

Norfolk County Council, Communities Committee Risk Management Summary (Appendix B) July 2018

Risk Register Name		Communities Committee										Red	⬇️ Worsening
Prepared by		Thomas Osborne										Amber	↔️ Static
Date updated		June 2018										Green	⬆️ Improving
Next update due		August 2018										Met	
Area	Risk Number	Risk Name	Risk Description	Current Likelihood	Current Impact	Current Risk Score	Target Likelihood	Target Impact	Target Risk Score	Prospects of meeting Target Risk Score by Target Date	Direction of travel from previous review	Risk Owner	
Departmental Risks													
Norfolk Fire and Rescue Services	RM13974	Failure to assure that standards of operational competency for fires in the built environment.	Standards of operational competency for fires in the built environment need to be maintained to avoid staff being exposed to avoidable risk of harm.	3	3	9	2	3	6	Amber	↔️	Greg Preston	
Cultural Services	RM14130a	Lack of consistency and delivery of IMT related systems and services for Cultural Services.	Lack of consistency and delivery of IMT related systems and services could lead to a breakdown to service delivery to the public, loss of credibility, and non-realisation of savings for Cultural Services.	3	3	9	2	3	6	Amber	↔️	Steve Miller	
Customer Service Centre	RM14223	Payment Card Industry compliance of call monitoring system	The current call monitoring system is not up to current PCI compliance standards, potentially leaving the organisation exposed from a compliance perspective.	2	3	6	1	3	3	Amber	↔️	Andrew Blaxter	

