

Norfolk Health Overview and Scrutiny Committee 28 February 2019

Glossary of Terms and Abbreviations

AAC	Alternative and Augmentative Communication
A&E	Accident and emergency
AtoH	Arrival to handover (i.e. time from arrival of ambulance at hospital to handover of patient to care of the hospital staff)
ARP	Ambulance response standards
ASD	Autistic Spectrum Disorders
C1 & C2	Categories of calls under the Ambulance Response Programme:- C1 – life threatening C2 – other emergencies
CAMHS	Child and adolescent mental health service
CCG	Clinical Commissioning Group
CDU	Clinical Decision Unit
CHC	Continuing Healthcare
CQuIN	Commissioning For Quality And Innovation
CT	Computerised tomography – a CT scan uses X-rays and a computer to create detailed images of the inside of the body. CT scans are sometimes referred to as CAT scans
DS	Downs Syndrome
DSA	Double staffed ambulance
D&V	Diarrhoea and vomiting
EBM	Evidence based medicine
ECCA	East Coast Community Access Team
ECCH	East Coast Community Healthcare
ECIST	Emergency Care Intensive Support Team (Department Of Health)
ECP	Emergency Care Practitioner
ED	Emergency Department
EEAST	East Of England Ambulance Service NHS Trust
EHCP	Education Health and Care Plan
Elklan training	A speech and language therapy training provider, established in 1999
FYTD	For year to date
GDPR	General Data Protection Regulation 2018
GMDU	General Medical Day Unit
HALO	Hospital Ambulance Liaison Officer
HEE	Health Education England
JSCC	Joint Strategic Commissioning Committee
KPI	Key performance indicator
LA	Local Authority

NCC	Norfolk County Council
NCH&C	Norfolk Community Health and Care NHS Trust
NHOSC	Norfolk Health Overview and Scrutiny Committee
NICE	National Institute for Health and Care Excellence
NNCCG	North Norfolk Clinical Commissioning Group
NNUH (N&N, NNUHFT)	Norfolk and Norwich University Hospitals NHS Foundation Trust
NOA	Norwich Opportunity Area
OPED	Older People's Emergency Department
OSC	Overview and Scrutiny Committee
PECS	Picture Exchange Communication System – an alternative/ augmentative communication system.
QEH	Queen Elizabeth Hospital, King's Lynn
RATS	Rapid assessment and treatment service
RCSLT	Royal College of Speech and Language Therapists
SCC	Suffolk County Council
SEN	Special Educational Needs
SENCO	Special Educational Needs Coordinator
SEND	Special Educational Needs & Disabilities
SENDIASS	Special Educational Needs and Disabilities Information Advice and Support Service
SLCN	Speech, language and communication needs
SLT / SALT / S<	Speech and language therapy
SPOC	Single point of contact
SST	Social skills training
STP	Sustainability and Transformation Partnership (or Plan)
TBC	To be confirmed
VSSS	Virtual school sensory support
WE	Week ending
WNCCG	West Norfolk Clinical Commissioning Group