



Norfolk Police and Crime Panel

Minutes of the Meeting held on 22 November 2016 at 10am in the Edwards Room, County Hall, Norwich.

Main Panel Members Present:

Michael Chenery of Horsbrugh	Norfolk County Council
Mr Brian Hannah (Vice-Chairman)	Norfolk County Council
Dr Christopher Kemp	South Norfolk Council
Mr Paul Kendrick	Norwich City Council
Mr Brian Long	Borough Council of King's Lynn and West Norfolk
Mr William Richmond	Breckland District Council
Mr Richard Shepherd	North Norfolk District Council
Ms Katy Stenhouse	Great Yarmouth Borough Council
Mr Fran Whymark	Broadland District Council
Air Commodore Kevin Pellatt	Co-opted Independent Member

Officers Present:

Mr Greg Insull	Assistant Head of Democratic Services
Mrs Jo Martin	Democratic Services and Scrutiny Support Manager

Others Present

Chief Constable Simon Bailey	Norfolk Constabulary
Mr Martin Barsby	Director of Communications and Engagements, OPCCN
Mr Lorne Green	Police and Crime Commissioner for Norfolk
Ms Sharon Lister	Director of Performance and Scrutiny, OPCCN
Mr Mark Stokes	Chief Executive, OPCCN
Dr Gavin Thompson	Director of Policy and Commissioning, OPCCN
Mr John Hummersone	Head of Finance, OPCCN

1. To receive apologies and details of any substitute members attending

- 1.1 Apologies were received from Mr A Sommerville, Mrs M Wilkinson, and Mr A Byrne (Michael Chenery of Horsbrugh substituting).
- 1.2 Mr B Hannah (Vice-Chairman) took the Chair.

2. Members to Declare any Interests

- 2.1 No interests were declared.

3. To receive any items of business which the Chairman decides should be considered as a matter of urgency

3.1 There were no matters of urgent business.

4. Minutes of the meeting held on the 14 September 2016

4.1 The minutes of the meeting held on the 14 September 2016 were agreed as an accurate record and signed by the Chairman.

5. Public Questions

5.1 No public questions were received.

6. Police and Crime Commissioner (PCC) for Norfolk's 2017-18 Budget Consultation

6.1.1 The Panel received and **CONSIDERED** the overview of the PCC's 2017/18 budget consultation, launched on 10 November 2016 and ending on 9 December 2016.

6.1.2 The Police and Crime Commissioner introduced the budget consultation:

- He spoke of the importance of capturing the voice of the community;
- He spoke of the importance of effective policing and praised Norfolk Constabulary, which the Chief Constable reported had been rated as Outstanding by HMIC (Her Majesty's Inspectorate of Constabulary) for efficiency;
- The budget consultation had been launched earlier than normal to allow time for a detailed consultation to be run, avoiding consultation over Christmas, and for a thorough report to be brought to the Panel in February;
- A calendar of events was arranged for the Commissioner to engage with the public and organisations to seek their feedback on the consultation, which could also be answered online, by phone or written survey;
- One week after launching the consultation, 1000 responses had been received, of which 450 were narrative responses;
- Since 2010, £30m had been saved from the Constabulary's budget through collaborative policing with Suffolk;
- The Chief Constable discussed the changing focus and face of crime, for example crimes against vulnerable people, modern day slavery, child sexual exploitation and domestic abuse;
- The Commissioner wished to increase emphasis on crime prevention;
- The Commissioner aimed to address the budget deficit, meet demands around crime, address concerns of the public such as speeding, graffiti, anti-social behaviour (ASB) and rural crime, and ensure the Constabulary was as efficient as possible;
- The Commissioner discussed the efficiency savings that could be made through use of body worn cameras (see also paragraph 6.2.12)

6.2.1 The Panel put questions to the Commissioner:

- 6.2.2 The Commissioner clarified commissioning would be used to ensure that charities and organisations worked together and services were not duplicated.
- 6.2.3 The Director of Policy and Commissioning, OPCCN, discussed the importance of working in partnership with charities and existing organisations, children's services, adult social services, and collaboratively across Norfolk and Suffolk to commission effective victim support services. Partnership working was also important for preventative work, because of the complex causes and issues involved.
- 6.2.4 The Chief Constable highlighted the preventative work being carried out in Early Help Hubs across the County in collaboration with other services, and that there were now police officers and PCSOs in every secondary school in the County. He encouraged Panel Members to visit their local hub.
- 6.2.5 The outcome of the Chancellor of the Exchequer's Autumn Statement due on the 23 November 2016 on the OPCCN financial statement and whether the impact of that would be conveyed during the later stages of the budget consultation was queried. The Commissioner clarified that the Police Settlement would be announced in January 2017, and he could not therefore comment at this time.
- 6.2.6 The Chief Constable clarified that custody paperwork was now automated via the Athena system, now taking 8-12 mins longer to book in a detainee, however ensuring a more in depth risk assessment and speeding up later processes. The Chief Constable agreed that a visit could be arranged for members of the Panel to find out more about this process.
- 6.2.7 The Chief Constable clarified there were communities in Norfolk who would not readily come forward to report concerns. He spoke of the successes of Community speed-watch schemes, recruitment of PCSOs, and work underway to reintroduce Community Watch schemes, which had been shown to support reduction of crime.
- 6.2.8 It was queried what steps were being taken to ensure the Athena records would be accessible in the future for the benefit of archiving and research. The Chief Constable clarified that records were required to be retained and destroyed according to national policy and there was a team in place to review archived data and destroy it when appropriate.
- 6.2.9 Research into technological innovations to create savings was queried, for example using drones to search for missing persons. The Chief Constable reported on the technology invested in through collaboration with Suffolk such as the command and control system and Athena. All software applications had been reviewed to create savings through reducing software licences. Mobile working technologies were being looked into, and a server device had been invested in to support with investigating criminal exploitation of technology on seized devices.
- 6.2.10 A concern was raised over variability of information sharing between agencies; the Chief Constable reported that work around this was underway, with discussions between organisations taking place.
- 6.2.11 It was clarified that the Norfolk and Suffolk collaboration board had been re-established and a meeting had recently been held in Eye. The Commissioner was also looking to regional collaboration and had signed a rural crime concordat with Lincolnshire, Suffolk and Cambridgeshire Police and Crime Commissioners to fight rural crime.

- 6.2.12 The Chief Constable reported that when body worn cameras were used, the number of complaints against officers reduced, earlier guilty pleas were seen, fewer assaults were seen, and he felt it gave officers confidence knowing events were being filmed.
- 6.2.13 Due to a large amount of recruitment into the Constabulary in the 80s and 90s, approximately 70-90 officers were leaving each year. It was confirmed that Norfolk had a high recruitment threshold, and all recruits were interviewed by a chief officer to ensure they met the high standard expected.
- 6.2.14 It was reported that every 4-6 weeks a report was made detailing complaints and compliments in a force newsletter, and an annual award ceremony was held celebrating positive work across the police force and recognising success. It was **agreed** that a copy of the force newsletter would be circulated to the panel.

6.3 The Panel agreed to **NOTE** the report.

7. Order of Business

- 7.1 The Panel agreed to take agenda item 8 as the next item of business, then return to the running order set out on the agenda.

8. Information Bulletin – questions arising to the PCC

- 8.1.1 The Panel received the information bulletin summarising decisions taken by the PCC and the range of his activity since the previous Panel meeting.
- 8.2.1 A 10 minute video was shown about the development of a draft rural crime strategy which was launched at the Rural Crime Summit.
- 8.2.2 A discussion was held over theft of lead from Church roofs. The Norfolk Churches Trust was recommended as a contact regarding this issue.
- 8.3 The Panel **NOTED** the report.

9. PCC Complaints Monitoring Report

- 9.1.1 The Panel **CONSIDERED** the regular monitoring information within the report from the Police and Crime Commissioner's Chief Executive and Norfolk County Council the Head of Democratic Services related to the conduct of the PCC.
- 9.2 The Chief Executive of the OPCCN confirmed that much of the information requested under Freedom of Information (FOI) requests was also available via other sources and in the public domain.
- 9.3 The Committee agreed to **NOTE** the report.

10. Eastern Region Police and Crime Panel Network

- 10.1.1 The Panel received the report discussing the offer from Frontline Consulting for renewal of annual subscription to the Eastern Region Police and Crime Panel

Network for 2017, in order for Panel members to consider whether to renew the Norfolk Police and Crime Panel subscription for 2017.

- 10.2.2 The Chairman proposed the Panel renewed its subscription to the Eastern Region Police and Crime Panel Network, seconded by Dr Kemp, who felt the subscription provided good value for money; he felt Frontline Consulting provided good information and carried out research from which the Panel could benefit.
- 10.2.3 The Democratic Services and Scrutiny Support Manager clarified that the Home Office Police and Crime Panel Grant expenditure was reported annually to the Panel; the current forecast expenditure of the Grant covered mainly staffing costs (~£52,000); other costs included printing and postage of agendas, internal auditing of grant payment requests (prior to submission to the Home Office), a small cost for recruitment of independent members, costs associated with Frontline Consulting and anticipated travel expenses to conferences, and Members' travel expenses to Police and Crime Panel meetings.
- 10.2.4 It was **agreed** that a more detailed breakdown of forecast expenditure of the PCP Grant could be made available to members.
- 10.3 The Panel **RESOLVED TO AGREE** to continue its participation in the Eastern Region Police and Crime Panel Network and to **RENEW** the annual subscription.

11. Complaints Handling Sub Panel

- 11.1 The Panel received the report discussing the membership and function of the Complaints Handling Sub-Panel and asking the Panel to appoint a fourth member to the Sub-Panel.
- 11.2 The Panel **APPOINTED** Mr Brian Hannah as the fourth member of the Complaints Handling Sub-Panel.

12. Work Programme

- 12.1.1 The Panel received and **REVIEWED** the forward work programme for January 2017–June 2017.
- 12.1.2 It was clarified that the date of the Panel pre-meeting meeting in late January would be circulated once agreed with the Chairman and Vice-Chairman of the Panel, but confirmed it would be in the last week of January.

The meeting ended at: 11:45 am

CHAIRMAN