

Appendix 2

Norfolk Community Learning Services

Summary of 2015-16 developments reaching into areas of Norfolk where the Service does not currently deliver

locality	Responsible Programme Manager	New partnerships and developments in 2015-16	Future plans
North Norfolk	Sharon Lock	<ul style="list-style-type: none"> • Member of Children's Centre Adult Learning Cluster working in partnership to develop learning opportunities that respond to local needs analysis. • Working in partnership with Early Help Hub and liaising with Community Capacity Co-ordinators. • Working in partnership with libraries in the locality to develop tasters that will progress to formal learning opportunities • Links established with Broadland District Council and in particular Grow your Own Community and North Norfolk District Council. • Planning meeting held with Libraries to establish tasters in: Wells, Sheringham, Fakenham • Community engagement taster held in Melton Constable. 	<ul style="list-style-type: none"> • Tasters planned in the following locations where do not currently have a presence: <ul style="list-style-type: none"> ○ Kiptons ○ Melton Constable ○ Stalham • Information sessions planned in Drayton/Taverham Children's Centre
South Norfolk	Ellen Ellwood	<ul style="list-style-type: none"> • Member of Children's Centre Adult Learning Cluster working in partnership to develop learning opportunities that respond to local needs analysis, Two engagement events held and two introductory courses run in Diss. 	<ul style="list-style-type: none"> • Follow on courses for Diss for planned for Sept. • Short introduction course to run in

		<ul style="list-style-type: none"> • Working in partnership with Early Help Hub to identify and respond to need. • Working in partnership with libraries in the locality to develop tasters that will progress to formal learning opportunities • Links Developed with Wymondham College, Morley and Introductory course in basic ICT held. • Partnership with Library services in South Norfolk – taster events planned to link in with Festival of Learning in June. • Family Learning course held in Harleston. • Textiles and Lipreading courses running successfully in Loddon. • Early Help Hub in South Norfolk has created further opportunities and NCLS is now part of project on Heath, Well-being and Employment. ICT courses already running in Diss Jobcentre. 	<p>July followed by courses in September.</p> <ul style="list-style-type: none"> • Follow on Entry 3 ICT course to follow in September. Further courses to be developed. • Follow up courses will be planned based on interest. • Further links to DWP in Diss – engagement event to run end of June linked to courses in Food Safety. • Taster event to be set up for late June/early July in Lipreading, Digital photography, Art/Craft topic.
West Norfolk	Heather Habbin	<ul style="list-style-type: none"> • Member of Children’s Centre Adult Learning Cluster working in partnership to develop learning opportunities that respond to local needs analysis. Engagement events held at King’s Lynn, Downham Market and Emneth CCs. 	<ul style="list-style-type: none"> • Engagement events throughout summer term. • Widen offer of Pathways to

		<ul style="list-style-type: none"> • Working in partnership with Early Help Hub to identify and respond to need. • Working in partnership with libraries in the locality to develop tasters that will progress to formal learning opportunities. Engagement events held at all libraries in Autumn, Spring and Summer terms. NCLS staff regularly attend library cluster meetings. New courses offered: Indian Head massage, British Sign Language, Work with Children, increased number of Get Digital learners. • Working partnership established with Job Centre Plus. 'Work with Children' Pop-Up events held in Autumn, Spring and Summer; with good progression onto Work with Children transition course and Childcare and STL courses. Attending regular meetings with wider JCP management including Sarah Reed. Following success of ICT mandated JCP courses (now delivered to all but 1 JCP in Norfolk), at the request of Sarah Reed, the partnership between NCLS (West) and JCP have developed the 'Pathways to Employment Project'; aimed at improving English skills among the unemployed and moving them closer to employment. Pilot course starting in May 2016. Mandated JCP clients will attend 4 days a week, for 4 weeks and will take English, ICT and Employability qualifications. • Early Help English project. Partnership and working group established between NCLS and Children's Services Early Help team and other related agencies to provide targeted support for families/learners to move them closer to learning and engagement with improving English skills. Regular meetings every 6 weeks. Project now in place. • Partnerships established with Freebridge Community 	<p>Employment JCP provision – Fakenham then wider Norfolk</p> <ul style="list-style-type: none"> • Implement Early Help English Project and continue to develop networks. • Increase ESOL offer
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		Housing and RAF Marham; Work with Children, Basic Skills, ESOL, crèche provision now in place. Attending the 100 th Anniversary event on 15 th June for further promotion and engagement	
Breckland	Andy Norman	<ul style="list-style-type: none"> • Member of Children's Centre Adult Learning Cluster working in partnership to develop learning opportunities that respond to local needs analysis, Two engagement events held and two introductory courses run in Diss. • Working in partnership with Early Help Hub to identify and respond to need. • Working in partnership with libraries in the locality to develop tasters that will progress to formal learning opportunities <ul style="list-style-type: none"> • New partnerships developed within the locality in Thetford at the Meet Up Cafe and Robertsons Barracks in Swanton Morley – identified as areas of deprivation and high need. • Large offer of taster sessions due to take place across libraries in Watton, Swaffham, Thetford and Dereham in June 16. • Work has taken place with Norfolk Leisure Provider Partnership to develop links with Employers/Gyms and Leisure Centres to identify training and support needs across the county/locality. • Relationship developed with 'Parkwood Leisure' in Dereham to support training of staff. Offer to be broadened to members of the community as the 	<ul style="list-style-type: none"> • Carbrook Estate in Watton/Thetford – identified by Early Help team as an area of significant need. Initial meetings planned for June which will support us to build partnerships within community and support residents to reengage with education. • Partnership being developed with the 'Building and Craft Conservation Trust' to address the skills shortage in this industry.

		relationship matures	
East Norfolk and Great Yarmouth	Amanda Reeve	<ul style="list-style-type: none"> • Member of Children's Centre Adult Learning Cluster working in partnership to develop learning opportunities that respond to local needs analysis. • Working in partnership with Early Help Hub and liaising with Community Capacity Co-ordinators. • Working in partnership with libraries in the locality to develop tasters that will progress to formal learning opportunities., for example Health and Social Care in Gorleston and Martham libraries, GCSE and Basic Skills tasters in Gorleston Library. • Collaborative English for Speakers of Other Languages provision with Great Yarmouth College – we have established a referral system with GYC referring Adult learners where they have exceeded the colleges adult funding allocation and we are referring back to GYC 16-19 learners 	<ul style="list-style-type: none"> • Health and Social Care Taster planned for Acle Library or Children's Centre leading to L1 Award Health and Social Care • GCSE Is it for you – Acle Library or Children's Centre – Leading into GCSE Maths and English • Fun with Maths and English Taster – Acle Library or Children's Centre – Leading into Functional Skills Maths and English Working with Early Intervention team in GY on two projects x1 working with parents of excluded children from Great Yarmouth High School, x1 working in Southtown and Cobholm with clients who would not normally engage with the wider community.
Norwich	Annie Goff	<ul style="list-style-type: none"> • Member of Children's Centre Adult Learning Cluster working in partnership to develop learning opportunities that respond to local needs analysis. • Working in partnership with Early Help Hub and liaising with Community Capacity Co-ordinators. Roll out of Connecting Families being planned. • Working in partnership with libraries in the locality to develop tasters that will progress to formal learning 	<ul style="list-style-type: none"> • Working with Ex-service men groups. Looking into volunteering quals and further opportunities. • Liaising with the probation service and Norwich prison. Looking into prevention/education strategies.

		<p>opportunities has led to Monthly rollout of tasters with Norwich smaller libraries</p> <ul style="list-style-type: none"> • New partnership developed with The Forum and The Forum Trust. • Taster courses delivered in specific Wards where there is little to no provision i.e. NR5, Lakenham, Milecross etc. • Pilot being rolled out in Norwich to enable adults with learning disabilities to access (with support) family history. • Piloting new 'Understand How to Vote' programme for vulnerable/hard to reach cohorts of learners in Norwich, to roll out to other localities. 	<ul style="list-style-type: none"> • City Council. Meetings planned for NCLS to participate in their well-being programmes. • Working on a project with the records office. Also working to make their service more accessible for people with Learning disabilities/Mental Health. (Norwich initially)
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