

Communities Committee

Item No.

Report title:	Norfolk Fire and Rescue – Service Plan 2018/19
Date of meeting:	7 March 2018
Responsible Chief Officer:	Tom McCabe – Executive Director Community and Environmental Services
Strategic impact This report enables Committee members to have oversight of the priorities and activities to be delivered by Norfolk Fire and Rescue Service in 2018/19.	

Executive summary

The Norfolk Fire and Rescue Service Delivery Plan for 2018/19 continues to build on the work achieved in 2017 and continues to focus on the core role of the service to prevent emergencies, protect our communities and our emergency response. The plan takes into account the direction and expectations set by both the communities we serve through Norfolk County Council; and the Home Office.

Recommendations:

Committee members approve the Norfolk Fire and Rescue Service Delivery Plan 2018/19 (Appendix 1) and identify any areas where the Committee would like to receive further information.

1. Proposal

- 1.1. Norfolk Fire and Rescue Services Vision, as published in its Integrated Management Plan (IRMP 2016-20), is that In 2020, Norfolk Fire and Rescue Service will be at the heart of community protection for Norfolk.
- 1.2. The annual delivery plan sets the priorities for the service and the activities and measures that will deliver this vision (Appendix 1)
- 1.3. Four key priorities have been identified that will;
 - focus activities on providing joined up early help to reduce individual vulnerability from fire, road traffic collisions and accidental drowning and ensure businesses are supported to provide safe workplaces
 - focus activity on ensuring our staff are well prepared for emergencies
 - improve the availability and response times of our fire crews
 - develop a more diverse and high performing workforce

2. Evidence

- 2.1. Norfolk Fire and Rescue Service Delivery Plan 2018/19 has been developed to reflect the key areas of work and performance indicators in the Community Safety Strategy and Workforce Strategy. Control measures against the strategic risks of *Failure to assure standards of operational competency for fires in the built environment* and *Failure to secure availability of operational individuals and crews* are reflected in the delivery plan's priorities and activities.
- 2.2. The annual plan provides clear direction to our workforce and shapes our annual programme of work, with priorities and activities reflected in team plans and

individual appraisals.

- 2.3. Performance against the plan is monitored in regular managerial one to one performance meetings and via the wider Fire and Rescue Management Team on a quarterly basis. The performance of the service is benchmarked against our family group on an annual basis.

3. Financial Implications

- 3.1. The financial implications of service delivery aligned to Norfolk Fire and Rescue Service Delivery Plan 2018/19 accord with the budget agreed at Full Council in February 2018.

4. Issues, risks and innovation

- 4.1. There are two main service risks aligned to the delivery of Norfolk Fire and Rescue Service; RM13974 *Failure to assure standards of operational competency for fires in the built environment* and RM14119 *Failure to secure availability of operational individuals and crews*.
- 4.2 The annual delivery plan contains priorities and activities that are key control measures to mitigate the likelihood of these risks occurring and their impact.

5. Background

- 5.1. Norfolk Fire and Rescue Authority Integrated Risk Management Plan (IRMP) 2016-20 was endorsed by Full Council in February 2016.
- 5.2. The annual delivery plan is the mechanism by which the service identifies the priorities and activities that will mitigate the risks that have been identified and deliver the service vision in the IRMP.

Officer Contact

If you have any questions about matters contained in this paper or want to see copies of any assessments, eg equality impact assessment, please get in touch with:

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