

### Risk Reconciliation Report

Significant changes\* to the Communities departmental risk register since it was last presented in March 2018.

#### Closed risks

#### **RM14337 - Demand Management of the Social Care Centre of Excellence**

The backlog of cases reviewed by the Social Care Centre of Excellence (SCCE) has been reduced to a low level (less than 50 open cases), and is continuing to be managed and monitored.

#### **RM14181 - Single points of knowledge and a lack of capacity to respond to major incidents**

A Memorandum of Understanding has been signed between Norfolk and Suffolk County Councils regarding joint working for animal disease outbreaks. We now have 100% of the appropriately qualified and competent staff to deliver the Control Strategy in 12 of 14 areas. The appropriate number of qualified and competent officers for the Fair Trading Criminal area was up from 92% to 94%, and the intelligence handling area is also up at 97%.

\* A significant change can be defined as any of the following;

- A new risk
- A closed risk
- A change to the risk score
- A change to the risk title, description or mitigations (where significantly altered).