

## Community Committee Fortnightly News Update

This news update gives committee members a swift update on known plans/activities within their remit and highlights any new issues they may wish or need to take account of.

If a service has nothing significant to report, the relevant column will state '**NSTR**' (Nothing significant to report)

Committee Spokespeople continue to have the opportunity of receiving more detailed briefings, including those that may be of a more confidential or complex nature at the scheduled spokes meetings through which they are able to keep their own members further updated as necessary.

News Update for the period ending: 29/04/2016		
Service	Service Update key bullet points	Contact
Consultation & Community Relations	<p>Delivered an induction for the newly elected members of Norfolk youth parliament (MYPs). Norfolk's MYPs will develop campaigns based on young people's priorities around mental health, transport and bullying in schools.</p> <p>Supporting Public Health and the Fire and Rescue Service with the evaluation of their Safe and Well pilot.</p> <p>Supporting Norfolk Library and Information Service with both an annual customer satisfaction survey and ongoing customer feedback mechanism.</p> <p>Developing and delivering training for staff across the authority on how to undertake focus groups.</p>	Paul Jackson
Customer Services	NSTR	C Sumner F Grimmer
Cultural Services	<p><b>Library and Information Service</b></p> <p><b>Rural Writes</b> – the service has been successful in its application for a small grant of £9,738 from Arts Council England to deliver a creative writing project in three libraries in the County – Watton, Swaffham and Gorleston.</p> <p>Rural Writes will involve a series of 10 workshops for women in each library over the summer. The workshops will be led by professional writers and poets and will draw out local women's experience of living in a rural/coastal community and their relationship with the landscape or sea. The participants will be supported to improve their</p>	J Holland

	<p>digital skills by library staff. A blog will be set up for participants to share their work and at the end of the project the work will be edited in a printed anthology which will be available for people to borrow from Norfolk's libraries as well as being available for purchase as a "print on demand" book.</p> <p><b>Librarian Theatre Tour</b> - 5 Norfolk libraries will stage a night of professional theatre towards the end of May. A new company called Librarian Theatre is touring libraries throughout the region with an innovative production, specially designed to perform in library spaces. The tour is funded by a grant from the Arts Council.</p> <p>"The Book's the Thing" is a rapid re-telling of Shakespeare's Hamlet, newly adapted from Shakespeare's text by the company's co-founders Tom Cuthbertson, who also directs, and Kelly Eva-May, who will play the lead role of Hamlet. It is a fast-paced, hour long play with a cast of three, and promises to be a unique experience. The performances will be at :-</p> <p>Norfolk and Norwich Millennium Library - Friday 20 May, 7.30pm  Kings Lynn Library - Saturday 21 May, 7.30pm  Dereham Library - Monday 23 May, 7.30pm  Wymondham Library – Tuesday 24 May, 7.30pm  Gorleston Library - Wed 25 May, 7.30pm</p> <p>Tickets cost £7 and can be booked through <a href="http://www.librariantheatre.com">www.librariantheatre.com</a></p> <p><b>Brave New Reads 2016</b> - Launching on 3 May, this is another project funded through Arts Council funding. It is an adult reading promotion delivered in partnership between Norfolk, Suffolk &amp; Cambridgeshire libraries and the Writers Centre Norwich. In Norfolk this will take place at Millennium Library, Dersingham, Diss, Hunstanton, Swaffham &amp; Wroxham libraries.</p> <p><b>Norfolk Community Learning Services</b></p> <p><b>Ofsted re-inspection</b> – this took place from Monday 18th April until Thursday 21st April. Informal verbal feedback was given on Thursday 21st April by the lead inspector. The full report will be sent to NCC within approximately 30 working days for accuracy checks with the final report then published on the Ofsted website. The informal feedback confirmed that the service's self-assessment report was accurate and the position statement presented to inspectors was a true representation of the services' current strengths and weaknesses.</p>	<p>H Wetherall</p>
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	<p><b>Staff consultation</b> – The consultation on the staff restructure and analysis of all feedback has been completed. It was a positive process in which staff have been actively involved and have contributed significantly to the final detailed structure and job descriptions. Trades Unions have thanked us for the quality of the process and the final structure.</p> <p><b>Performance</b> - More detailed performance data and management information is becoming available each week. This information is being used actively in fortnightly Performance Boards and is delivering demonstrable improvements in service standards.</p> <p>Observations of teaching, learning and assessment are showing 92.1% as Grade 2 and above (Good and Outstanding) against a performance target of 92%. This is excellent performance.</p> <p><b>Museums Service</b></p> <p><b><i>Stories of Lynn</i></b> - This joint project between West Norfolk Borough Council and Norfolk Museums Service opened on 25 March in King's Lynn Town Hall. It was made possible thanks to a grant of £1,850,600 from the Heritage Lottery Fund and £800,000 from the borough council.</p> <p>King's Lynn, once a port of medieval importance, has a rich history. This project brings the town's civic, social, economic and political past to life through the <i>Stories of Lynn</i> exhibition. Based on the archives stored in the building, an interactive, multi-media exhibition has been developed.</p> <p>The exhibition will give community access to the collections housed within the town hall, and acts as a platform for learning about the buildings' significance to local life. A new environmentally-controlled document storage area has been created to house the borough archives, along with a resource room and study area.</p> <p>The project involved re-modelling the three buildings that make up the town hall complex. The works have revealed the vaulted structure of the undercroft of the 15th-century Trinity Guild Hall, allowing visitors to appreciate the architecture of this stunning building at the heart of the complex. The works have also created an extensive exhibition space, with room to accommodate visiting exhibitions. A new extension, housing a lift and stairs, has been added to the rear of the Old Gaol House, providing easy access to the historic first floor of the building.</p>	S Miller
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	<p>Staff from the Museums Service worked closely with colleagues in the Borough Council on the planning and delivery of this important new development for the town. The revitalised complex acts as a gateway to the town's other heritage sites including the Red Mount Chapel, neighbouring King's Lynn Minster, Greyfriars Tower, True's Yard, King's Lynn Museum and Green Quay. For more information visit: <a href="http://www.kingslynn townhall.com">www.kingslynn townhall.com</a></p> <p><b>Norfolk Arts Service</b></p> <p><b>Exploring the Contribution of Arts and Culture to Education and Wellbeing in Norfolk Conference</b> – the Norfolk Arts Forum will be hosting this major conference on Thursday 19 May 2016 at Norwich Castle Museum and Art Gallery. The conference will focus on presenting evidence which demonstrates the impact and benefit of using creative approaches in key commissioning arenas and on next steps in developing new collaborative initiatives in Norfolk.</p> <p>The conference will be chaired by Cllr Paul Smyth, and keynote speakers will include leading academics in the field, including Professor Norma Daykin, University of Winchester, Professor Venu Dhupa, Nottingham Trent University, and David McDaid, Associate Professorial Research Fellow, London School of Economics. The conference will include a range of local case studies across arts, libraries, museums, and archives, and a chaired panel discussion.</p> <p>The conference is aimed at commissioners from public health, adult social care, and children's services, arts and culture professionals, and local councillors. <a href="#">Booking</a> is now open until Tuesday 3 May. There is no cost to attend but registration is required. For further information please contact <a href="mailto:arts@norfolk.gov.uk">arts@norfolk.gov.uk</a>.</p> <p><b>NRO - NSTR</b></p> <p><b>Active Norfolk - NSTR</b></p>	S Miller
<p><b>Community Safety and Fire and Rescue</b></p> <p>Norfolk Fire and Rescue Service</p> <p>Trading Standards</p>	<p>NSTR</p> <p>To coincide with Allergy Awareness Week, which ran from 25 April to 1 May 2016, Officers of the Trading Standards Service put out key messages on the subject to</p>	<p>Roy Harold</p> <p>Sophie Leney</p>

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	<p>businesses and consumers via our social media channels. Recent changes to food law require that, where any of 14 allergens are present, they must be declared and highlighted in the ingredients list on the labelling of prepacked food. Information about the 14 allergens must also be available to customers when they are considering purchasing non-prepacked food, such as a restaurant or takeaway meal.</p> <p>Trading Standards Officers inspected catering establishments during the week as part of a rolling programme, working with businesses in the food sector to highlight these requirements. In some cases, officers have found catering establishments with no knowledge of the allergens in their food nor the requirement to provide such information to consumers. In such instances officers have worked with the business to ensure compliance is achieved.</p> <p>Around 10 people in the UK die from allergic reactions to food every year due to the presence of undeclared allergenic ingredients.</p> <p>A recent audit of the Trading Standards' use of our intelligence system has confirmed that there are sound controls in place, which are operating consistently. The objective of the audit (which was carried out in March 2016 on behalf of the NCC Internal Audit team, as part of the planned internal audit work for 2015/16) was to gain assurance that the intelligence system in place is adequate and effective, by understanding how the Service receives and records intelligence and how this information is used to determine the areas that require investigation, how service activity and results are recorded and follow up actions managed and monitored to ensure action is taken. It was also to gain assurance that the Service can demonstrate that decisions taken during investigations are equitable, unbiased and based on objective intelligence, and how this is recorded and reported.</p> <p>The audit did identify three minor areas for improvement; recommending that the Service adds links to supporting material when prioritising activities, completes the current review of processes for enforcement actions and tightens up the need for personal declaration of no conflict of interest.</p> <p>The Trading Standards Calibration, Verification and Testing Services (CVTS) team was assessed by their ISO9001 certification body on 26 April. The auditor was complimentary of the organisation and its management</p>	
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Emergency & Resilience	<p>and was satisfied that the requirements of ISO9001 are being met on a continuing basis.</p> <p>Following the recent Section 101 agreement with Cambridgeshire Trading Standards, the Calibration, Verification and Testing Services Team has signed a similar agreement with Peterborough Trading Standards, bringing the total number of S101 agreements currently in place with other local authorities in the eastern region to six.</p> <p>The team will provide the statutory maintenance of Peterborough's working standards and testing equipment. The CVTS Manager is planning further developments to provide alternative and more affordable solutions that enable other local authorities to meet this statutory requirement, utilising the equipment that has been secured within the existing agreements.</p> <p>Norfolk hosts 5 Upper Tier COMAH (Centres of Major Accident Hazard) establishments for whom the Health &amp; Safety Executive (HSE) are a competent overseeing authority. At an annual assurance meeting with the HSE the following were reviewed: COMAH live and table-top exercises, both planned and those that have been taken place; update of COMAH emergency plans in the light of new legislation; the work of the liaison groups that the NCC Resilience Team chairs. The HSE complimented NCC on its discharge of obligations under the regulations.</p> <p>The Resilience Team recently directed two COMAH exercises at Brenntag, Thetford, an Upper Tier COMAH establishment. The live exercise on 7 March and the TCG table-top exercise on 26 April were successfully executed. The lessons identified will be included in an action plan which will be monitored by the Norfolk Resilience Forum.</p> <p>The Health Principle Resilience Officer co-ordinated the monitoring of health related data to NHS England during the recent industrial action by Junior Doctors. This data is critical to monitoring the impact of the industrial action and contributes to the overall national picture.</p>	Jan Davis
Public Health	<p><b>Road casualties down</b></p> <p>Data presented to the Road Casualty Reduction Partnership Board on 19<sup>th</sup> April showed five successive months of reductions. This is the first time is a significant trend and indicates that things might be turning in a positive direction. The results follow last year's record low</p>	Louise Smith

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	<p>of fatalities on Norfolk's road – just 33 – compared with 39 in the previous year. Norfolk also had its lowest number of motorcyclist fatalities, just three in 2015. The figures showed that in year to the end of January, there were 371 people reported killed or seriously injured on the roads, which was a 20% drop from a baseline figure of 462 from 2005-2009.</p> <p>The Road Casualty Reduction Partnership Board also approved plan for 2016/2017, as there is still work to be done. Road safety campaigns will continue to target key groups including motorcyclists, pedestrians, cyclists, young drivers and older drivers, who together made up 85% of all people either killed or seriously injured on the roads.</p> <p><b>National Walking Month: #Try20inMay</b></p> <p>To mark National Walking Month in May, Living Streets is launching #Try20 to encourage you to fit in 20 minutes walking each day. Living Streets is calling on people to pledge to walk more in May. You can register your pledge on the living street website:  <a href="http://www.livingstreets.org.uk/what-you-can-do/campaigns/national-walking-month-2016">http://www.livingstreets.org.uk/what-you-can-do/campaigns/national-walking-month-2016</a></p> <p>By pledging to the #Try20 campaign you will receive 20 tips as well as handy guides to add more walking into your day – all pledgers are entered into a prize draw to win £50.</p> <p><b>NHS Sustainable transformation plan</b></p> <p>Public health have been supporting health and social care transformation work developing a five year Sustainability and Transformation Plan (STP) for Norfolk and Waveney. The planning is being led by the STP Executive, composed of chief executives from across the health and social care system, and chaired by Wendy Thomson.</p> <p>This work to transform the health and social care system is critical for Norfolk's future, and analysis of the health, care and finance gaps has used public health analysts. Our analysis shows health gaps due to:</p> <ol style="list-style-type: none"> <li>1. Age: Norfolk and Waveney has an older population that is projected to increase at a greater rate than the rest of England. Due to age alone, by 2025 we will see about 9,000 additional people with diabetes, 12,000 additional people with heart disease, 5,000 additional people who have suffered a stroke and 7,000 additional people with dementia.</li> <li>2. Inequality: more than 150,000 people in Norfolk and Waveney lived in the 20% most deprived areas in England. The life expectancy gap between the most deprived and least deprived was 7 years for men and</li> </ol>	
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	<p>4.5 years for women. If the most deprived areas experienced the same rates as the rest of Norfolk then each year there would be 1,000 fewer emergency admissions for older people and there would be 60 fewer deaths due to preventable causes.</p> <p>3. Lifestyle: in Norfolk and Waveney there are about 250,000 obese adults and about 34,000 obese children. Obesity is estimated to have contributed to an additional 5,800 patients with heart disease, 41,000 with diabetes, 84,000 with hypertension, 2,600 strokes, 260 incidences of cancer. In Norfolk smoking contributes about 11,000 hospital admissions per year at a cost of about £21.9m and about 4,400 deaths. Alcohol related mortality is showing an upward trend and alcohol is estimated to be responsible for over 6,700 hospital admissions per year at a cost of about £13.3 million.</p> <p>The final submission of the area plan is due in late June, and the current draft is being debated by the Health and Wellbeing Board on 26<sup>th</sup> April. One of the key work streams will be 'Prevention' with the need to upscale prevention work and make every contact with our services count.</p>	
Registration Services	<p>The service achieved its targets for the financial year and faces a significant challenge in 2016/17 to do likewise. This will require careful planning and the management team is currently revisiting the service strategic aims and setting operational objectives for the year, which will form part of the annual assurance report submitted to the Registrar General. Away from finance and focusing on Supporting Vulnerable People a 'Community Registrars' internal project is being scoped to build on the existing information work carried out by staff in partnership with Trading Standards and Libraries. A meeting with colleagues from Public Health has already uncovered some useful ideas.</p>	Caroline Clarke