



## CABINET

### Summary of Decisions made by Cabinet – Monday 12 April 2021

Agenda Item	Report Title	Decision	Key Decision	Date Forward Plan Published
8	<b>NCC Customer Experience Strategy 2021 to 2026</b>	Cabinet <b>RESOLVED</b> to: 1. <b>approve</b> the Customer Experience Strategy, as set out in section 2 of the report. 2. <b>approve</b> the Customer Charter as set out in Appendix 1 of the report.	Yes	9 March 2021
9	<b>NCC Digital Strategy and Roadmap for the 2020s</b>	Cabinet <b>RESOLVED</b> to • <b>approve</b> the Digital Strategy and Roadmap for the 2020s, as set out in Appendix 1 of the report.	No	N/A
10	<b>Trading Standards Service Plan 2021/22</b>	Cabinet <b>RESOLVED</b> to: • <b>agree</b> and <b>adopt</b> the Trading Standards Service Plan and associated Annexes set out in Appendices 1 to 5 of the report	No	N/A
11	<b>Regulation of Investigatory Powers Act 2000 and Investigatory Powers Act 2016</b>	Cabinet <b>RESOLVED</b> to: 1. <b>note</b> the use of RIPA and the IPA by the Council for 2020, as set out in Appendix A; and 2. <b>approve</b> the revised policy documentation provided at Appendix B and Appendix C; and 3. <b>note</b> the outcome of the recent IPCO inspection.	No	N/A
12	<b>Corporately Significant Vital Signs Performance Report</b>	Cabinet <b>RESOLVED</b> to: 1. <b>review</b> and comment on the current performance data 2. <b>agree</b> the planned actions as set out in Appendices 1 and 2. 3. <b>agree</b> the proposed reduced target for vital sign 349: Number of Apprenticeship starts	No	N/A
13	<b>Risk Management</b>	Cabinet <b>RESOLVED</b> to: 1. <b>consider</b> and <b>agree</b> the key messages (paragraph 2.1 of the report) and key changes (Appendices A and B of the report) to corporate risks since the last risk management report in January 2021. 2. <b>consider</b> and <b>agree</b> the corporate risks as at March 2021 (Appendix C of the report).	No	N/A

14	<b>Finance Monitoring Report 2020-21 P11: February 2021</b>	<p>Cabinet <b>RESOLVED</b> to:</p> <ol style="list-style-type: none"> <li>1. <b>note</b> the period 11 general fund forecast revenue <b>underspend of £0.183m noting</b> also that Executive Directors will take measures to reduce or eliminate potential over-spends;</li> <li>2. <b>note</b> the COVID-19 grant funding received of <b>£121.161m</b>, the proposed use of that funding, and the related expenditure pressures resulting in net Covid-19 pressure, of <b>£14.529m</b> taking into account proposed transfers to the Corporate Risk reserve;</li> <li>3. <b>note</b> the allocation of Phase 2 of the Contain Outbreak Management Fund as set out in paragraph 5.14 and table 4b of Appendix 1;</li> <li>4. <b>note</b> the period 11 forecast shortfall in savings of <b>£17.691m</b>, noting also that Executive Directors will take measures to mitigate savings shortfalls through alternative savings or underspends;</li> <li>5. <b>note</b> the forecast General Balances at 31 March 2021 of £19.706m, before taking into account any over/under spends;</li> <li>6. <b>note</b> the expenditure and funding of the revised current and future 2020-23 capital programmes.</li> </ol>	No	N/A
15	<b>Reports of the Cabinet Member Delegated Decisions made since the last Cabinet meeting.</b>	Cabinet <b>RESOLVED</b> to <b>note</b> the Delegated Decisions made since the last Cabinet meeting.		

Call-ins should be submitted to [committees@norfolk.gov.uk](mailto:committees@norfolk.gov.uk) using the call-in form by no later than 4.00pm on Monday 19 April 2021. Further information about the call-in process can be found in [Article 6.4 of the Council's Constitution](#).

In circumstances where a decision is taken by Cabinet but needs to be implemented urgently, the call-in procedures will not apply. These will be identified on the Cabinet agenda and the decision notice.

Any Decisions called-in from those made by Cabinet on 12 April 2021 will be considered at a Scrutiny Committee to be held on Wednesday 28 April 2021.