

Norfolk Countywide Community Safety Partnership Scrutiny Sub-Panel

Minutes of the meeting held at County Hall, Norwich on Tuesday 20 July 2021
at 10 am

Present:

Cllr Mark Kiddle-Morris (elected Chair during the meeting)	Norfolk County Council
Cllr Graham Carpenter	Norfolk County Council
Cllr Penny Carpenter	Great Yarmouth Borough Council
Cllr Alexandra Kemp	Borough Council of King's Lynn and West Norfolk
Cllr James Easter	South Norfolk District Council

Also in Attendance:

Gavin Thompson	Director of Policy, Commissioning and Communications, Office of the Police and Crime Commissioner for Norfolk (OPCCN)
Amanda Murr	Head of Community Safety, OPCCN
Liam Bannon	Community Safety Officer, OPCCN
Craig Chalmers	Director of Community Social Work and Temporary Chair of the Norfolk Safeguarding Adults Board
CI Sonia Humphreys	Norfolk Constabulary
Paul Solomon-Sept	Project ADDER (Implementation Manager, NCC)
Jo Martin	Democratic Support and Scrutiny Manager, Norfolk County Council (NCC)
Tim Shaw	Committee Officer

1. Apologies for Absence

- 1.1 Apologies for absence were received from Cllr Emma Corlett, Cllr Adam Giles, Cllr Nigel Shaw, Cllr Alison Webb and Cllr Tim Adams.
- 1.2 Apologies were also received from Mark Stokes (Chief Executive, OPCCN and Chair of the NCCSP Partnership).

2. Election of Chair

2.1 RESOLVED

That Cllr Mark Kiddle-Morris be elected Chair of the Scrutiny Sub Panel.

(Cllr Mark Kiddle-Morris in the chair).

3. Election of Vice-Chair

3.1 RESOLVED

That Cllr Penny Carpenter be elected Vice-Chair of the Scrutiny Sub Panel.

4. Declaration of Interests

- 4.1 Cllr Penny Carpenter declared an “Other Interest” during the meeting as a former Community Safety Officer who worked for the Norfolk Constabulary.

5. Minutes

- 5.1 The minutes of the meeting held on 23 February 2021 were agreed as an accurate record and signed by the Chair.

6. Urgent Business

- 6.1 There were no items of urgent business.

7. Countywide Community Safety Partnership Scrutiny Sub Panel – Terms of Reference

- 7.1 The Scrutiny Sub Panel received a report that set out their terms of reference which had been reviewed at the previous meeting.
- 7.2 The Scrutiny Sub Panel **NOTED** the report.

8. Norfolk Countywide Community Safety Partnership Strategy 2021-24: the draft Community Safety Plan

- 8.1 The Scrutiny Sub Panel received a report from the Executive Director of Community and Environmental Services, which introduced the draft Community Safety Plan, provided an overview of the feedback received through consultation and progress with achieving local agreement.
- 8.2 The Partnership Leads gave a presentation that introduced the draft new Plan, highlighted the key messages received through consultation and explained further the delivery structure and strategic links. A copy of the presentation slides are attached to these minutes at Appendix 1.
- 8.3 During the presentation and the discussion that ensued the following key points were made:
- The priorities from the previous Community Safety Plan remained key components of the new Plan.
 - The new Plan was evidence based and locality focused, with approaches tailored to meet the needs of each locality.
 - The policy review included:
 - Domestic Abuse Act 2021
 - Serious Violence Duty (due to be enacted next year)
 - Amendments to the Prevent Duty (introduced earlier this year)
 - Home Office policing priorities.
 - The proposed 5 NCCSP strategic priorities were:
 - Serious Violence (The biggest threat was from serious violence and particularly domestic and sexual abuse which had a big effect on individuals and accounted for about 20% of all calls to the Police).
 - Preventing Terrorism
 - Criminal exploitation

- Neighbourhood Crime
 - Fraud.
- It was noted that feedback from the public had centred on a desire for a locality and community focused approach.
- The public health-based approach mentioned in the report was recently implemented.
- The Safer Streets initiative had been taken up with the Districts and further funding was sought from the Home Office.
- Covid-19 had made it difficult to engage with some minority groups who were easier to consult with on a face-to-face basis.
- The OPCCN had committed £500,000 as an enabling fund for the Community Safety Plan.
- There were 12 long term intended outcomes listed in the Plan. These outcomes centred on:
 - Increasing community confidence
 - Supporting victims
 - Preventing crime and anti-social behaviour
 - Identifying victims.
- The proposed delivery structure for the implementation of the Plan was set out in the report. Of the seven delivery groups that fed into the Community Safety Partnership the Domestic Abuse and Sexual Violence Group, the Norfolk Anti-Slavery Network, the Community Cohesion/ Prevent Delivery Group and the (yet to be formed) Serious Violence Prevention Task and Finish Group were governed by the Community Safety Partnership.
- There was strong support from the public for the priorities and intended outcomes.
- The consultation period had run from 24th May for 8 weeks to 16 July 2021 with the largest number of responses coming from residents of Kings Lynn and West Norfolk and South Norfolk.
- The consultation results continued to be carefully analysed.
- It was noted that the Police and Crime Plan and the Community Safety Plan complemented each other, however, some public responses had shown a misunderstanding on this matter. Responses demonstrated confusion over roles and responsibilities.
- In response to questions it was pointed out that the latest bidding round for funding for the Safer Street Fund provided for an upgrade of street lighting in areas of high density to help prevent the fear of crime.
- Homicide and the domestic abuse of older people was an emerging theme in the county and the Sub Panel was assured that this was being monitored by the Partnership.
- Prevention of Domestic Abuse was being addressed through the Serious Violence priority.
- Those crime types typically impacting on local businesses were being addressed through the Criminal Exploitation and Fraud priorities.
- The Plan allowed for the appointment of two Community Safety Officers to cover all localities and for a Community Safety Communications Officer (supporting the CSP team through a communications strategy).
- It was noted that each of the two Community Safety Officers would have locality based and specialist policy area roles and be expected to make extensive use of modern technology, including the use of Microsoft Teams to complement their day to day work in the community.
- One of the Community Safety Officer posts would not be filled before August 2021.
- Councillors spoke about wanting to increase the resilience of the work to be undertaken by the two Community Safety Officers. It was suggested that whilst

these two individuals would be able to call on the support of other members of the OPCCN and on the support of the County and District Council staff tasked with providing them with assistance (and there was significant overlap in roles and responsibilities) consideration should be given to the appointment of a third Community Safety Officer.

- The business case for an additional Community Safety Officers would need to be carefully explored because there was no budget available for such an appointment. This would require the cooperation and agreement of all the partner organisations, as well as the OPCCN.
- The staffing structure required to fully implement the Plan would not be in place before August 2021.
- In response to further questions it was recognised that the successful implementation of the Plan required the support of local businesses who were seen as key players in delivering many of the aims set out in the Plan, for example, those concerned with the prevention of fraud and the campaigns aimed at preventing serious crime and domestic abuse.
- It was noted that all partners were determined to deliver on the Plan and that the agreement of all the District Councils had been obtained.
- The Chair pointed out that the final plan would be submitted to the Scrutiny Panel in September 21 for final sign off.

8.4 The Scrutiny Sub Panel:

- 1) **NOTED** the draft Plan, the overview of the feedback received through consultation and progress with achieving local agreement;
- 2) **AGREED** that it should review the final Plan at the next meeting on 16 September 2021;
- 3) **AGREED** to delegate to the Chair and Vice-Chair the task of reporting the outcome of its discussion to the Scrutiny Committee, through a written report to the next scheduled meeting if the agenda allowed.

9 Forward Work Programme

- 9.1 The Scrutiny Sub Panel received a report from the Executive Director of Community and Environmental Services that set out a proposed Forward Work Programme for the Scrutiny Sub Panel that could be used to shape future meeting agendas and items for consideration.
- 9.2 The Scrutiny Sub Panel **AGREED** the forward work programme as set out in Appendix A to the report and with the amendment at paragraph 8.4 above (to review the final Plan at the next meeting on 16 September 2021.)

The meeting finished at 11.10 am

Chair



Appendix 1

NCCSP Strategic Plan

Development and overview – Liam Bannon

Appendix 1 to the minutes

Community Safety Partnerships

Required to:

- Undertake an annual strategic assessment
- Develop community safety priorities
- Consult with the public on priorities
- Develop a partnership plan
- The responsible authorities, required to form a CSP by law are **Local Authorities** (County & District), **Police**, **Probation**, **Fire**, **NHS Clinical Commissioning Groups**.

Plan development

- NCCSP priorities agreed for 2021 to 2024 in January
- Proposed strategic plan based on:
 - NCCSP review of intended outcomes, priorities and delivery structure
 - Strategic assessment
 - Agreed NCCSP approach – evidence led and locality focus
 - Policy review, including:
 - Domestic Abuse Act 2021
 - Serious Violence Duty
 - Amendments to the Prevent Duty
 - Home Office policing priorities

Plan development

Principles and draft plan were presented and agreed by:

- NCCSP
- Leaders Board
- Chief Executive Group
- District and County Councils
- Public engagement events

NCCSP Strategic Plan 2021 to 2024

Strategic themes



NCCSP Strategic Plan 2021 to 2024

The proposed NCCSP priorities

Serious Violence

- Domestic and sexual abuse
- County lines linked violence
- Develop public health approach to serious violence

Preventing Terrorism

- Extremism, radicalisation and safeguarding
- Community tensions and hate crime

Criminal exploitation

- Modern Slavery
- County Lines

Neighbourhood crime

- Acquisitive crime
- Anti-social behaviour

Fraud

- Cyber-crime
- Courier fraud
- Romance scams

NCCSP Strategic Plan 2021 to 2024

NCCSP approach to community safety

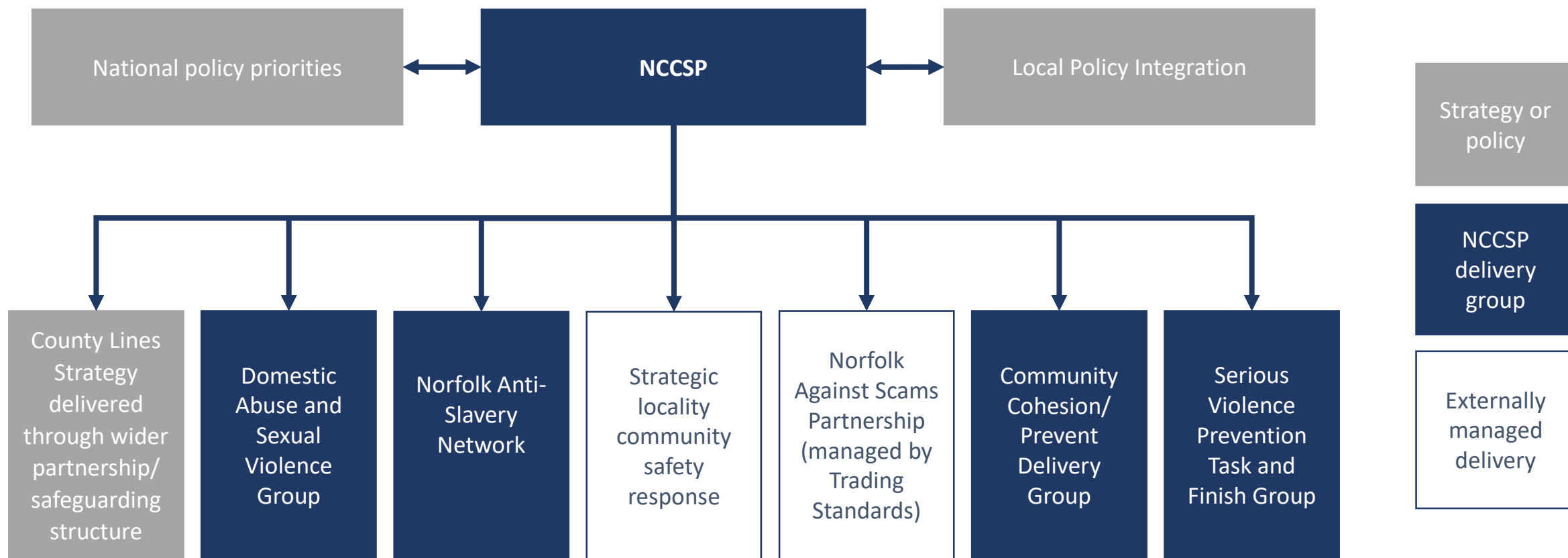
- Public Health Model
- Locality focus
- Effective and co-ordinated communication
- Impact of the COVID-19 response
- £500,000 Community Safety Fund

NCCSP Strategic Plan 2021 to 2024

NCCSP Long Term Outcomes – 12 long term intended outcomes have been developed covering the following, across the plan's priorities:

- Increasing community confidence
- Supporting victims
- Preventing crime and anti-social behaviour
- Identifying victims

NCCSP Strategic Plan 2021 to 2024 proposed delivery structure

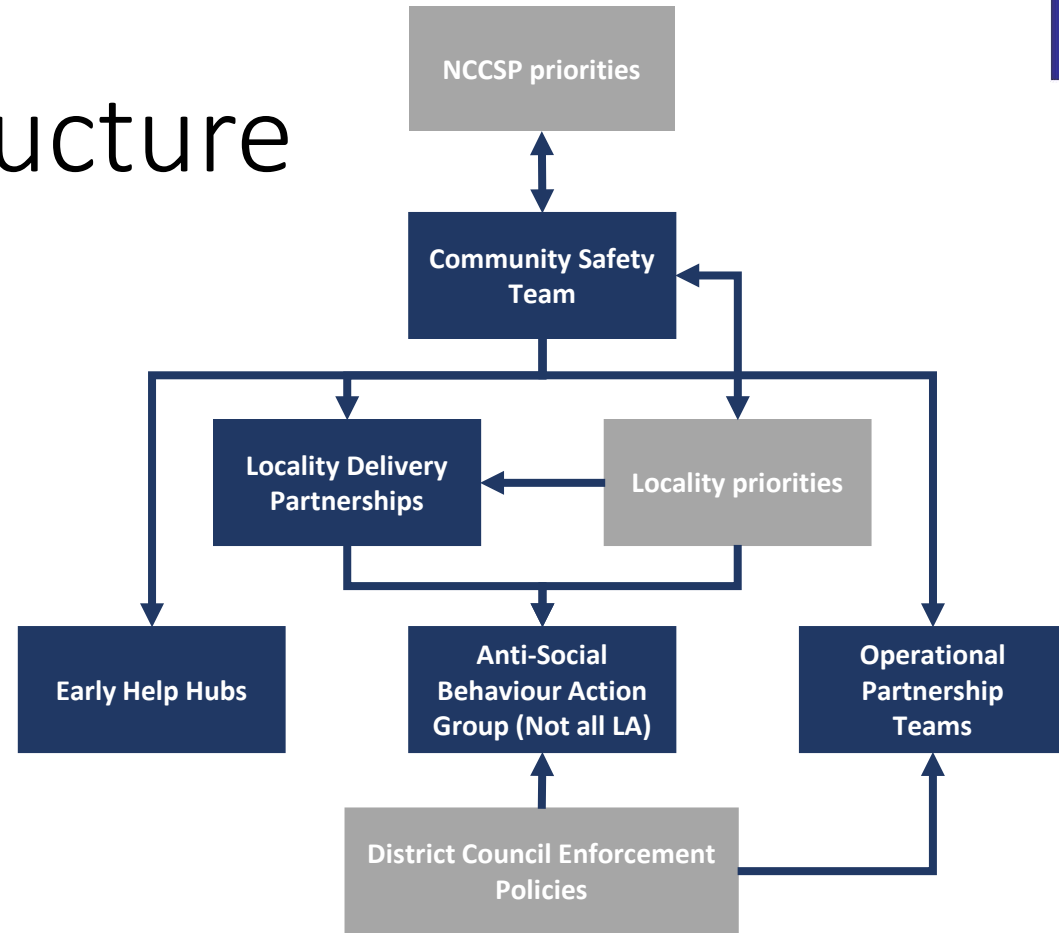


Locality delivery structure

Desire for locality structure. Community Safety Officers to:

- Understand and respond to the unique community safety demands of localities.
- Work closely with locality delivery structures:
 - Operational Partnership Teams,
 - Anti-Social Behaviour Action Groups and
 - Early Help Hubs
 - Locality boards
- Work with localities to drive response to priorities.

Locality delivery structure



Community Safety Officer 1

Localities: King's Lynn, Breckland, North Norfolk
Priorities: Serious violence reduction, fraud, sexual violence

Community Safety Officer 2

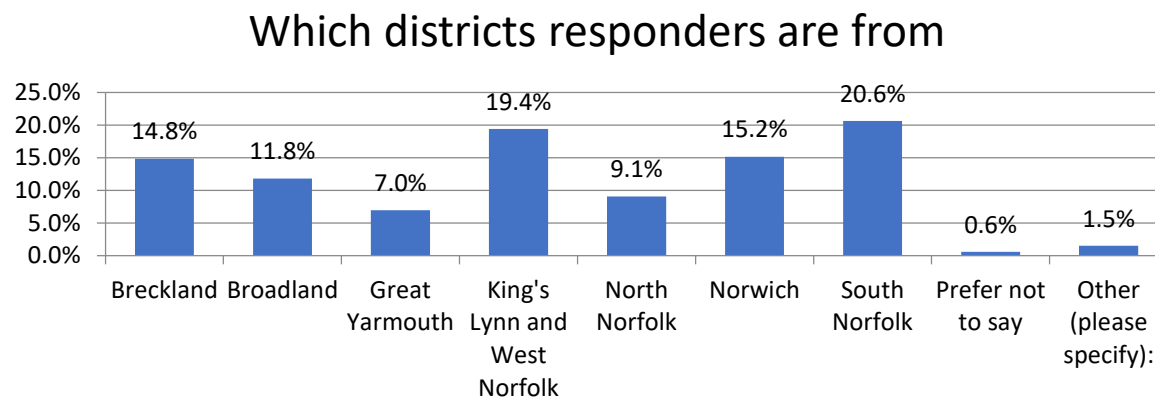
Localities: Norwich, Broadland, South Norfolk and Great Yarmouth
Priorities: Domestic abuse, prevent and community cohesion

Community Safety Comms Officer

Supporting CSP team through communications strategy

NCCSP Strategic Plan Consultation

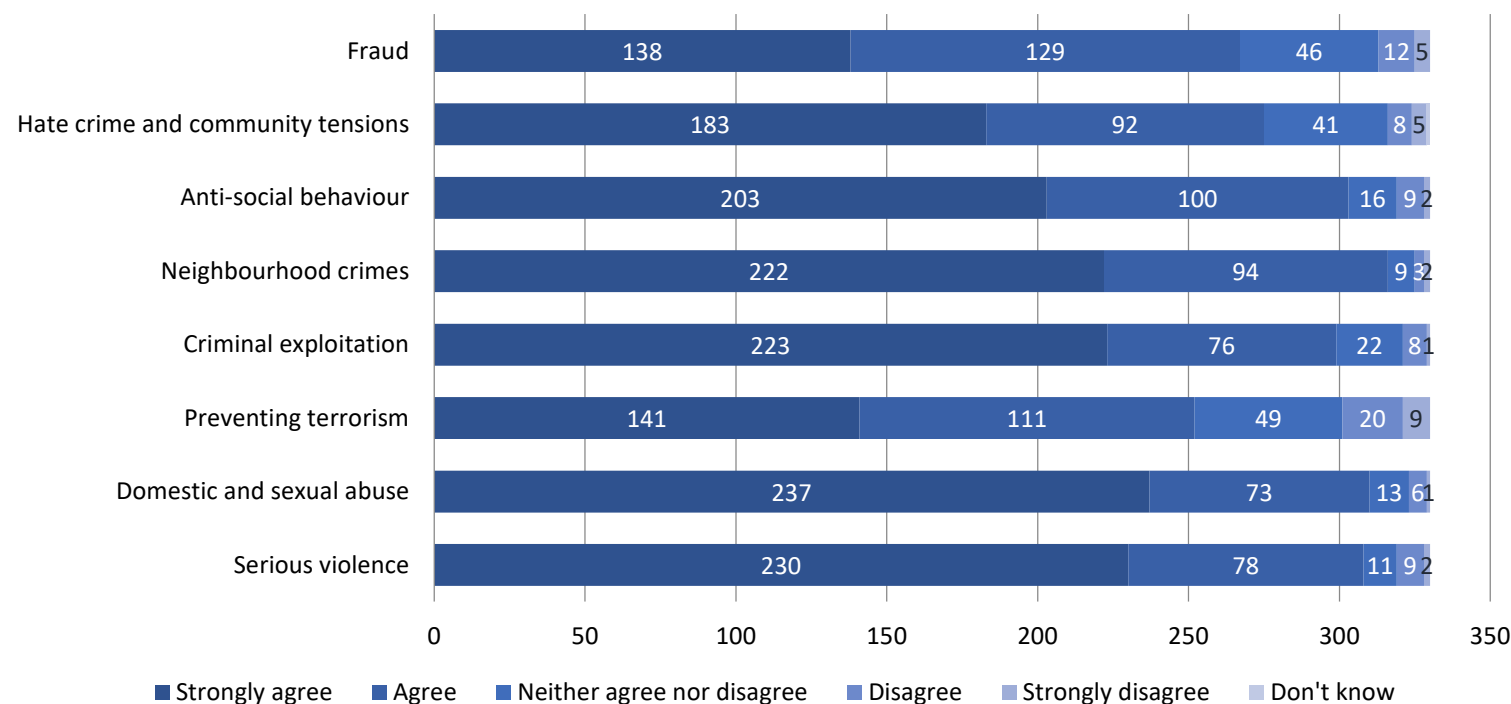
- Ran from 24th May for 8 weeks to 16th July
- Asked the public their views on proposed priorities, outcomes, and community safety in general
- 330 responses received



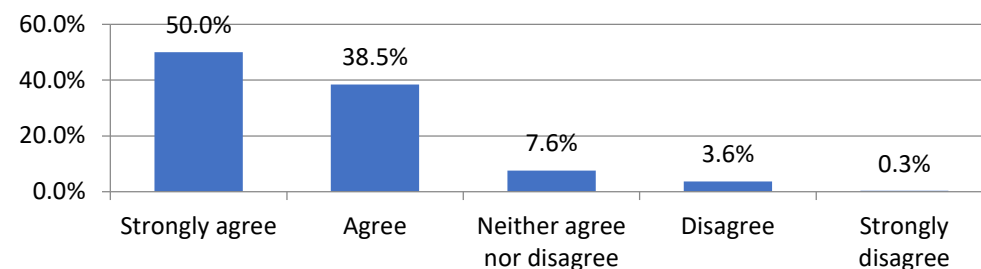
- Promoted via social media, professional networks, at SNAP meetings, at a special NALC presentation, and directly through organisations supporting protected characteristic groups.

Consultation results: what responders told us

Number of responders agreeing with NCCSP proposed priorities



Proportion of responders who agree with the proposed outcomes

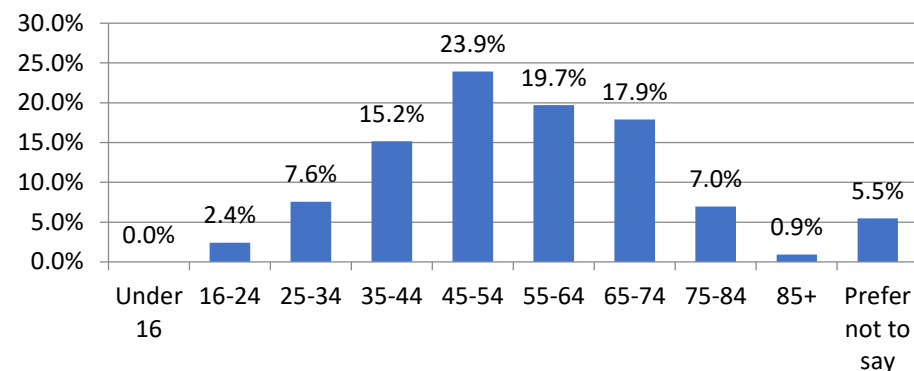


Key themes on what would make responders feel safer include:

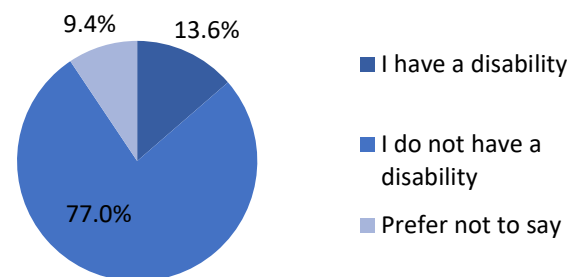
- Increasing visible policing and restoring PCSOs
- Targeting low level offending and ASB to prevent escalation and improve satisfaction
- Increasing road safety and focussing on road enforcement
- Tackling drug use and dealing
- Providing CCTV and effective streetlighting
- Provision of youth activities as a preventative measure

Consultation results: who responded

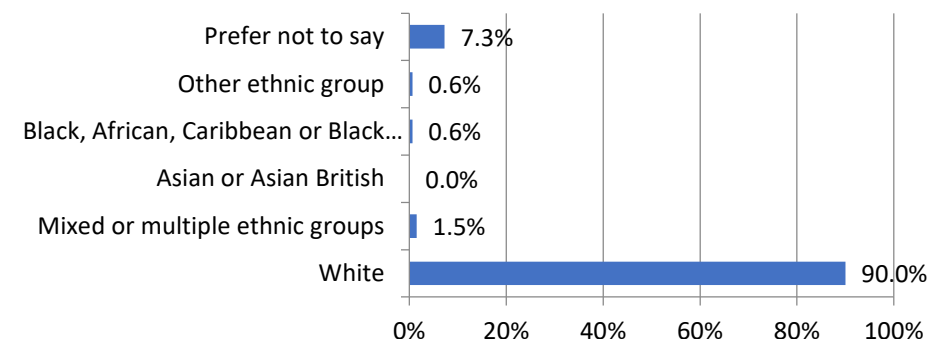
Responders age



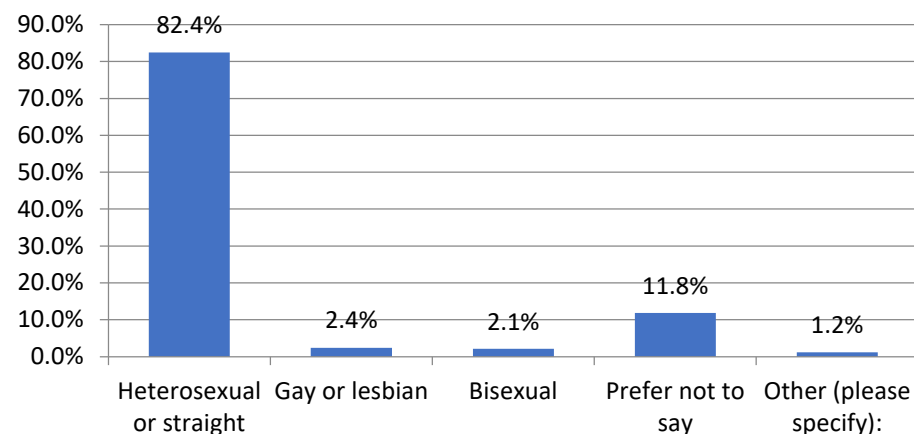
Responders with a disability



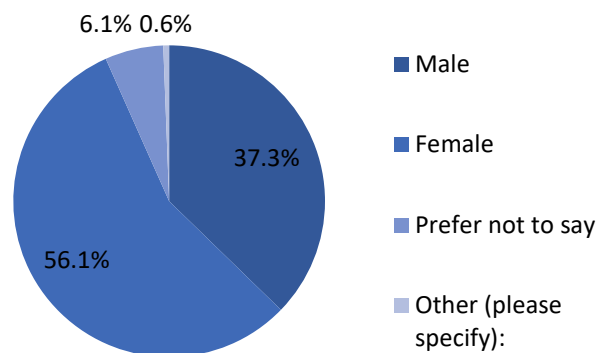
Responders' ethnic group



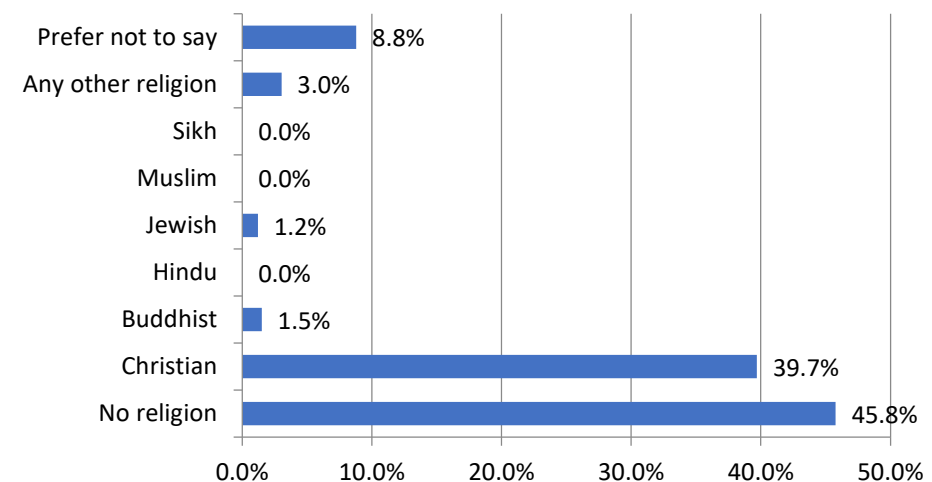
Which of the following options best describes your sexuality?



What is your gender?



Responders' religion



Plan's next steps

- Any amendments made as a result of the consultation.
- Sign off from all councils in Norfolk.
- Developing Delivery Plan.