

## Community Committee Fortnightly News Update

This news update gives committee members a swift update on known plans/activities within their remit and highlights any new issues they may wish or need to take account of.

If a service has nothing significant to report, the relevant column will state '**NSTR**' (Nothing significant to report)

Committee Spokespeople continue to have the opportunity of receiving more detailed briefings, including those that may be of a more confidential or complex nature at the scheduled spokes meetings through which they are able to keep their own members further updated as necessary.

News Update for the period ending: 05/08/2016		
Service	Service Update key bullet points	Contact
Customer Services	NSTR	C Sumner
Cultural Services	<p><b>Library and Information Service</b></p> <p><b>Free Wi-Fi-</b> All 47 libraries in Norfolk offer free Wi-Fi to the public. A recent report published by the Arts Council praises a learning project, Digifest, undertaken by Norfolk Library and Information Service to encourage Norfolk citizens to make the most of free Wi-Fi in libraries in the county. The report can be found here:  <a href="http://www.artscouncil.org.uk/sites/default/files/download-file/Making%20The%20Most%20of%20Wifi.pdf">http://www.artscouncil.org.uk/sites/default/files/download-file/Making%20 The Most of Wifi.pdf</a></p> <p>Following on from this, courses aimed at supporting local people to get to grips with their tablet computers are being held in libraries across the county. The tablet courses give participants the confidence to use tablets and mobile devices to get online, keep in touch with family and friends, and use their tablets for reading, leisure and finding out. The tablet courses are aimed at people of all ages and are being well attended in libraries across the county. Learners can bring their own device or can borrow one from us for their sessions. Contact your local library for more details of when sessions are taking place.</p> <p><b>Norfolk Community Learning Services (NCLS)</b></p> <p><b>High quality of advice, guidance and support for NCLS learners recognised by national accreditation body -</b> Following a recent Matrix Accreditation visit NCLS has been awarded accreditation for another three years.</p>	<p>J Holland</p> <p>I Yusuf</p>


	<p>NCLS is required to hold Matrix Accreditation to ensure each learner receives the highest quality of advice, guidance and support at every stage of their learner journey – before, during and after completing their programme. The Matrix standard itself is made up of 4 sections which NCLS was judged against Leadership and Management, Resources, Outcomes (Impact) and the Continuous Improvement Plan. The formal report will be published in about two weeks but provisional strengths identified include:</p> <ul style="list-style-type: none"> <li>• Good and passionate engagement with residents, especially for those needing to overcome barriers in progression to education, employment and community engagement;</li> <li>• Proactive, personalised and non-judgemental advice, guidance and support;</li> <li>• Staff have embraced the NCLS re-structure and developed responsive models in meeting the needs of residents.</li> </ul> <p><b>Norfolk Arts Service</b></p> <p><b>Arts Council England <i>Catalyst: Evolve</i> funding success for Norfolk</b> - Two Norfolk County Council supported arts organisations have been successful in the latest round of Arts Council England <a href="#"><i>Catalyst: Evolve</i></a> investment. <a href="#">Creative Arts East</a> has been awarded £149,663 and <a href="#">Norwich Theatre Royal</a> has been awarded £150,000. A further 138 organisations across England have also received investment through the programme.</p> <p><i>Catalyst: Evolve</i> supports organisations that have recently started fundraising to achieve a step change in their ability to earn philanthropic income. Donations and philanthropy are an important source of support for organisations to help reduce their financial risk and increase resilience. For further information, please contact <a href="mailto:arts@norfolk.gov.uk">arts@norfolk.gov.uk</a>.</p> <p><b>Museums Service</b></p> <p><b>Norwich Castle: Gateway to Medieval England</b> - The Heritage Lottery Fund have now given their formal 'permission to start' for the project to transform Norwich Castle's magnificent Norman Keep. This marks an important moment in the evolution of the project and is the result of further detailed submissions to the HLF by the Castle Keep team.</p>	<p>S Miller</p> <p>S Miller</p>
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## Appendix D

	<p>This summer's public events programme, 'Medieval Madness', ties in with the Castle Keep project, providing an exciting array of events while enabling us to develop important partnerships. These include a collaboration with the Gildencraft Stone Masonry C.I.C. to mark 920 years of the foundation of Norwich Castle and the Guild of St Stephen and St George. Events include demonstrations and a talk by the only living Norman guild master. This summer also sees a special presentation of the Norwich Medieval Mystery Plays – a new production in the Castle Keep which is family friendly and accessible to all on Thursday August 25, Friday August 26 and Saturday August 27 at 6pm.</p> <p><b>NRO</b></p> <p><b>Archive Centre Works Completed</b> - The works carried out in the Archive Centre to accommodate the Registration Service and to provide new educational facilities and public space in the Norfolk Record Office have now been completed. The Registration Service is now occupying rooms near the Green Room, taking advantage of a new shared reception at the front of house; seating has been added to the Long Gallery along with a new coffee machine which helps create a more welcoming space; and a new educational room has been constructed at the rear of the search room. The latter can serve both as break out space for the Green Room and, because it is a glazed box, as an adjunct to the search room where groups of learners can use documents in supervised space without the need for additional staff.</p> <p><b>Active Norfolk - NSTR</b></p>	G Tuson
<p><b>Public Safety</b></p> <p>Norfolk Fire and Rescue Service</p> <p>Trading Standards</p> <p>Emergency &amp; Resilience</p>	<p>NSTR</p> <p>NSTR</p> <p>NSTR</p>	<p>Roy Harold</p> <p>Sophie Leney</p> <p>Jan Davis</p>

Public Health	<p><b>Sustainability and Transformation Plan (STP)</b></p> <p>The Norfolk and Waveney STP is a prevention and wellbeing programme. The initial scope was signed off by STP Executive Board on 3 August 2016. The aim of the STP is to develop a system wide strategy to:</p> <ul style="list-style-type: none"> <li>• Prevent ill health and achieve sustainable reductions in NHS and social care demand by embedding prevention across health and social care services</li> <li>• Take a population approach to reduce variations in access to health care where this contributes to the health and wellbeing gap</li> <li>• Appropriately address the impact of wider socio-economic issues to prevent their causing further demand on health and social care services</li> <li>• Increase individual and community capacity for self-care, and increase patient activation.</li> </ul> <p><b>Road safety partnership</b></p> <p>The Road Safety Partnership met on 26 July. Director of Public Health Louise Smith was elected as chair and Cllr Jenny Chamberlin as vice chair. A <a href="#">data report</a> was presented to the board shows continuing reduction in killed and seriously injured over the 7 months to end April 2016. The report also separated the reporting of vulnerable road user groups to cyclists and pedestrians. The analysis of the report showed different trends in the two groups with pedestrians killed and seriously reducing but cyclists increasing – the report also shows all other groups decreasing. We will be doing a deep dive into the data around cyclists to inform the launch of a cycle safety campaign in September.</p> <p>Public Health, through their work in chairing the Casualty Reduction sub group for vulnerable road users, have also been successful in receiving a grant of £30k from the DfT Sustainable Transition Fund to focus on a campaign to promote all road users 'sharing the road' and 'being road friendly' in an attempt to promote positive attitudes between all road users in order to reduce casualties.</p> <p><b>Research on migrant smoking</b></p> <p>Working with colleagues in Suffolk, Cambridgeshire and Peterborough, a qualitative research project was commissioned to explore attitudes and behaviour in relation to smoking among migrants from Poland, Lithuania and Portugal. The research will be used to inform the development of a campaign to address smoking</p>	Louise Smith
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## Appendix D

	<p>in these migrant populations, educate them about the risks and ultimately reduce the prevalence of smoking. See the attached document for more information on the methodology and findings of the report.</p>  <p>Qualitative research on smoking among</p>	
Registration Services	<p>The Deed of Surrender for the former Norwich Registration Office at Churchman House is in hand, and the building was handed over in good order on 31 July 2016 following some fairly frenzied activity amid an awful lot of dust. Our twenty five year occupancy of this unsuitable and inaccessible (albeit beautiful and imposing) building is at an end and the new purpose-built, welcoming, bright and clean space at the Archive Centre is now in operation. We are already receiving excellent feedback on this new Register Office, including from couples who are embellishing the County Hall grounds by posing by the plane for their wedding photos. The Benefactors Room at the Castle is extremely popular, to the extent that we plan to begin to ask couples to pay a small room hire charge for this exceptional venue.</p> <p>The number of births, deaths and marriages needing to be registered are showing a year on year increase as the population increases. A recruitment drive is underway to backfill a number of vacancies which have arisen in the service, and which will begin to cause difficulties in managing this increasing workload across the county if not addressed.</p>	Caroline Clarke