Reconciliation of the Risk Register since mid-March 2016

Significant changes to the risk register

Risk additions:

There are no risk additions since the last Risk Management report presented to the Communities Committee:

Risk Closures:

There are three risks that have been closed since the last Risk Management report submission to the Communities Committee:

1. **RM14217 - Failure to deliver a replacement for the interim web form contact management with robust Customer Relationship Management (CRM) systems.**
2. **RM14218 - Inability to implement a replacement for Figtree case management system.**
3. **RM14219 - Failure to implement a new content management system to replace Oracle.**

All three of the above risks have been closed due to the management systems being successfully implemented, thus treating the risks.

Risk Score / RAG Changes:

At the end of Q4, risk **RM14249 – Winter Capacity Mortuaries** moved from 12 (amber) to 16 (red) following concerns over the greater than expected mortality rate over the Easter 2016 period. A longer term plan is currently being set up to meet the identified requirement for increased mortuary capacity, which should reduce this risk.