

## **Appendix 4**

### **Capital programme 2016-19**

The draft proposed Norfolk County Council capital programme is summarised on the following pages which show:

- The total programme for the three years 2016-19
- Existing schemes carried forward into 2016-19
- New schemes for 2016-19

The programme is still in development, and the final proposed programme will be presented to the Policy and Resources Committee on 8 February 2016.

Proposed new schemes relevant to this committee include:

Customer Service Strategy Phase 2: c£0.970m

The Customer Service strategy phase 2 bid is an invest to save proposal for a Customer Relationship Management (CRM) system which will both enhance the experience of Council customers, improve the efficiency in the ways customer contacts are managed, and also promote channel shift throughout the authority. The CRM forms part of the wider Customer Service Strategy scheme, agreed by Full Council in April 2015, will contribute to savings targets throughout the authority. The project will be funded from prudential borrowing and capital receipts.

- Social Care System re-procurement £8m over 2 years

A robust and effective system for the management of social care is fundamental to the Council's "supporting vulnerable people", as well as supporting joint working with the police, schools and a number of NHS organisations. The current contract for the supply of a Social Care System ends July 2016 and the contract is being extended by 2 years to July 2018. In order to specify, procure and commission the database and replacement systems required a significant capital investment is needed. The project will be funded from prudential borrowing and capital receipts.

- Libraries Open+ rollout: £0.920m

The Libraries Open+ rollout is an invest to save project. The "Open+" package has been piloted in a small number of Norfolk Libraries, and means that opening hours are not dependant on the presence of staff. The system automatically controls and monitors building access, self-service kiosks, public access computers, lighting, alarms, public announcements and patron safety, and gives much wider flexibility in the use of community assets. The project will contribute to delivery of Libraries 2016-17 savings plan and will be funded from prudential borrowing/capital receipts.

## Capital Programme 2016-19

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	Supported Borrowing & Invest To Save £m	2016-17							Supported Borrowing & Invest To Save £m	Deferred Borrowing	Unsupported Borrowing	2017-18							Supported Borrowing & Invest To Save £m	Deferred Borrowing	Unsupported Borrowing	2018-19							TOTAL PROGRAMME £m																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																						
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## Capital Programme 2016-19 (Existing Schemes)

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	2016-17								2017-18								2018-19								TOTAL PROGRAMME £m
	Supported Borrowing & Invest To Save £m	Deferred Borrowing £m	Unsupported Borrowing £m	Capital Receipts £m	Revenue and Reserves £m	Grants and Contributions £m	TOTAL £m	Supported Borrowing & Invest To Save £m	Deferred Borrowing £m	Unsupported Borrowing £m	Capital Receipts £m	Revenue and Reserves £m	Grants and Contributions £m	TOTAL £m	Supported Borrowing & Invest To Save £m	Deferred Borrowing £m	Unsupported Borrowing £m	Capital Receipts £m	Revenue and Reserves £m	Grants and Contributions £m	TOTAL £m				
Department/Project	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m			
Children's Services	3.091	0.000	0.000	0.000	0.000	86.977	90.068	0.250	0.000	0.000	0.000	0.000	46.616	46.866	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	136.934		
A1 - Major Growth	0.857					29.942	30.799	0.250					30.699	30.949									61.748		
A2 - Master Planning						0.230	0.230																0.230		
A3 - Area Growth & Reorganisation						19.997	19.997						3.840	3.840									23.837		
A4 - Growth - Minor Adjustments						5.691	5.691						0.305	0.305									5.996		
B1 - Special Educational Needs (SEN)						10.225	10.225						2.238	2.238									12.463		
B2 - Additional Needs	1.231					3.409	4.640																4.640		
B4 - Early years	0.242					0.702	0.944																0.944		
C1 - Efficiency	0.300					0.298	0.598																0.598		
C2 - Major Capital Maintenance	0.261					7.955	8.216						9.534	9.534									17.750		
C3 - Premises Statutory Compliance	0.200						0.200																0.200		
D - Other schemes						8.528	8.528																8.528		
Whittingham capital improvements																									
Adult Social Care	0.013	0.000	0.000	0.000	0.000	8.590	8.603	0.000	0.000	0.000	0.000	0.000	2.000	2.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	10.603		
Adult Care - Unallocated Capital Grant						7.401	7.401						2.000	2.000									9.401		
Elm Road Thetford																									
Failure of kitchen appliances	0.013						0.013																0.013		
Adult Social Care IT Infrastructure																									
Prospect Housing - formerly Honey Pot Farm						0.318	0.318																0.318		
Great Yarmouth Dementia Day Care																									
Strong and Well Partnership - Contribution to Capital Programme																									
Bishops Court - King's Lynn																									
Supported Living for people with Learning Difficulties																									
Redevelopment of Attleborough Enterprise Centre																									
Young Peoples Scheme - East																									
DoH - Extra Care Housing Fund (Learning Difficulties)																									
Care Act Implementations						0.871	0.871																0.871		
Community & Environmental Services	29.089	0.000	0.000	0.000	1.000	99.706	129.794	16.798	0.000	0.000	0.000	0.000	56.849	73.647	0.800	0.000	0.000	0.000	0.000	0.000	3.600	4.400	207.841		
Highways Capital Improvements						25.845	25.845																25.845		
Cycling						2.500	2.500																2.500		
KL Edward Benefer Way access						2.965	2.965																2.965		
Structural Maintenance						28.081	28.081						20.459	20.459									48.540		
NDR & Postwick Hub	17.245				1.000	38.200	56.445	15.526					36.390	51.916	0.800						3.600	4.400	112.761		
Norfolk Energy Futures Ltd						7.050	7.050																7.050		
Drainage Improvements	0.189						0.189																0.189		
Scottow Enterprise Park (Indicative)	3.558						3.558	1.272						1.272									4.830		
Real Fire Training Unit est 14-15	0.499						0.499																0.499		
Other Fire Station improvements						0.083	0.083																0.083		
Flood Rescue VPM (lightweights)	0.158						0.158																0.158		
Flood Rescue Grant - Defra						0.101	0.101																0.101		
Kings Lynn Satellite Station	0.125						0.125																0.125		
Portable generators & wiring	0.040					0.220	0.259																0.259		
North Lynn Improvements	0.150						0.150																0.150		
Aerial ladder platform Earham FS (ALP)						0.111	0.111																0.111		
Fire Premises PV solar panels	0.076						0.076																0.076		
Compact Fire Appliances (CLG bid) est 14-15						0.900	0.900																0.900		
Unallocated capital grant (est 2014-15)																									
LPSA Domestic Violence						0.100	0.100																0.100		
Gressenhall Farm and Workhouse Voices from the Workhouse						0.600	0.600																0.600		
CES - Customer Services Strategy																									
Libraries Open+ scheme																									
Resources	9.543	0.000	0.000	0.000	0.000	5.167	14.710	0.667	0.000	0.000	0.000	0.000	6.683	7.350	0.000	0.000	0.000	0.000	0.000	0.000	5.000	5.000	27.060		
Better Broadband	9.543					5.167	14.710	0.667					6.683	7.350							5.000	5.000	27.060		
Coroners Tables																									
Finance	1.000	0.000	0.000	0.600	0.000	0.000	1.600	0.000	0.000	0.000	0.600	0.000	0.000	0.600	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	2.200		
County Hall Refurbishment																									
County Hall Refurbishment (Workstyle elements)																									
Great Yarmouth Property Rationalisation																									
Asbestos Survey & Removal Prog (Chief Exec)	1.000						1.000																1.000		
Alterations to Offices to Comply with Disability Discrimination Act																									
Fire Safety Requirements																									
Corporate Minor Works																									
County Farms				0.600			0.600				0.600			0.600									1.200		
Social Care Systems replacement																									
Capital loans facility - NCC subsidiary companies																									
TOTAL	42.735	0.000	0.000	0.600	1.000	200.440	244.774	17.715	0.000	0.000	0.600	0.000	112.148	130.463	0.800	0.000	0.000	0.000	0.000	0.000	8.600	9.400	384.637		

Capital Programme 2016-19 (New Schemes)

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	2016-17							2017-18							2018-19							TOTAL PROGRAMME £m
	Supported Borrowing & Invest To Save £m	Deferred Borrowing £m	Unsupported Borrowing £m	Capital Receipts £m	Revenue and Reserves £m	Grants and Contributions £m	TOTAL £m	Supported Borrowing & Invest To Save £m	Deferred Borrowing £m	Unsupported Borrowing £m	Capital Receipts £m	Revenue and Reserves £m	Grants and Contributions £m	TOTAL £m	Supported Borrowing & Invest To Save £m	Deferred Borrowing £m	Unsupported Borrowing £m	Capital Receipts £m	Revenue and Reserves £m	Grants and Contributions £m	TOTAL £m	
<b>Department/Project</b>																						
<b>Children's Services</b>	0.000	0.000	0.200	0.000	0.000	0.000	0.200	0.000	0.000	0.115	0.000	0.000	0.000	0.115	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.315
A1 - Major Growth																						
A2 - Master Planning																						
A3 - Area Growth & Reorganisation																						
A4 - Growth - Minor Adjustments																						
B1 - Special Educational Needs (SEN)																						
B2 - Additional Needs																						
B4 - Early years																						
C1 - Efficiency																						
C2 - Major Capital Maintenance																						
C3 - Premises Statutory Compliance																						
D - Other schemes																						
Whittingham capital improvements			0.200				0.200			0.115				0.115								0.315
<b>Adult Social Care</b>	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000
Adult Care - Unallocated Capital Grant						(0.800)	(0.800)															(0.800)
Elm Road Thetford						0.800	0.800															0.800
Failure of kitchen appliances																						
Adult Social Care IT Infrastructure																						
Prospect Housing - formerly Honey Pot Farm																						
Great Yarmouth Dementia Day Care																						
Strong and Well Partnerships - Contribution to Capital Programme																						
Bishops Court - King's Lynn																						
Supported Living for people with Learning Difficulties																						
Redevelopment of Attleborough Enterprise Centre																						
Young Peoples Scheme - East																						
DoH - Extra Care Housing Fund (Learning Difficulties)																						
Care Act Implementations																						
<b>Community &amp; Environmental Services</b>	1.890	0.000	0.000	0.000	0.000	0.000	1.890	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	1.890
Highways Capital Improvements																						
Cycling																						
KL Edward Benefer Way access																						
Structural Maintenance																						
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Norfolk Energy Futures Ltd																						
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Compact Fire Appliances (CLG bid) est 14-15																						
Unallocated capital grant (est 2014-15)																						
LPSA Domestic Violence																						
Gressenhall Farm and Workhouse Voices from the Workhouse																						
CES - Customer Services Strategy	0.970						0.970															0.970
Libraries Open+ scheme	0.920						0.920															0.920
<b>Resources</b>	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000
Better Broadband																						
Coroners Tables																						
<b>Finance</b>	10.000	0.000	1.897	0.000	0.000	0.000	11.897	0.000	0.000	5.034	0.000	0.000	0.000	5.034	0.000	0.000	0.995	0.000	0.000	0.000	0.995	17.926
County Hall Refurbishment																						
County Hall Refurbishment (Workstyle elements)																						
Great Yarmouth Property Rationalisation																						
Asbestos Survey & Removal Prog (Chief Exec)																						
Alterations to Offices to Comply with Disability Discrimination Act																						
Fire Safety Requirements																						
Corporate Minor Works																						
County Farms																						
Social Care Systems replacement			1.897				1.897			5.034				5.034			0.995				0.995	7.926
Capital loans facility - NCC subsidiary companies	10.000						10.000															10.000
<b>TOTAL</b>	<b>11.890</b>	<b>0.000</b>	<b>2.097</b>	<b>0.000</b>	<b>0.000</b>	<b>0.000</b>	<b>13.987</b>	<b>0.000</b>	<b>0.000</b>	<b>5.149</b>	<b>0.000</b>	<b>0.000</b>	<b>0.000</b>	<b>5.149</b>	<b>0.000</b>	<b>0.000</b>	<b>0.995</b>	<b>0.000</b>	<b>0.000</b>	<b>0.000</b>	<b>0.995</b>	<b>20.131</b>