

### **Norwich Area Committee**

Date: Thursday 18 November 2010

Time: 6:30pm

Venue: Jubilee Community Centre

**Long John Hill** 

Norwich NR1 2EX

Persons attending the meeting are requested to turn off mobile phones.

#### Membership

Mr R Bearman (Chairman) Mr S Little
Dr A Boswell Mr G Nobbs

Mr B Bremner Mr M Scutter (Vice-Chairman)

Miss C Casimir
Mr R Edwards
Mr P Hardy
Mr P Wells
Dr F Williamson

Mr M Hemsley

For further details and general enquiries about this Agenda please contact the Committee Officer:

Kristen Jones on 01603 223053 or email kristen.jones@norfolk.gov.uk

#### Agenda

#### 1. To receive apologies for absence

2. Minutes (Page 1)

To agree the minutes of the meeting held on 14 September 2010.

#### 3. Declarations of Interest

Please indicate whether the interest is a personal one only or one which is also prejudicial. A declaration of a personal interest should indicate the nature of the interest and the agenda item to which it relates. In the case of a personal interest, the Member may speak and vote on the matter. If a prejudicial interest is declared, the Member should withdraw from the room whilst the matter is discussed.

These declarations apply to all those Members present, whether the Member is part of the meeting, attending to speak as a local Member on an item or simply observing the meeting from the public seating area.

## 4. To receive any items proposed as matters of urgent business

#### 5. Review of Norwich Winter Maintenance Service

(Page 5)

Report by the Head of Transportation, Norwich City Council

#### 6. The Future of Norwich Area Committee

(Page 28)

Report by the Chairman of the Norwich Area Committee

# Chris Walton Head of Democratic Services

County Hall Martineau Lane Norwich NR1 2DH

Date Agenda Published: 10 November 2010



If you need this document in large print, audio, Braille, alternative format or in a different language please contact Kristen Jones on 0344 800 8020 or 0344 800 8011 (textphone) and we do our best to help.



#### **Norwich Area Committee**

Minutes of the Meeting Held on Tuesday 14 September 2010 at City Academy, Earlham Road, Norwich

#### **Members of the Committee Present:**

Mr R Bearman (Chairman)

Dr A Boswell Mr S Little Mr R Edwards Mr P Wells

Mr M Hemsley

#### Officers Present:

Adrian Akester Head of Citywide Services, Norwich City Council

Mark Henderson Waste Partnership and Strategy Officer, Norfolk County

Council

Kristen Jones Committee Officer, Democratic Services

**Others Present:** 

Graham Fletcher Churches Together

#### Chairman's Announcements

The Chairman thanked Mr David Brunton, the Principal at the City Academy, for the tour of the buildings prior to the meeting, and the use of the hall for this meeting.

#### 1. Apologies and substitutions

1.1 Apologies were received from Mr Bremner, Miss Casimir, Mr Hardy, Mr Nobbs, Mr Scutter, Ms Toms, and Dr Williamson.

#### 2. Minutes

2.1 The minutes of the meeting held on 13 July 2010 were agreed as a correct record and signed by the Chairman, subject to the following amendment at the end of the penultimate bullet point at 6.3:

"Mr Wells asked that the UEA Students Union were included in discussions about buses, as well as the UEA transport officers."

#### 3. Declarations of Interests

3.1 There were no declarations of interest

#### 4. Items of Urgent Business

4.1 There were no items of urgent business.

#### 5. Maximising Landfill Diversion – Norwich City Council

- 5.1 The Head of Citywide Services (Norwich City Council) presented his report which updated Members on the introduction of food waste collections in Norwich.
- 5.2 During the discussion the following points were made:
  - The Head of Citywide Service noted that Norwich City Council had become one of the top ten local authorities with the biggest reduction in residual waste and waste sent to landfill.
  - It was noted that the Connaught waste management contract had been subcontracted to Verdant and it was expected this contract would carry on as normal.
  - Members questioned how waste collection rounds were organised and whether these could be more effectively linked up so that it caused less confusion among residents. The Head of Citywide Services replied that this had been recognised and where possible collection days would be zoned so that all collections would take place on the same day. The food waste collection schedules would be based around the four neighbourhood areas.
  - The Head of Citywide Services noted that there were two separate leaflets of information. The leaflet attached to the agenda papers was intended for officers and councillors. A separate leaflet was produced for residents. He added that more comprehensive information would be given to residents as the caddies were delivered.
  - In response to a question about the colour of the food waste caddy, the Head of Citywide Services noted that the colour of the food waste caddies was black because this meant that the highest possible percentage of recycled plastic was being used in their production.
  - The Head of Citywide Services indicated that within the new contract, contractors would need to return the same bin to the property where they collected it.
  - In response to a question about opting out of the food waste collection scheme, the Head of Citywide Services noted that all residents of Norwich would be receiving a food waste caddy. It was more costly to establish an administration procedure for residents to

opt out than it was to produce and deliver the caddies themselves. In addition, once residents have the caddies, even though they may have felt like they would not have participated, they may decide to try it and find that it is a useful service.

- The Waste Partnership and Strategy Officer (Norfolk County Council) noted that other district councils, such as North Norfolk and King's Lynn were looking at collecting food waste either separately or combined with garden waste as part of their current procurement of a new waste and recycling contract.
- The Head of Citywide Services noted that this year Norwich City Council expected to increase its recycling rate to 40% by the end of the year and to 55% by the end of next year.
- The Head of Citywide Services discussed the 'yellow' and 'red' card scheme used throughout the city for residents who contaminate their recycle bins.
- Members discussed the issue of recycling plastics. The Waste Partnership and Strategy Officer mentioned that the Norfolk Waste Partnership conference would be taking place on 21 October 2010 with a keynote speaker from the Department for Farming and Rural Affairs (DEFRA). One of the main topics of discussion would be on recycling plastic in Norfolk.
- Regarding funding for the food waste scheme, the Head of Citywide Services noted that funding was in place for the project and had been helped by the enhanced recycling credit scheme from Norfolk County Council.
- Members questioned the suitability of the refuse vehicles used by the Norwich City Council's contractor. The Head of Citywide Services replied that the contractor had a variety of different vehicles and he believed that there was a good mix of vehicles to cover the needs of the city.
- Members questioned what happened with the food waste produced from the Norwich Market. The Head of Citywide Services responded by saying that he would look into this helpful suggestion.
- Members agreed that a positive way forward would be to put a value on waste, such as in other countries where consumers paid a deposit on the packaging whether it is a glass bottle or can.
- 5.3 The Chairman thanked the officers for attending and for the report.

#### 6. Future Meetings and Topic Programme

6.1 It was suggested that the Norwich Area Committee look at Norwich's role

- within the place based budgeting planning and the budget savings this could achieve.
- 6.2 Members wished to have the January 2011 meeting in the City Centre.
- 6.3 Mr Edwards agreed to pass the Committee Officer further details regarding the Community Nurses item to follow up for a future meeting.
- The next meeting of the Norwich Area Committee would take place at the **Jubilee Community Centre, Long John Hill, Norwich** at 6:30pm on Thursday 18 November 2010.
- 6.5 The Chairman would consult all the committee members with a view to holding future meetings regularly at County Hall, as this would lead to cost savings and committee officer time savings.

The meeting concluded at 8:05pm.

#### **CHAIRMAN**



If you need this document in large print, audio, Braille, alternative format or in a different language please contact Kristen Jones on 0344 800 8020 or 0344 800 8011 (textphone) and we will do our best to help.

# Review of Norwich Winter Maintenance Service – Norwich City Council

#### Summary

This report looks back at the 2009/10 winter maintenance season and highlights improvements and efficiencies that have been made for the 2010/11 season.

Members are requested to note the content of this report.

#### 1. Winter Maintenance in Norwich 2009/10

- 1.1 Following an early season calm (only one gritting action before 10 December 2009), last winter proved to be of about a 1 in 30 year severity. This followed the previous winter which was of 1 in 20 year severity. Of particular difficulty were the days when road surface temperatures didn't rise above freezing after snow which lead to icy condition off the treated network.
- 1.2 CityCare and their staff, in their last season of winter service provision for Norwich, performed with credit. Over 99% of the 1033 routes treated were completed within the 3 hour target despite particularly testing conditions. Generally, the treated network was kept open and passable with care throughout the winter. Only in the heaviest snowfall did the treated inclines such as Grapes Hill, Farrow Road and Ketts Hill become briefly impassable until further treatment was carried out and the salt took effect.
- 1.3 CityCare also kept the grit bins of Norwich topped up, completing all refills by the end of the following working day from a refill request being made. Grit bins had a lesser role in the provision of winter service before last season. However, they played an important part in keeping Norwich moving as safely as possible last winter. The severe weather conditions experienced are also reflected in the 88 requests for new grit bins compared with the usual figure around 10. Consideration of these requests is covered later in this report
- 1.4 In addition to grit bin requests, the council also received requests to add roads to the treated network. During the severe weather just before and after Christmas, the third priority (P3) network was treated on 4 occasions. However, when government restrictions on the use of salt were brought in during January, treatment of P3 roads had to cease. This gave some residents living on P3 roads concern during the difficult road conditions in early February.
- 1.5 Although salt stocks in Norwich (and Norfolk) were severely tested last winter, contingencies to treat a more limited network of main roads did not have to be implemented. One important reason for this was the Private Finance Initiative (PFI) contract between Norfolk County Council and Salt Union which helped to guarantee salt stocks.

#### 2. Winter Maintenance in Norwich 2010/11

2.1 The winter maintenance service in Norwich for the coming season will be provided by May Gurney, through the Norfolk County Council Highway Strategic Partnership. Some of the CityCare staff involved in winter maintenance last season have transferred across to May Gurney and will continue to be involved in providing the service.

#### 3. City Routes

- 3.1 With only two exceptions, it is proposed to treat the same network of roads this winter as last. The only road to be moved from the second priority (P2) network to the P3 network is Violet Road. This is because on 21 occasions (24%) last winter, gritting vehicles were unable to pass through Violet Road due to parked vehicles on the bend. This caused significant disruption to gritting operations. A grit bin will be located on the steepest part of Violet Road near the bend as an alternative.
- 3.2 Southwell Road will be added to the P2 network (from the P3 network). It is an important bus link and with route optimisation it is now located on one of the routes.
- 3.3 County and City gritting operations will continue to cross boundaries where it is efficient and practical to do so.
- 3.4 Detailed work has been carried out to optimise the treated route network in Norwich. In previous seasons, CityCare operated 6 gritting vehicles and held one spare gritting vehicle in case of breakdowns and accidents. By treating the top priority P1 and P2 roads together in as efficient a way as possible, it has been possible to reduce the number of gritting vehicles required to 5. In addition, the spare gritting vehicle will be provided by the Norfolk Strategic Partnership pool as part of the Norfolk wide provision rather than as a specific Norwich provision. The reduction of two gritting vehicles will translate into a financial saving in the region of £40,000 this season.
- 3.5 The use of the brine sprayer for City centre footways will continue.
- 3.6 There is a higher risk with the reduced number of gritting vehicles that more actions may take over the 3 hour target time to complete. This will be monitored throughout the coming winter and route adjustments made if necessary.

#### 4. Grit Bins

- 4.1 The City Council maintained 219 grit bins around Norwich last winter. Norfolk County Council through the PFI contract and Highway Agency agreement supplied the salt and sand that filled the grit bins. The material left at the end of last winter has been retained to refill bins this coming season.
- 4.2 During the salt shortage last season, the grit bins around Norwich were refilled with sand. Sand assists with providing some grip on ice and helps break up the ice when worked in by vehicular traffic. However, the sand does not thaw the

ice and was ineffective during the severe freezing temperatures of February this year. This meant that CityCare had to be called out to spread salt on shaded steep slopes. As sand proved ineffective throughout Norfolk, it was decided at the Norfolk County Council Winter review to fill all grit bins with a salt/sand mix throughout the coming winter season.

4.3 As previously mentioned, there were 88 requests to the council for additional grit bins this coming season. Grit bins are usually provided where there is a clear risk of ice causing a significant hazard such as a steep slope or bend. A process of assessing all requests alongside existing provision has been carried out taking account of local topography, proximity to gritting routes or other grit bins and maintaining access for vulnerable groups such as near sheltered housing. 14 of the requests for new locations were accepted. The full list of grit bin locations is appended to this report.

#### 5. Snow Clearance by Residents

5.1 Following reports last winter that residents might risk being held liable for their actions in clearing the footway outside their address should someone slip on that section of footway, clarification will be published in both County and City publications such as Citizen. In addition, both County and City websites will communicate clear advice on this matter. The message will be that all reasonable actions to clear snow from highway footpaths near a resident's property can be taken and will be appreciated, without the risk of prosecution.

#### 6. Salt Stocks

- 6.1 May Gurney will run winter maintenance operations around Norwich from the Mile Cross Depot for the 2010/11 season.
- 6.2 Salt Union have completed initial deliveries for the coming season and there are now over 2800 tonnes of rock salt at Mile Cross Depot. Nominally 1500 tonnes are for use in Norwich with the remaining salt, part of Norfolk County Council's strategic stockpile. About 1700 tonnes was used throughout last winter season in Norwich. Salt Union will make additional deliveries during the season as required.

#### 7. Winter Services Disability Impact Assessment for Norwich

7.1 A disability impact assessment (DIA) has been completed for winter maintenance provision in Norwich. The main outcome from this was to prioritise service provision for footways near where vulnerable groups are likely to use the highway.

#### 8. Winter Maintenance provision in Norwich from 2011/12

- 8.1 Winter maintenance provision in Norwich will be considered as part of the review of the Norwich Highway Agency agreement. The conclusions of this consideration will be reported to the January meeting of this committee.
- 8.2 There is an intention by the City Council to sell the Mile Cross Depot. Work is underway to identify a new site within Norwich to accommodate salt storage

and winter maintenance operations beyond the forthcoming season. It is considered that the County depot at Ketteringham does not have sufficient capacity to service the City area. The County depot at Aylsham would give logistical problems in servicing the City area.

#### 9. Financial Consequences

9.1 Optimisation of the routes taken by gritting vehicles in Norwich has meant that one less gritting vehicle will be used during this coming season (5 vehicles instead of 6, plus the brine sprayer). In addition, if a replacement gritting vehicle is required due to breakdown etc., the City gritting fleet will be temporarily supplemented using Norfolk County Council plant rather than maintaining another spare vehicle in Norwich.

#### 10. Strategic Priority and Outcome/Service Priorities

10.1 The report helps to meet the strategic priority "Safe and healthy neighbourhoods – working in partnership with residents to create neighbourhoods where people feel secure, where the streets are clean and well maintained, where there is good quality housing and local amenities and where there are active local communities" and the service plan priority.

#### 11. Officer Contact

11.1 If you have any questions about matters contained in this paper please get in touch with:

11.2 Clive Gristwood 01603 212767
Programme Manager, Norwich City Council

11.3 Andrew Watt 01603 212691 Head of Transportation, Norwich City Council



If you need this document in large print, audio, Braille, alternative format or in a different language please contact the Kristen Jones on 0344 800 8020 or 0344 800 8011 (textphone) and we will do our best to help.

Click here to view Appendix 1 Click here to view Appendix 2

#### Appendix 1

#### List of grit bin locations for 2010/11 winter season

- Airedale Close Drayton Road Near Lamp column
- 2. Albany Road Top end by bollards
- 3. Ambrose Close Next to car park
- 4. Argyle Street Outside no 56
- 5. Argyle Street Outside Normandie Tower
- 6. Aspland Road At turning head
- Avenue Road Park Lane Outside Church
- 8. Avenue Road Swansea Road
- Beaconsfield Road Magdalen Road alongside no 13
- 10. Bek Close Next to No 24
- 11. Beloe Avenue on cycle way near no.130
- 12. Bendish Way Opposite Layer Close
- 13. Berners Street next to steps
- 14. Birkbeck Road Keyes Road
- Black Horse Opening Near old peoples home
- 16. Blakeney Close Outside No 29
- 17. Borrowdale Drive Car park steps to shops
- Bowers Ave Boundary Road just off footway near playground
- Braeford Close Clovelly Close Outside No 11 Braeford Close
- 20. Brentwood On bend outside No 7
- 21. Burhill Close Turning head
- 22. Buxton Road Waterloo Road
- 23. Cadge Road Dereham Road
- 24. Cambridge Street Unthank Road
- 25. Camp Grove Sub Station
- 26. Carrow bridge/Carrow rd next to bridge house (salt only)
- 27. Carrow Hill King Street Outside "The Old School House"
- 28. Carrow Road Railway bridge near Hardy Road steps
- 29. Cattle Market Street Outside St Peters House
- 30. Chalk Hill Road Riverside Road
- 31. Chamberlin Road Blyth Road
- Chapelfield Road Walpole Gardens -Top of ramp to subway
- 33. Chestnut Hill Opposite No 34
- 34. Christchurch Road Highland Avenue Outside No 76
- 35. Churchill Road Sprowston Road
- 36. Clover Hill Road at start of cycle way
- 37. College Road Unthank Road
- 38. Colman Road Bunnett Square Next to Chemist

- 39. Conesford Drive Bracondale On verge
- 40. Connaught Road Sandringham Road
- 41. Connaught Road Stafford Street
- 42. Cotman Rd Outside no 10
- 43. Cranage Road Fitzgerald Road
- 44. Cresswell Close Bland Road
- 45. Crome Road Romany Road
- 46. Crome Road Mousehold Avenue
- 47. Cunningham Road Friends Road
- 48. Dell Crescent Dereham Road Next to garages on bend
- 49. Denbeigh Road Havelock Road
- 50. Dereham Road The Loke Next to steps
- 51. Douro Place Next to bench
- 52. Dover Street Portersfield Road
- 53. Dover Street Unthank Road
- 54. Duverlin Close Greenways On path against No 12
- 55. Eade Road Angel Road
- 56. Earlham Road Next to footbridge
- 57. Edmund bacon Court Aylsham Road
- 58. Ellcar Rise Greenways Next to School entrance
- 59. Elm Grove Lane by steps near No 53
- 60. Elstead Close Lindford Drive
- 61. Elveden Close Newmarket Road outside No 6
- 62. Fishers Lane Turning head
- 63. Foster Road -Brightwell Road
- 64. Foulgers Opening Ber Street On Junction
- 65. Fountains Road Nr Ipswich Road ramp
- 66. Fulton Close Greenways On path against School fence
- 67. Galley Hill On hill opposite No 11
- 68. Gas Hill Riverside Road
- 69. Gas Hill St Lenoards Road
- 70. Gentry Place Next to School entrance
- 71. Gertrude Road Lavengro Road
- 72. Gildencroft Outside flats
- 73. Glebe Road Unthank Road
- 74. Gloucester Street Leicester Street outside old scout hut
- 75. Goodhale Road
- 76. Green hills Road St Martins Road
- 77. Gurney Road Heathgate
- 78. Gurney Road (Mousehold heath) on "Z" bend (salt only)
- 79. Harpsfield Opposite Hudson Way

#### Appendix 1

#### List of grit bin locations for 2010/11 winter season

- 80. Harvey Lane Next to park entrance
- 81. Harwood Road Mansfield Lane
- 82. Hay Hill Outside St Peter Mancroft, Opposite side of 'Next'
- 83. Heathside Road Thorpe Road
- 84. Heigham Grove Earlham Road
- 85. Heigham Grove On verge against kerb cul-de-sac end
- 86. Hellesdon Hall Road Frensham Road
- 87. High Green Telegraph Lane East
- 88. Hill House Road Beatrice Road
- 89. Hill House Road Ella Road
- 90. Hillmead Beside No 41 near garages
- 91. Hillmead Catton Grove Road
- 92. Holmwood Rise Harvey lane outside No 6
- 93. Hooper Lane Showmans Guild entrance
- 94. Horn Pie Road
- 95. Horns Lane Ber Street Half way down hill
- 96. Hudson Way nr Harpsfield
- 97. Jex Road Jex Lane
- 98. Jex Road On Bend near No 100
- Jex Road At Jex Avenue junction(moved from on bend opposite No 118)
- 100. Junction Road Berners Street
- 101. Ketts Hill Spitalfields
- 102. Kingswood Close Outside No 15
- 103. Kirklees Against fence near No 17
- 104. Knowlsley Road Magdalen Road
- 105. Lavengro Road South of Mousehold Avenue
- 106. Lincoln Street Portersfield Road
- 107. Lincoln Street Unthank Road
- Lindford Drive Against wall near No
   71
- 109. Lindford Drive Against wall rear of 81
- 110. Lower Clarence Road Next to Station entrance
- 111. Lusher Rise On corner of junction
- 112. Mansfield Lane Barrett Road
- Manthorpe Close Sandy Lane outside No 12
- 114. Maple Drive Waterworks Road
- Mariners Lane Parking area at bottom of the hill
- 116. Marion Road St Leonards Road
- 117. Marlborough Road Magdalen Road
- 118. Marston Lane (cul-de-sac) Side of
- 119. Merrow gardens At end of cul-de-sac to the rear of No 5

- 120. Merrow Gardens Buckland Rise
- 121. Millcroft Afghan Place
- 122. Millers Lane Pelham Road
- 123. Montgomery Close
- Mount Pleasant Passed Pub near bend
- 125. Mousehold Avenue Gurney Road
- 126. Music House Lane Next to Pay & Display machine
- 127. Nasmith Road On corner near No 50
- 128. Netherwood Green Outside No 149
- 129. Norman Buildings Stepping Lane
- 130. North Park Avenue -On pathway outside No 20
- 131. Northcote Road Sprowston Road
- 132. Northfields side of garages behind flats 72 92
- 133. Notridge Road Outside lambert House
- 134. Offley Court On left
- 135. Onley Street Leicester Street Next to play area
- 136. Opie Street Castle Meadow Outside "Castle Chambers"
- 137. Orford Hill Red Lion Street Top of cobble area
- 138. Osbourne Road Top of hill opposite No 6
- 139. Paradise Place Thorn Lane
- 140. Paragon Place On pathway near subway
- 141. Parsons Mead O/S 29
- 142. Partridge Way O/S 1
- 143. Patterson Road Angel Road
- 144. Pelham Road Sun Lane
- 145. Pettus Road Cul-de-sac near No 99
- 146. Philadelphia Lane Catton Grove Road
- 147. Pitt Street St Crispins Road Next to Subway
- 148. Plantsman Close T junction
- 149. Portersfield Road Warwick Street
- 150. Portland Street Portersfield Road
- 151. Portland Street Unthank Road
- 152. Purtingay Close Greenways Against fence next to school entrance
- 153. Quebec Road Ketts Hill next to garages
- 154. Ramsey Close By steps at turning head
- 155. Recreation Road nr Earlham Road
- 156. Red Cottage Close Valpy Avenue
- 157. Robson Road Bevan Close
- 158. Robson Road Wilberforce Road
- 159. Romany Road Outside 90-92

#### Appendix 1

#### List of grit bin locations for 2010/11 winter season

- 160. Ropemakers Row Drayton Road -Halfway up on right
- Rose Valley Unthank Road Next to car park
- 162. Sarah Williman Close George Fox Way On shrub area
- Sherbourne Place King Street Next to Parking area
- 164. Skelton Road Paine Road
- Solome Road / Drayton Road on pathway
- 166. Southerwood behind street name plate
- 167. Southgate Lane Bracondale
- 168. Spencer Street Brandford Road
- 169. Spindle Road Next to No 23
- 170. St Andrews Hill St Andrews Street On corner
- 171. St Giles Street Underneath City Hall clock tower
- 172. St James Close Mousehold Street
- 173. St John Maddermarket On corner near pump
- 174. St Lawrence Lane Pottergate side of Kiln House
- 175. St Leonards Road On cobbles outside flats
- 176. St Martin's Close Grass area
- 177. St Marys Road St Martin's Road
- 178. St Matthews Road Riverside Road
- 179. St Mildreds Road Opposite No 96
- 180. St Peters Street
- 181. St Stephens Street Queens Rd Roundabout - Ramp to underpass
- 182. St Thomas Road Edinburgh Road
- 183. Stafford Street Belvoir Street
- 184. Stanley Avenue Harvey Lane
- 185. Stone Road Sheltered Housing
- 186. Stylman Road on bend
- 187. Stylman Road opp Harris Mews
- 188. Swafield Street on cycle way near no.67
- 189. Taylor Road Wilberforce Road
- 190. Telegraph Lane East Wellesley Avenue South
- 191. Telegraph Lane West Telegraph Lane East
- 192. The Swale
- 193. Toftes Place Shrub area outside No's 3 & 4
- 194. Tollhouse Road Dereham road On junction near to No 386
- 195. Tollhouse Road Near No 6
- 196. Tolye Road Opposite houses
- 197. Tolye Road Thacker Way

- 198. Trinity Street Unthank Road
- 199. Tuckswood Centre Maid Marion Road Next to post box
- 200. Turner Road Outside School entrance
- 201. Upper St Giles / Grapes Hill Next to footbridge
- 202. Vale Green Rear of No 78
- 203. Valleyside Road Lloyd Road
- 204. Violet Road On bend
- 205. Waterloo Park Avenue On verge to the side of 81 Aylsham Road
- 206. Weavers Lane Hay Hill Behind 19/20 Haymarket
- 207. Webdell Court
- 208. Wellington Lane / St Benedicts Street by City Wall
- 209. Westwick Street St Margarets Alley
- 210. Whiffler Road At turning head by lamp column 2733 (rear of Busseys)
- 211. Whistlefish Court
- 212. Whitethorn Close Next to shrub area
- 213. Whitwell Road Ketts Hill
- 214. Willow Lane Cow Hill
- 215. Woodcock Road Catton Grove Road near shops
- 216. Woodcock Road On grass verge outside 166
- 217. Woodhill Rise
- 218. Woodrow Place On pathway near garages
- 219. Wordsworth Road nr Rockingham Road
- 220. Wren Close Rugge Drive Outside No 18
- 221. York Street Unthank Road



# **Chris Mitchell**

C Eng.; MICE; MIHT

City Agency Manager



# Legislation Background

- ❖ A new duty was contained in Section 111 of the Railways & Transport Safety Act 2003. It was enabled and became effective on the 31 October 2005.
- Section 41 of the Highways Act was amended to expressly include snow and ice in the Highways Authority's statutory duty to maintain the highway as follows:-
  - "(IA) In particular, a highway authority are under a duty to ensure, so far as is reasonably practicable, that a safe passage along the highway is not endangered by snow or ice."



# Meaning

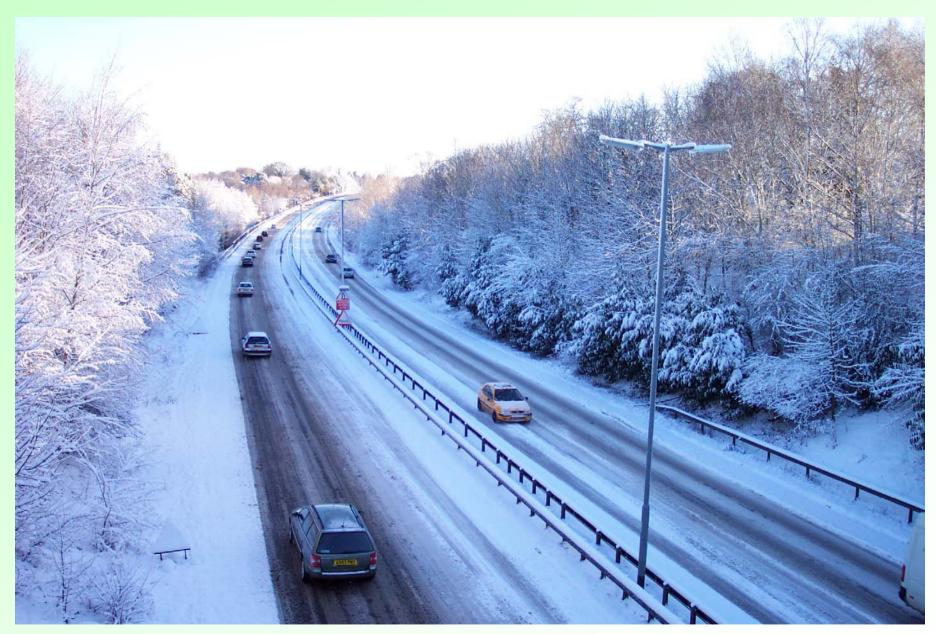
- The new legislation does not impose an absolute duty but rather involves a balance between the degree of risk and the steps necessary to eliminate risk.
- Section 58 of the Highways Act 1980 will continue to be the means for future defence in action against a highway authority for damages for non-repair.
  - Whereby it shall be defence to show that the road was kept in reasonable repair, having regard to the traffic using it, the standard of maintenance appropriate to its use, and public safety. This establishes the principle of maintaining roads according to their functional importance.



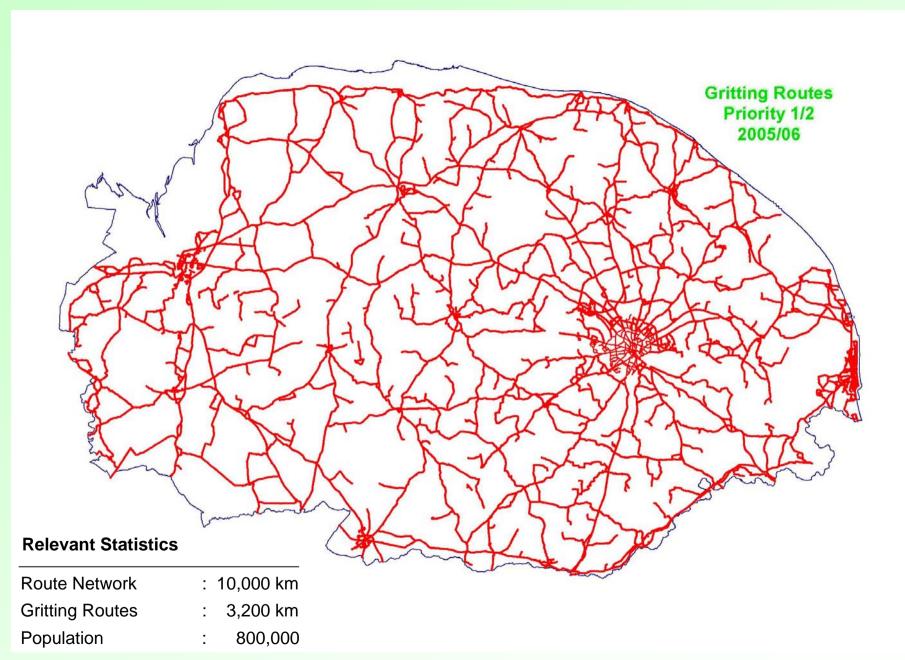
# What do we do to assess & reduce

- Utilisation of Section 13 of the Code of Practice for Maintenance Management - Proven Best Practise
- Robust Winter Service Operational Plan & Procedures
- Prioritising the Highway Network for precautionary gritting
- Establish good communication links of service provision:
  - Television
  - Radio Stations
  - Newspapers
  - Leaflets
  - Internet Sites





Norfolk County Council



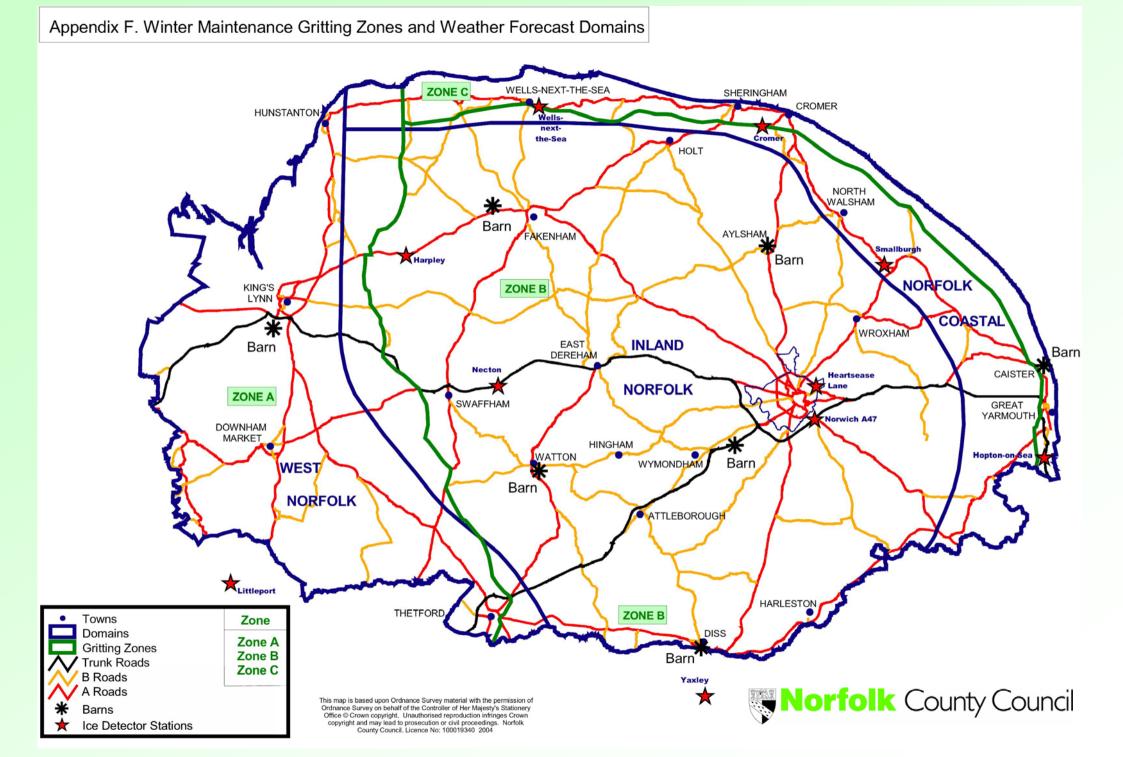


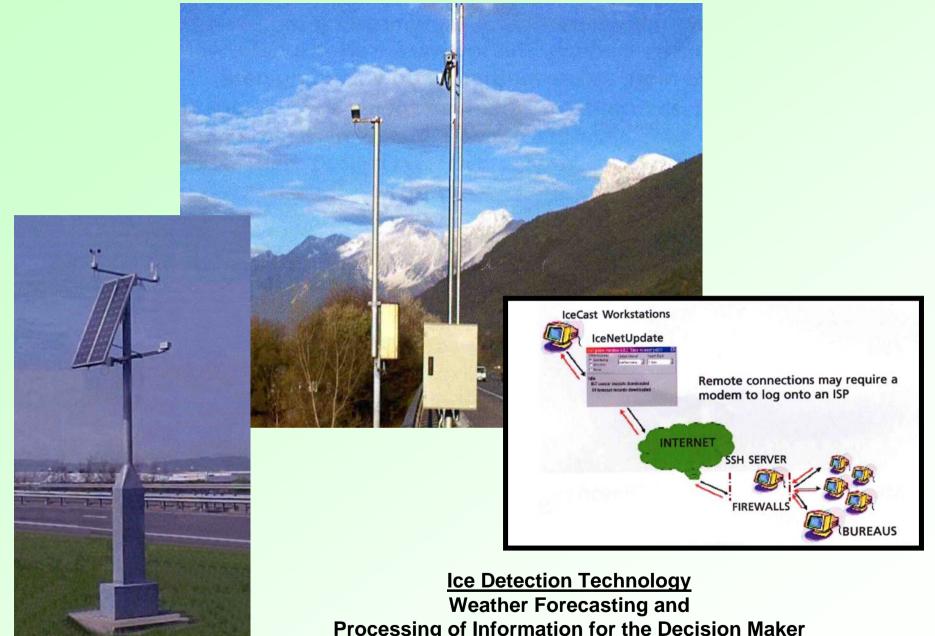
#### Winter Service Plan 2010/2011



- 1. Winter Service Policy
- 2. Contacts
- 3. Duty Manager Notes
- 4. A3 P1/P2/P3 Route Plans
- 5. King's Lynn
- 6. Ketteringham/ Diss
- 7. Watton
- 3. Aylsham
- 9. Sculthorpe
- 10. Caister
- 11. Snow Emergency
- 12. Standard Forms 'Examples'
- 13. Norwich City Council Winter Service Plan
- 14. Farmers/Contractors Schedule and Plan Gritter Plough Schedule Lorry Fleet Schedule
- 15. Heavy Plant Schedule
- 16. Grit Bins
- 17. Ice Detectors
- 18. Training

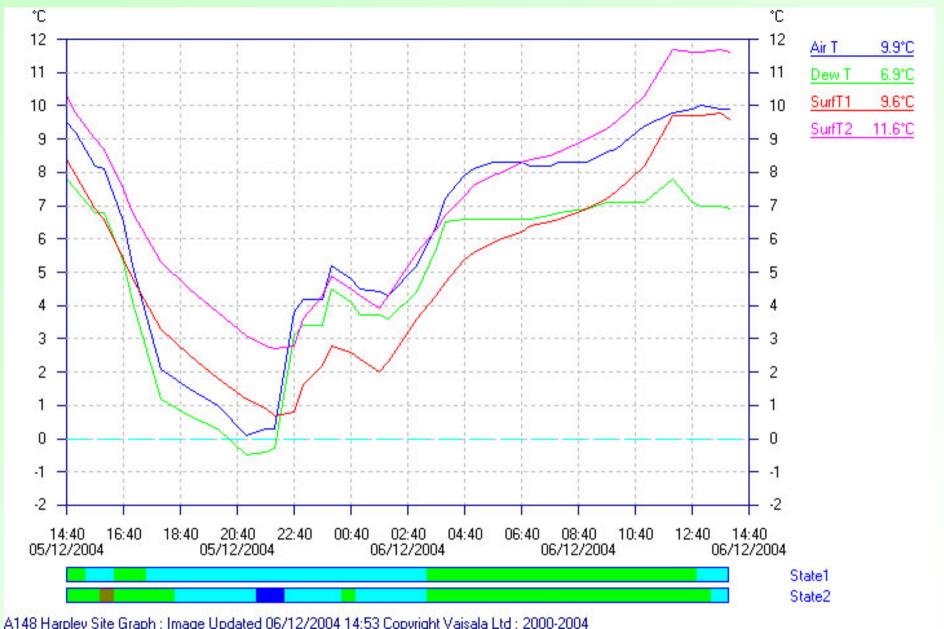






**Processing of Information for the Decision Maker** 

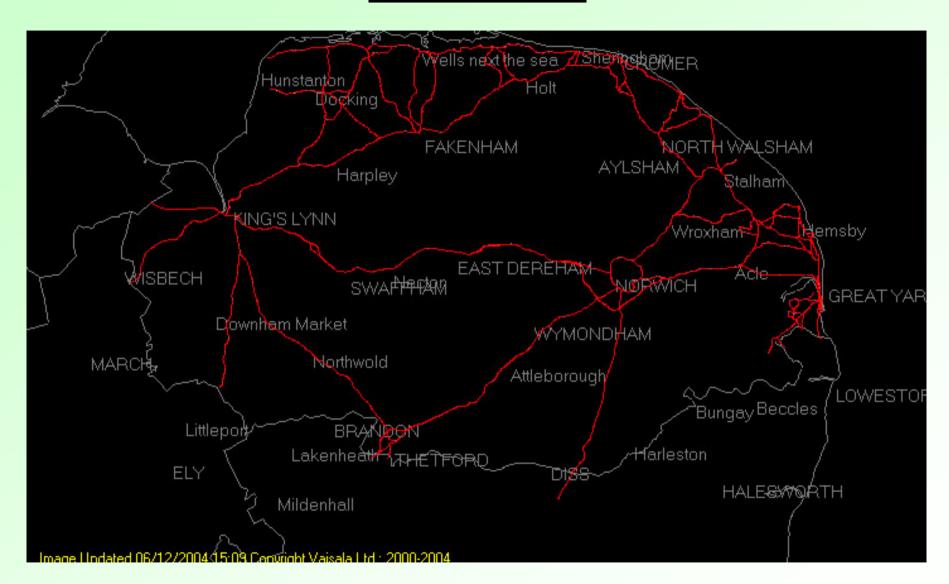








# **Thermal Map**













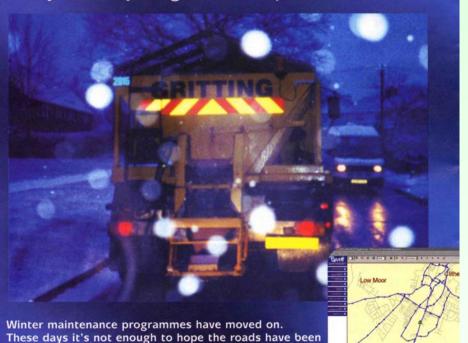






# You made the call out last night....

Are you sure your gritters completed their task?



Tracking the routes your gritter has taken using GPS is just one of the features offered by DMS Wintranet. hosted by The De-icing Business. Unlike simple tracking units this system automatically generates exception reports.

These provide proof of gritting along with position, speed, salt sensor, rate and spread width information, all available via a secure internet site that enables engineers to access information wherever they are.

The system also makes stock control more efficient as salt usage reports are automatically generated by weighbridges and are transferred electronically to The De-icing Business to trigger top up deliveries if required.

If you want to be 100% sure that your gritters did their job last night take a look at DMS Wintranet.

For more details call 01606 861850 or email charlesrobertson@saltunion.com or see an animated demo for yourself at:www.thedib.com

properly gritted, you need to be absolutely certain.









#### The Future of Norwich Area Committee

Report by the Chairman of the Norwich Area Committee

#### **Summary**

Members are asked for their views on the Future of Norwich Area Committee and to discuss topics which affect Norwich for an upcoming meeting with the Leader of the Council (date and time to be confirmed).

#### 1. The Future of Norwich Area Committee

- 1.1 Following the recommendation of the Constitution working group to disband the Norwich (and Yarmouth) Area Committees, I put a question to Cabinet on 8 November 2010 challenging this recommendation, particularly when we as a Committee have not had the opportunity to discuss our own future.
- 1.2 Cabinet have agreed with the recommendation to disband Area Committees and it is likely that this will be approved by full Council on 29 November 2010. Therefore the meeting on 18 November 2010 will be our last as Norwich Area Committee. The Leader of the Council has offered to have regular meetings with Norwich based county councillors to discuss local issues, along the lines of that instigated by Daniel Cox last year, shortly after to 2009 elections.
- 1.3 I would like to seek your views on this development, and also gather suggestions for the topics we might put on the agenda for such a meeting with Derrick Murphy. I am due to meet him to set a date for this first meeting so would seek your views on appropriate date and times, and would hope to set the first such date for January 2011.

#### 2. Contact

- 2.1 If you have any questions about matters contained in this paper please get in touch with:
- 2.2 Richard Bearman
  Chairman, Norwich Area Committee

01603 504124 richard.bearman@norfolk.gov.uk



If you need this document in large print, audio, Braille, alternative format or in a different language please contact the Kristen Jones on 0344 800 8020 or 0344 800 8011 (textphone) and we will do our best to help.