

## Norfolk Health Overview and Scrutiny Committee 13 October 2016

### Glossary of Terms and Abbreviations

A&E	Accident and emergency
AtoH	Arrival to handover – the time taken from the arrival of an ambulance at hospital to the transfer of the patient to hospital care
CCG	Clinical Commissioning Group
CCT	Certificate Of Competition Of Training
CHC	Continuing health care
CLARHC	Collaborations for Leadership in Applied Health Research and Care
CPG	Capacity planning group
CQC	Care Quality Commission
CS	Children's Services (Norfolk County Council)
CSU	Commissioning Support Unit
DSA	Double Staffed Ambulance
DST	Decision support tool
DVLA	Driver and vehicle licensing agency
ECCH	East Coast Community Healthcare
ED	Emergency department
EEAST	East Of England Ambulance Service NHS Trust
ESD	Early Supported Discharge
FAST	Face Arm Speech Time (to call 999) – test for diagnosis of stroke
FFT	Friends and Family Test
FTE	Full time equivalent
HALO	Hospital Ambulance Liaison Officer
HASU	Hyper acute stroke unit
HEEoE	Health Education East of England
IC24	Integrated Care 24 (a not for profit social enterprise organisation providing GP out of hours and NHS 111 services in Norfolk)
IT	Information technology
JPUH	James Paget University Hospital
LoTS	Long term stroke care assessment tool
NCC	Norfolk County Council
NCH&C (NCHC)	Norfolk Community Health and Care NHS Trust
NHOSC	Norfolk Health Overview and Scrutiny Committee
NHS E	NHS England
NICE	National Institute for Health and Care Excellence
NNUH	Norfolk and Norwich University Hospitals NHS Foundation Trust
OSC	Overview and Scrutiny Committee

PTS	Patient transport service
QEH / QEHL	Queen Elizabeth Hospital, King's Lynn
RCA	Root cause analysis
RRV	Rapid response vehicle
SCCE	Social Care Centre of Expertise
SSNAP	Sentinel Stroke National Audit Programme
T&F	Task and finish
TIA	Transient ischaemic attack – a temporary inadequacy in blood circulation in part of the brain, usually caused by a tiny clot. Causes symptoms similar to a stroke.
UEA	University of East Anglia
WTE	Whole time equivalent