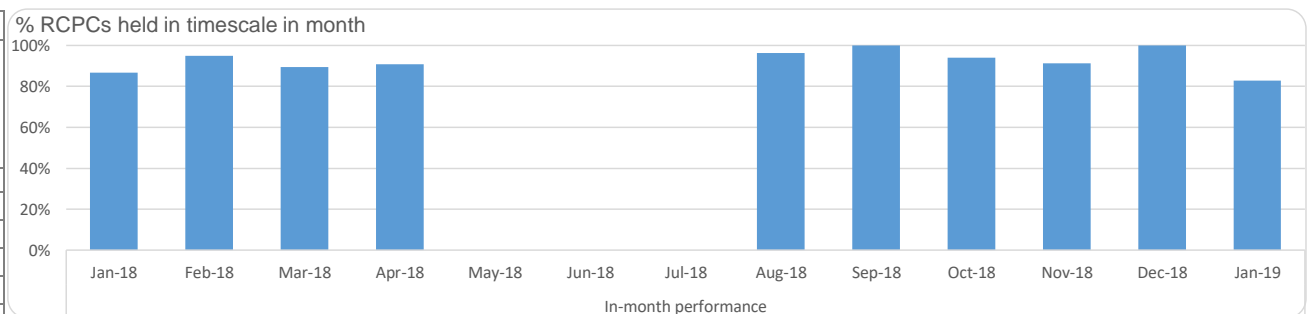
(County - January 2019)

Definition A child protection plan is reviewed after 3 months at a Review Conference and at intervals of no more than 6 months thereafter. The Norfolk Recording Timescales Framework states that children subject to a CP plan should be visited a minimum of 4 weekly (20 working days).

Performance analysis We continue to have very good performance in seeing children on CP plans within 20 working days with most localities being above 87%. Breckland saw all their children on CP plans in this timescale and 80% in 10 working days. South have also seen 80% of children on CP plans within 10 working days and 93.5% in 20 working days. Norwich and North & Broadland are also noted to have made improvements in both measures. West have seen a drop in performance for both timescales, falling from 88.7% of children seen in 20 working days in December to 75.8% in January, and from 76.3% to only 47.4% seen in 10 working days. It is known that there have been some issues with staffing for some teams in West locality. Notwithstanding this it is important that the HoSW and Team Managers ensure they know whether this is an issue with recording in a timely way, or whether there are children who have not been seen, and make plans with practitioners to address this.

		6.12	6.14	6.15
		% RCPCs held in timescale in month	% children on child protection plans seen within timescales**	% children on child protection plans seen within 20 working day timescales
Good perf. is:		High	High	High
In-month performance	Jan-18	86.6%	60.7%	82.7%
	Feb-18	94.8%	67.5%	89.1%
	Mar-18	89.5%	72.0%	87.3%
	Apr-18	90.8%	51.2%	83.6%
	May-18	-	-	-
	Jun-18	-	-	-
	Jul-18	-	-	-
	Aug-18	96.3%	63.5%	66.3%
	Sep-18	100.0%	73.0%	74.8%
	Oct-18	94.1%	75.2%	76.6%
	Nov-18	91.4%	76.5%	92.9%
	Dec-18	100.0%	70.8%	88.8%
Jan-19	82.8%	69.6%	90.2%	

Benchmarking	
Eastern region	77.5%



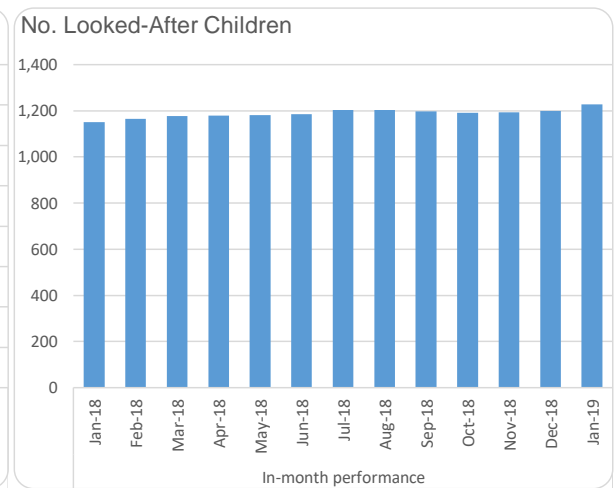
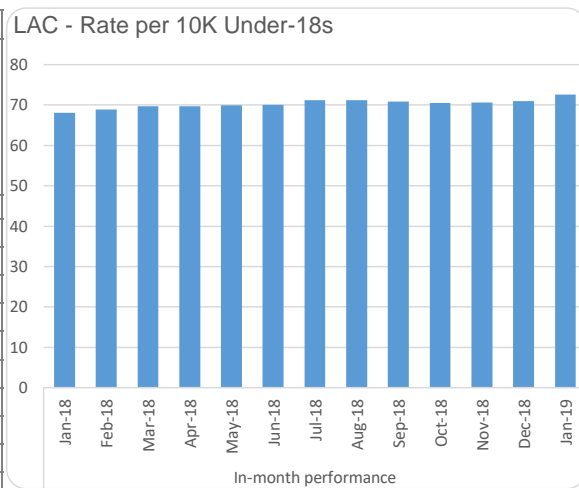
Looked After Children

(County - January 2019)

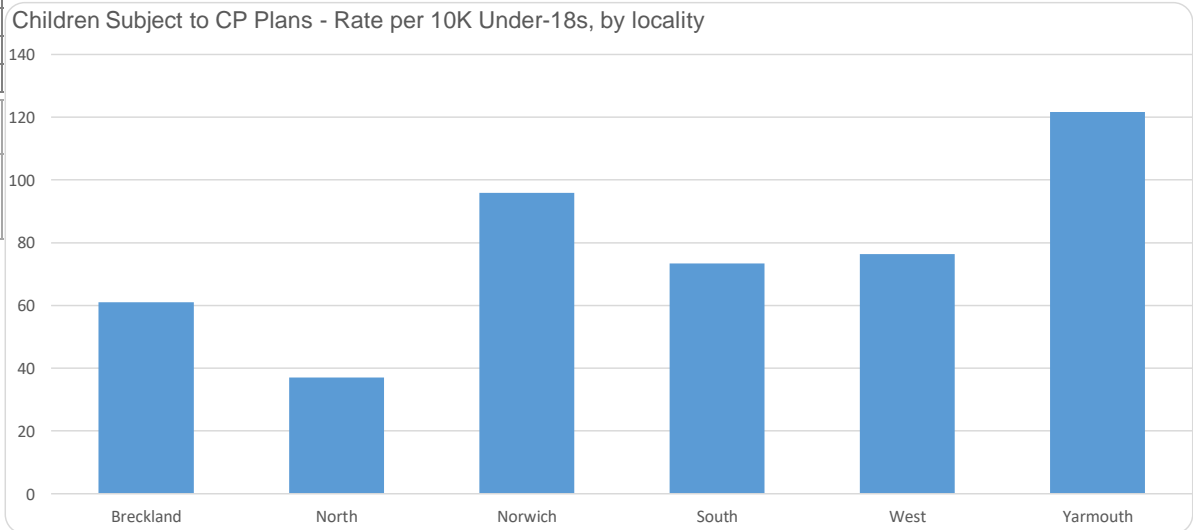
Definition Looked After Children are those children who have become the responsibility of the Local Authority. This can happen voluntarily by parents (section 20) or through Care Proceedings.

Performance analysis In January 19, we saw 52 LAC starts, this compares to 52 LAC starts in Jan 18 and 46 in Jan 17. LAC ceases in January were 25, in January 18 it was 27 and Jan 17 it was 28. When looking at trends over the past two years, in January 17 there was a rise of 13 LAC between compared to December 16 (total LAC 1113) but following this we saw numbers fall over the next 4 months to 1089 by May 17. It was November 17 that saw a steep rise – to 1131 – and by January 18 the figure was 1151. The figure continued to rise over the next 8 months, to a high 1204 in August 18. Since then numbers had been between 1191 and 1204 at the months' end. Therefore, whilst the numbers of LAC starts and ceases in January aren't dissimilar to those seen in the same month of 2017 and 2018, it is the cumulative effect of month on month LAC rises over Jan-Aug 18, alongside no sustained reduction between September and December 18, plus the usual rise in numbers in January, that has led to the position reported. What is more positive is that so far, we have seen some reduction in the number of Looked After Children over the first 2 weeks of February. LAC numbers are continually scrutinised through the weekly LAC tracker, alongside trackers monitoring children identified for possible reunification and where SGOs are being progressed.

		7.2	7.1	7.3	7.4
		LAC - Rate per 10K Under-18s	No. Looked-After Children	Admissions of Looked After Children	Number of children who have ceased to be Looked After Children
Good perf. is:		Low	Low	Low	High
In-month performance	Jan-18	68.1	1,151	50	23
	Feb-18	68.9	1,164	43	26
	Mar-18	69.7	1,178	42	30
	Apr-18	69.7	1,179	25	21
	May-18	69.9	1,182	33	37
	Jun-18	70.1	1,185	30	27
	Jul-18	71.2	1,203	50	48
	Aug-18	71.2	1,204	43	40
	Sep-18	70.8	1,197	41	28
	Oct-18	70.5	1,191	50	35
	Nov-18	70.6	1,193	28	29
	Dec-18	71.0	1,200	31	13
Jan-19	72.6	1,227	52	25	



Benchmarking	Norfolk	Stat neigh avg	Nat. avg	Nat. top quartile	Eastern region
LAC - Rate per 10K Under-18s	72.6	56.2	64.0		49



Plans in date (LAC)

(County - January 2019)

Definition A child's plan needs to be developed for each individual child taking into account any identified needs that require intervention. Each type of plan has a completion timescale. The data below looks at LAC plans and Pathway Plans (when a Looked After Child reaches 16 years and 3 months they become eligible for a Pathway Plan which focuses on preparing a young person for adulthood).

Performance analysis A very high percentage of our Looked After Children have up to date care plans recorded, and in North & Broadland they have 100% performance. This is an area of strength across the County and alongside this there continues to be a focus on supporting practitioners to produce good quality plans that make a difference to children and young people.

		7.14	8.2
		LAC with up-to-date Care Plan - %	% Relevant / Former Relevant Care Leavers with a
Good perf. is:		High	High
In-month performance	Jan-18	94.3%	85.8%
	Feb-18	96.0%	86.1%
	Mar-18	95.7%	88.6%
	Apr-18	94.0%	86.9%
	May-18	-	-
	Jun-18	-	-
	Jul-18	-	-
	Aug-18	-	-
	Sep-18	0.0%	-
	Oct-18	98.7%	0.0%
	Nov-18	95.4%	0.0%
	Dec-18	95.7%	0.0%
	Jan-19	97.6%	0.0%



Looked After Children Placements

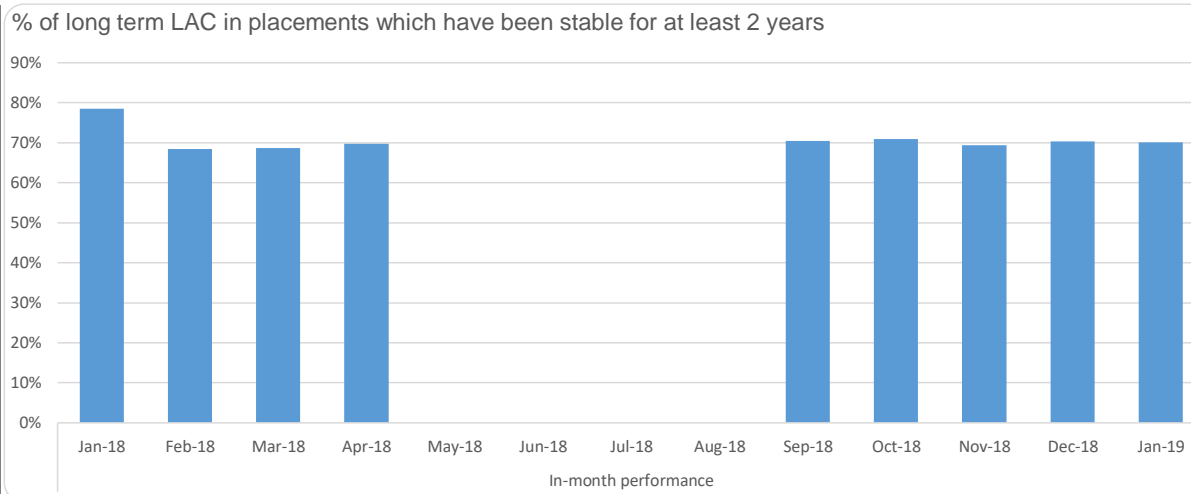
(County - January 2019)

Definition A LAC placement is where a child has become looked after by the Local Authority and is placed with foster carers, in a residential home or with parents or other relatives.

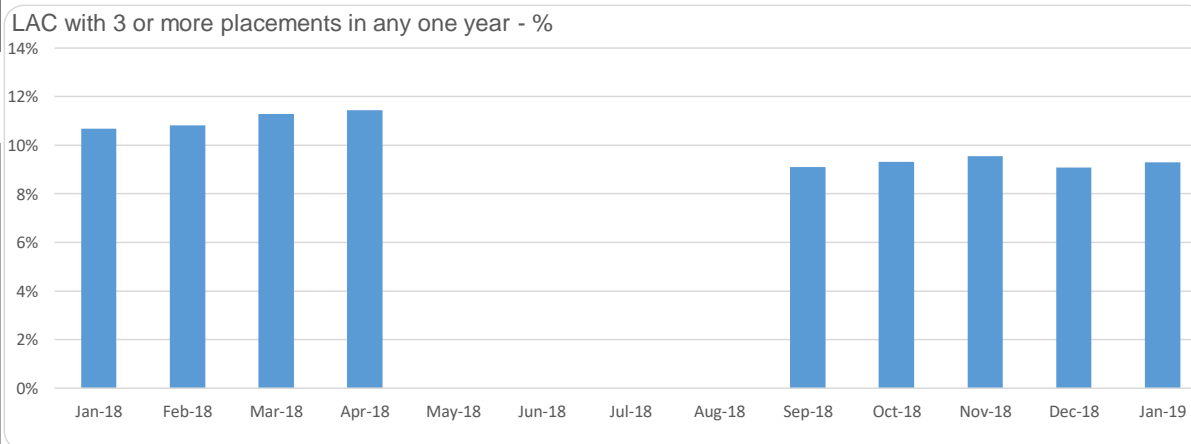
Performance analysis

The percentage of long term LAC in placements that have been stable for at least 2 years is in line with Statistical Neighbour and National Averages. It is right to be at this level as we are working proactively to move children and young people who have been in residential care where it is felt a foster care placement may be a more appropriate environment for them. We are mindful that moving children, especially from long term settled placements, can have a negative unsettling impact and lead to disruption in their new placement if it is not properly planned and supported. Therefore, there needs to be careful scrutiny of how moves are planned and managed to ensure the right children are being moved at the right time with the right support.

		9.1	9.2n	9.2
		% of long term LAC in placements which have been stable for at least 2 years	LAC with 3 or more placements in any one year - No.	LAC with 3 or more placements in any one year - %
Good perf. is:		High	-	Low
In-month performance	Jan-18	79%	123	10.7%
	Feb-18	69%	126	10.8%
	Mar-18	69%	133	11.3%
	Apr-18	70%	135	11.5%
	May-18	-	-	-
	Jun-18	-	-	-
	Jul-18	-	-	-
	Aug-18	-	-	-
	Sep-18	70%	109	9.1%
	Oct-18	71%	111	9.3%
	Nov-18	69%	114	9.6%
	Dec-18	70%	109	9.1%
Jan-19	70%	114	9.3%	



Benchmarking	Norfolk	Stat neigh avg	Nat. avg	Eastern region
% of long term LAC in placements which have been stable for at least 2 years	70.1%	71.1%	70.0%	
LAC with 3 or more placements in any one year - %	9.3%	11.5%	10.0%	10.0%

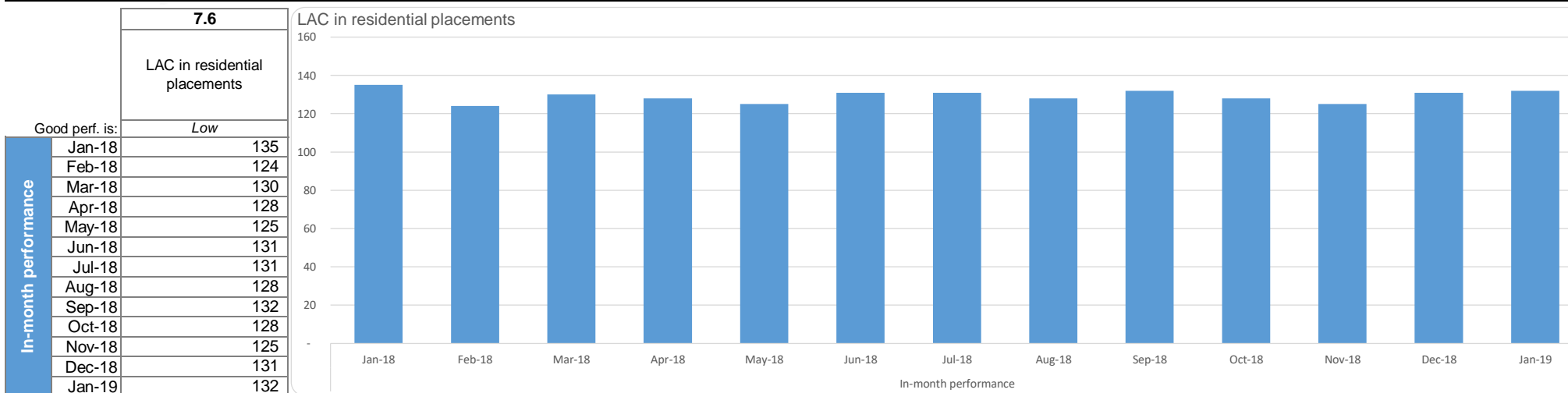


Looked After Children in residential placements

(County - January 2019)

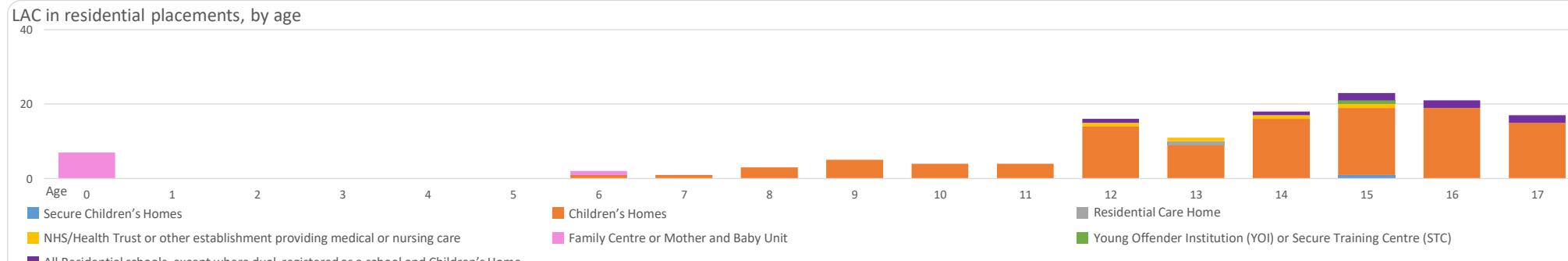
Definition A LAC placement is where a child has become looked after by the Local Authority and is placed with foster carers, in a residential home or with parents or other relatives.

Performance analysis Whilst the number of children in residential placements has risen over the past two months this is in line with rises in the number of children in our care and is lower than 12 months ago when there were fewer Looked After Children. We are working hard to identify foster placements for those children for whom care in a family environment is now the right plan and there are new projects in place to identify the types of specialist foster placements and skills sets needed to ensure we have foster carers able to offer care to those children with very complex emotional and behavioural issues.



By age and placement:

	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	
Secure Children's Homes	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
Children's Homes	0	0	0	0	0	0	1	1	3	5	4	4	14	9	16	18	19	15	
Residential Care Home	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	
NHS/Health Trust or other establishment providing medical or nursing care	0	0	0	0	0	0	0	0	0	0	0	0	1	1	1	1	0	0	
Family Centre or Mother and Baby Unit	7	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	
Young Offender Institution (YOI) or Secure Training Centre (STC)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	
All Residential schools, except where dual-registered as a school and Children's Home.	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	2	2	2	



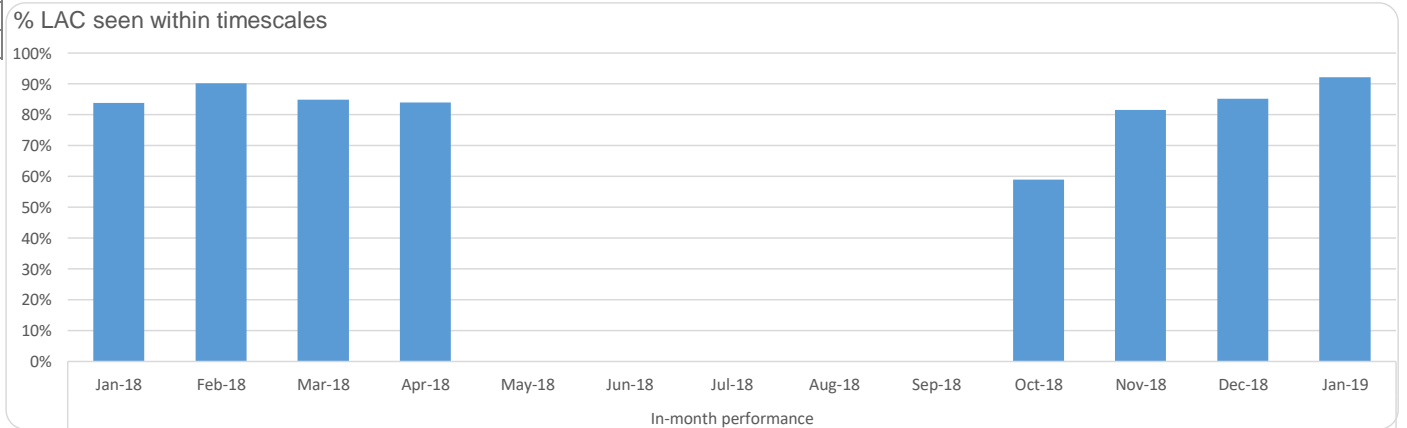
Looked After Children Reviews and Visits

(County - January 2019)

Definition The purpose of the LAC review is to consider the LAC plan for the welfare of the child & achieve Permanence for them within a timescale that meets their need. The review is chaired by an Independent Reviewing Officer (IRO). The local timescales for a social worker to visit a Looked After Child is on day of placement, within one week of placement, then at intervals of no more than 6 weeks for the first year. Thereafter, intervals of not more than 6 weeks or 3 months if the placement is planned to last until 18.

Performance analysis There has been a slight drop in the percentage of LAC reviews held in timescales, further investigation will be needed to ascertain if this is due to capacity issues or whether the recording of reviews held has been delayed. Performance regarding Looked After Children being seen in timescales has improved to the highest percentage in the past 12 months. Norwich have particularly good performance at 98% and Breckland, South and North & Broadland have also seen at least 90% of the children in our care in timescales. West's performance, whilst lower than the other localities at 83%, has improved significantly over the past 3 months.

		7.7	7.15
		% LAC cases reviewed within timescales	% LAC seen within timescales
Good perf. is:		High	High
In-month performance	Jan-18	94.6%	83.9%
	Feb-18	91.9%	90.2%
	Mar-18	86.4%	84.8%
	Apr-18	84.5%	84.0%
	May-18	-	-
	Jun-18	-	-
	Jul-18	-	-
	Aug-18	-	-
	Sep-18	-	-
	Oct-18	91.1%	58.9%
	Nov-18	92.7%	81.5%
	Dec-18	92.2%	85.3%
	Jan-19	86.3%	92.1%



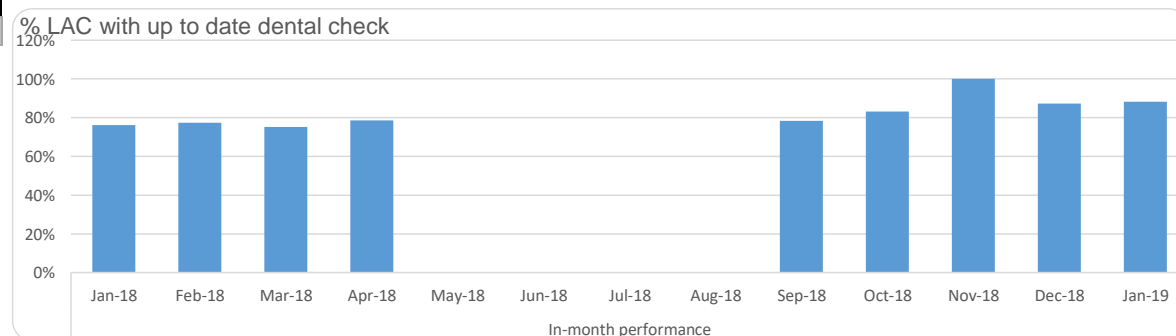
Looked After Children Health

(County - January 2019)

Definition Local Authorities have a duty to safeguard and to promote the welfare of the children they look after. There is a statutory duty on Local Authorities to make arrangements to ensure that every child who is looked after has his/her health needs fully assessed and a health plan clearly set out.

Performance analysis Recent analysis of IHAs that needed to be completed Oct - Dec 2018 (excluding children who ceased to be LAC before their IHA due date) showed 54% of LAC had their IHA in timescale which is higher than the 17/18 quarter 4 average of 38.5% in the Eastern Region. Of those that were out of timescale, 32% were due to a lack of capacity with Health partners to offer an appointment and 32% were due to a delay in the request for health assessment being submitted. The recent fall in performance for January is due in part to a period of time where we saw fewer requests for IHAs being sent from teams within timescale alongside some capacity issues from one of our health providers. Communication to practitioners regarding the importance of timely submission of IHA requests has been sent and as a result we have seen week on week improvements.

	7.9n	7.9	7.10	7.10p	7.11	7.11p	
	# LAC having a health assessment within 20 days of becoming LAC	% LAC becoming looked after for 20 working days and having a health assessment in that time	LAC with up-to-date Health Assessment No.	% LAC with up-to-date Health Assessment	LAC with up to date dental check - No.	% LAC with up to date dental check	
Good perf. is:	Info	High	High	High	High	High	
In-month performance	Jan-18	5	12.5%	604	75.1%	612	76.1%
	Feb-18	18	46.2%	613	76.5%	619	77.3%
	Mar-18	13	26.5%	596	74.2%	604	75.2%
	Apr-18	13	38.2%	627	77.4%	637	78.6%
	May-18	-	-	-	#VALUE!	-	-
	Jun-18	-	-	-	#VALUE!	-	-
	Jul-18	-	-	-	#VALUE!	-	-
	Aug-18	-	-	-	#VALUE!	-	-
	Sep-18	7	20.6%	651	78.3%	651	78.3%
	Oct-18	19	41.3%	697	83.0%	698	83.1%
	Nov-18	23	56.1%	713	86.2%	706	100.0%
	Dec-18	13	50.0%	734	88.1%	727	87.3%
Jan-19	11	26.2%	773	89.3%	764	88.2%	
Benchmarking							
Eastern region		44.2%					

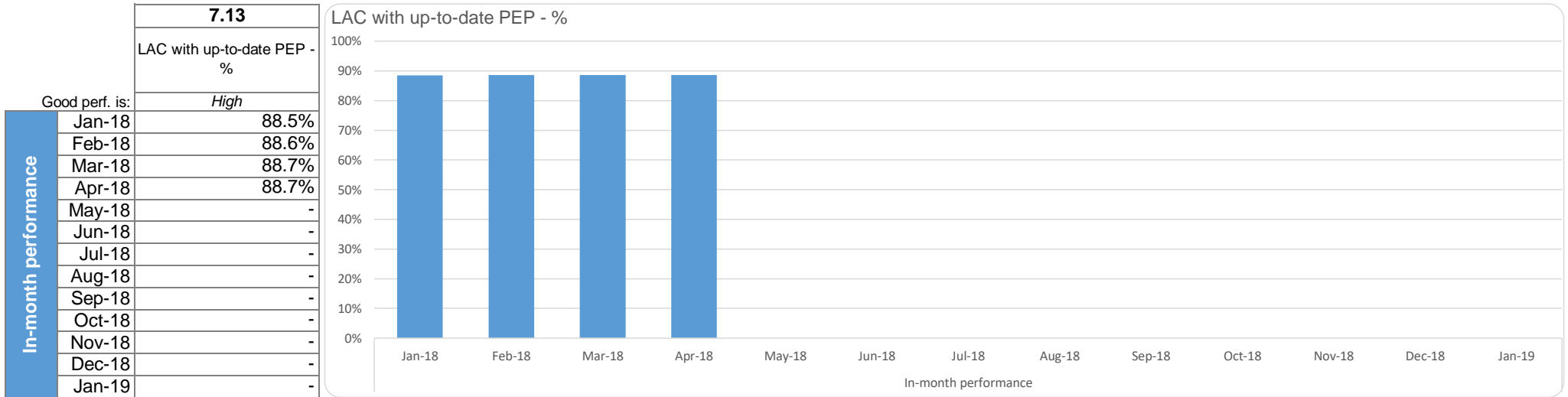


Looked After Children Personal Education Plans

(County - January 2019)

Definition A personal education plan (PEP) is a school based meeting to plan for the education of a child in care. These are a statutory requirement for children in care to help track and promote their achievement.

Performance analysis



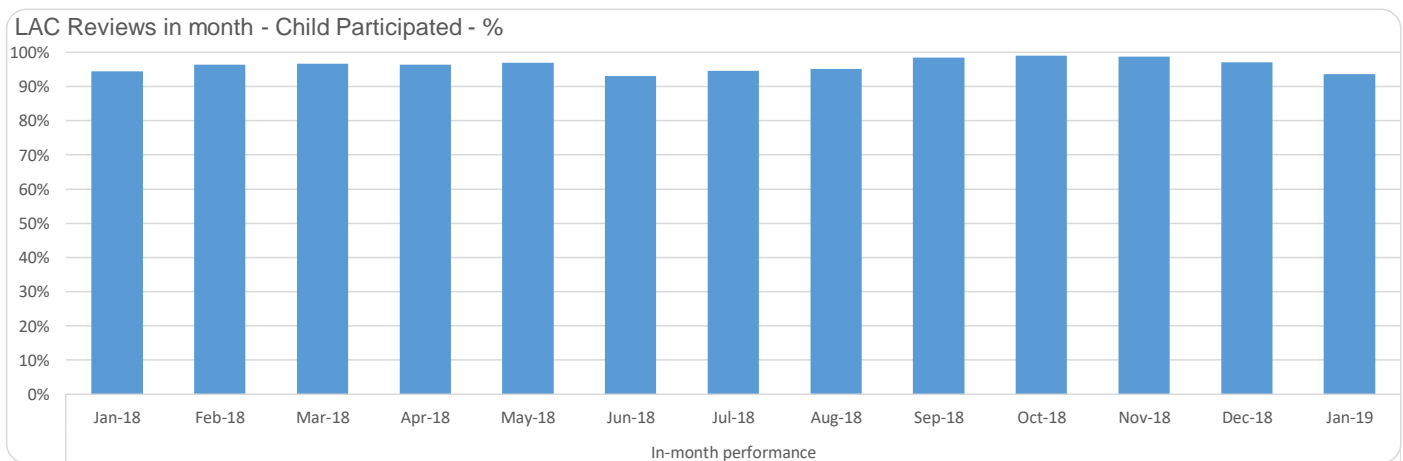
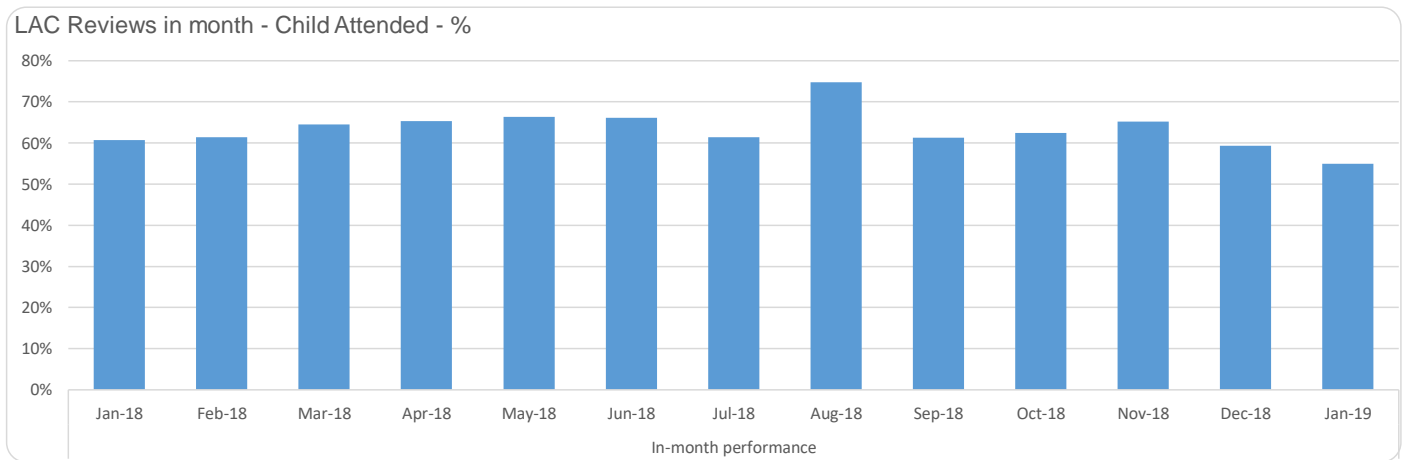
Looked After Children Participation

(County - January 2019)

Definition The Child's Voice is a phrase used to describe the real involvement of children and young people. They should always have the opportunity to describe things from their point of view, be continually involved in assessments and planning and have things fed back to them in a way they can understand. There should always be evidence that their voice has influenced the decisions that professionals have made. The data below relates to LAC children attending and being involved in their LAC reviews.

Performance analysis It is concerning that we have seen a drop in the percentage of children attending their LAC reviews to the lowest level since May 2017. Whilst performance dropped slightly from last month, North & Broadland had over 73% of children attend their LAC reviews. However, in Norwich, Breckland and Yarmouth less than 50% of children attended. In these localities it is important that social workers and IROs work together to ensure LAC reviews are 'child-friendly' and arranged to meet the needs of looked after children rather than the adults involved.

		7.17	7.18
		LAC Reviews in month - Child Attended - %	LAC Reviews in month - Child Participated - %
Good perf. is:		High	High
In-month performance	Jan-18	60.7%	94.4%
	Feb-18	61.4%	96.4%
	Mar-18	64.5%	96.7%
	Apr-18	65.3%	96.4%
	May-18	66.3%	96.9%
	Jun-18	66.1%	93.1%
	Jul-18	61.4%	94.6%
	Aug-18	74.8%	95.1%
	Sep-18	61.3%	98.5%
	Oct-18	62.4%	99.1%
	Nov-18	65.3%	98.7%
	Dec-18	59.3%	97.1%
	Jan-19	55.0%	93.6%



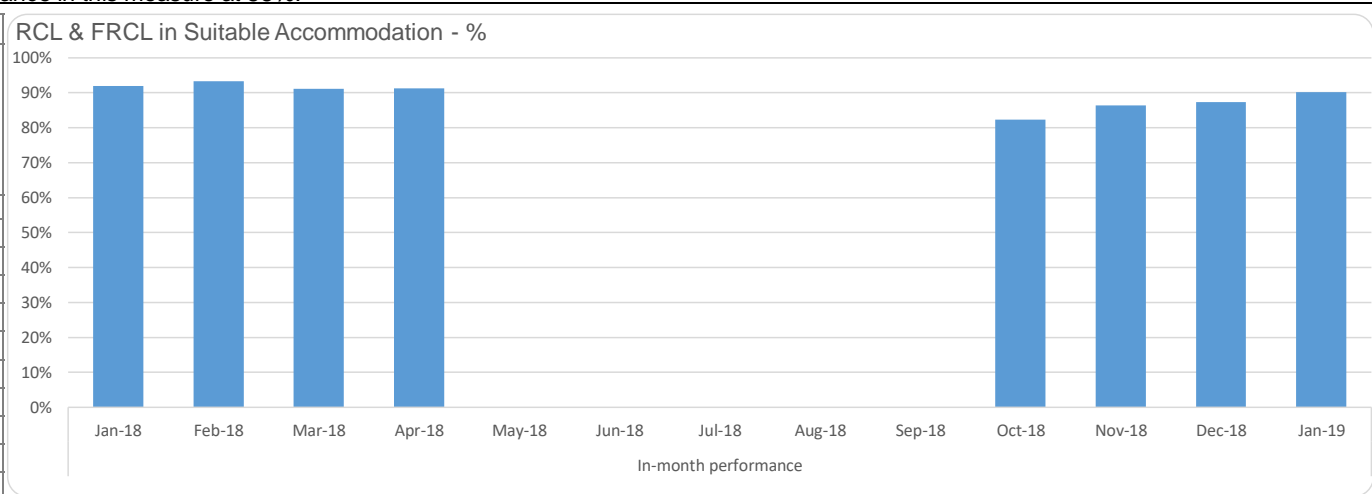
Care Leavers

(County - January 2019)

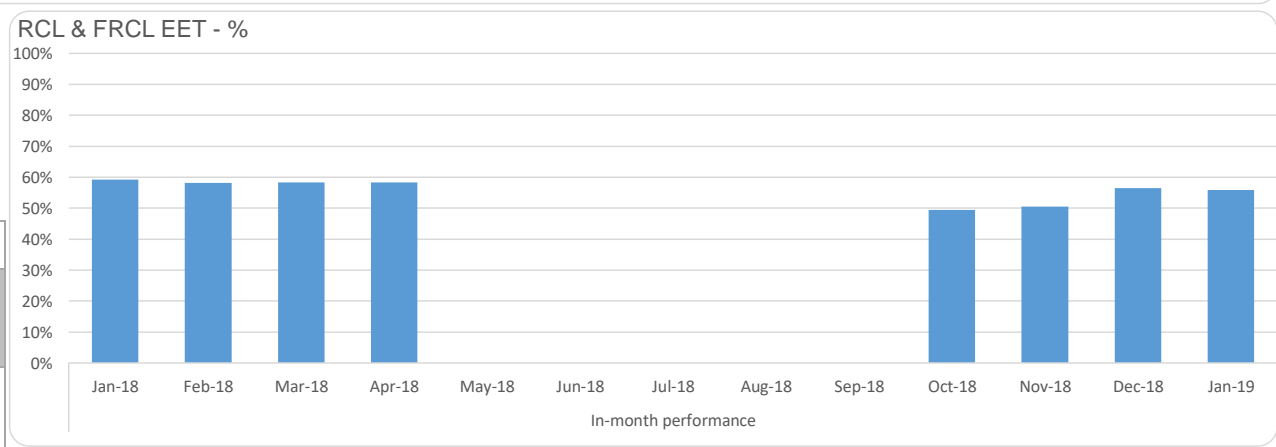
Definition A Care Leaver is defined as a person aged 25 or under who has been looked after away from home by a local authority for at least 13 weeks since the age of 14, and who was looked after away from home by the local authority at school leaving age or after that date.

Performance analysis EET levels for Relevant and Former Relevant Care Leavers are now at a level we would expect which suggests that recording is now more up to date than when reporting resumed in October. Great Yarmouth's reported EET levels are similar to those seen in January 2018 and remain the highest in the county. Conversely the low percentage of Relevant and Former Relevant care leavers who are in EET in West (45%) is a concern. It is important that the HoSW and Team Managers in West understand the challenges regarding Education, Employment or Training for our care leavers in the West locality and are confident that staff are tenacious and creative in supporting young people to reach their full potential. We have seen a positive increase in the percentage of Care Leavers we have been in touch with over the past 2 months from 69.5% in December to 77.5% in January. Norwich have particularly high performance in this measure at 88%.

		8.1	8.3	8.4
		Number of care leavers	RCL & FRCL in Suitable Accommodation - %	RCL & FRCL EET - %
Good perf. is:		High	High	High
In-month performance	Jan-18	458	91.9%	59.2%
	Feb-18	459	93.2%	58.2%
	Mar-18	472	91.1%	58.3%
	Apr-18	473	91.3%	58.4%
	May-18	-	-	-
	Jun-18	-	-	-
	Jul-18	-	-	-
	Aug-18	-	-	-
	Sep-18	-	-	-
	Oct-18	551	82.4%	49.4%
	Nov-18	551	86.4%	50.5%
	Dec-18	554	87.4%	56.5%
Jan-19	551	90.2%	55.9%	



Benchmarking	Norfolk	Stat neigh avg	Nat. avg	Nat. top quartile	Eastern region
RCL & FRCL in Suitable Accommodation - %	90.2%	88.2%	84.0%		
RCL & FRCL EET - %	55.9%	54.4%	51.0%		51.0%



Caseloads

(County - January 2019)

Definition Caseloads refer to the number of children allocated to individual workers.

Performance analysis At the end of January 36% of Social Workers had caseloads over the caseload policy for their team type. This was a slight rise compared to the 33% seen in December 18 but equates to only 3 more social workers and may be due to a small reduction in the number of case holding social workers across some teams. We know that in some teams caseloads have risen due to staff leaving and difficulties in recruiting replacement social workers, however at the end of January 6 Social Workers had caseloads of 30 or more children or young people, compared to 13 social workers at the end of June.

		11.1	11.2	11.3	11.4	11.5	11.6	11.6a
		Maximum caseload of qualified social workers in key safeguarding teams	Maximum caseload of qualified social workers in LAC Teams	Maximum caseload of qualified social worker in Assessment Teams	Maximum caseload of qualified social workers in FIT Teams	Maximum caseload of qualified social worker in CWD Teams	Maximum caseload of qualified social workers in NIPE Teams	Average number of cases per qualified social worker in NIPE Teams
Good perf. is:		Low	Low	Low	Low	Low	Low	Low
In-month performance	Jan-18	43	28	43	32	25	-	-
	Feb-18	35	31	35	32	26	-	-
	Mar-18	40	27	40	30	26	-	-
	Apr-18	31	26	31	26	26	-	-
	May-18	-	-	-	-	-	-	-
	Jun-18	-	-	-	-	-	-	-
	Jul-18	-	-	-	-	-	-	-
	Aug-18	-	-	-	-	-	-	-
	Sep-18	-	-	-	-	-	-	-
	Oct-18	41	21	41	29	22	-	-
	Nov-18	-	21	38	30	20	-	-
	Dec-18	-	21	37	30	19	-	-
	Jan-19	-	21	33	32	19	-	-

